OMNI

OMNI PLATFORM USER MANUAL

2026-V1

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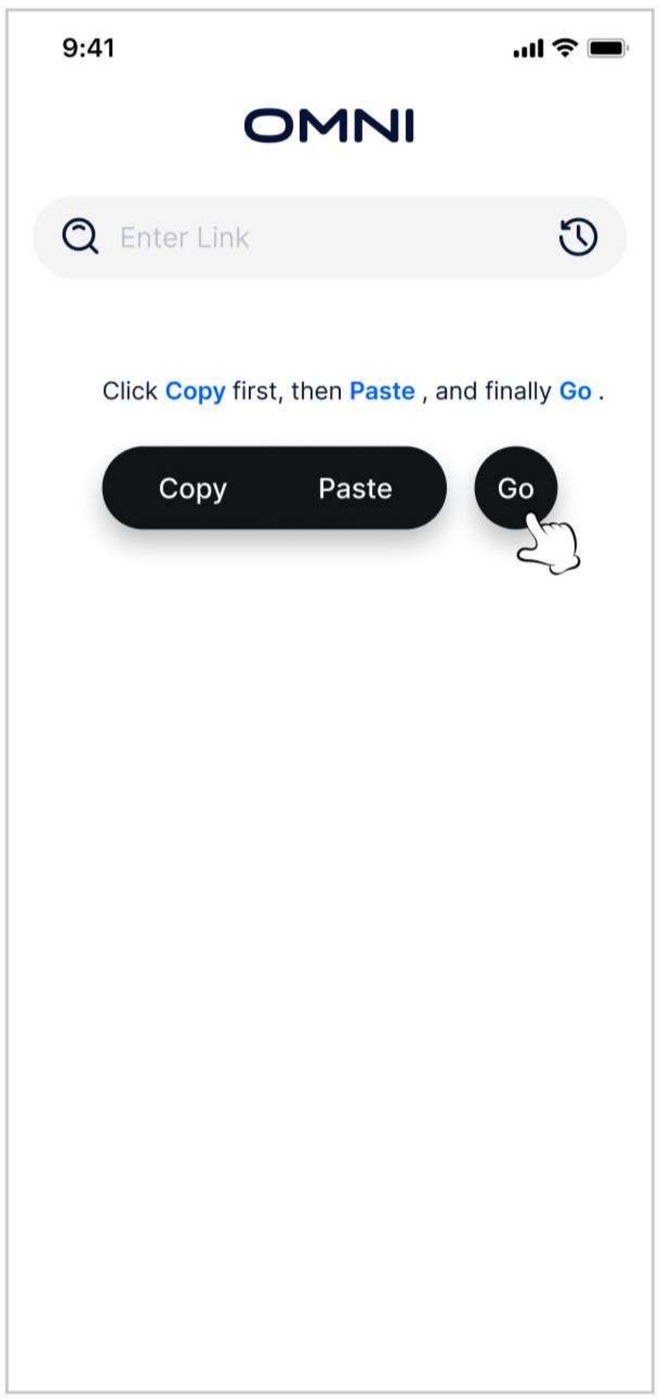
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1. OMNI APP USER GUIDE

BEFORE USING THE APP FOR THE FIRST TIME, COMPLETE THE FOLLOWING STEPS:



Android:

Tap Go on the screen to launch the app. No additional steps are required.

iOS :

Tap Copy, Paste, and then Go on the screen to launch the app successfully.

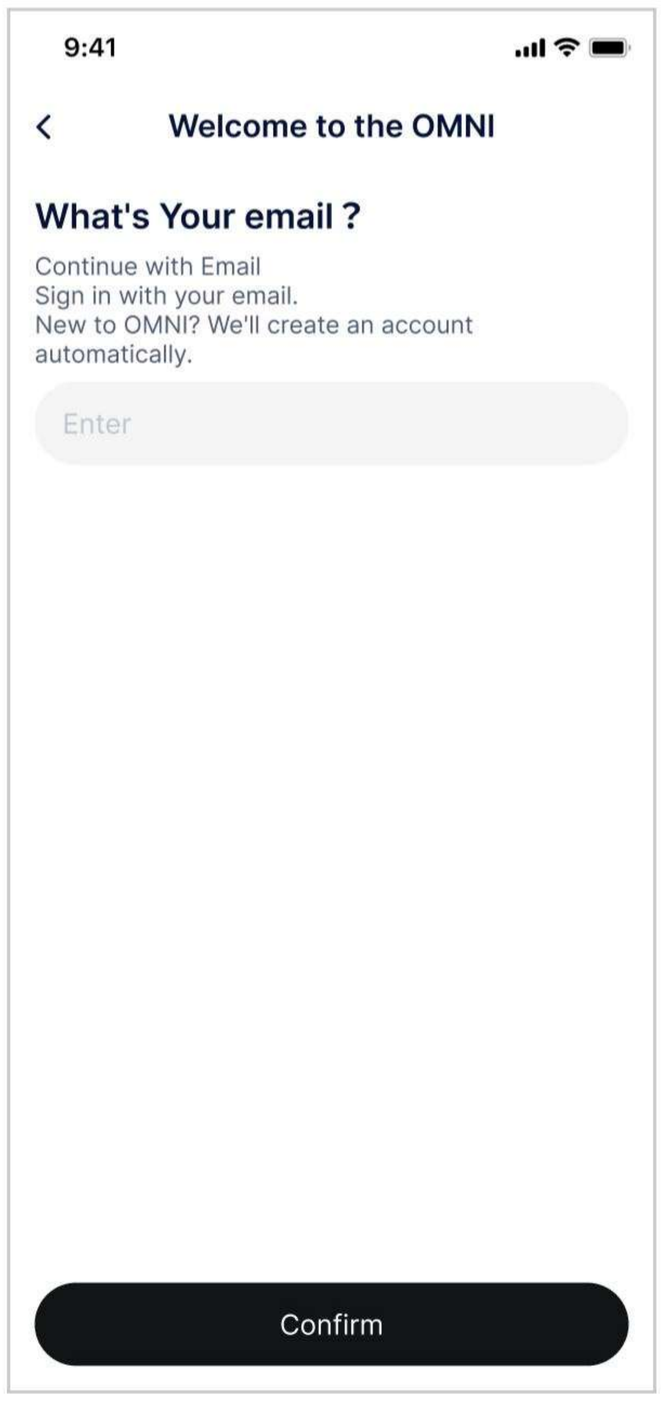
1.1 CONSUMER USER

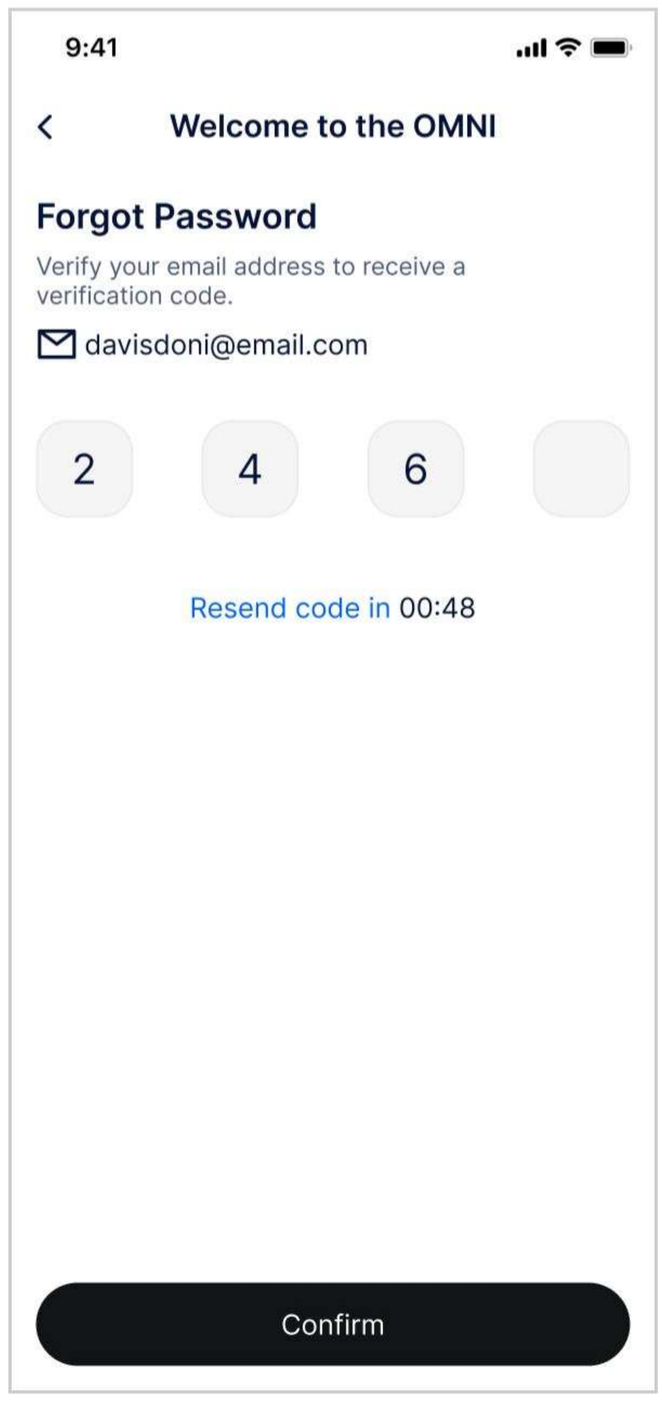
1.1.1 Register

Enter a valid email address and tap Confirm.

You will be taken to the verification code page. Wait until the Sent success message appears.

Open your email and enter the 4-digit verification code.



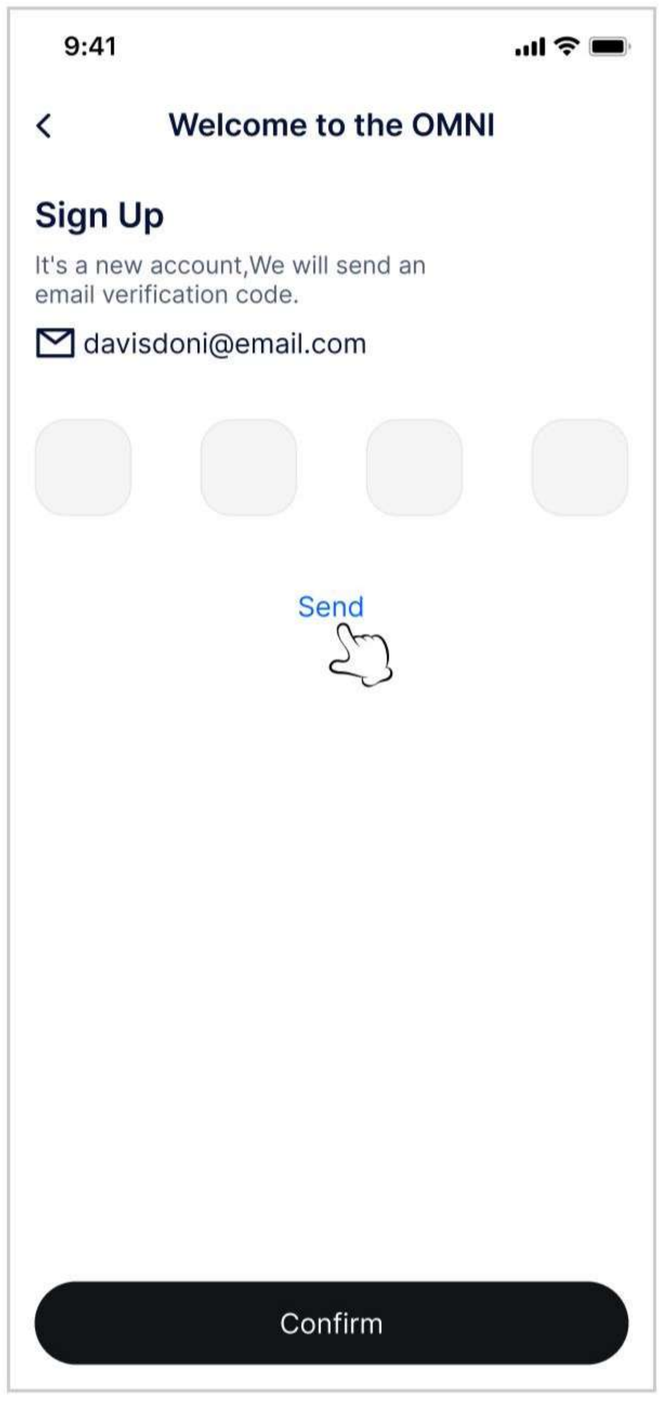


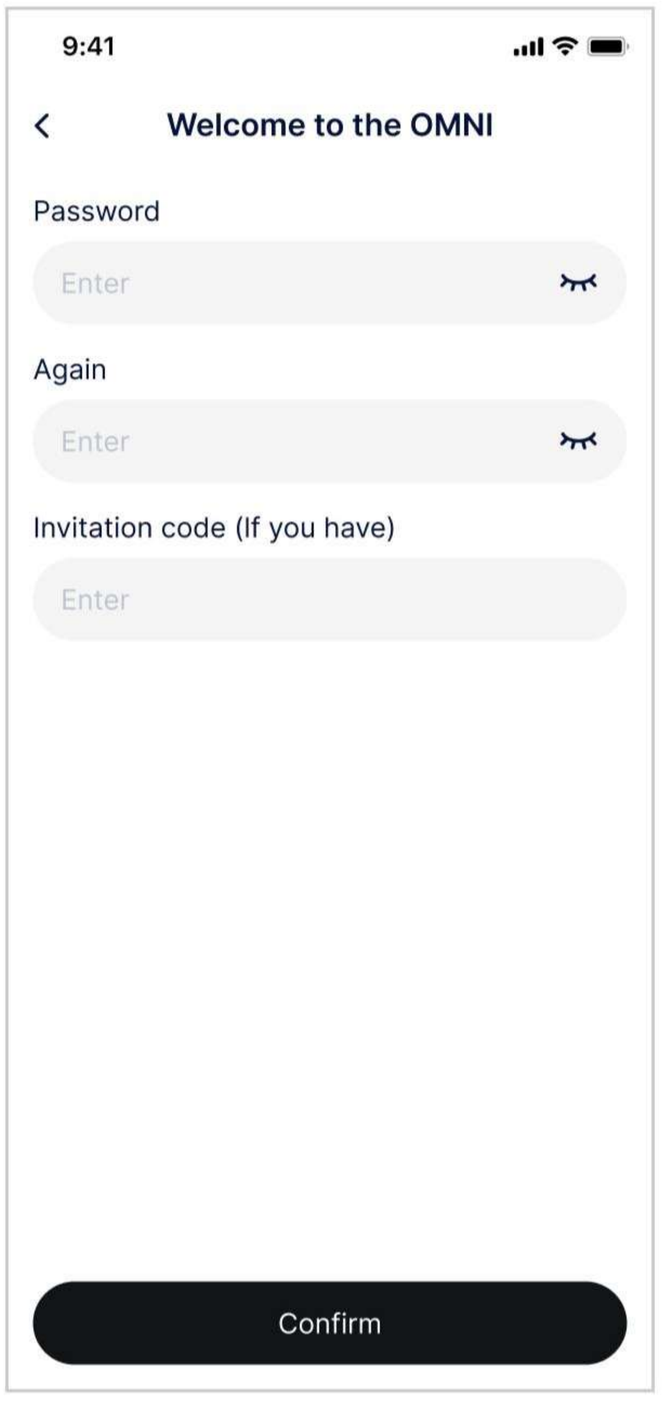
1.1.1 Register

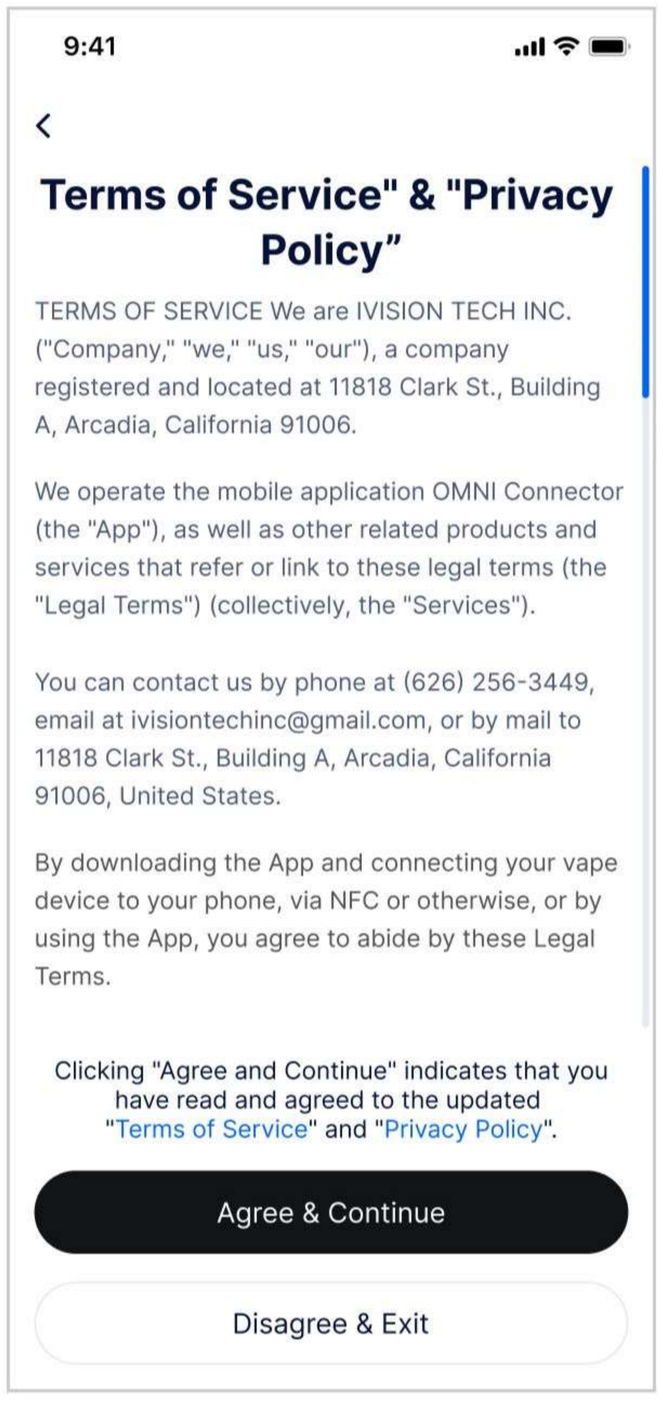
If you do not receive the email, wait one minute, then tap Send to resend the verification code.

After entering the correct verification code, you will be taken to the password setup page. Enter the same password twice, then tap Confirm to complete your registration. Non-business users do not need to enter an invitation code.

After registration, you must accept the Privacy Policy. Tap Agree to log in, or tap Disagree to return to the login page.





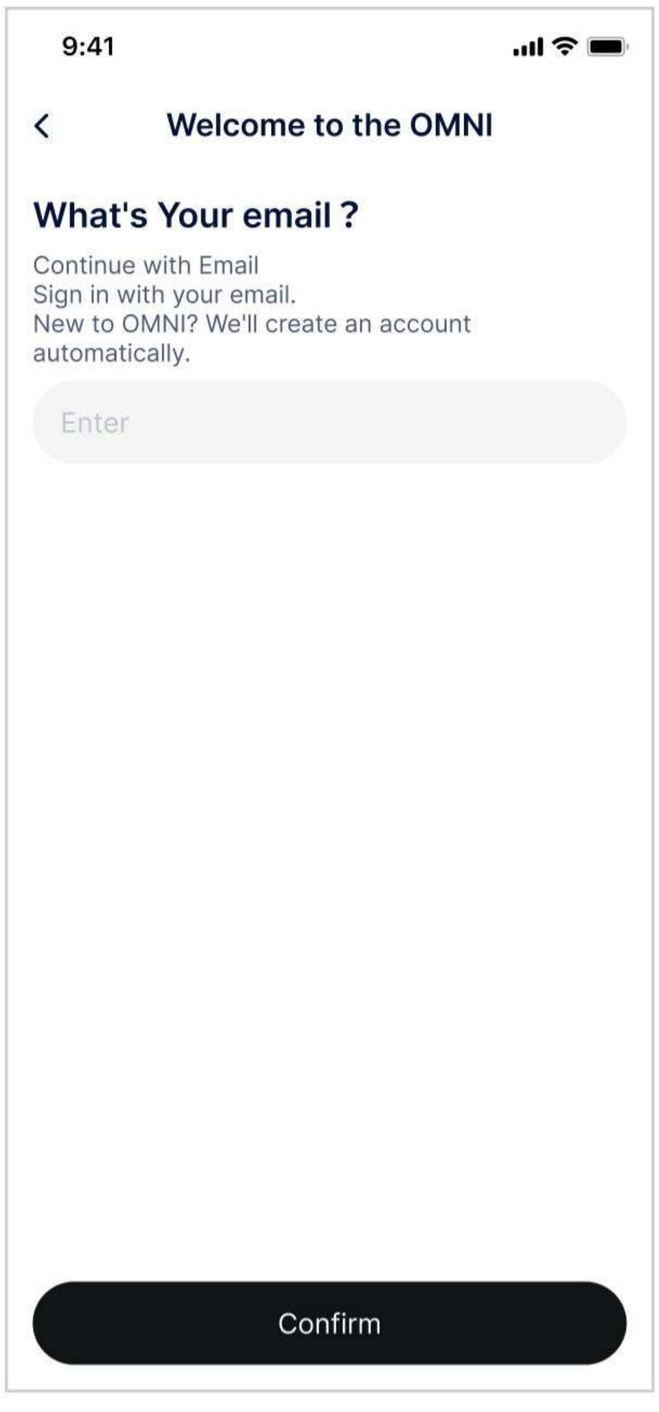


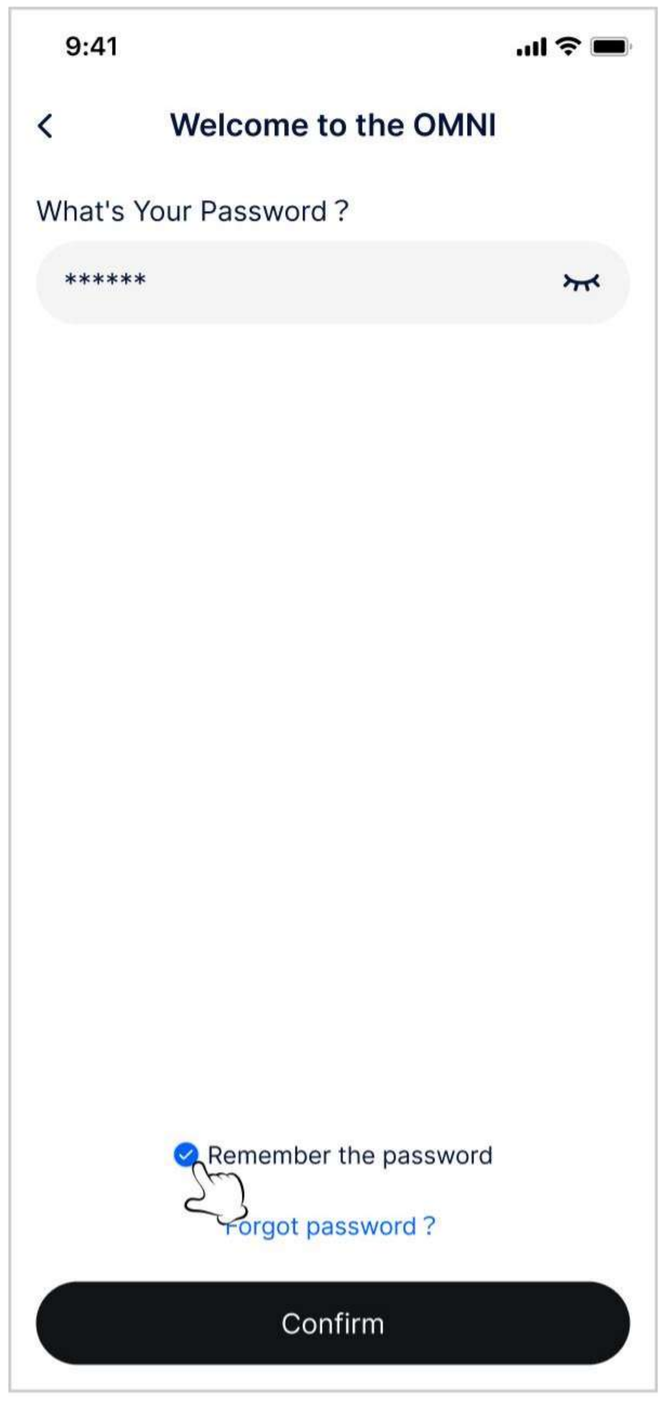
1.1.2 Log In & Log Out

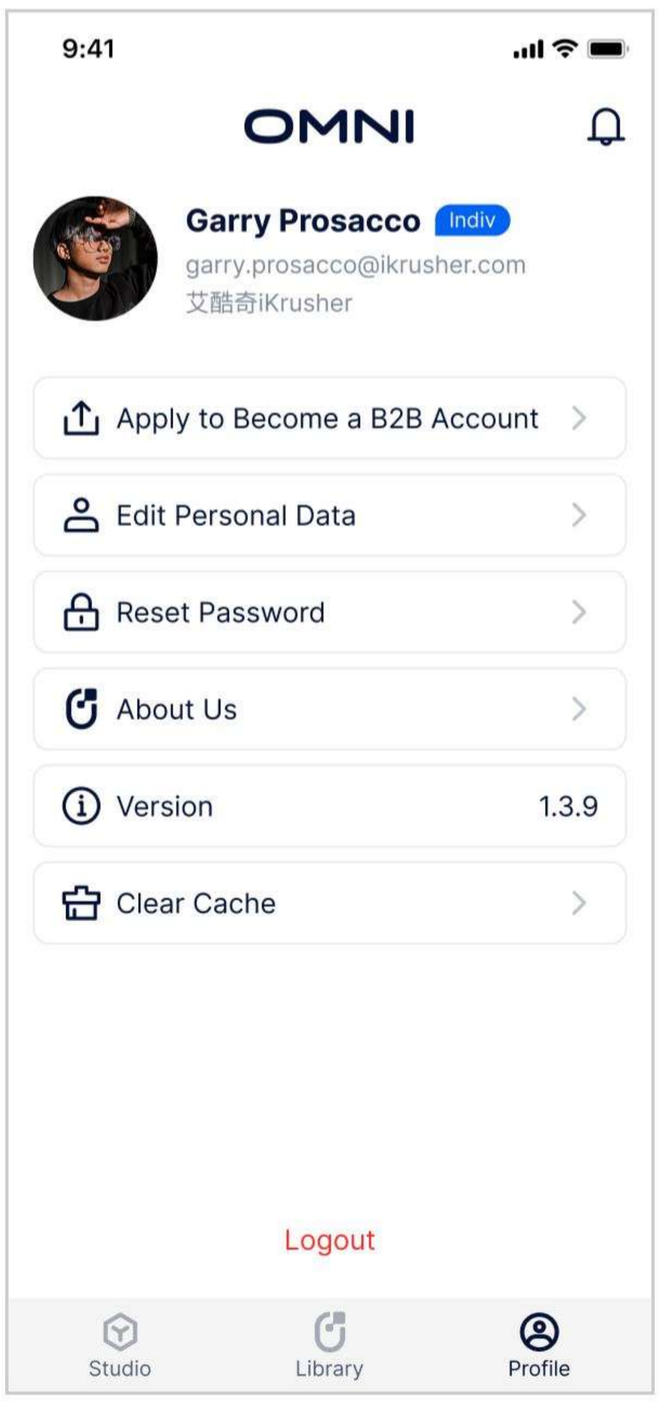
Enter your registered email address and tap Confirm.

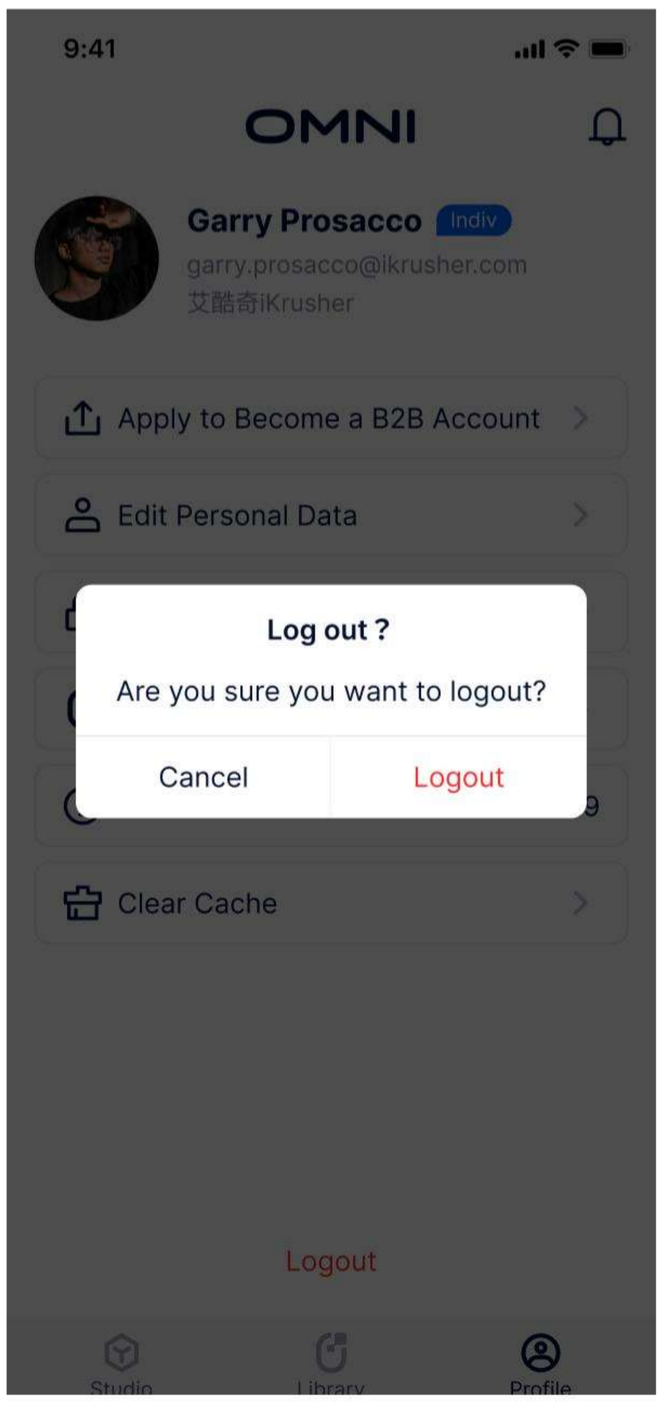
Enter the password you set during registration, then tap Confirm to log in. You can also enable Remember the password to automatically fill in your password the next time you log in with the same account.

If you did not accept the Privacy Policy during registration, it will be displayed again when you log in. Tap Agree to continue.







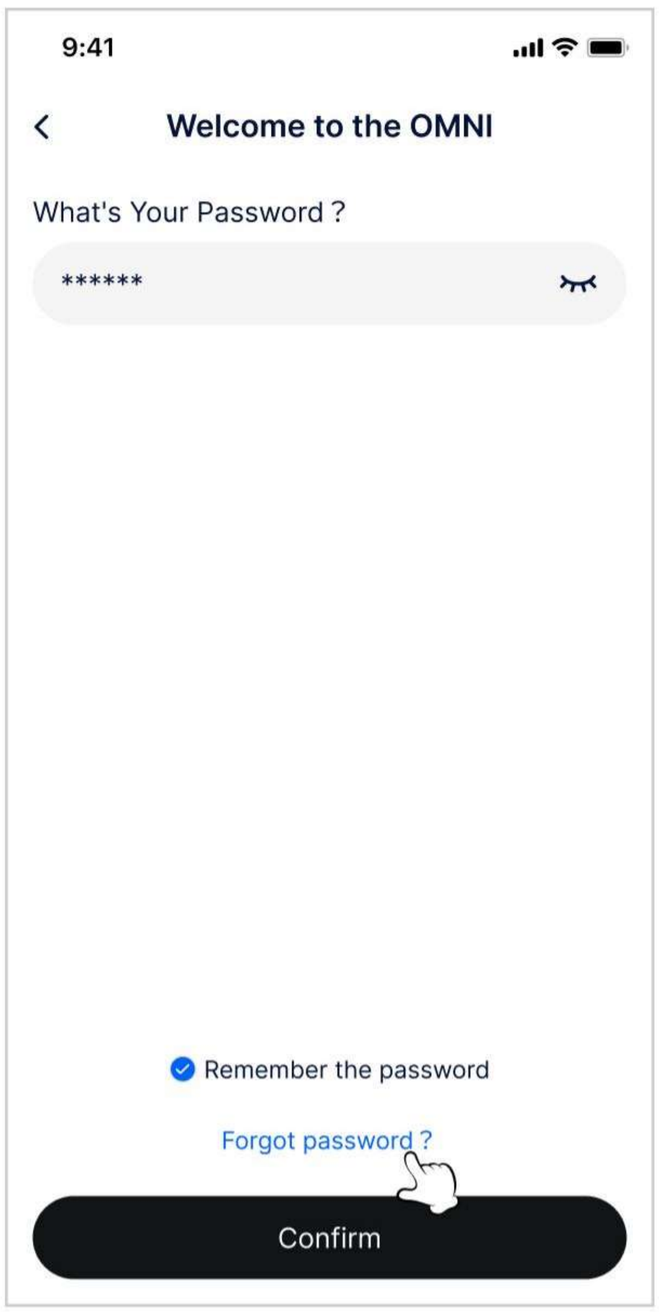


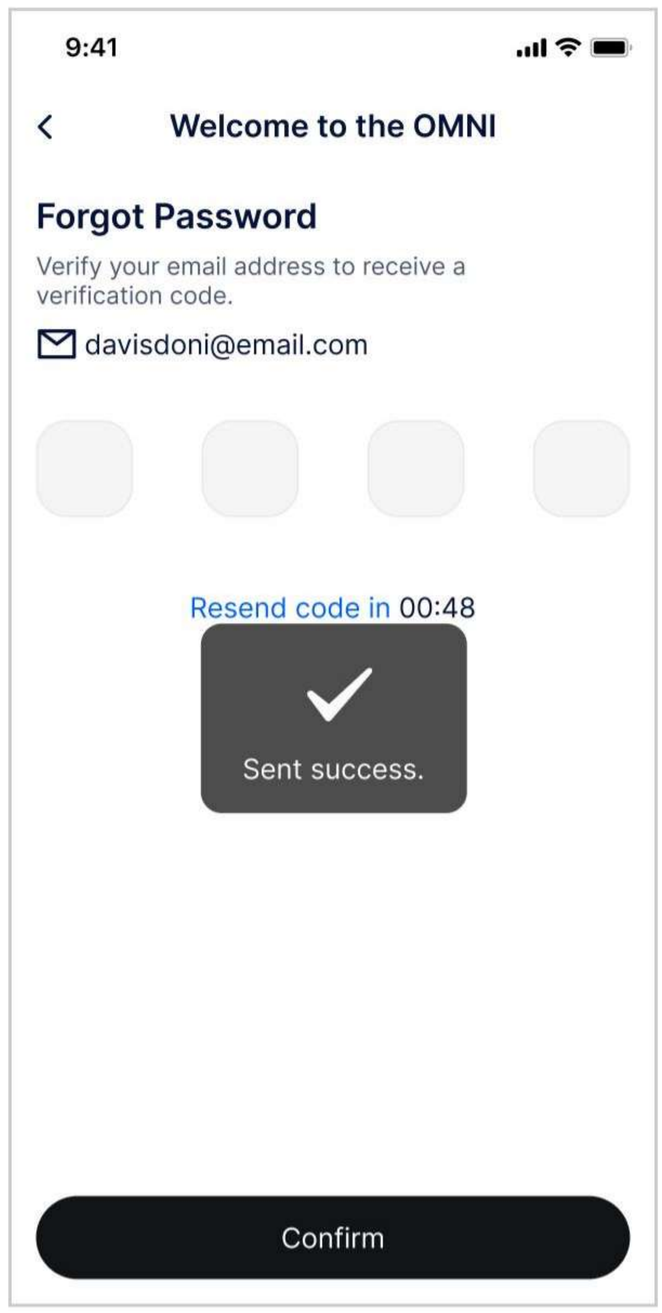
To log out, go to the Profile page, then tap Logout at the bottom of the screen. In the confirmation pop-up, tap Logout again.

1.1.3 Forgot Password

On the password entry page, tap Forgot password to reset your password.

You will be taken to the verification code page. Wait until the Sent success message appears.

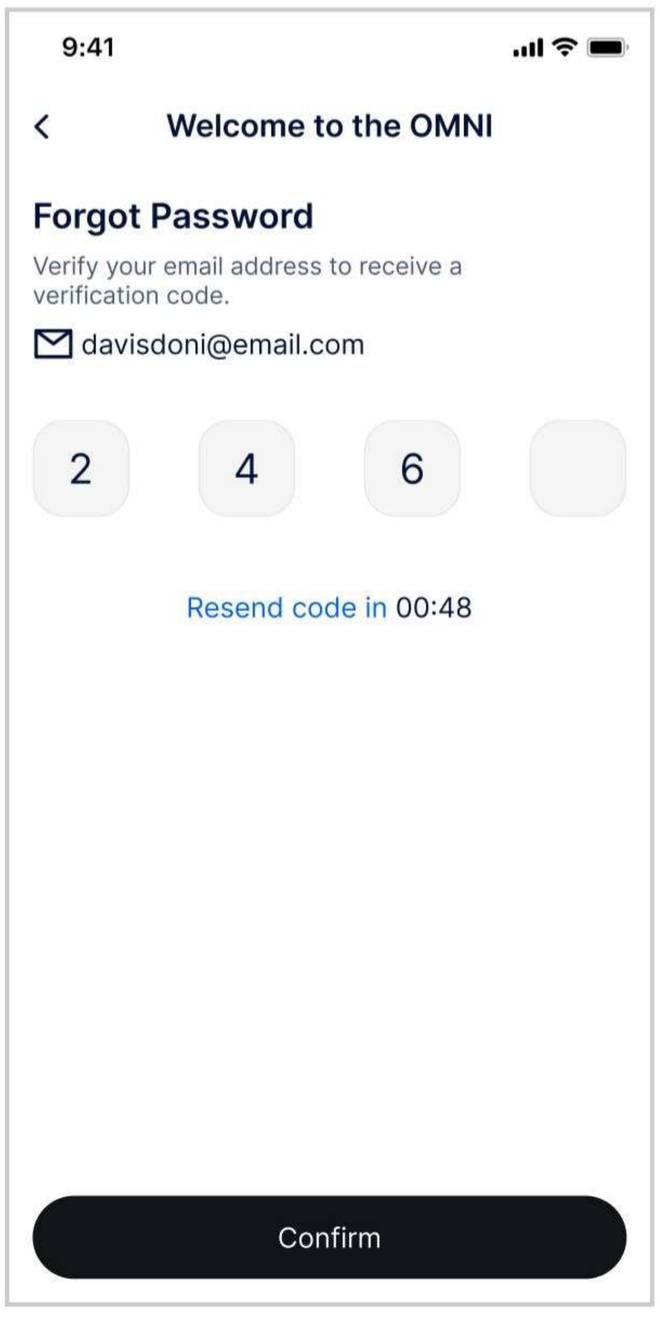


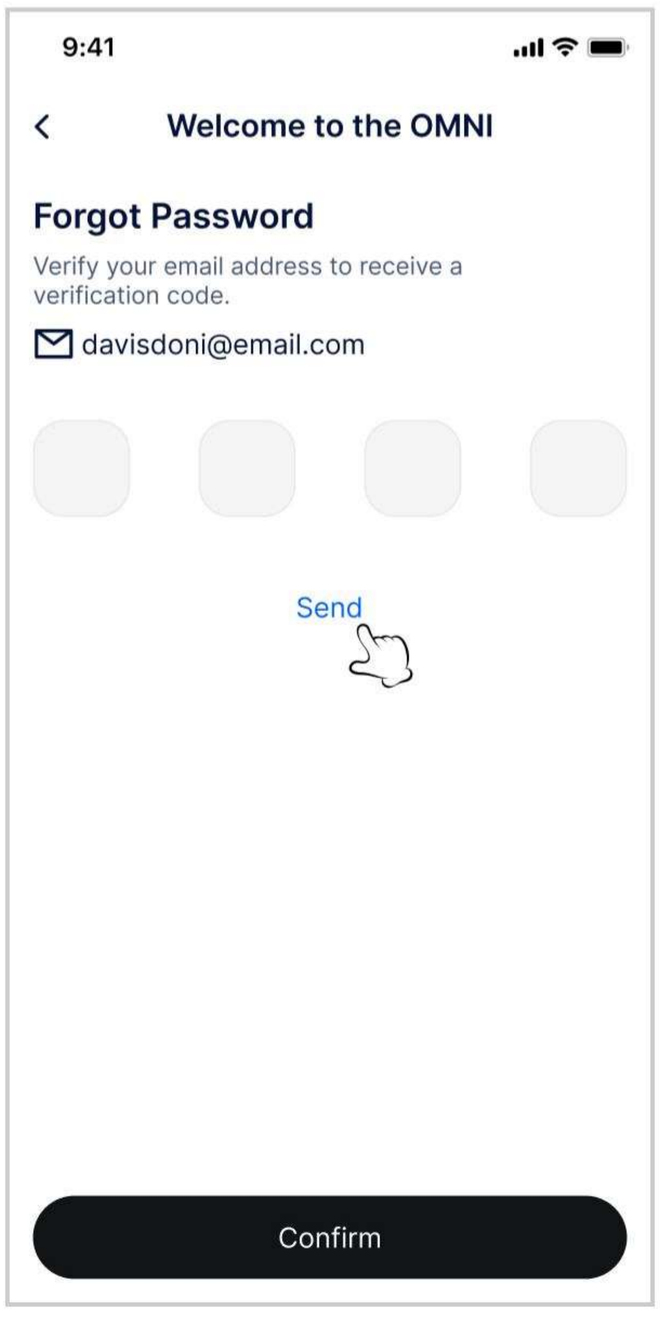


Open your email and enter the 4-digit verification code.

If you do not receive the email, wait one minute, then tap Send to resend the verification code.

After entering the verification code, tap Confirm to set a new password.





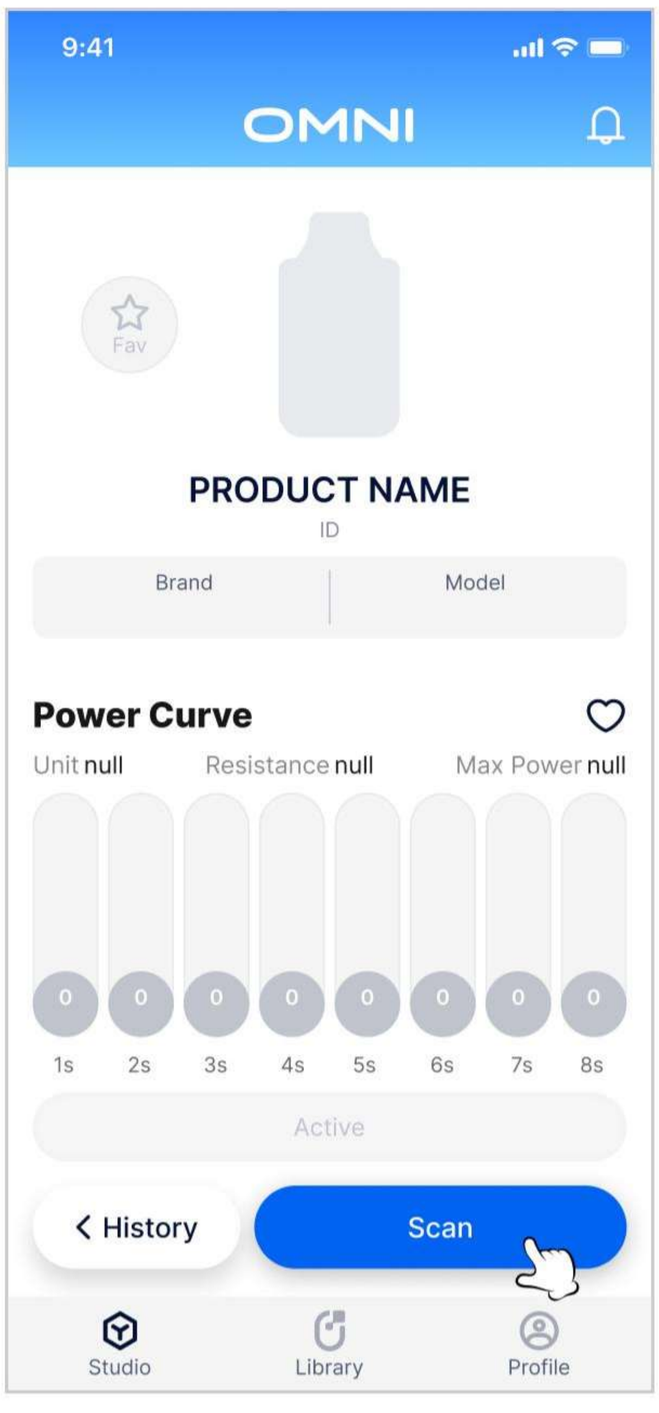


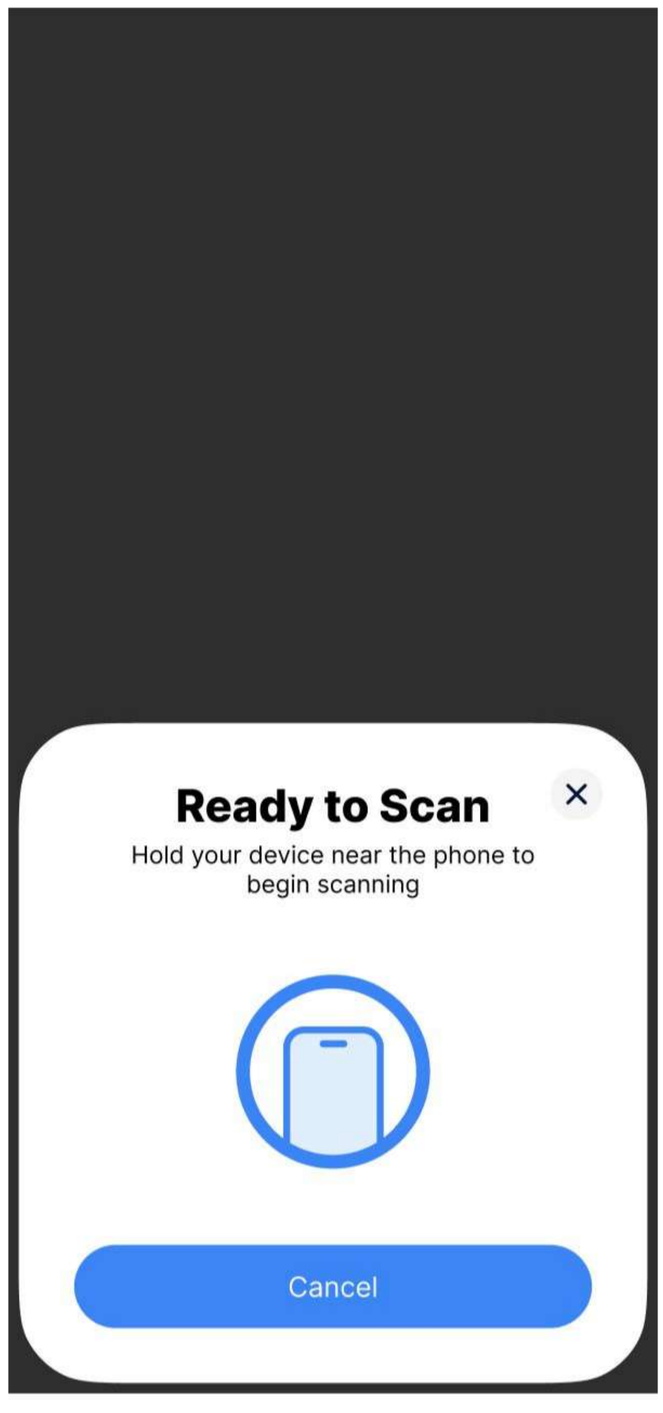
1.1.4 Read an NFC-Enabled Device

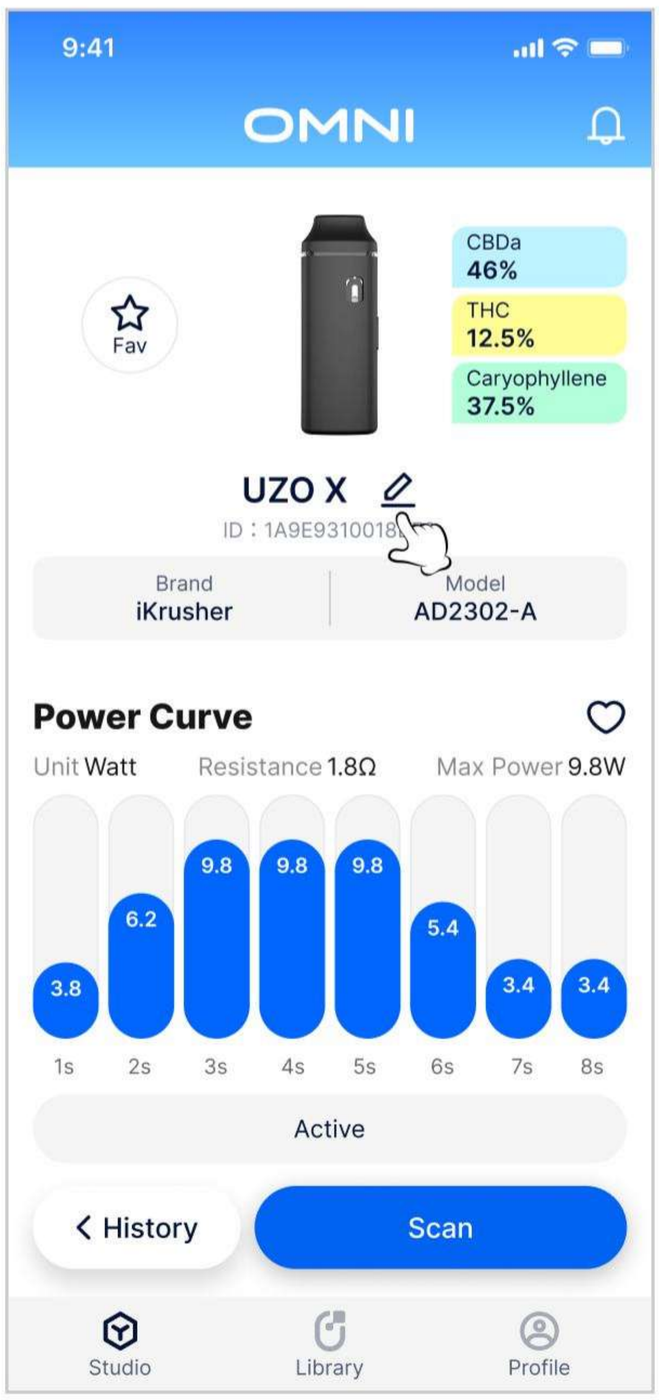
1.1.4.1 Read Device Data

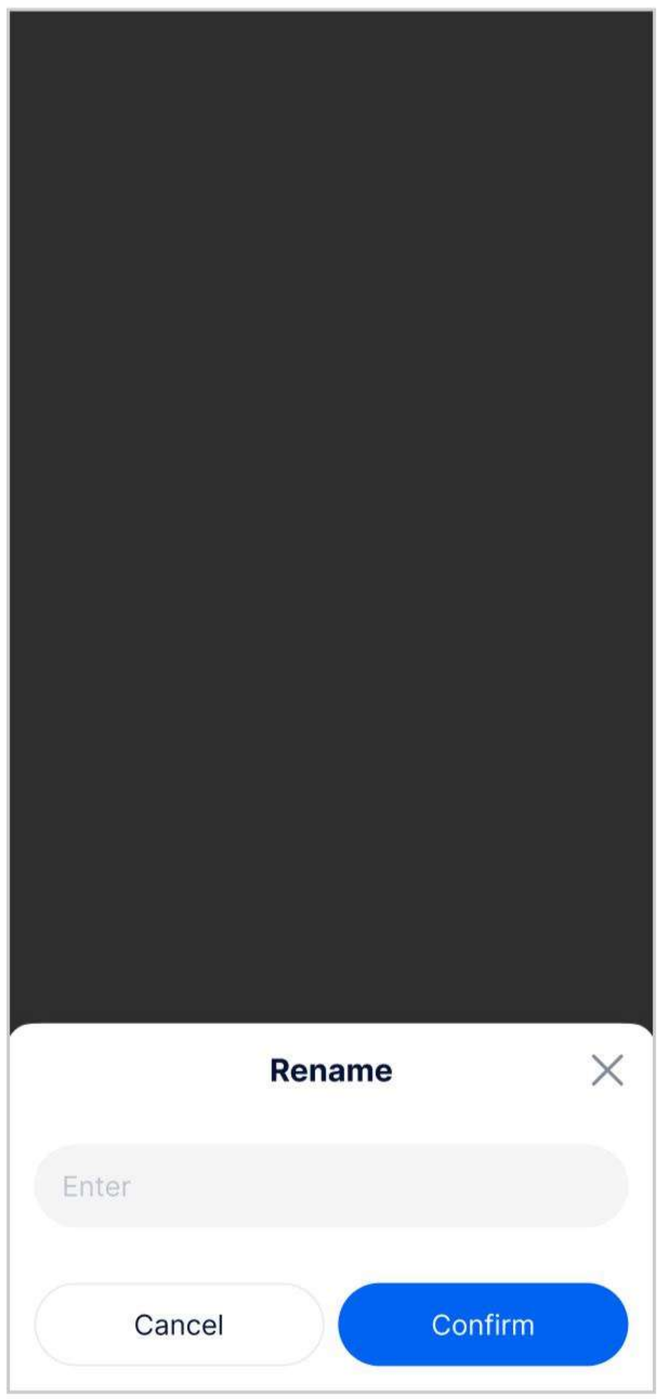
Tap Scan in the lower-right corner of the screen, then wait for the scan pop-up to appear.

Once the pop-up appears, hold the NFC-enabled device near your phone's NFC sensing area. When you hear the confirmation tone, the data has been read successfully. If a failure message appears, try again.









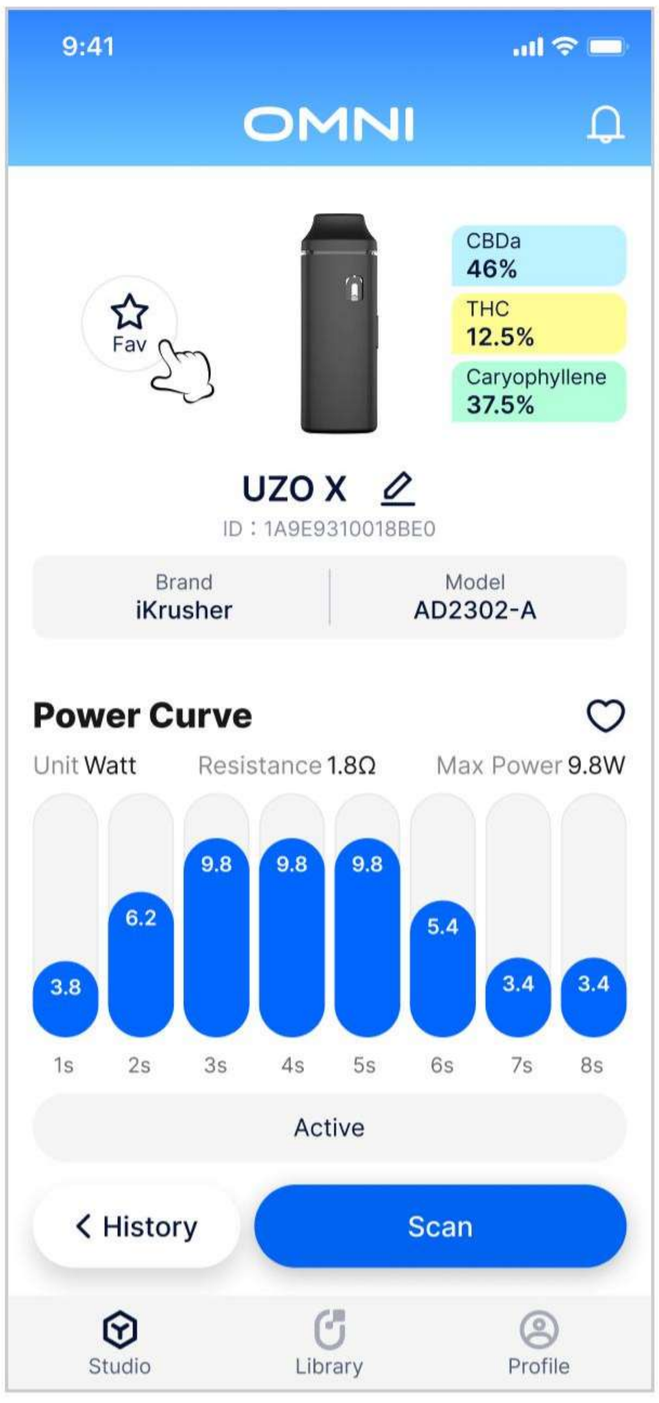
1.1.4.2 Rename a Device

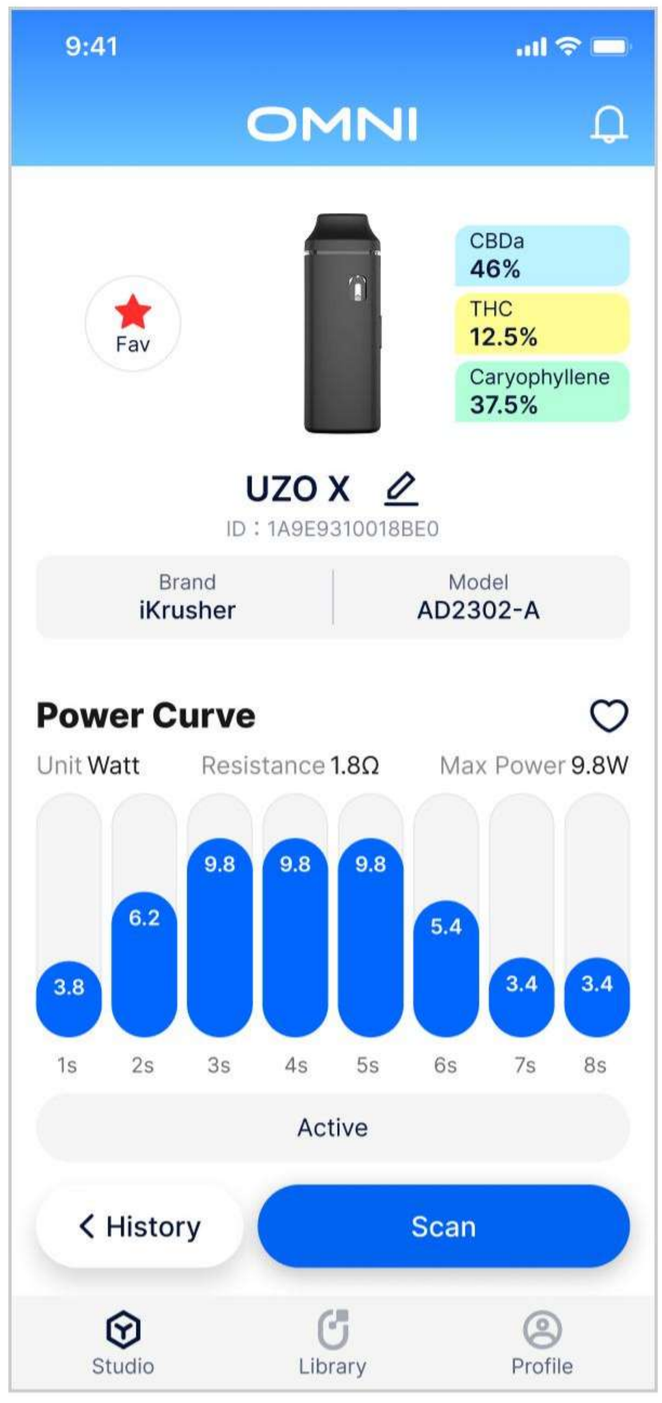
You cannot rename a device before reading its data. After successfully reading a device, the original PRODUCT NAME will update to the current device name. Tap the Edit icon to rename the device in the pop-up window.

1.1.4 Read an NFC-Enabled Device

1.1.4.3 Favorite a Device

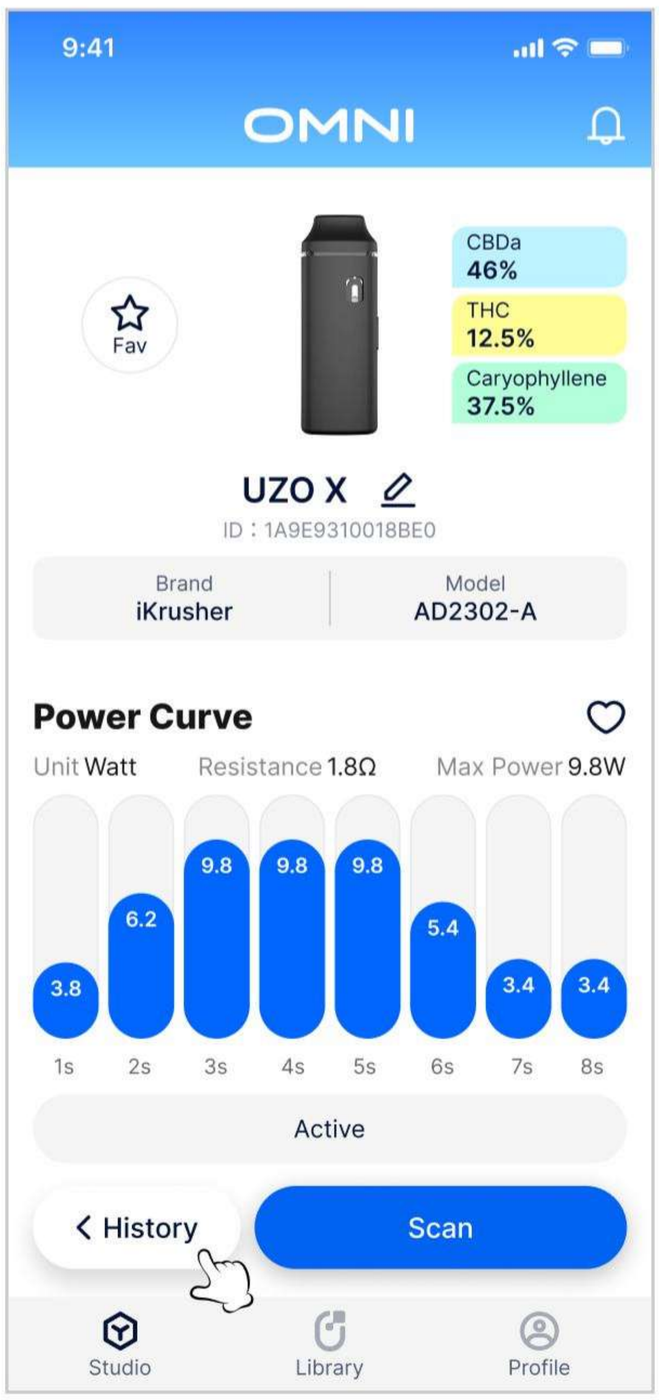
Tap the Star icon next to the device to add it to your favorites.

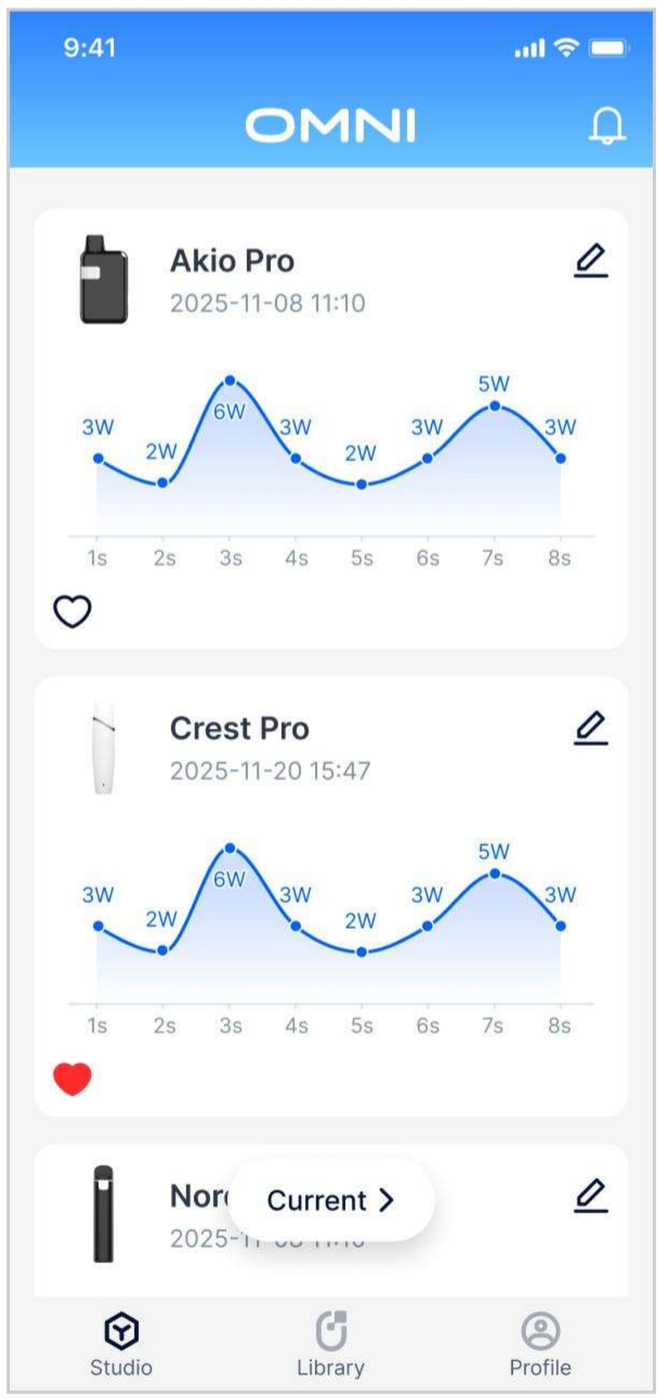




1.1.4.4 View Curve History

Tap History at the bottom of the screen to view the historical curves. All curves read from the devices are stored in the history list.

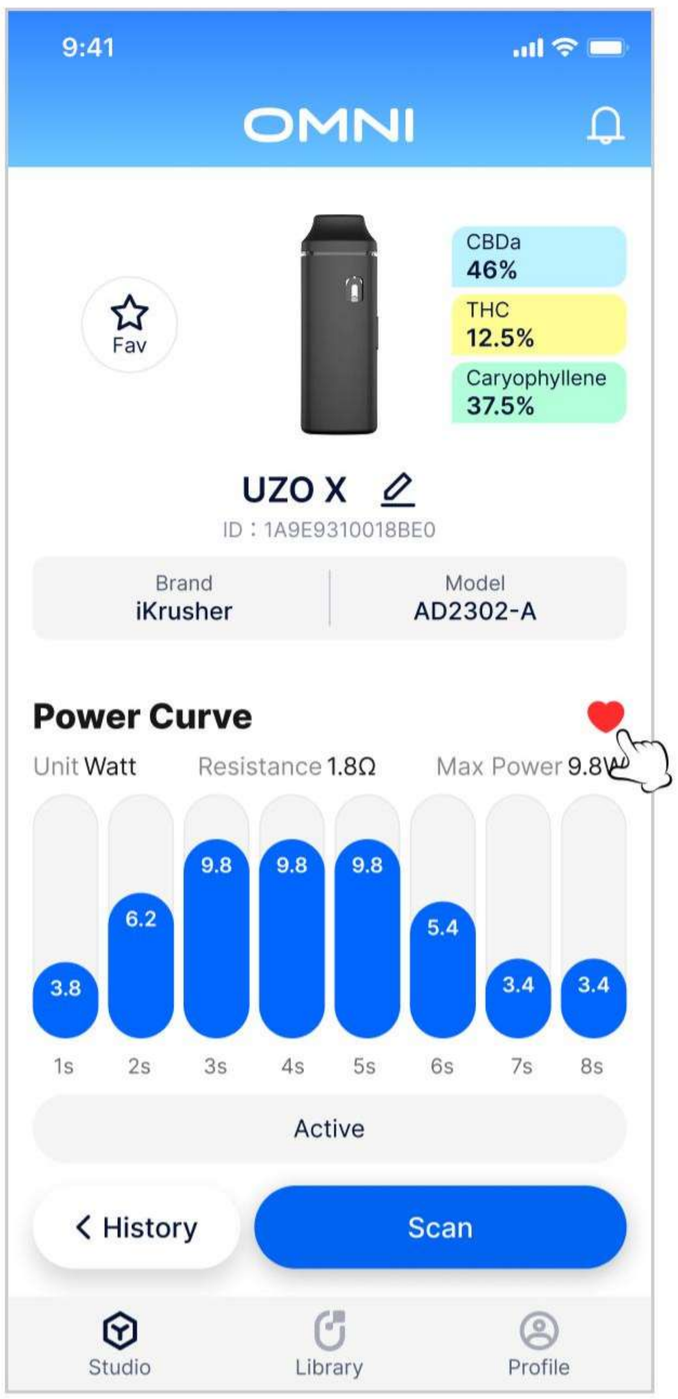


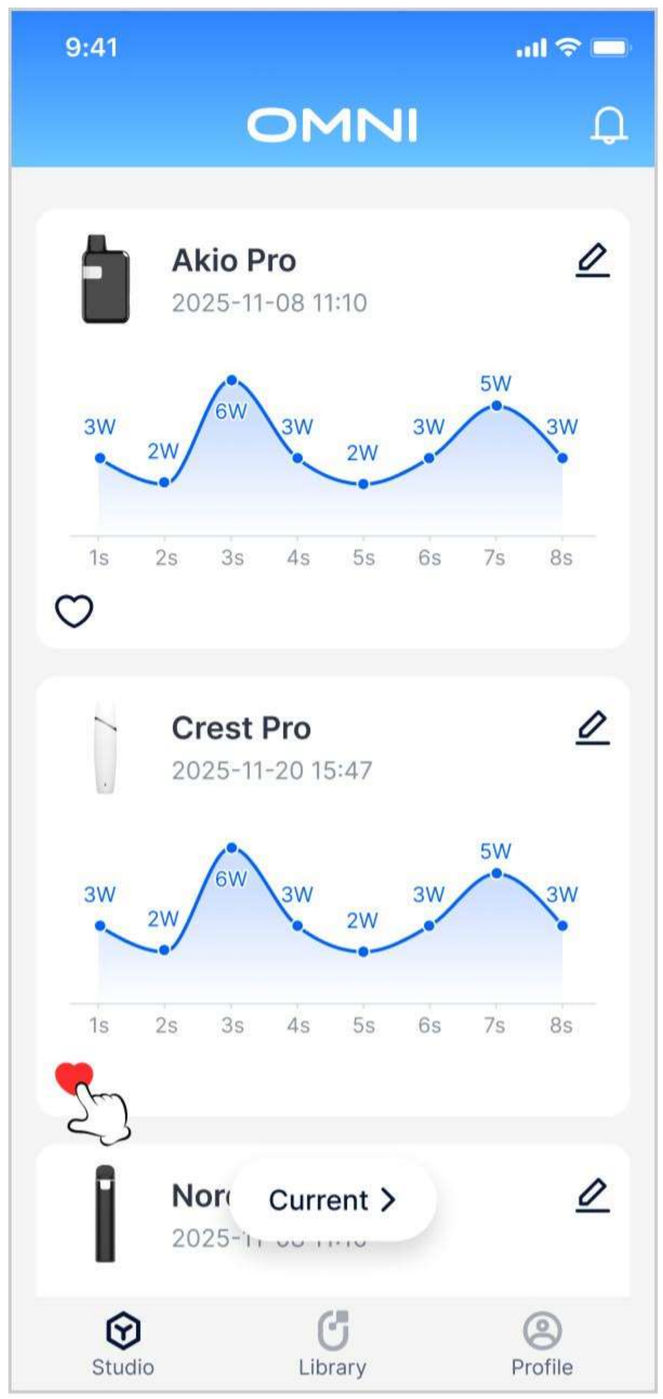


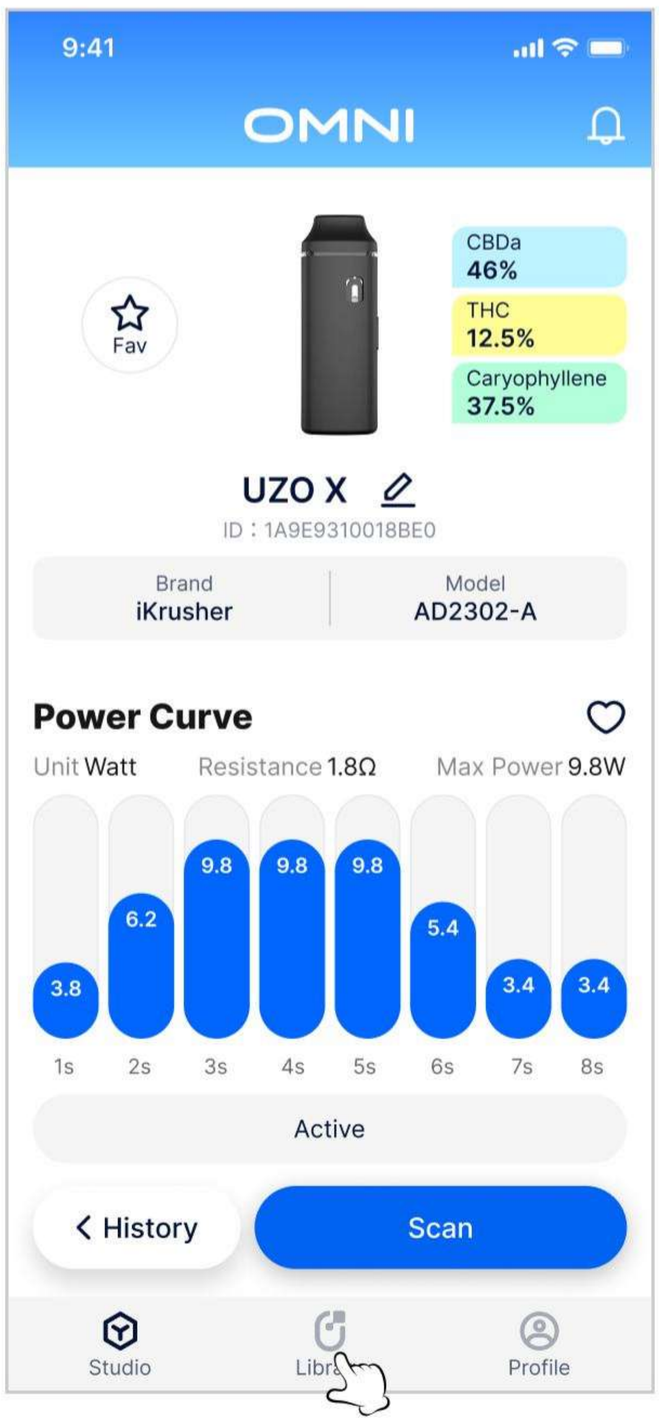
1.1.4 Read an NFC-Enabled Device

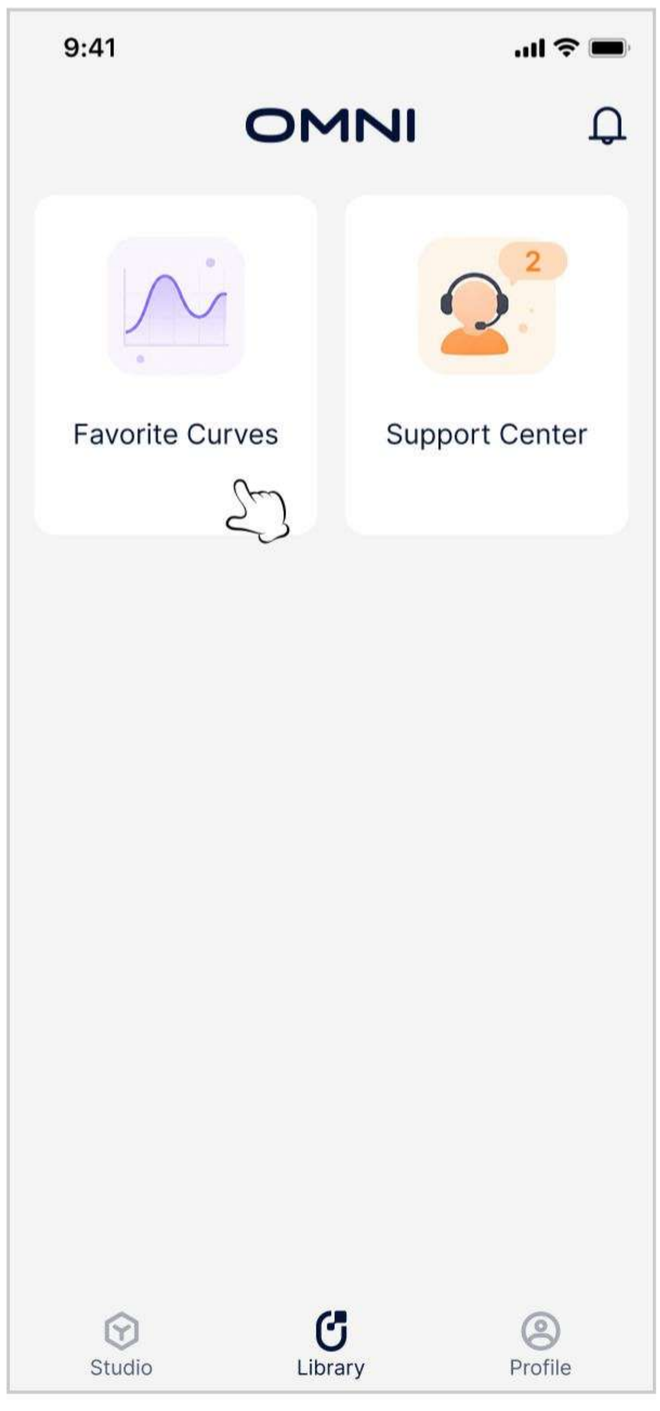
1.1.4.5 Favorite a Curve

Tap the Heart icon on the curve area to add it to your favorites. You can also favorite a curve from the History page by tapping the Heart icon below it.









1.1.5 View Favorite Curves

Tap Library at the bottom of the screen to switch to the Library page.

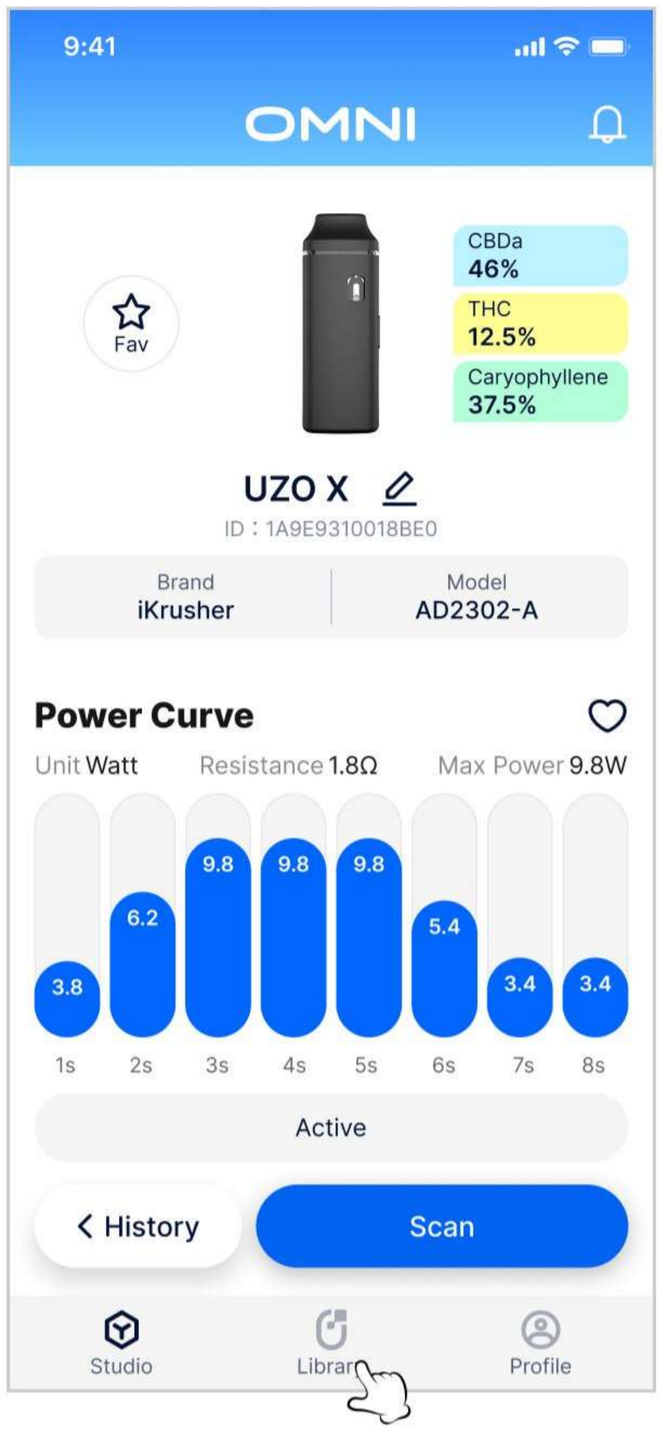
Tap Favorite Curves to view your saved curves.

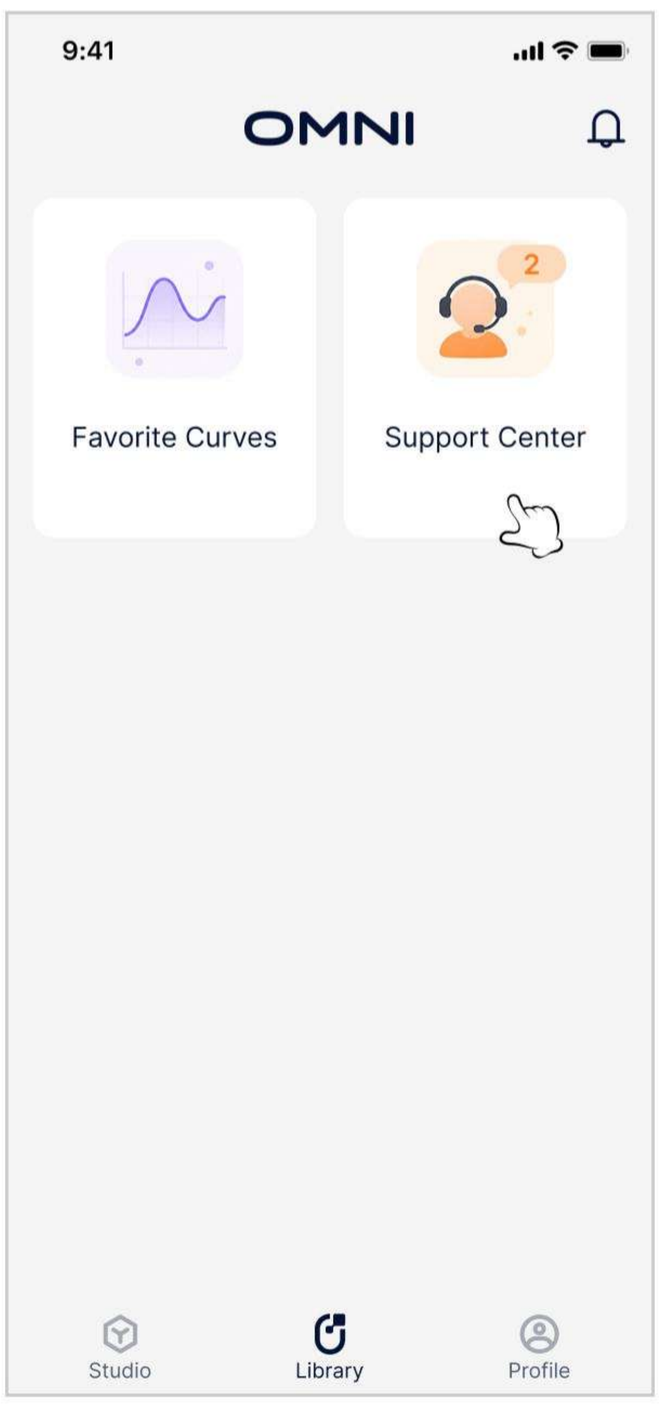
1.1.6 Contact Customer Support

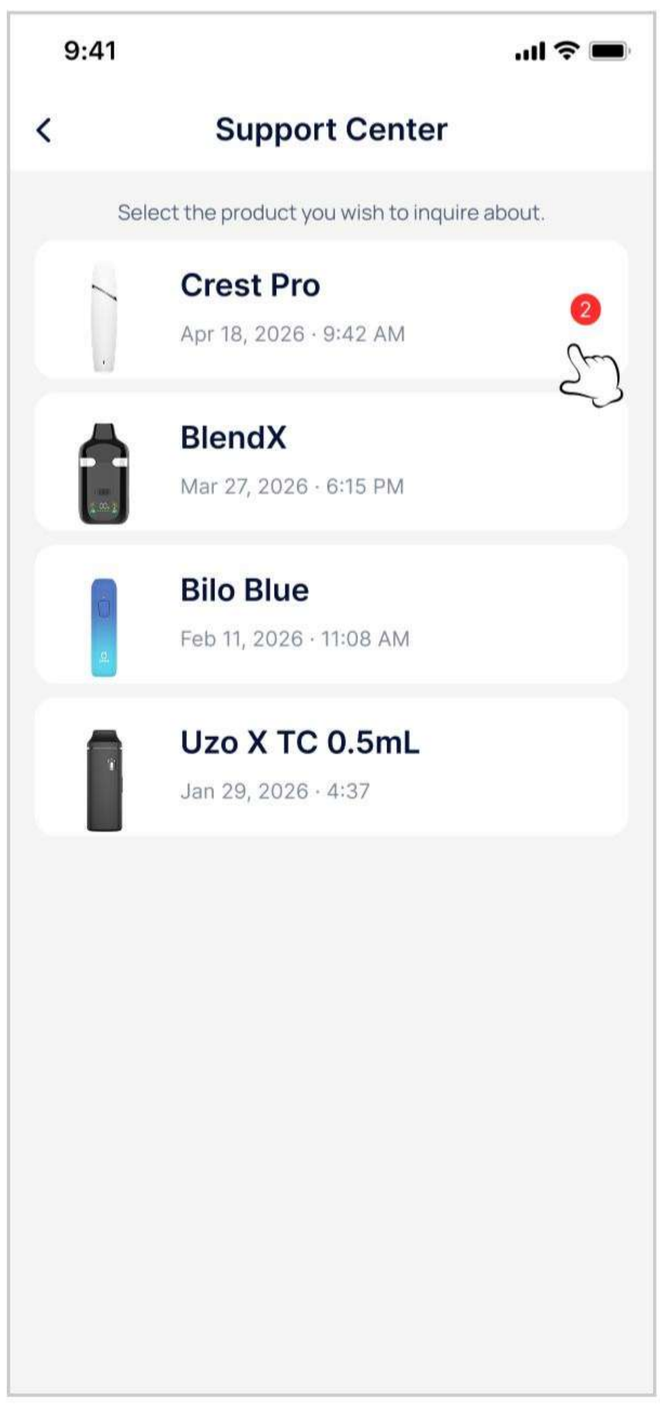
Tap Library at the bottom of the screen to switch to the Library page.

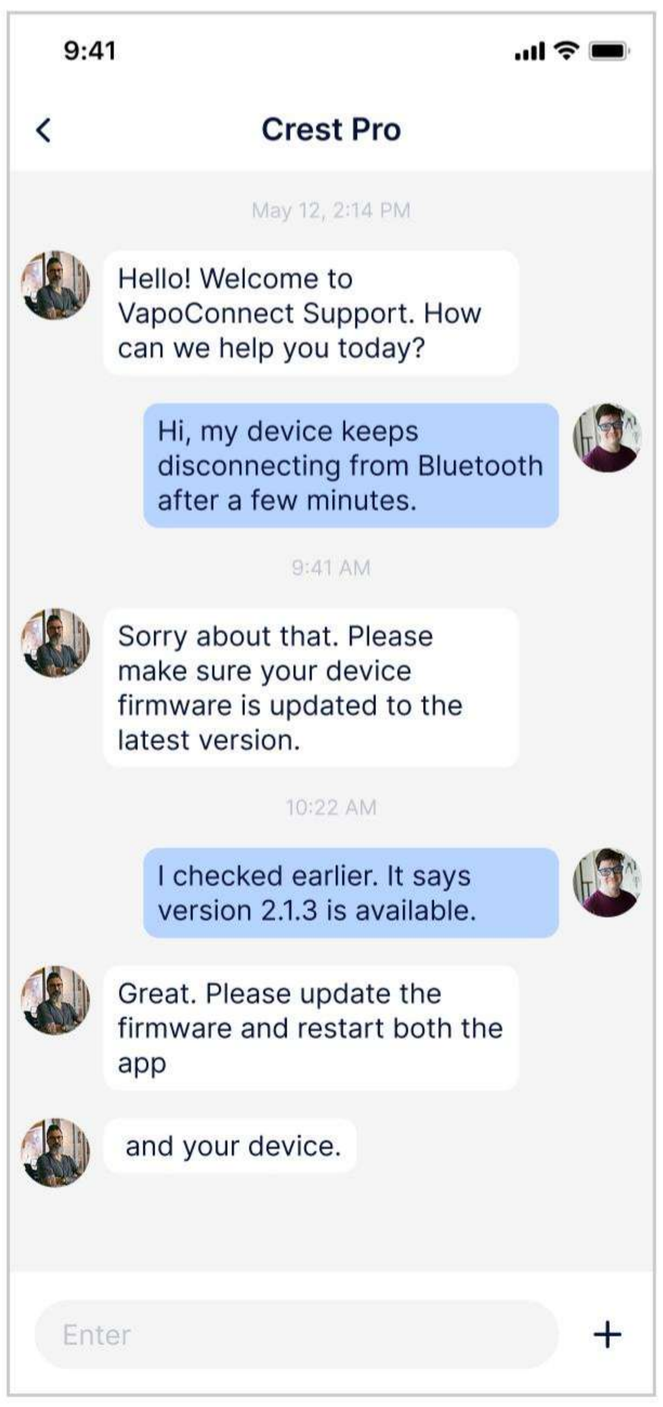
Tap Support Center to open the device selection page. Select the product you need help with to start a conversation with Customer Support.

Tap Support Center to open the device selection page. Select the product you need help with to start a conversation with Customer Support.





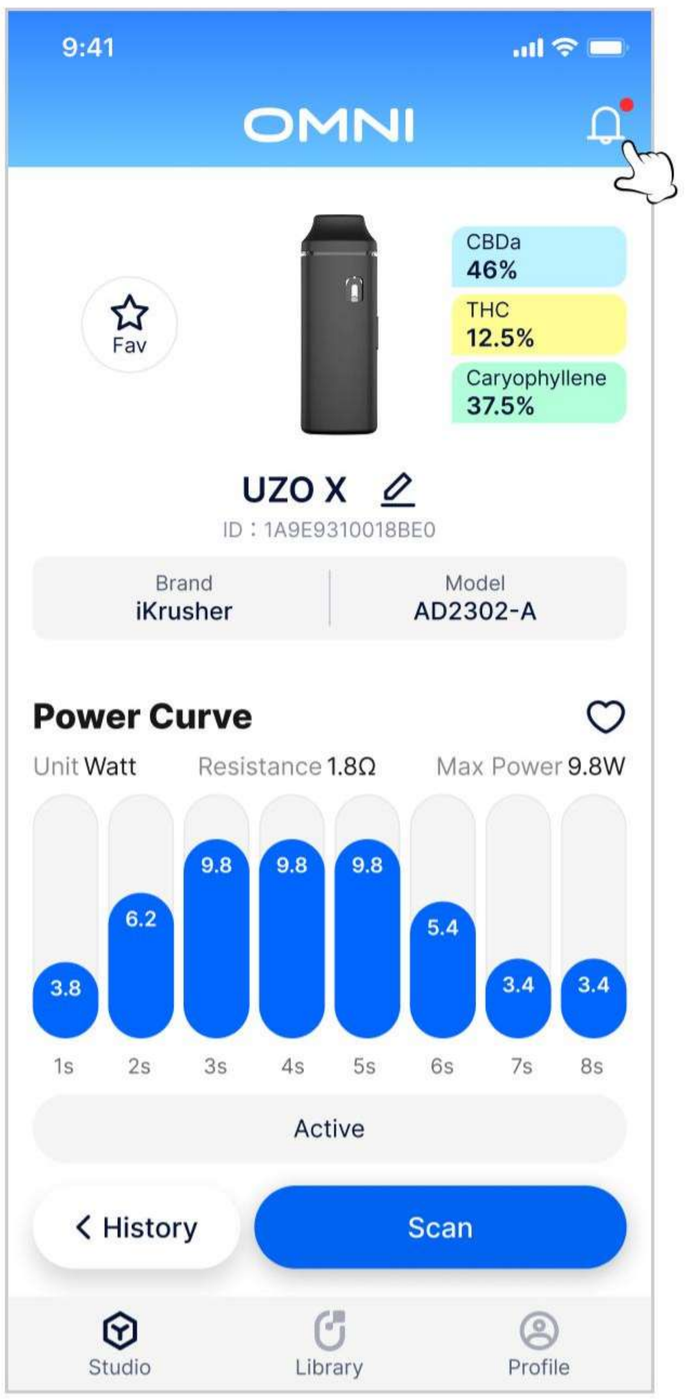


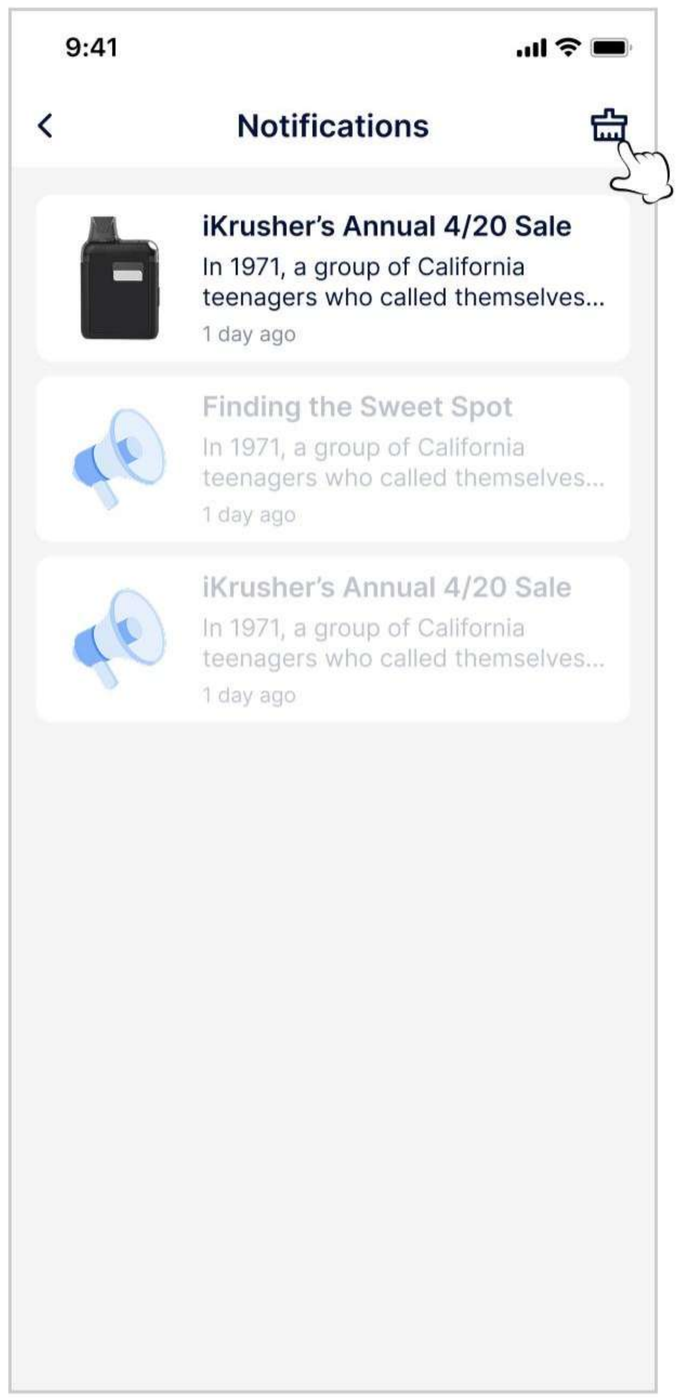


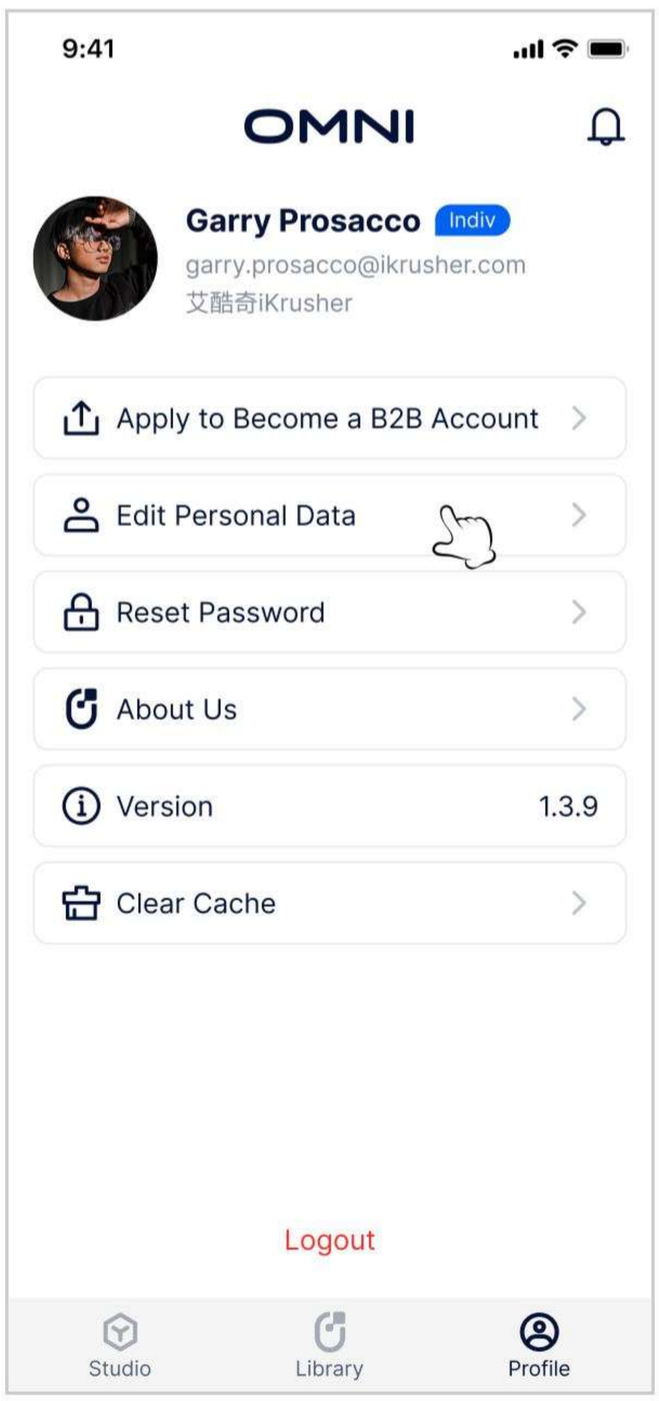
1.1.7 View Notifications

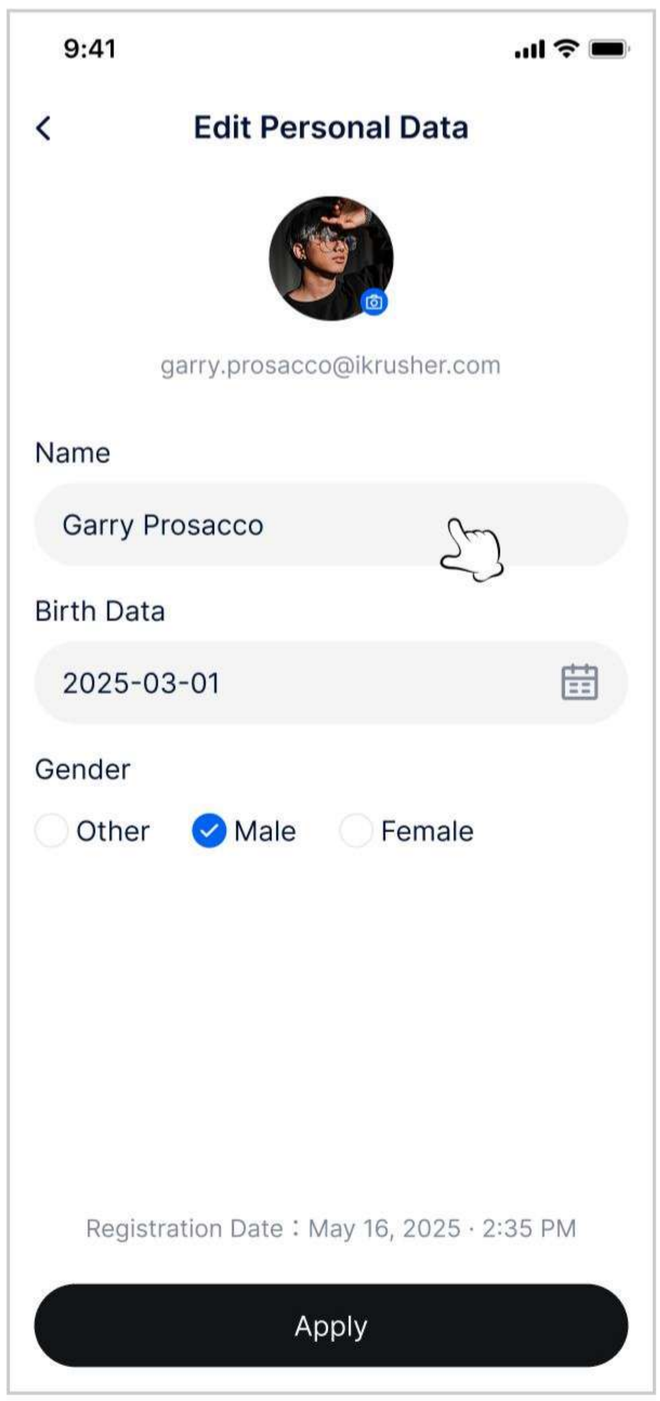
When you have new notifications, a red dot appears on the Bell icon in the top-right corner. Tap the Bell icon to open the Notifications page.

Tap any notification to view its details. Tap the button in the upper-right corner to mark all messages as read.









1.1.8 View & Edit Account Information

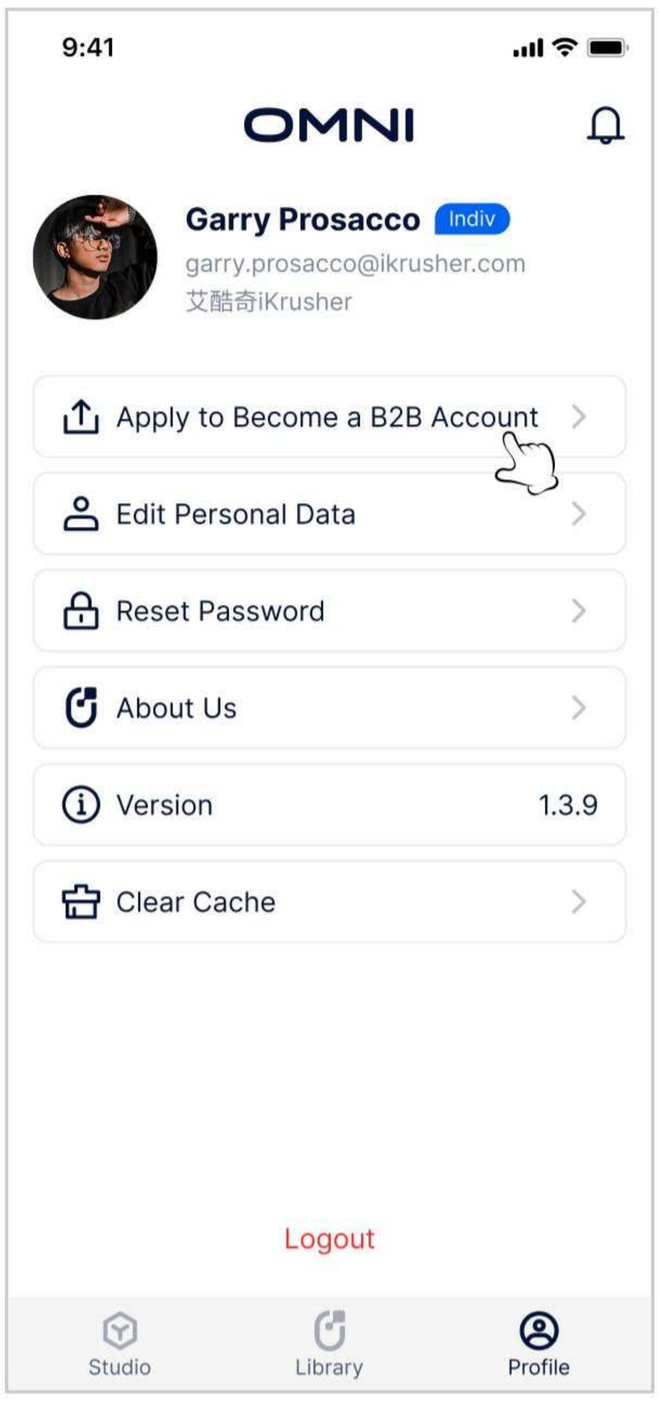
Tap Profile at the bottom of the screen, then tap your avatar or “Edit Personal Data” to open the account information page.

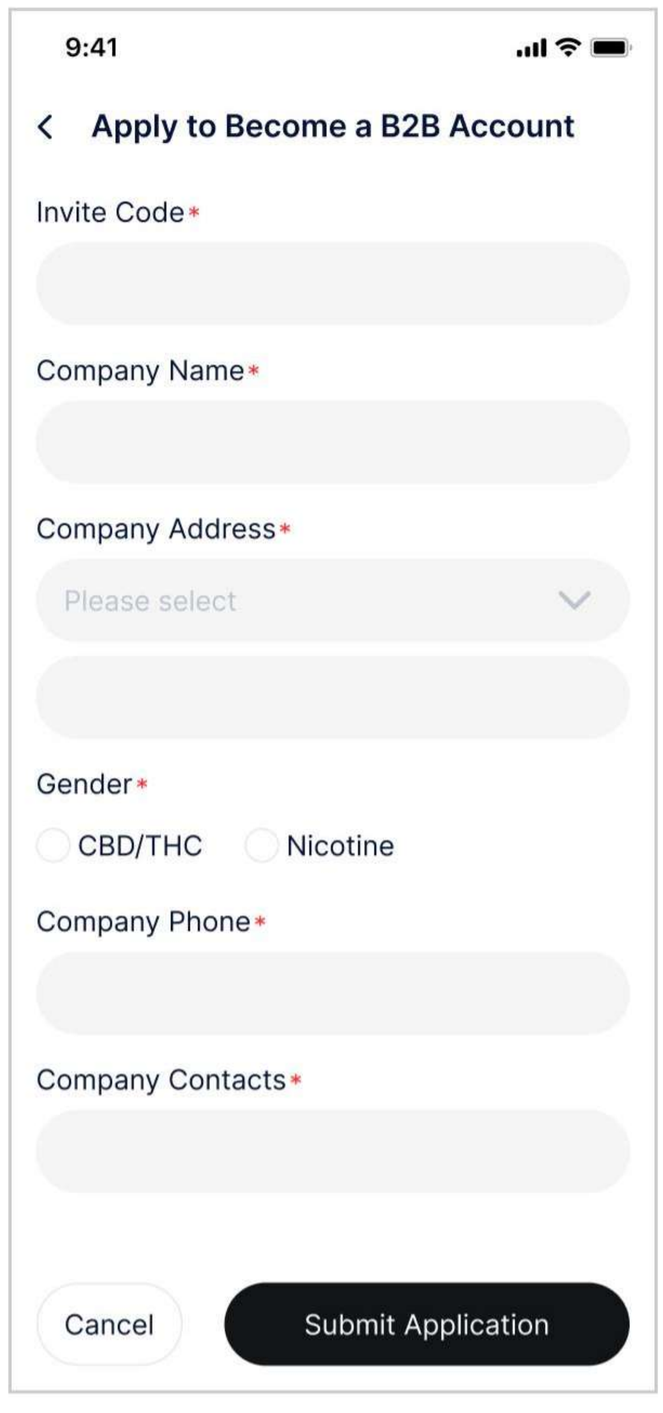
On this page, you can edit your avatar, birthday, gender, and other details. After making changes, tap Apply to save them. If you leave the page without tapping Apply, the changes will not be saved.

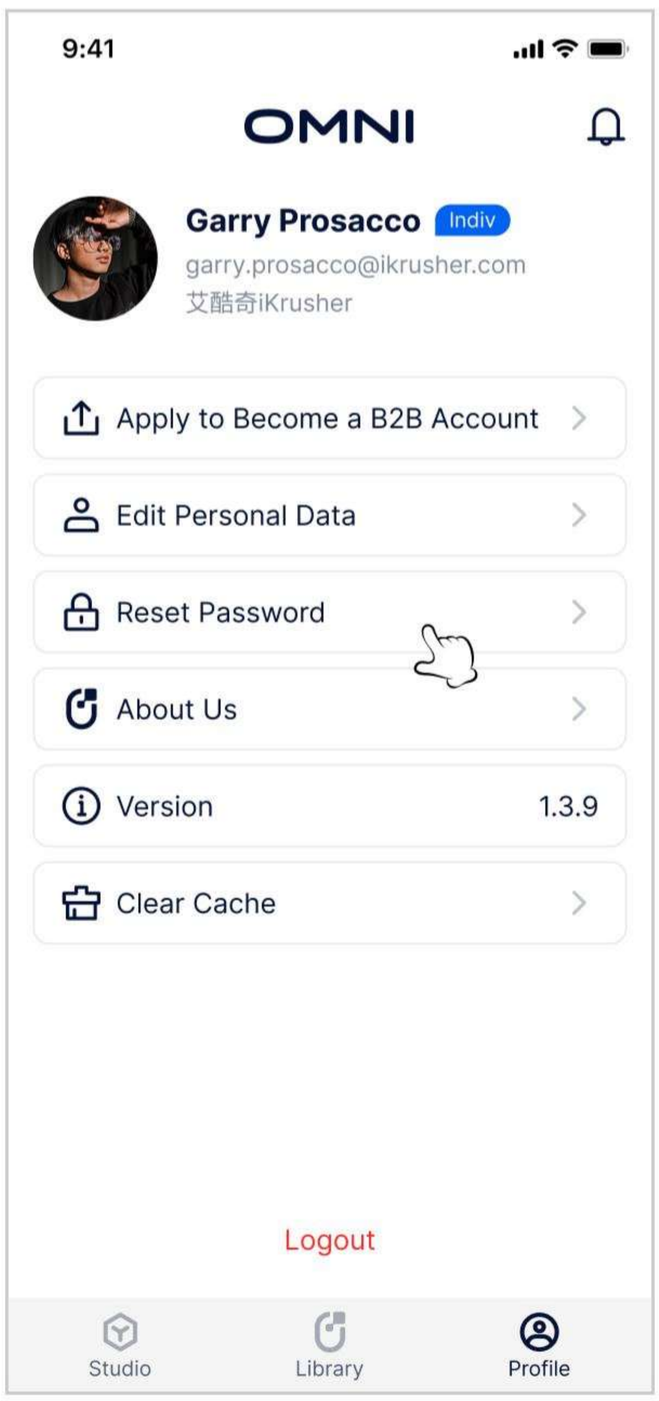
1.1.9 Upgrade to a Business Account

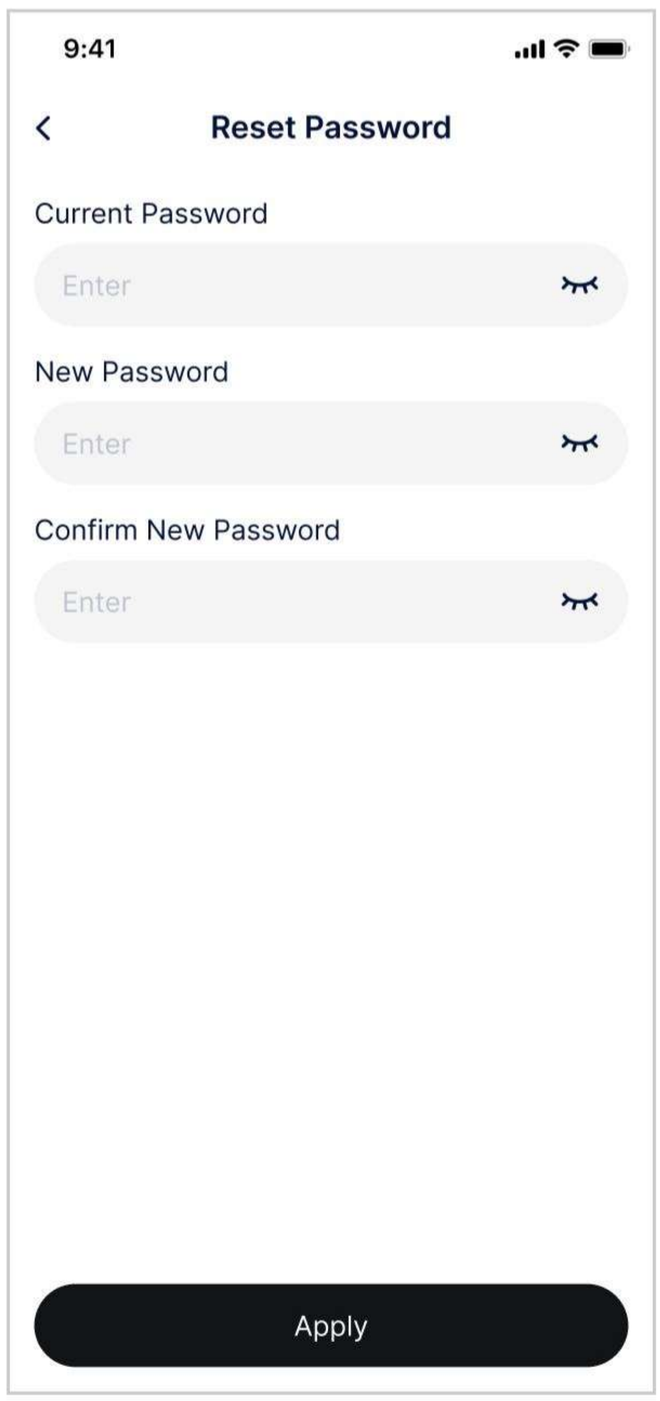
Tap Profile at the bottom of the screen, then tap Apply to Become a B2B Account to open the business account application page.

Enter your invitation code, company information, and any other required details, then tap Submit Application to upgrade your account to a business account in the app. Access to a business account on the web requires administrator approval.









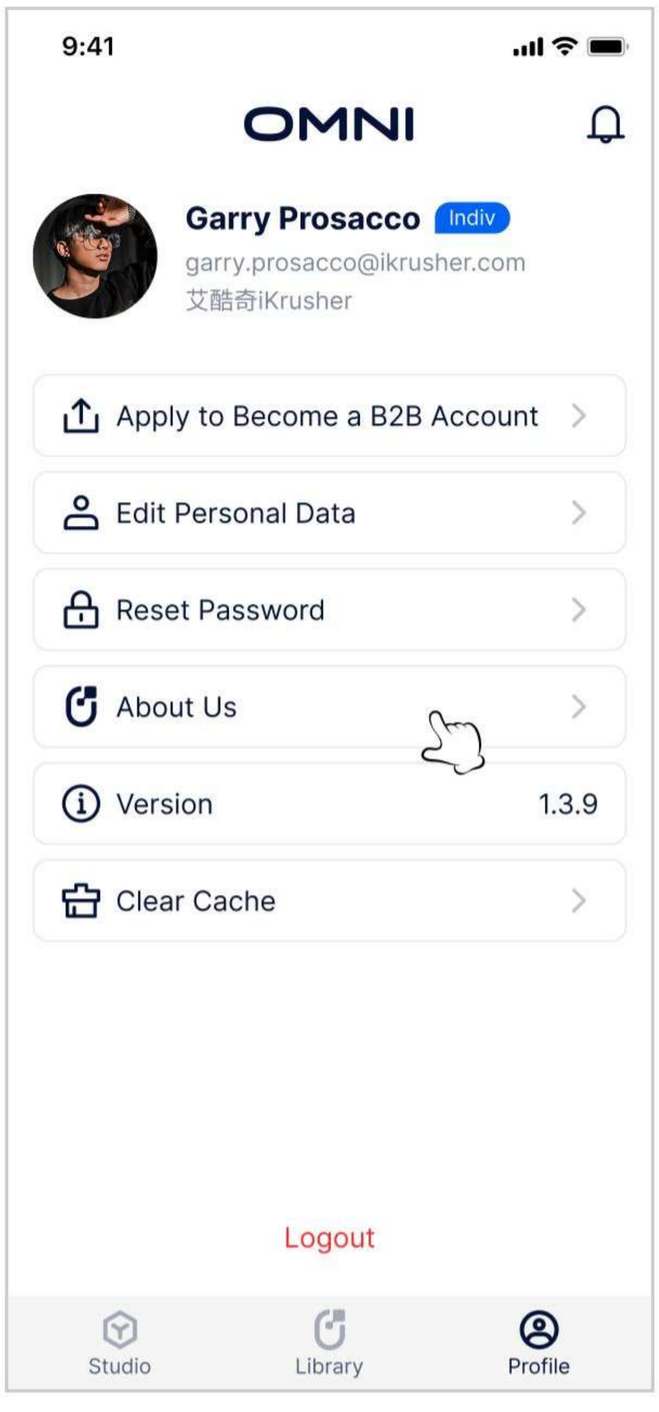
1.1.10 Change Password

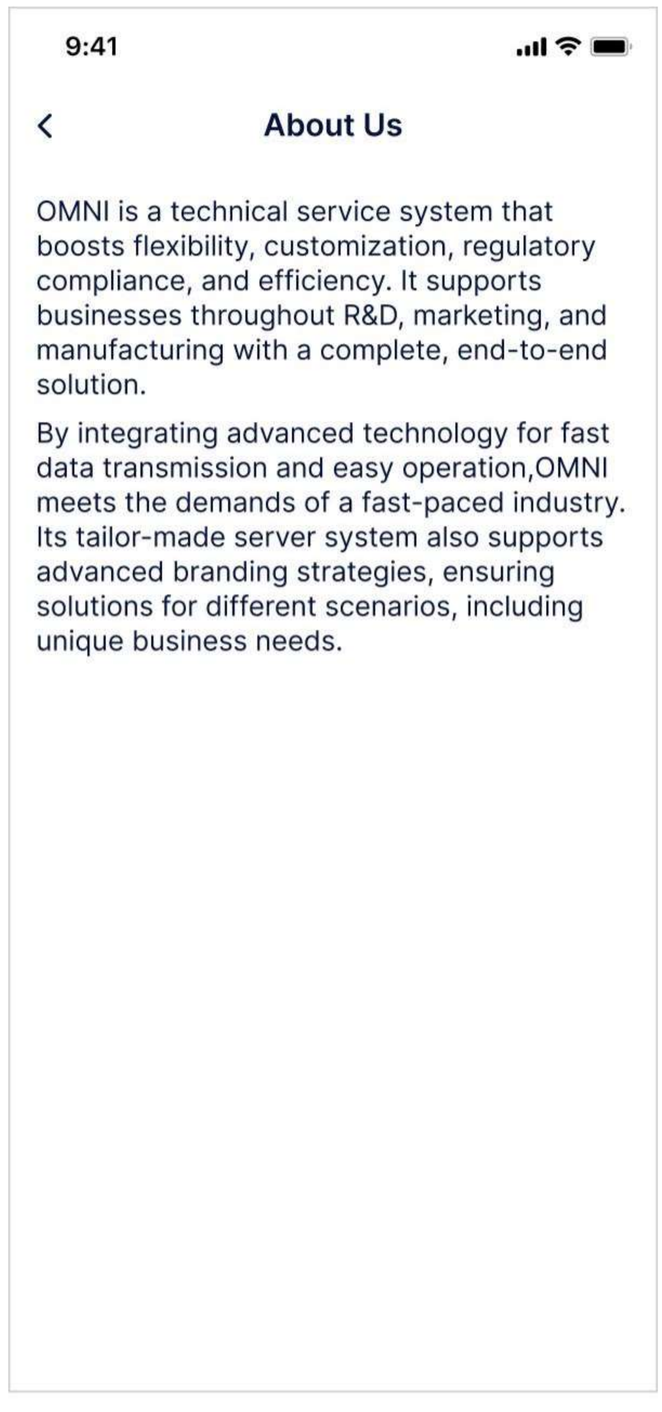
Tap Reset Password to open the password change page.

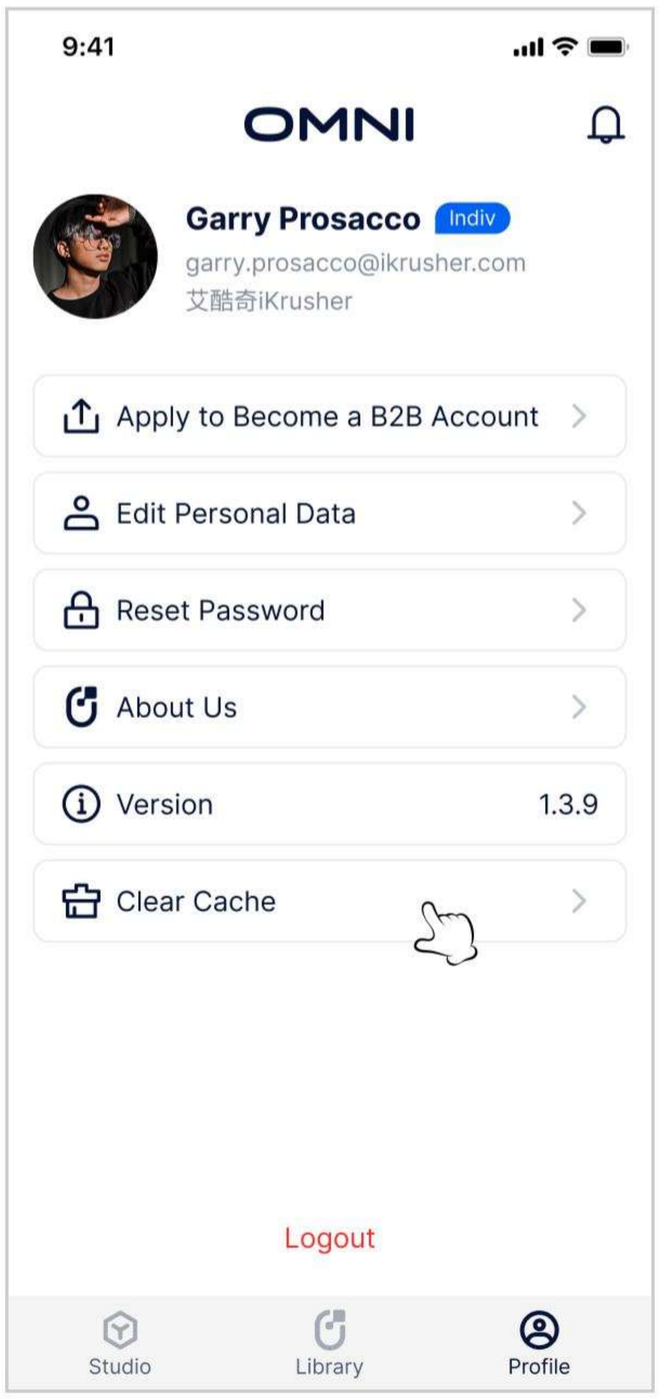
Enter your old password once and your new password twice, then tap Apply to update your password.

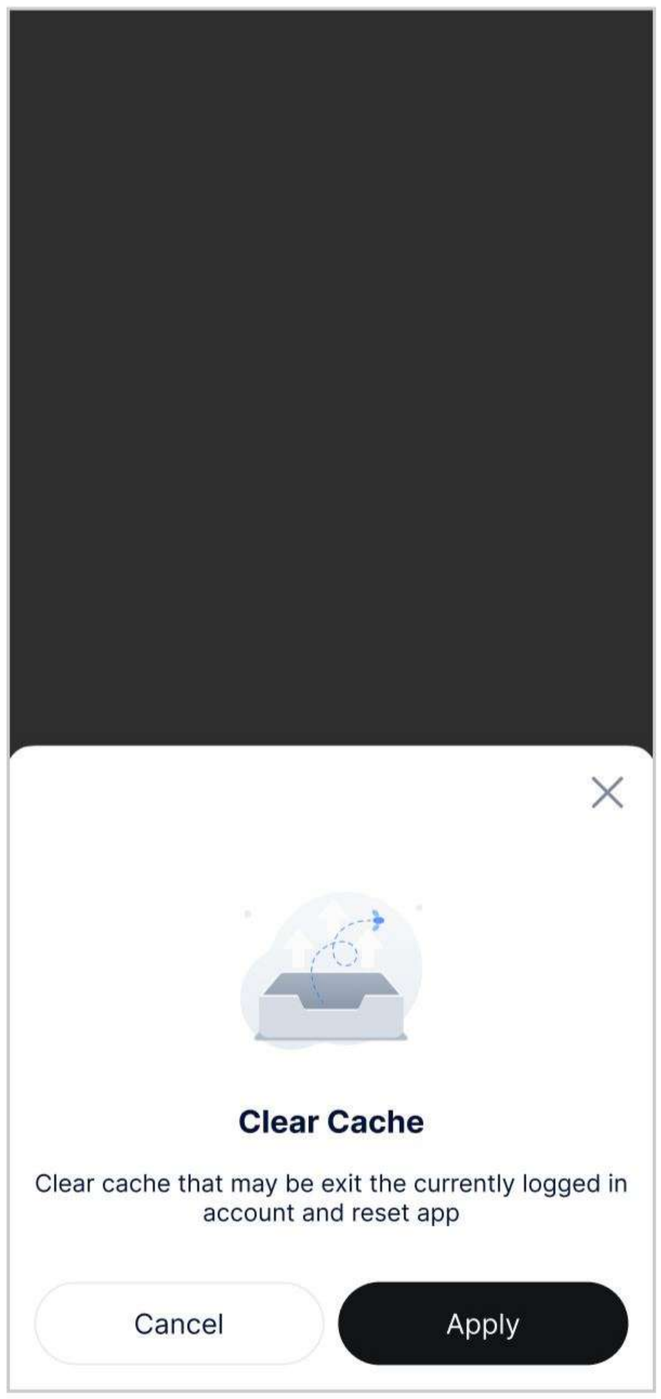
1.1.11 About Us

Tap About Us to learn more about OMNI.









1.1.12 Clear Cache

Tap Clear Cache to clear all cached data, including your saved login credentials and locally stored device information. (Note: Your history, favorites, and other data stored on the server will not be affected.)

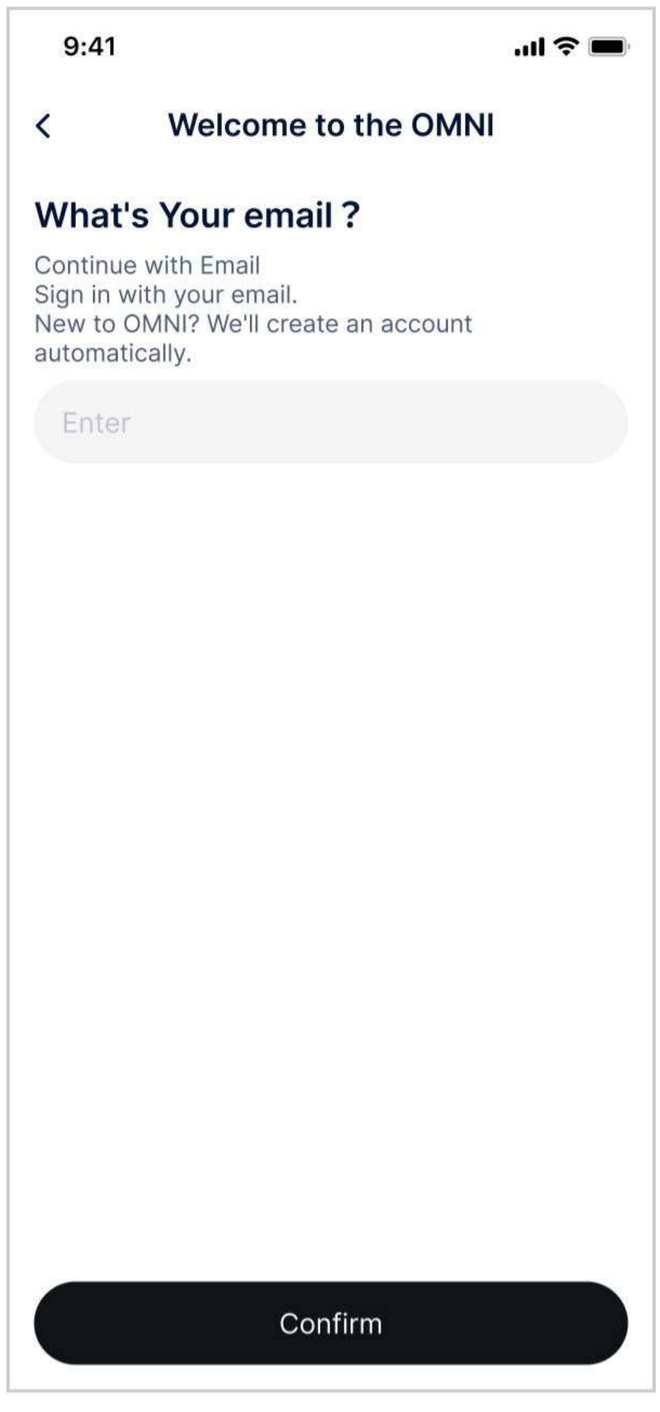
1.2 BUSINESS USER

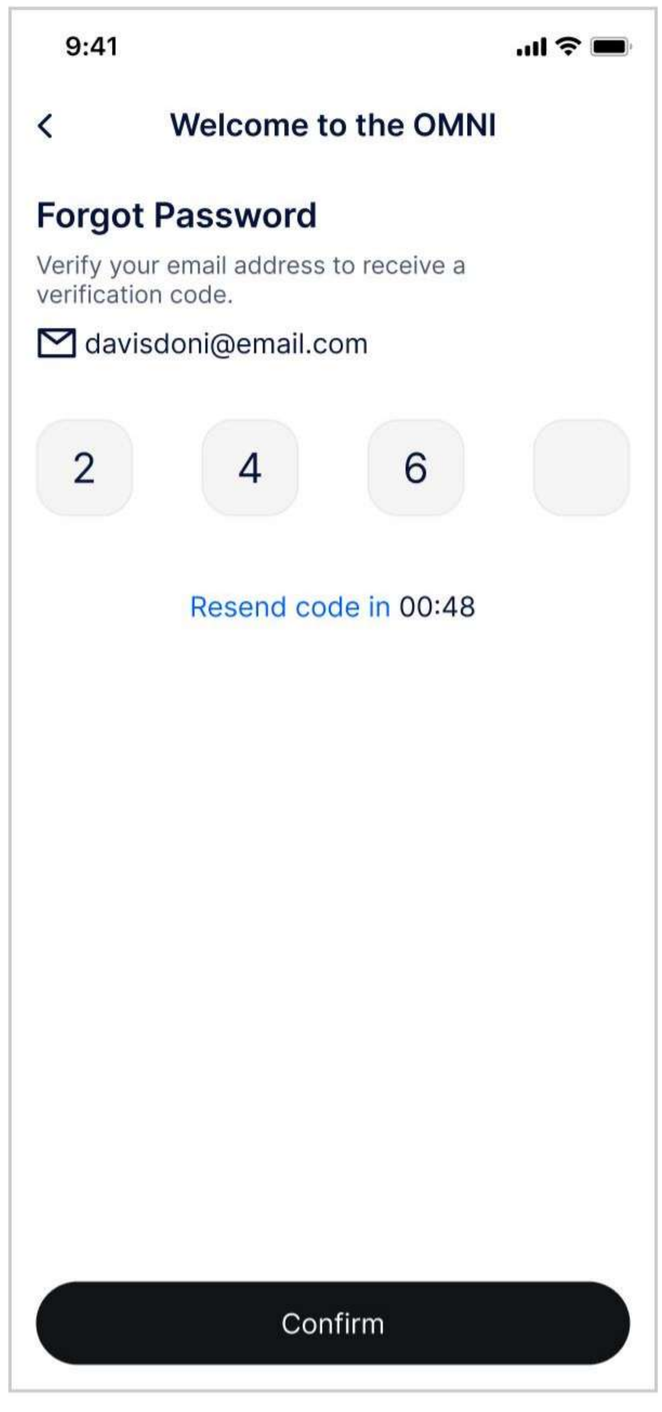
1.2.1 Register

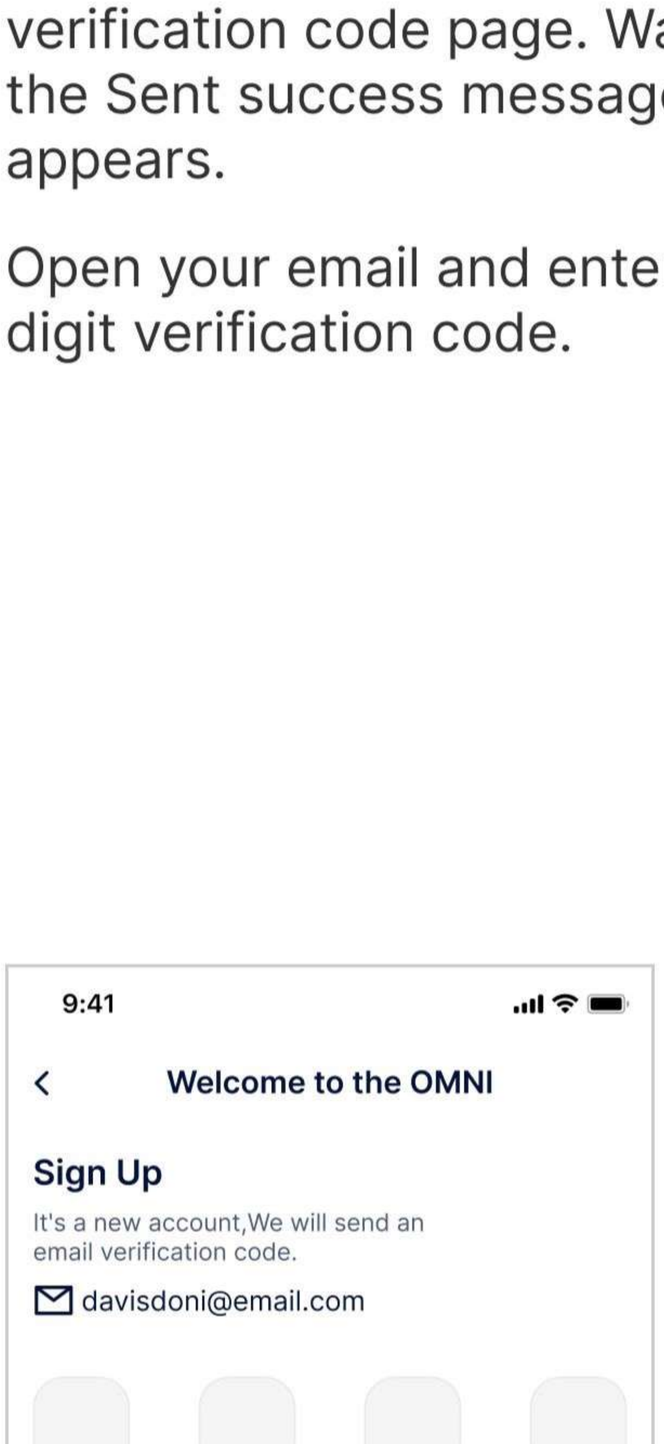
Enter a valid email address and tap Confirm.

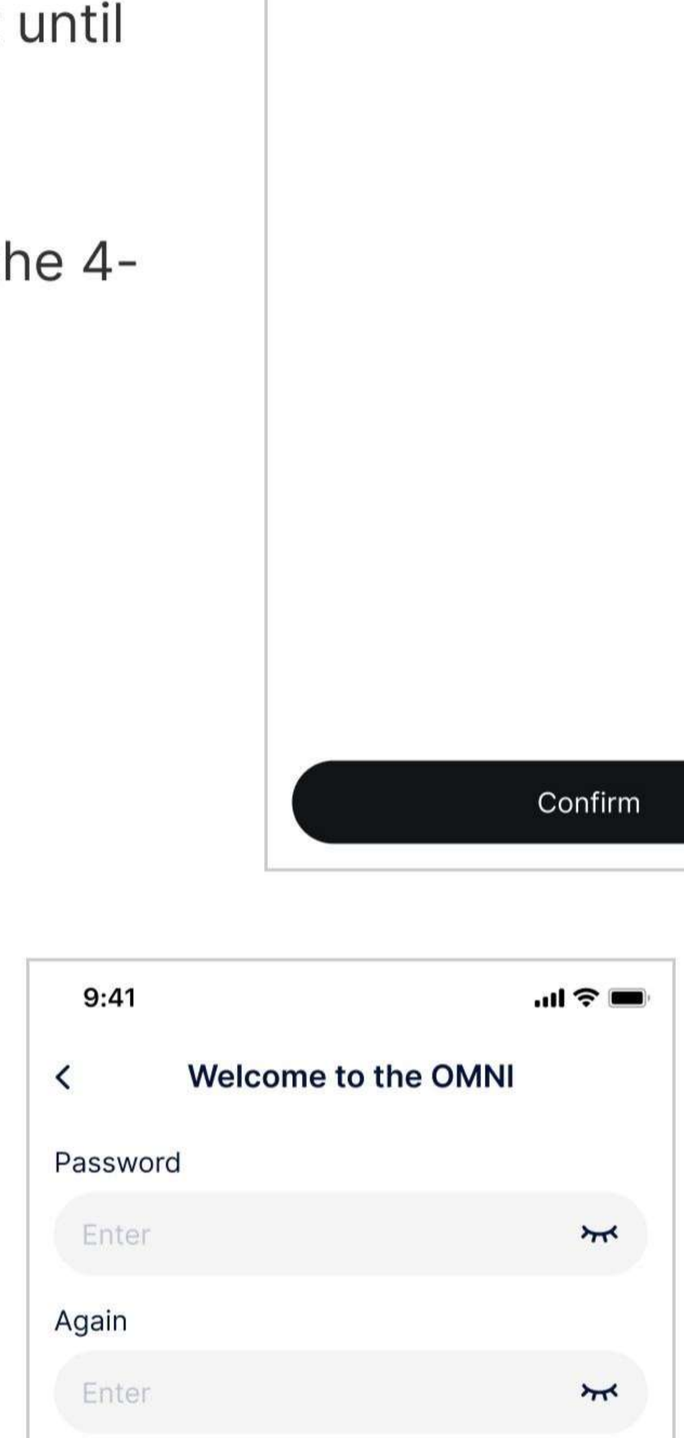
You will be taken to the verification code page. Wait until the Sent success message appears.

Open your email and enter the 4-digit verification code.









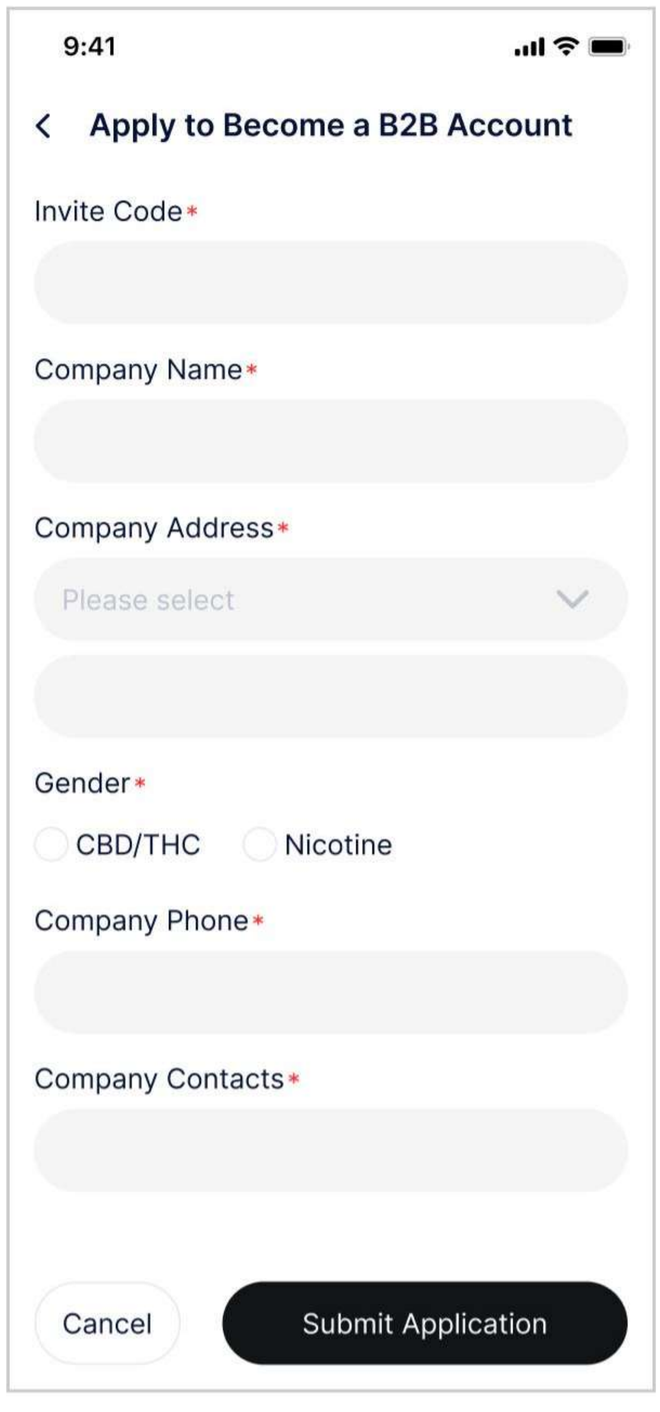
If you do not receive the email, wait one minute, then tap Send to resend the verification code.

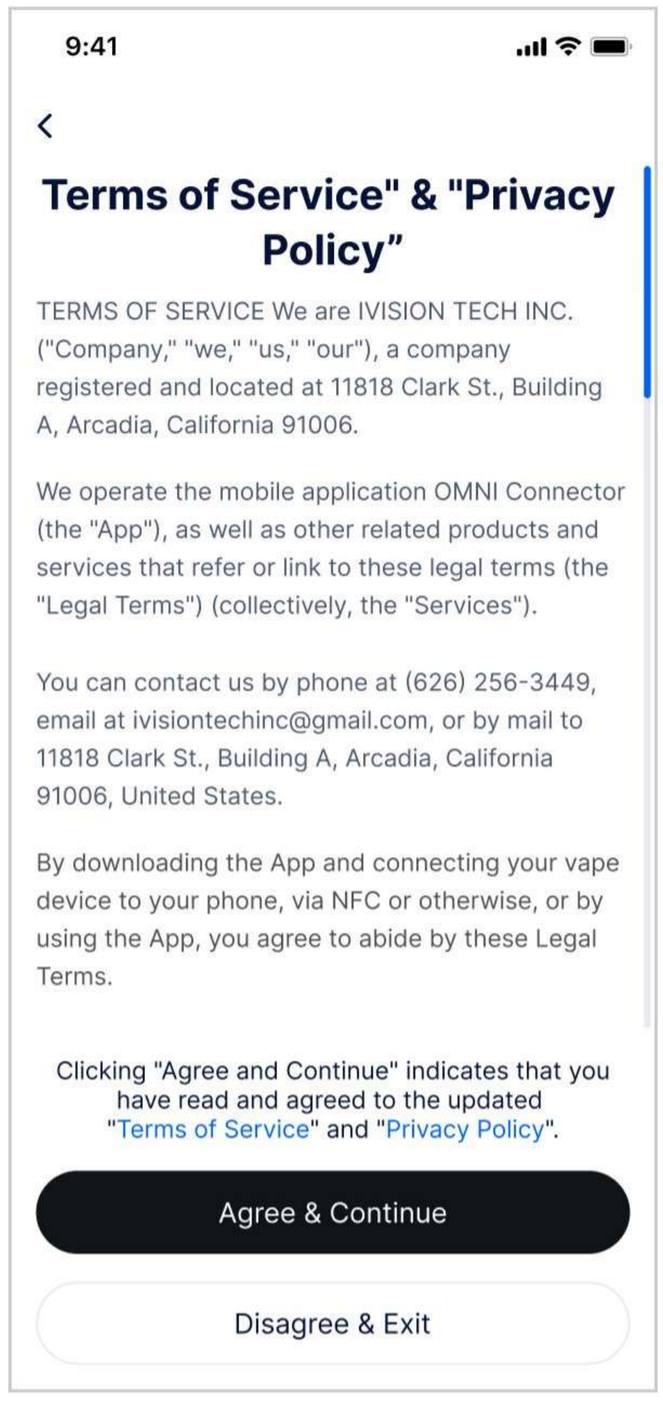
After entering the correct verification code, you will be taken to the password setup page. Enter the same password twice. Business users must also enter a valid invitation code.

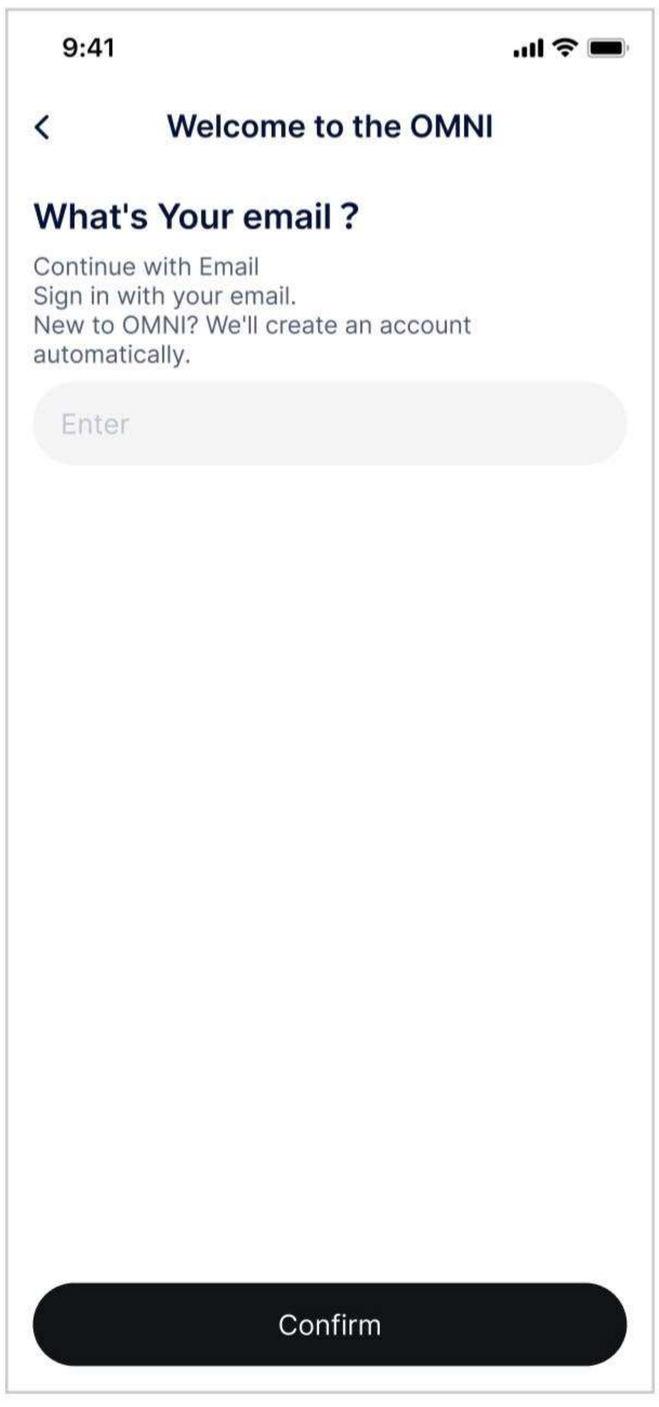
1.2.1 Register

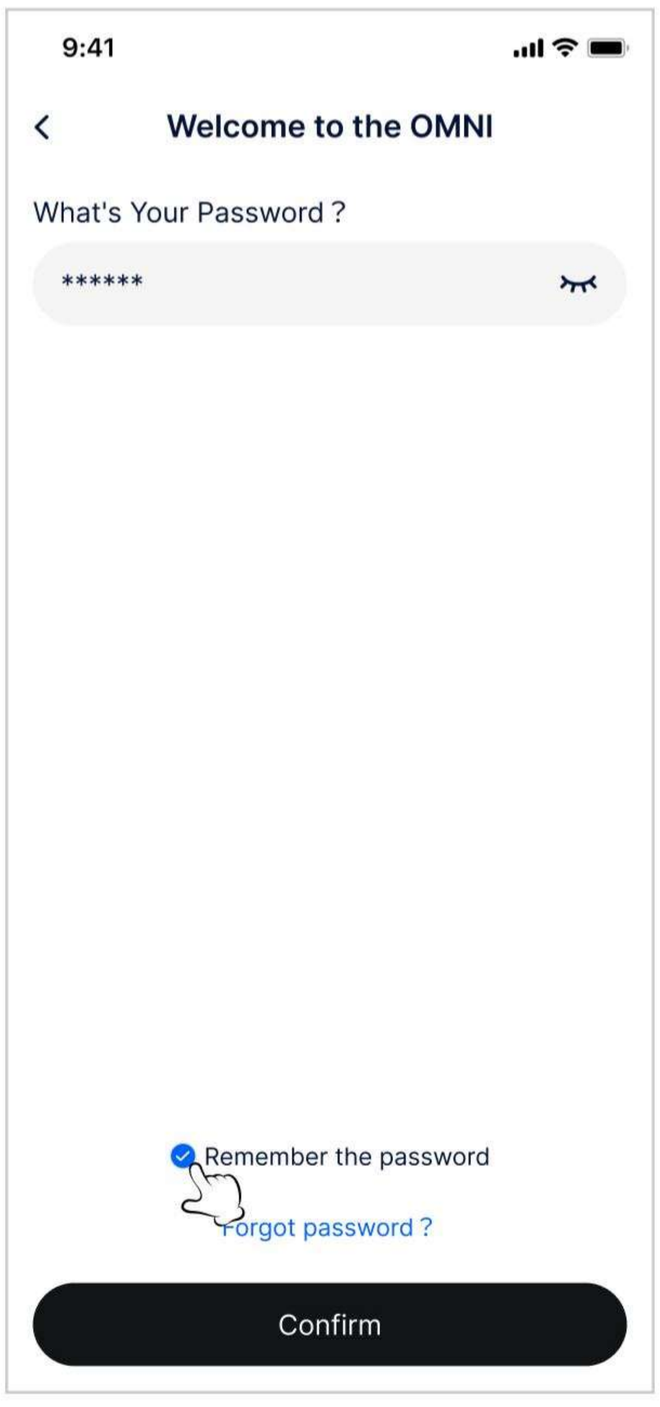
Tap Confirm to open the company information page. Complete the required company information, then submit the form to finish registration.

After registration, you must accept the Privacy Policy. Tap Agree to log in, or tap Disagree to return to the login page.









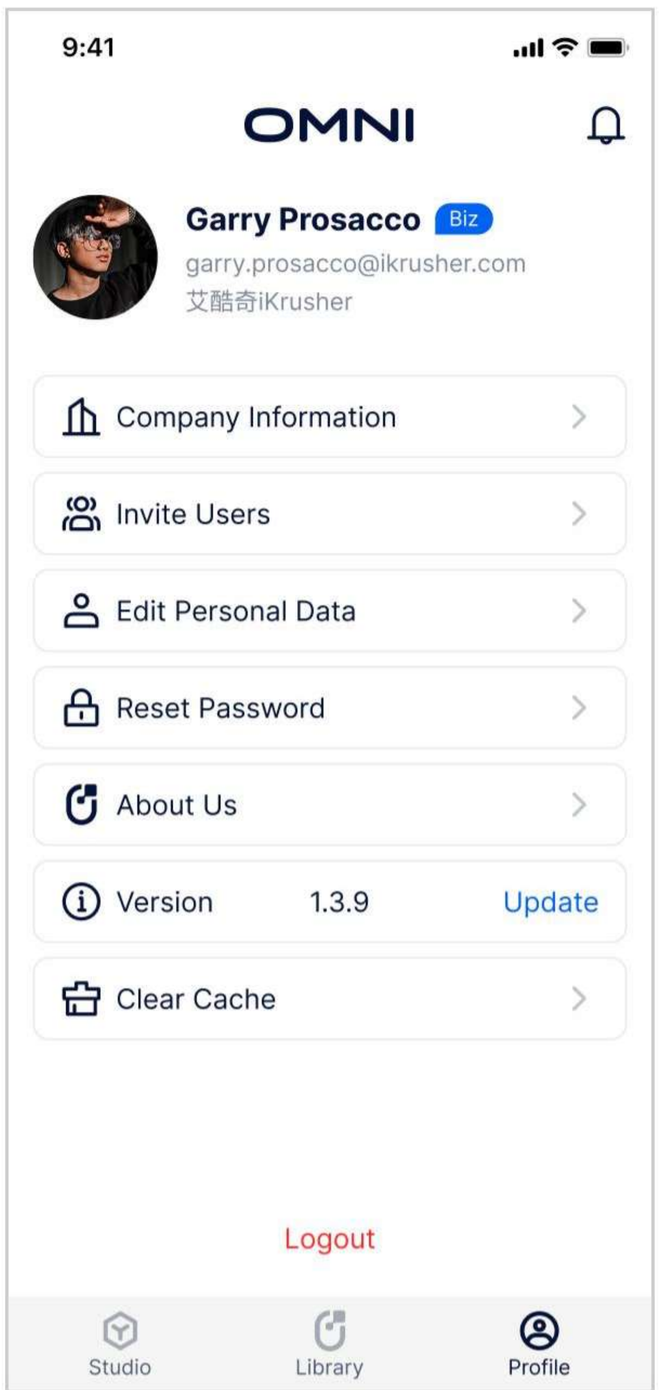
1.2.2 Log In & Log Out

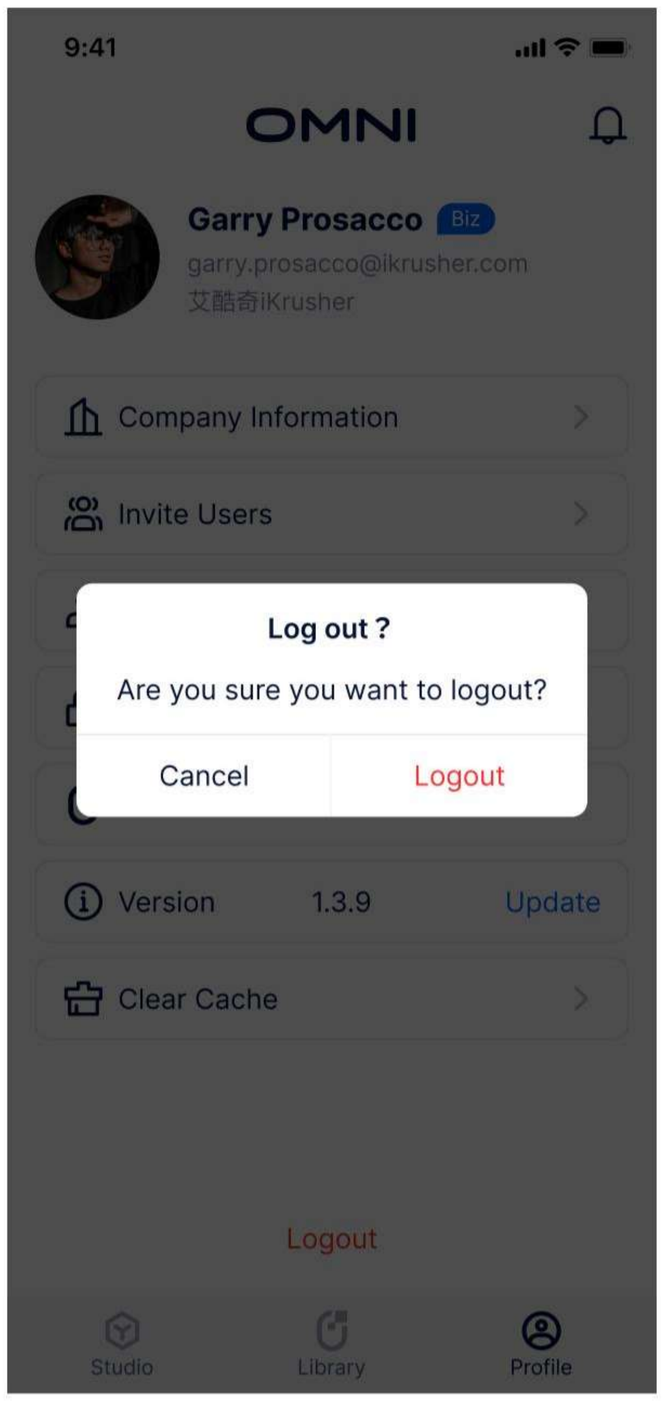
Enter your registered email address and tap Confirm.

Enter the password you set during registration, then tap Confirm to log in. You can also enable Remember the password to automatically fill in your password the next time you log in with the same account.

If you did not accept the Privacy Policy during registration, it will be displayed again when you log in. Tap Agree to continue.

1.2.2 Log In & Log Out



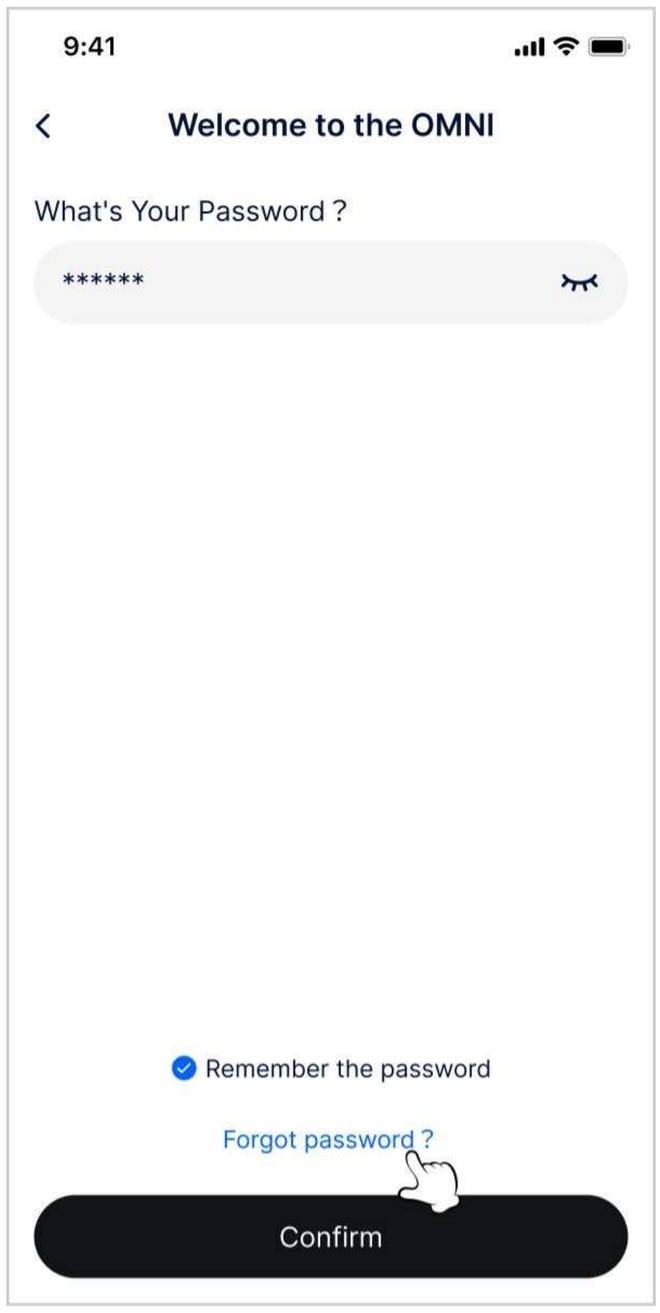


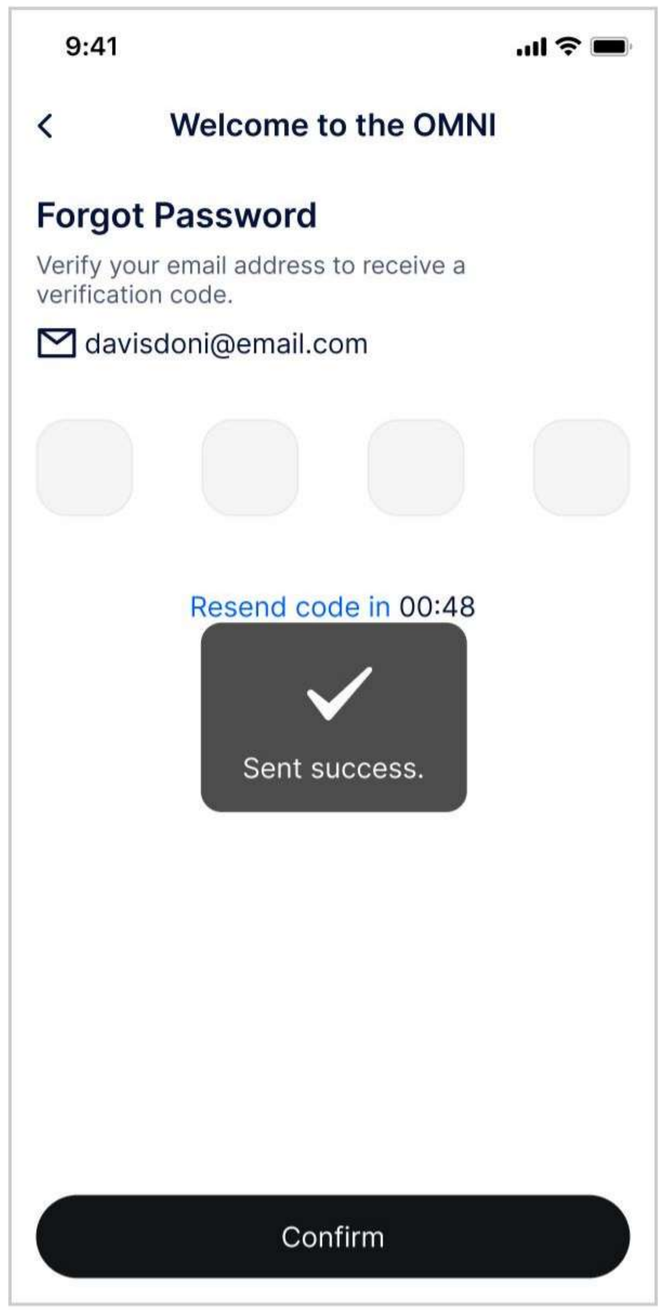
To log out, go to the Profile page, then tap Logout at the bottom of the screen. In the confirmation pop-up, tap Logout again.

1.2.3 Forgot Password

On the password entry page, tap Forgot password to reset your password.

You will be taken to the verification code page. Wait until the Sent success message appears.

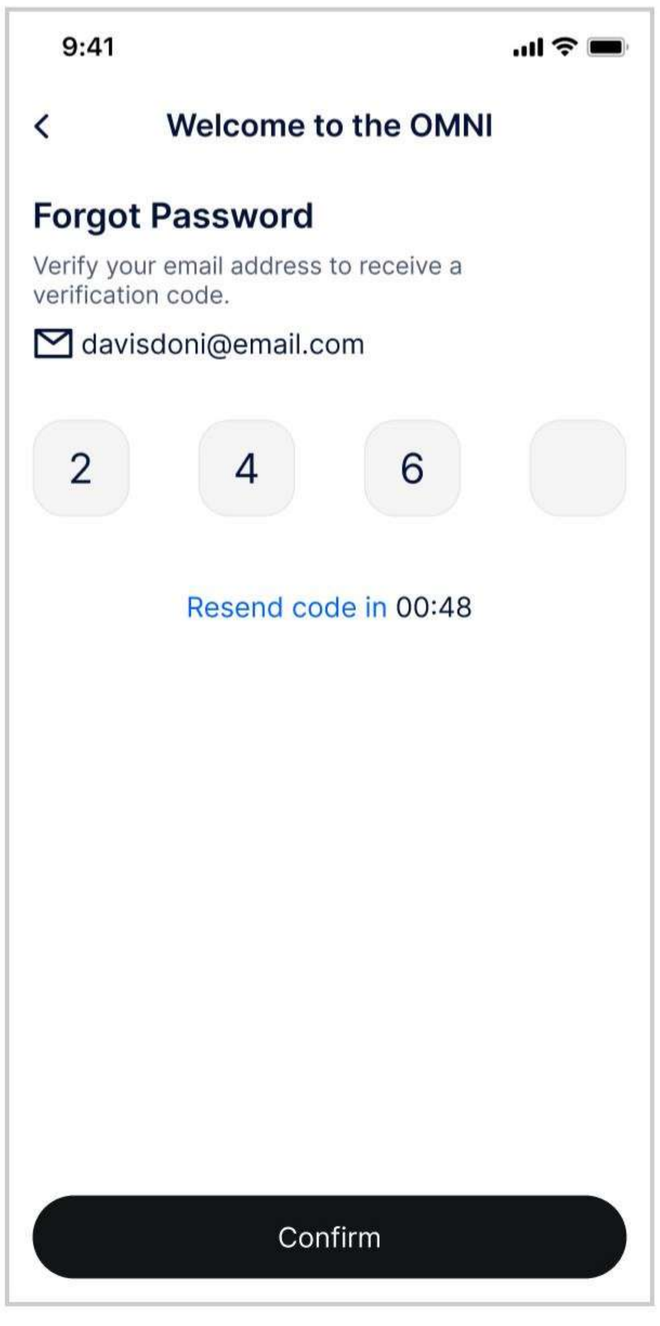


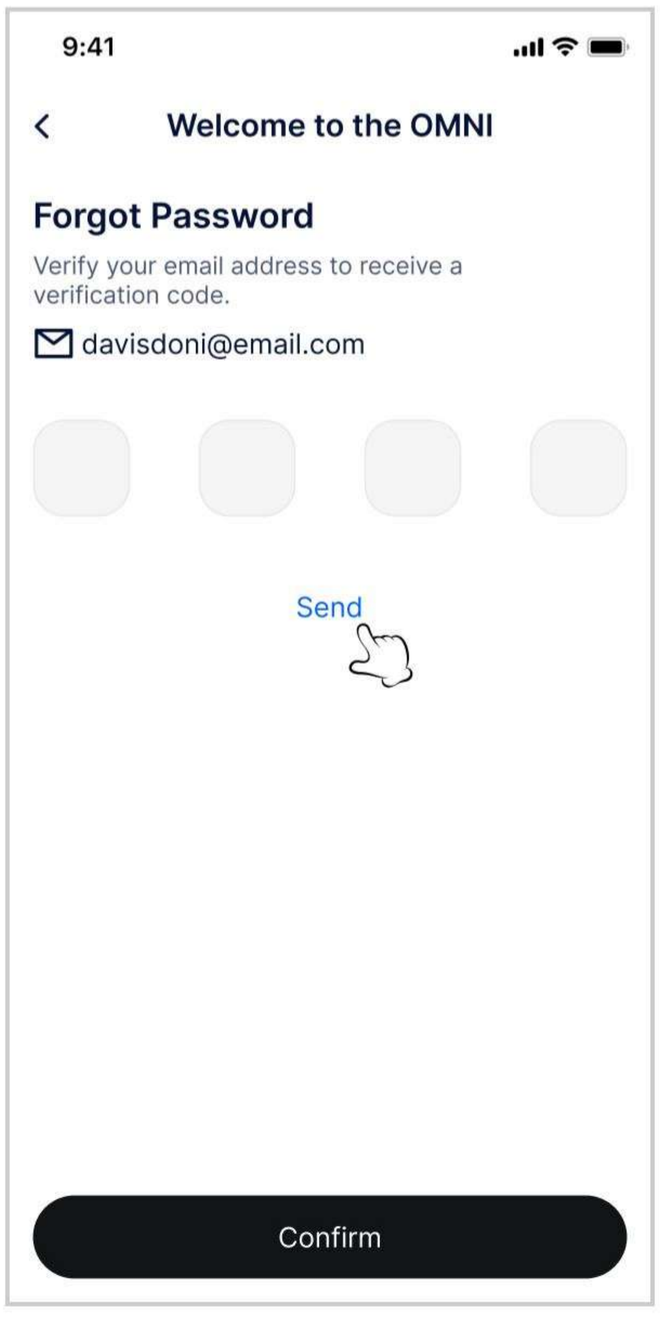


Open your email and enter the 4-digit verification code.

If you do not receive the email, wait one minute, then tap Send to resend the verification code.

After entering the verification code, tap Confirm to set a new password.





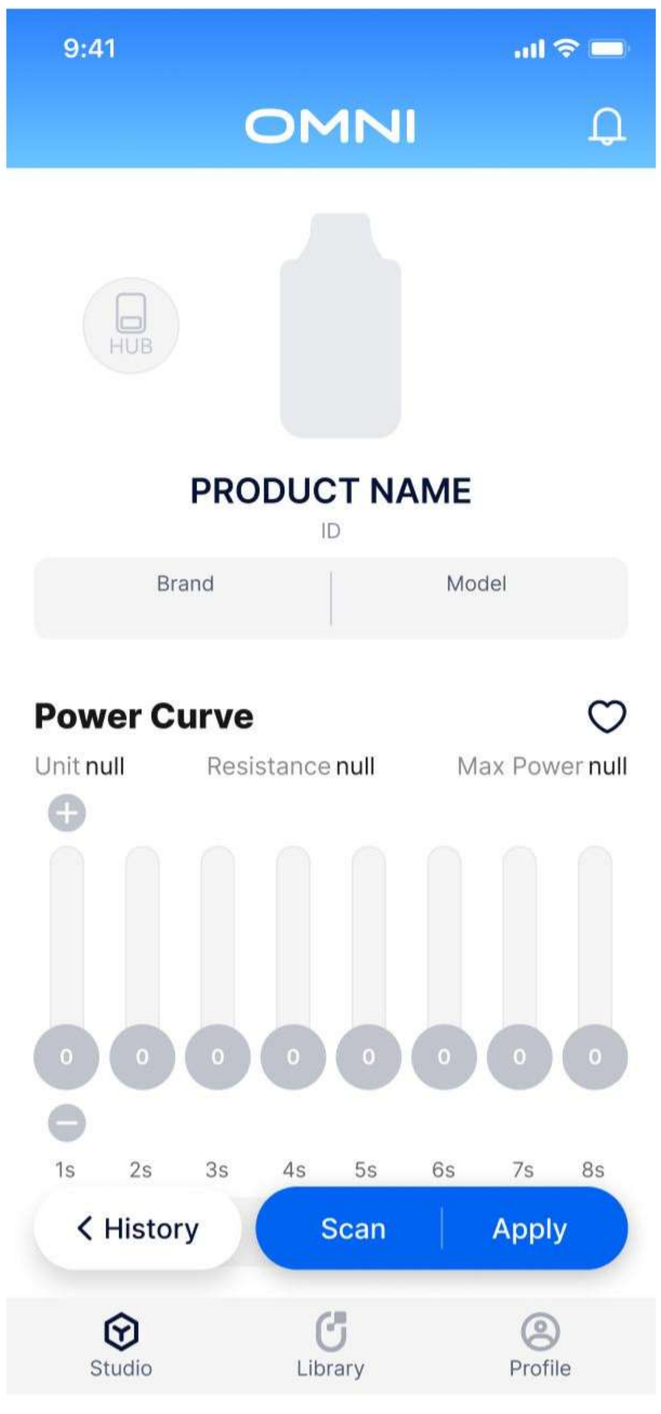


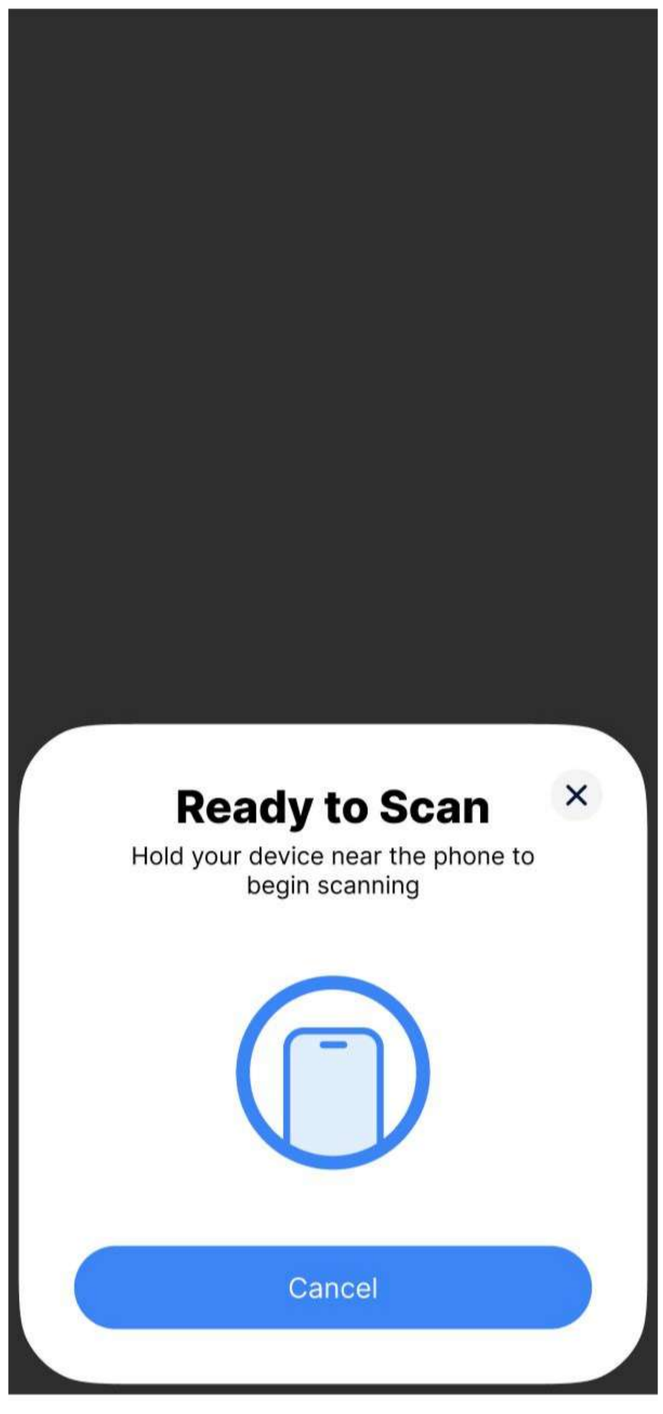
1.2.4 NFC-Enabled Device

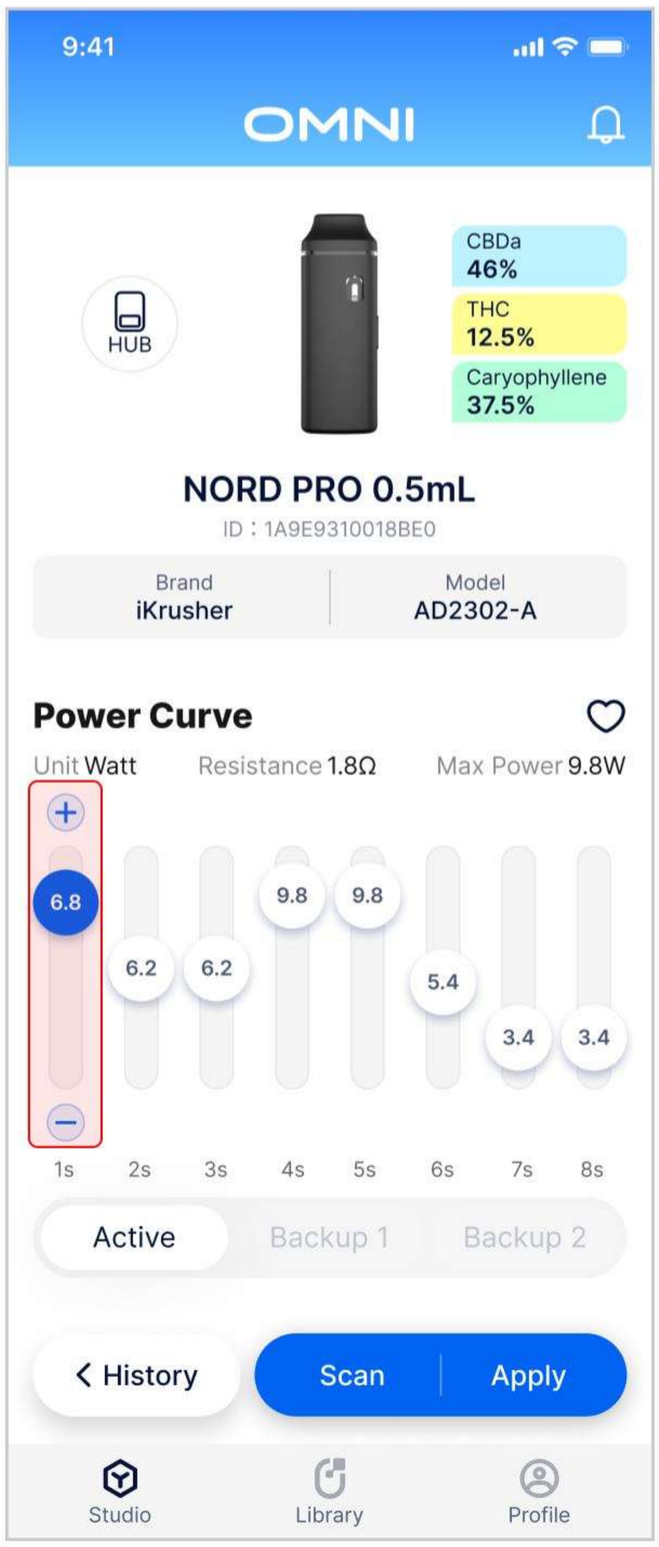
1.1.4.1 Read Device Data

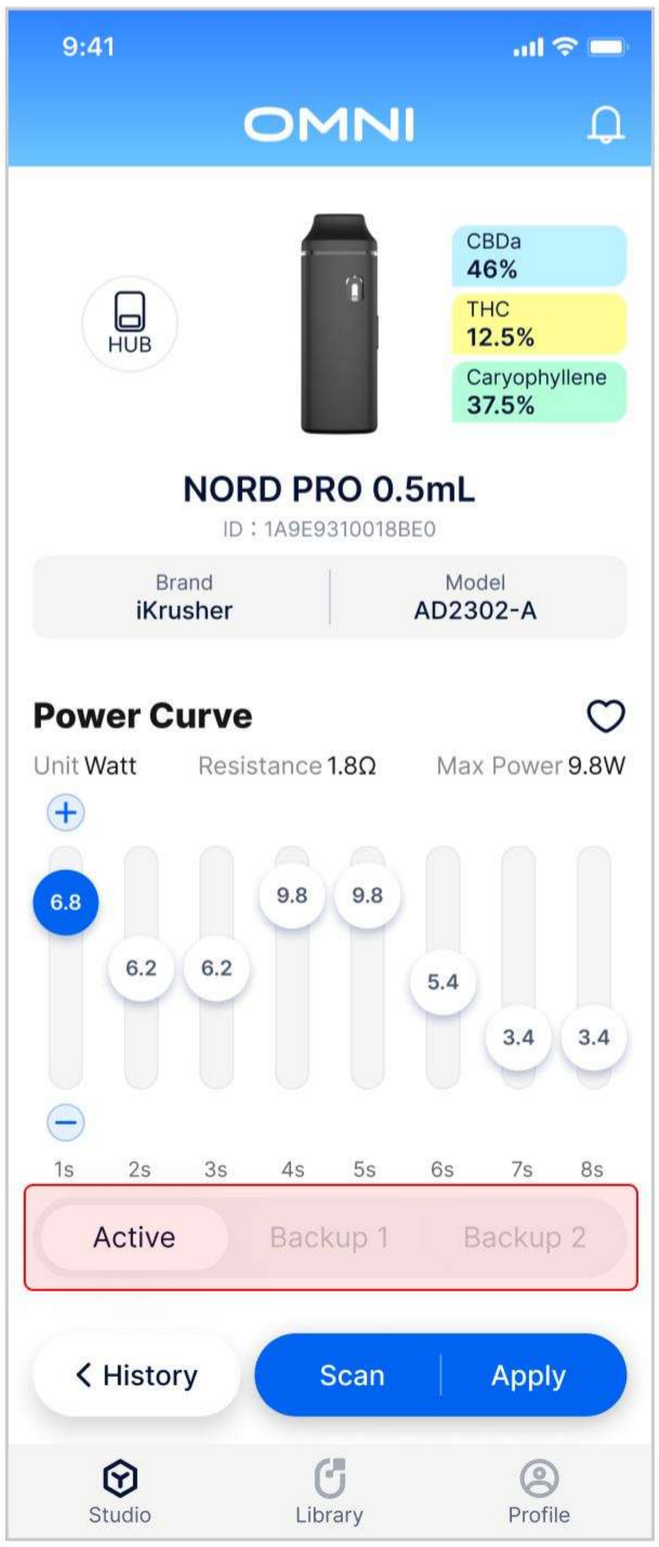
After logging in, tap Scan at the bottom of the screen, then wait for the scan pop-up to appear.

Once the pop-up appears, hold the NFC-enabled device near your phone's NFC sensing area. When you hear the confirmation tone, the data has been read successfully. If a failure message appears, try again.









1.2.4.2 Edit & Write

After the device data has been read successfully, you can adjust the output power/voltage in either of the following ways:

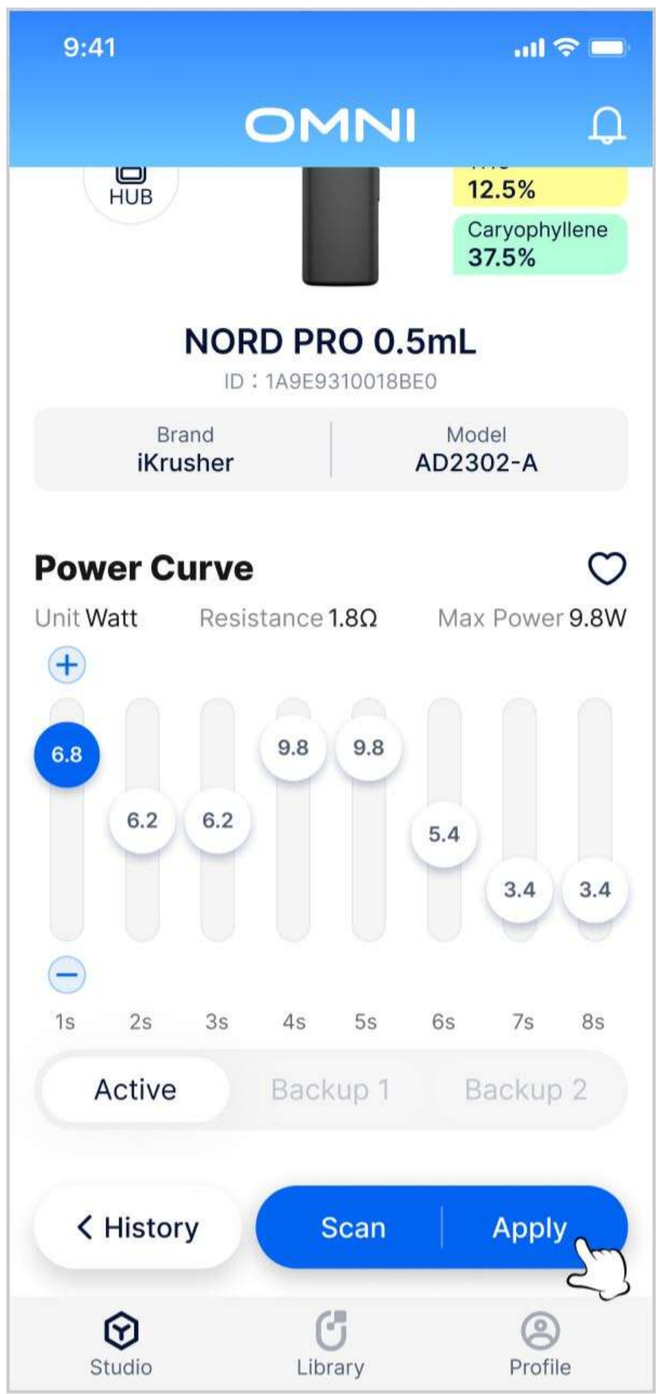
(1) Drag the control points on the curve to adjust the output power/voltage.

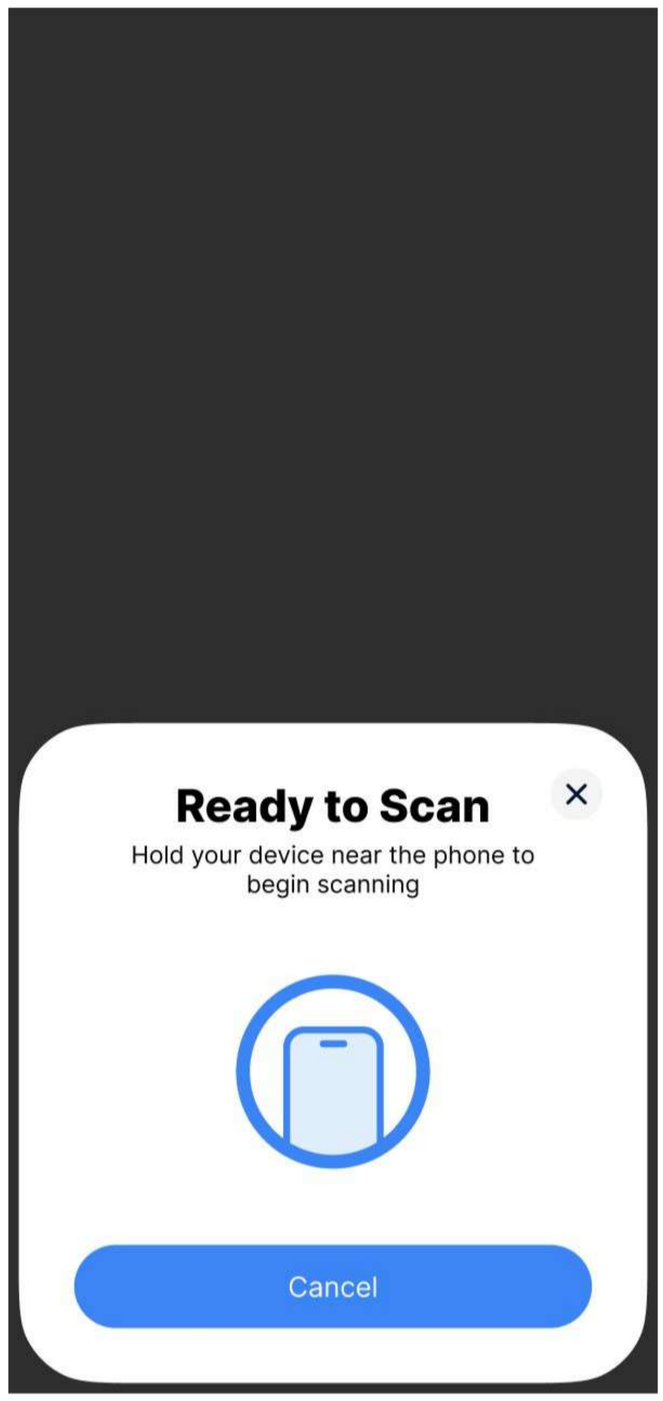
(2) Tap the + or – button to increase or decrease the output power/voltage.

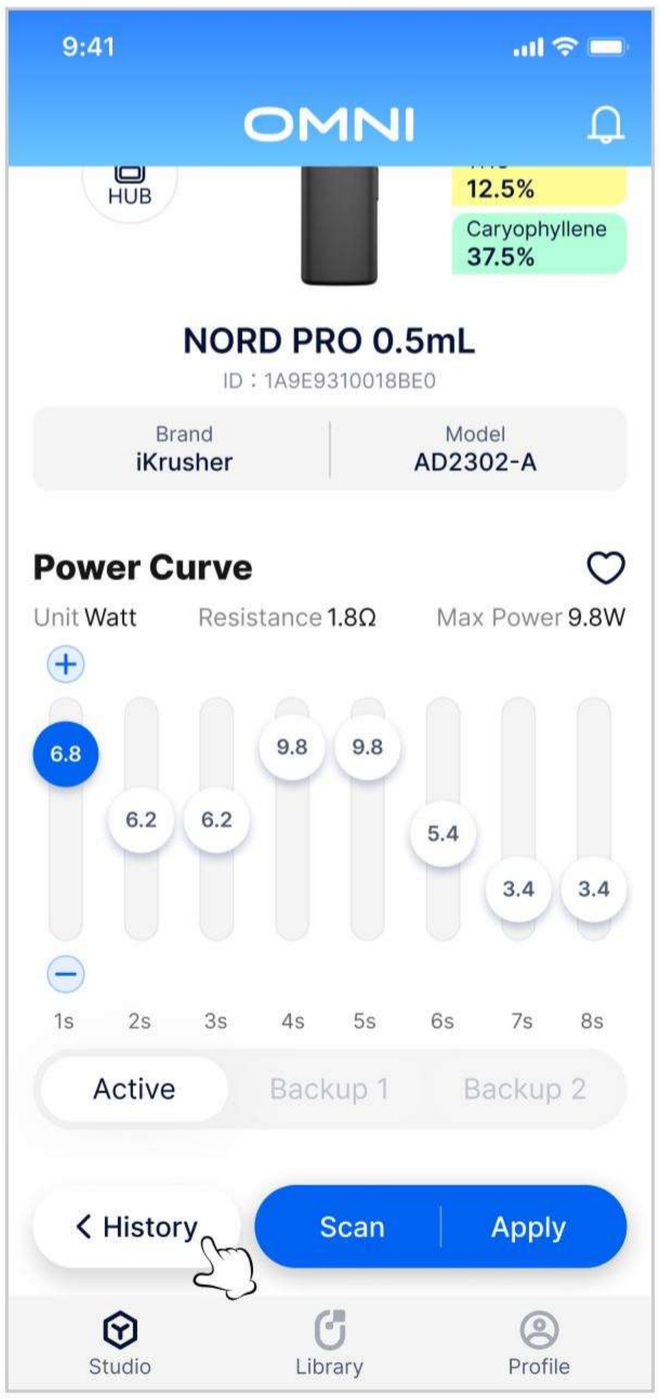
You can adjust the output for each second from 1 to 8 seconds. If the device supports multiple power levels, you can tap to toggle between them and customize the output for each.

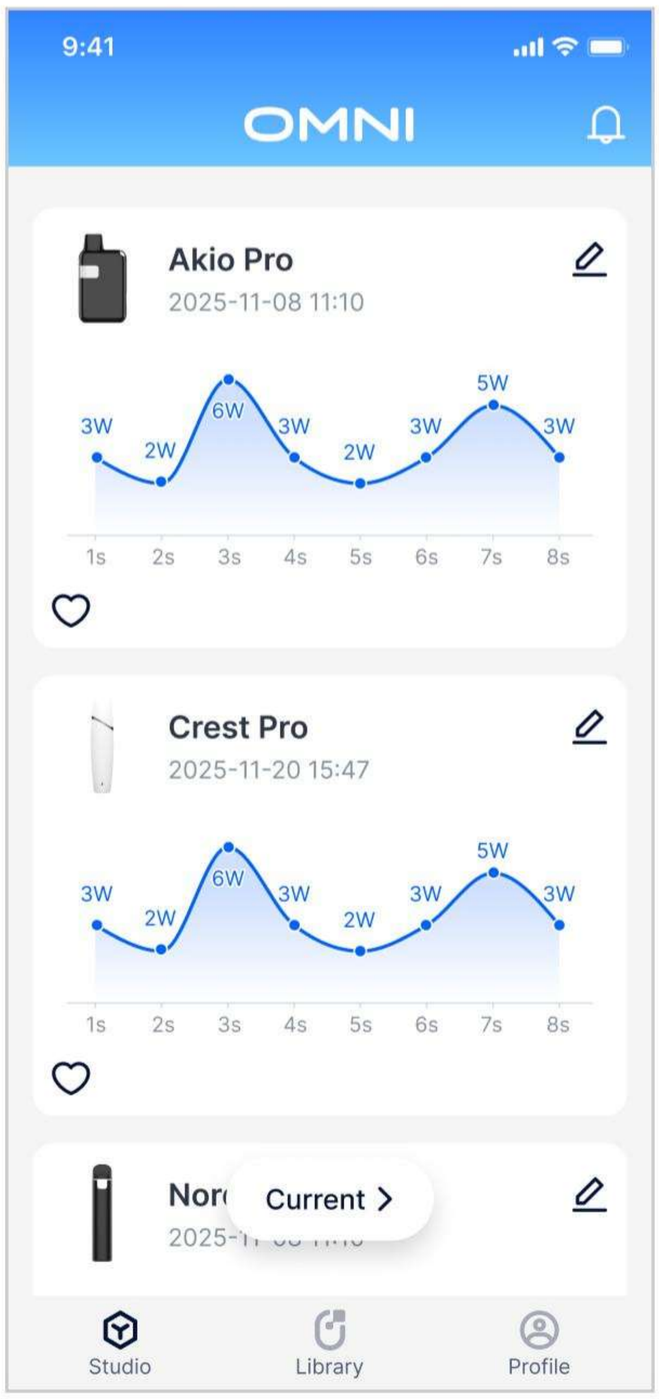
1.2.4 NFC-Enabled Device

After making the adjustment, tap Apply. Once the pop-up appears, hold the NFC-enabled device near your phone's NFC sensing area. When you hear the confirmation tone, the data has been written successfully. If a failure message appears, try again. The curve will be automatically saved to your History after the write operation is completed.









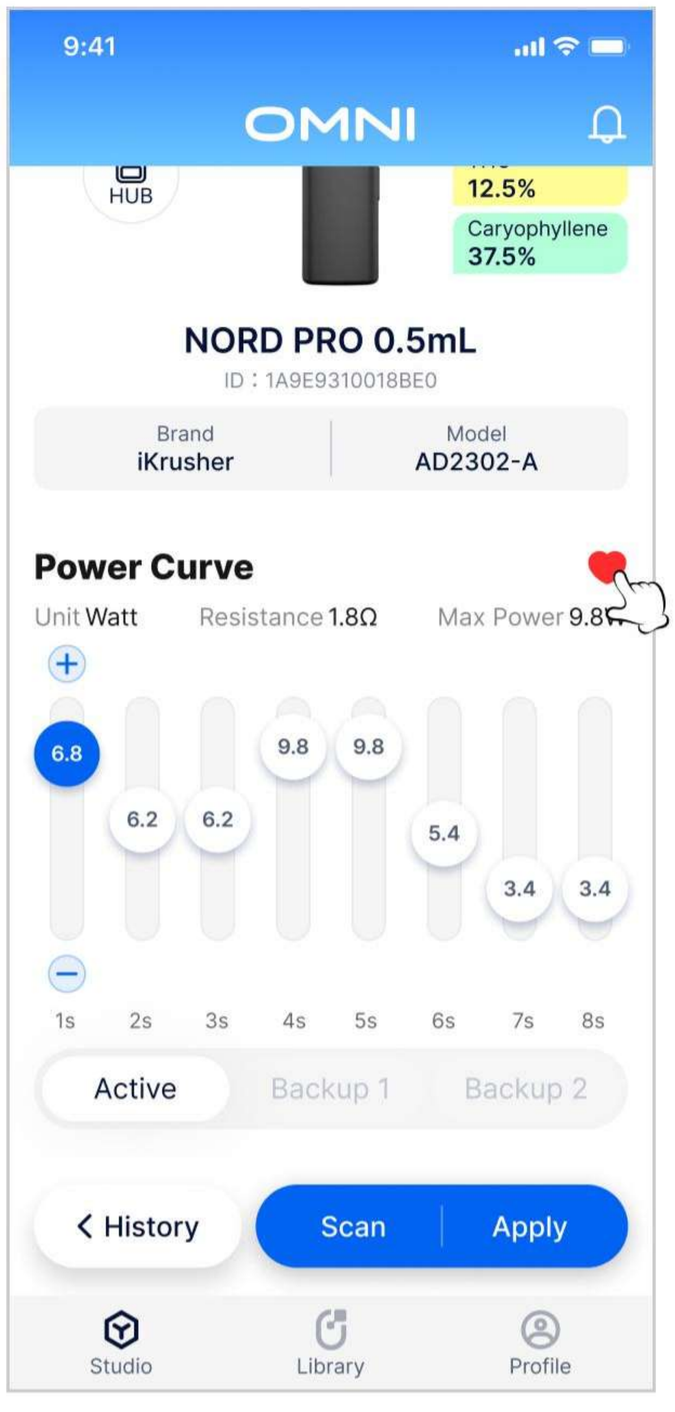
1.2.4.3 View Curve History

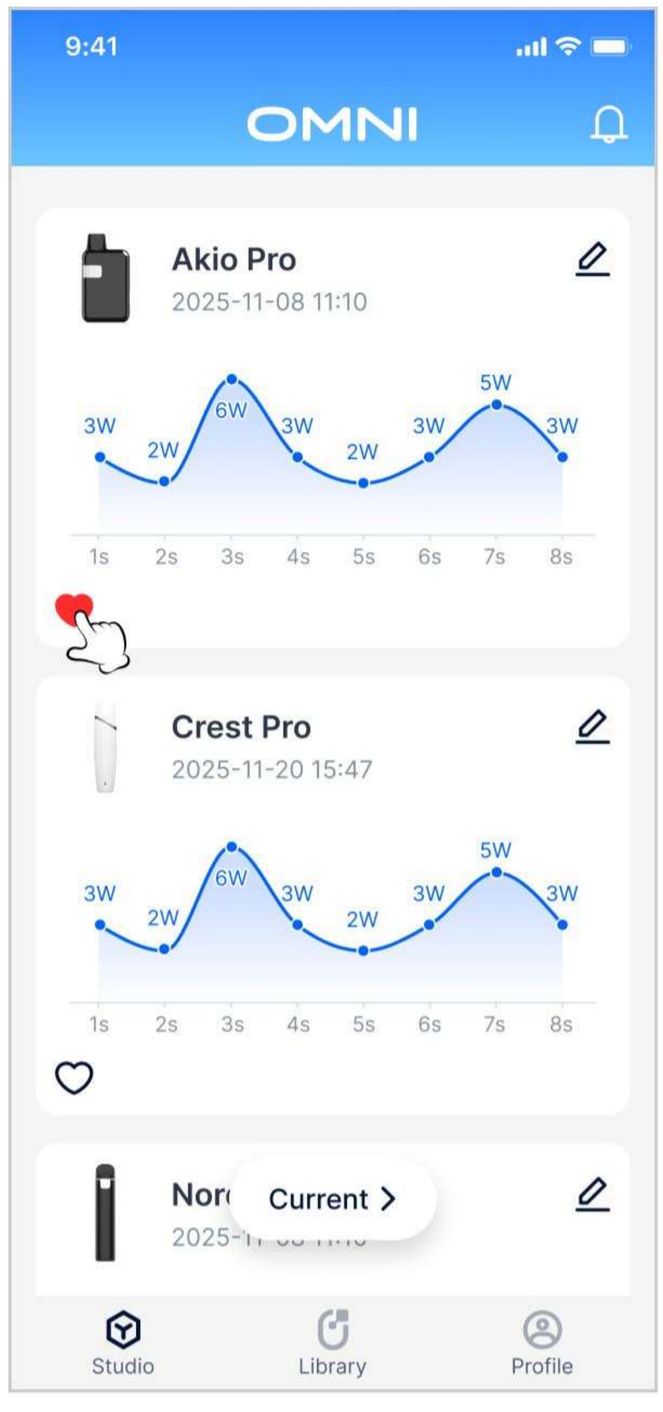
Tap History at the bottom of the screen to view the historical curves. All curves written to the devices are stored in the history list.

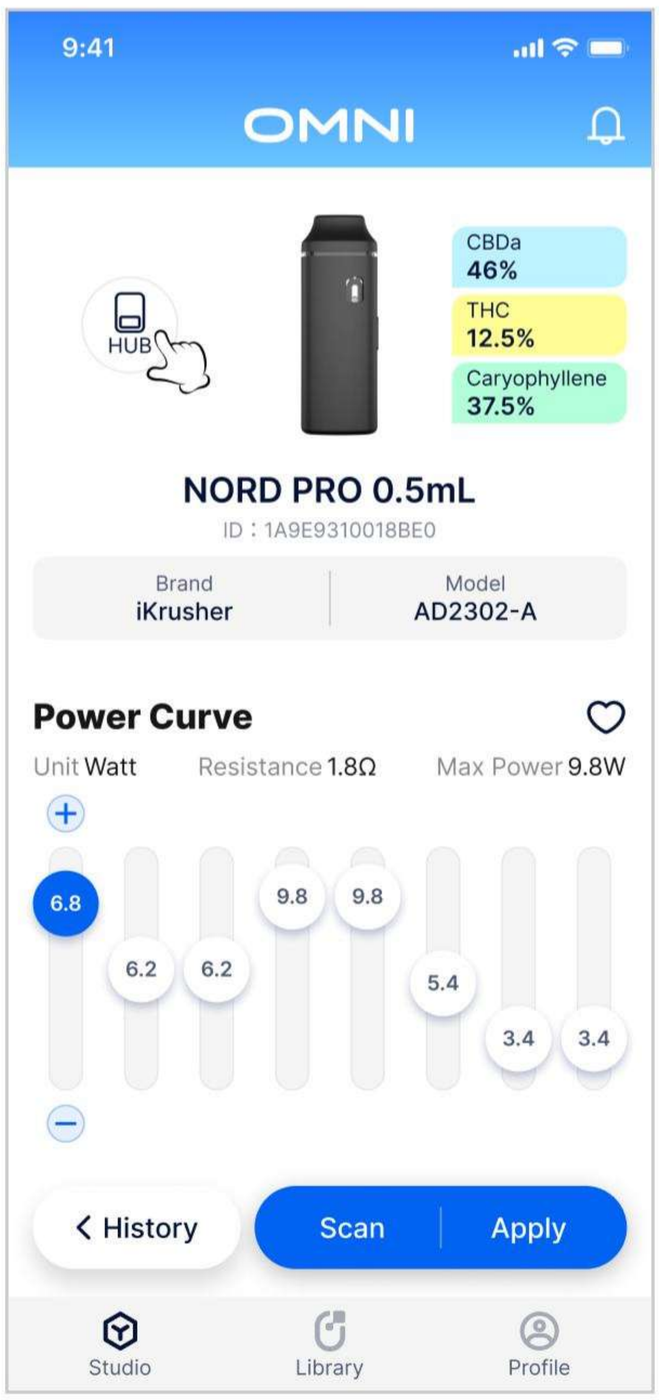
1.2.4 NFC-Enabled Device

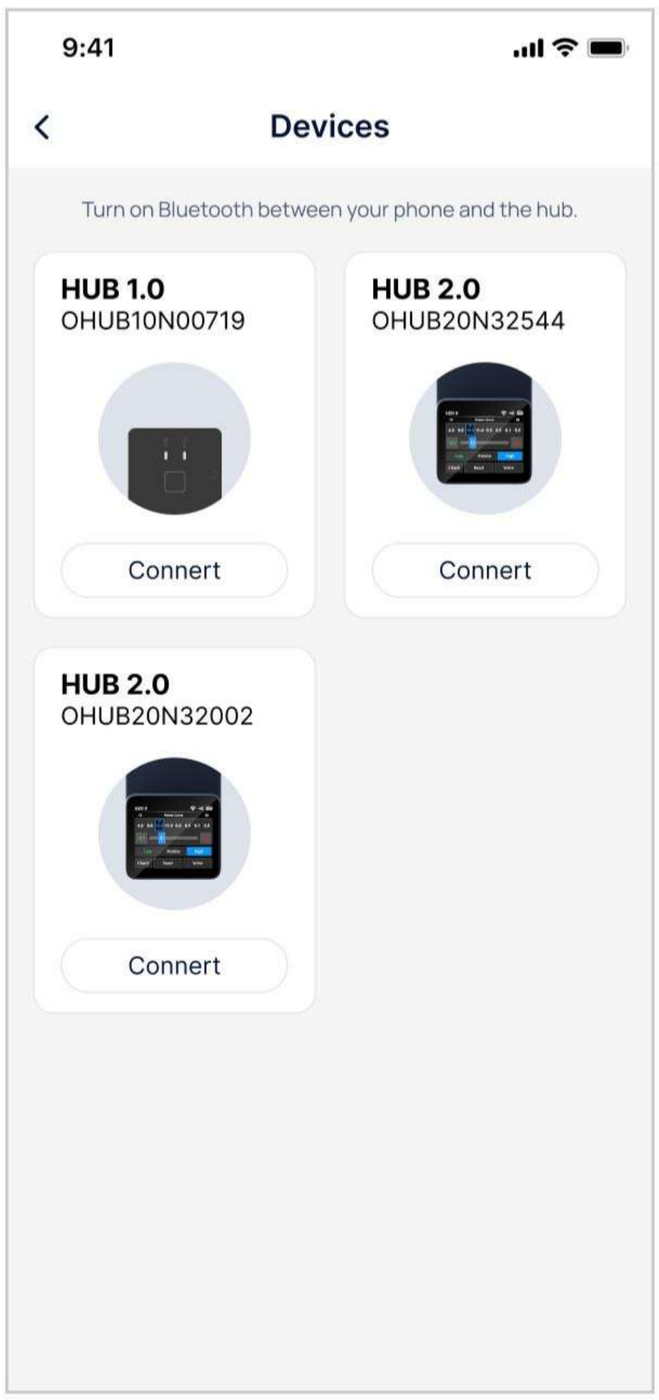
1.2.4.4 Favorite a Curve

Tap the Heart icon on the curve area to add it to your favorites. You can also favorite a curve from the History page by tapping the Heart icon below it.









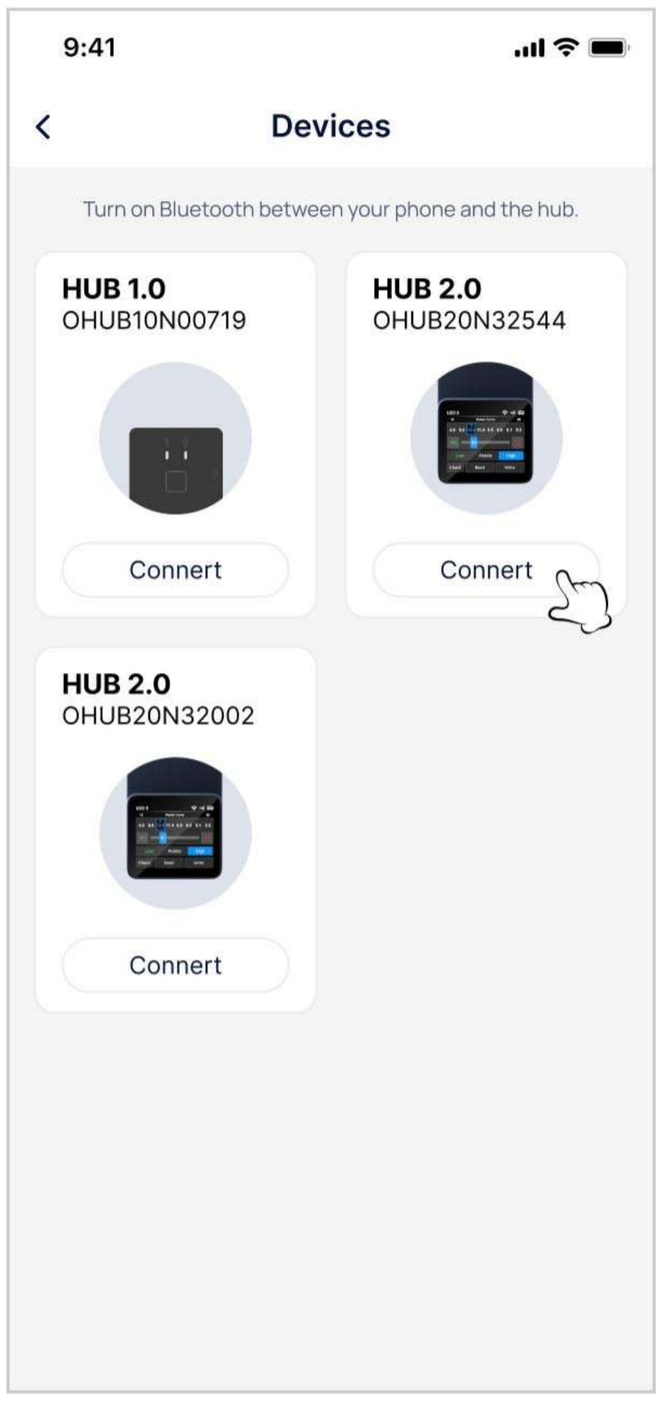
1.2.4.5 Switch to HUB Mode

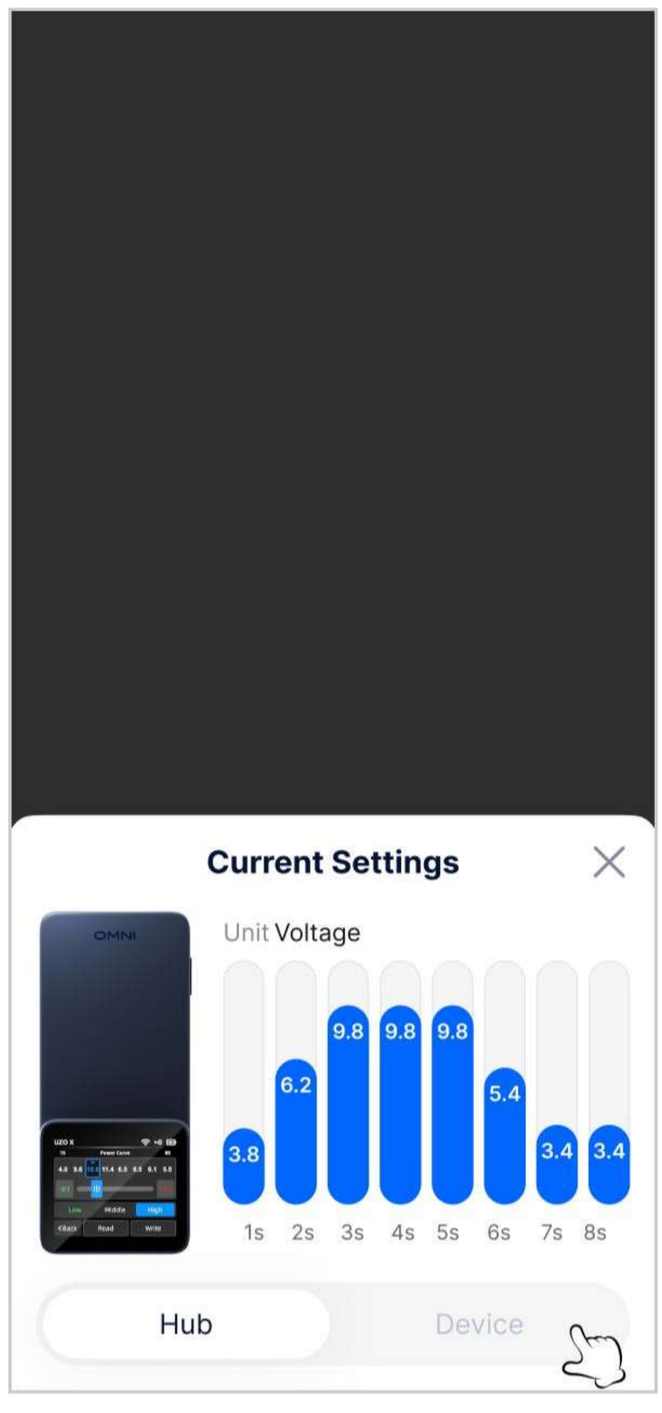
Tap HUB on the page, or open the Library page and tap My HUB to switch to HUB Mode.

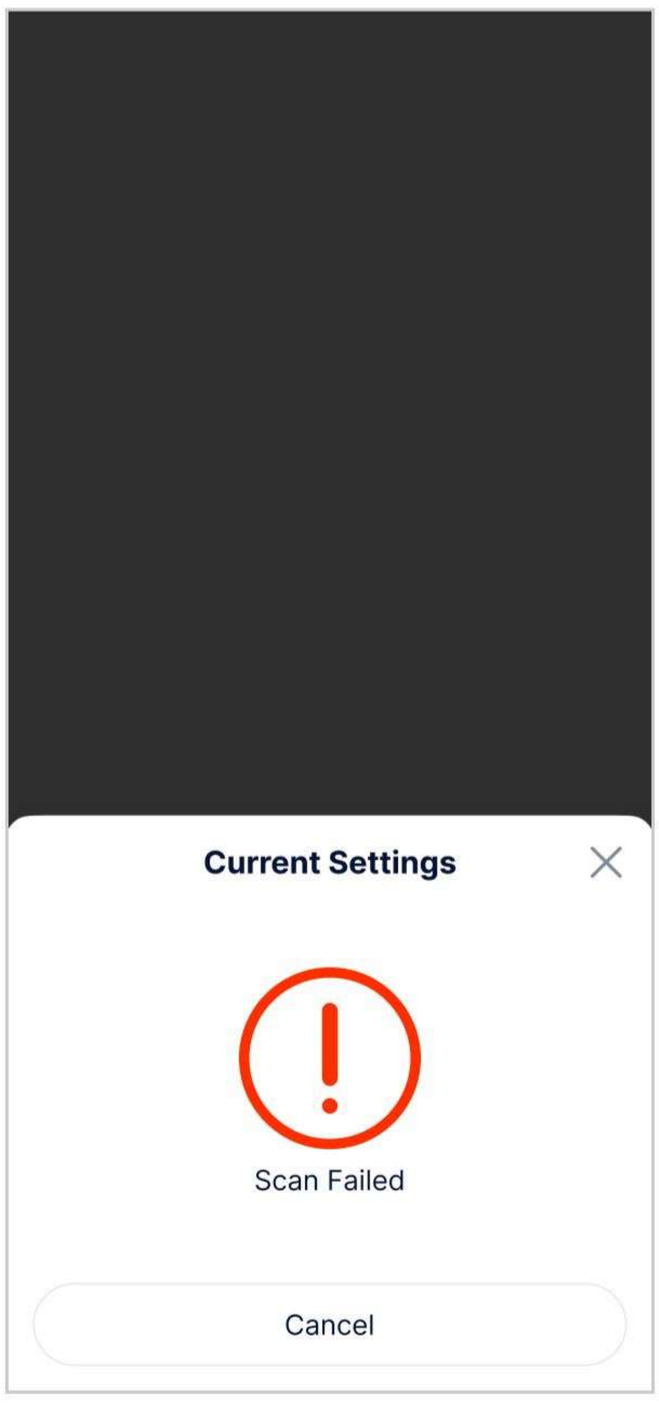
1.2.5 HUB-Enabled Device

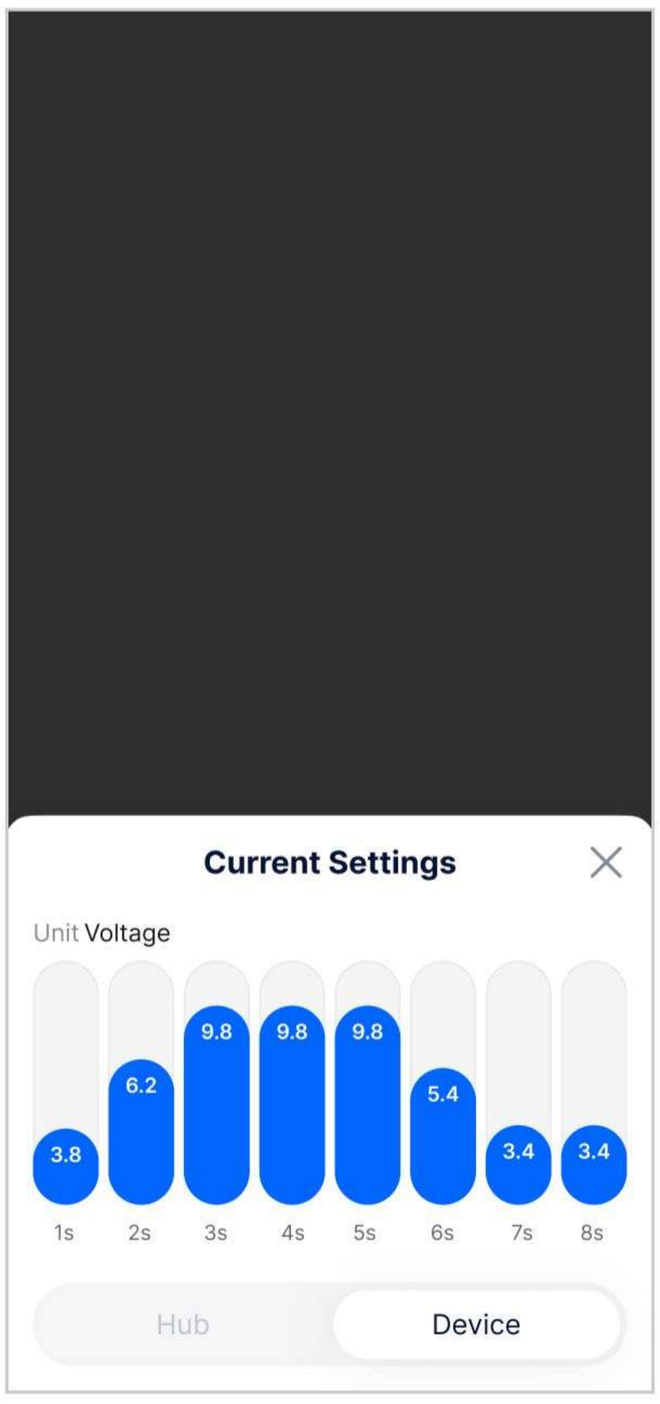
1.2.5.1 Connect & Read

After entering HUB Mode, select the HUB 1.0 or HUB 2.0 you want to connect to on the HUB page. Make sure the HUB is powered on and Bluetooth is enabled.









Tap the HUB icon to open the HUB Management page. The app will automatically connect to the HUB and read its data. Tap Device to read data from the TC/NFC-enabled device currently connected to the HUB. If no device is connected to the HUB, a read failure message will appear.

1.2.5 HUB-Enabled Device

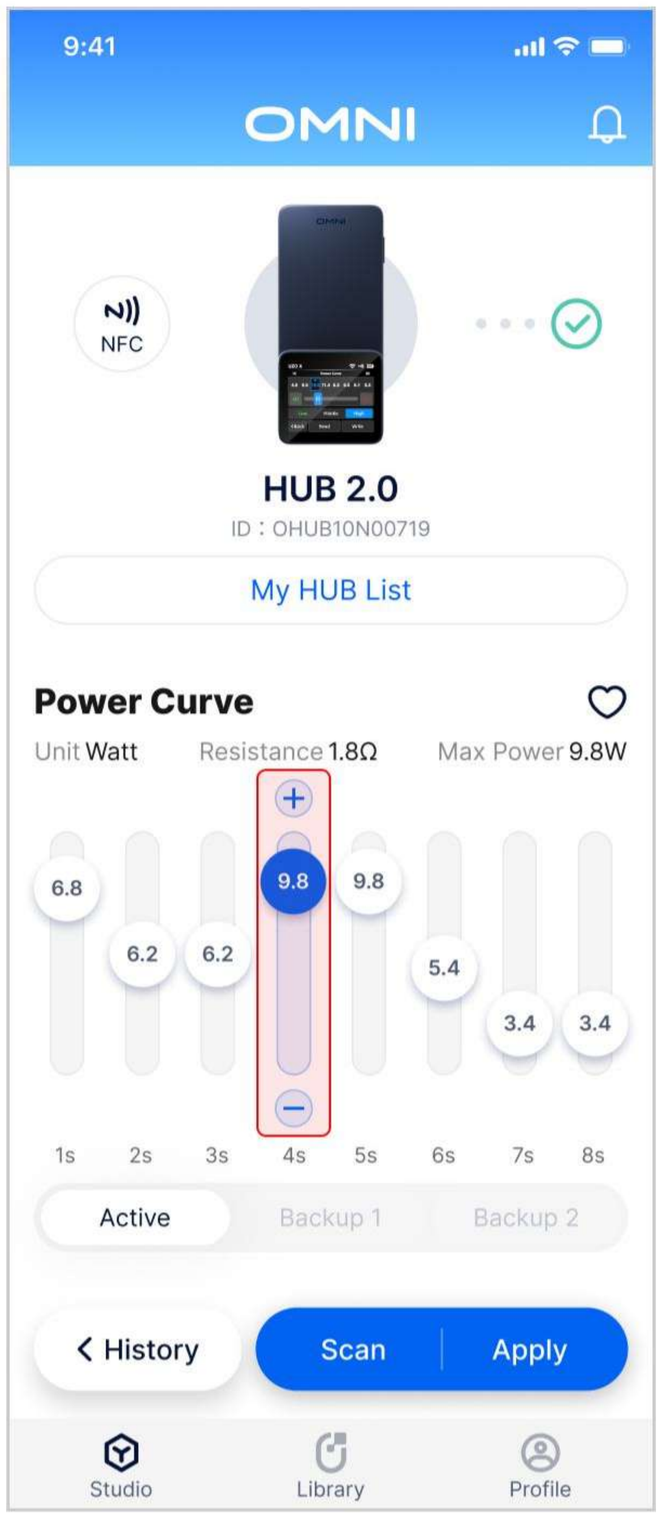
1.2.5.2 Edit & Write

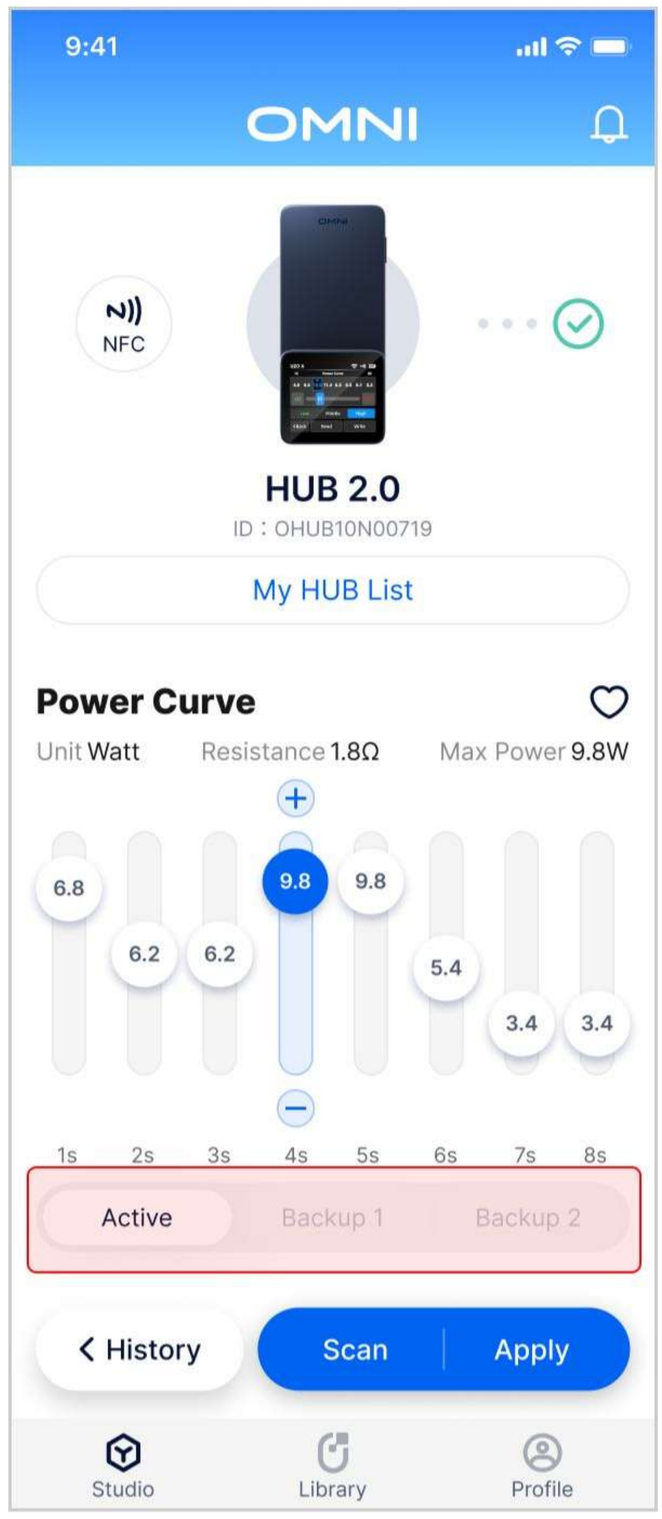
After the device data has been read successfully, you can adjust the output power/voltage in either of the following ways:

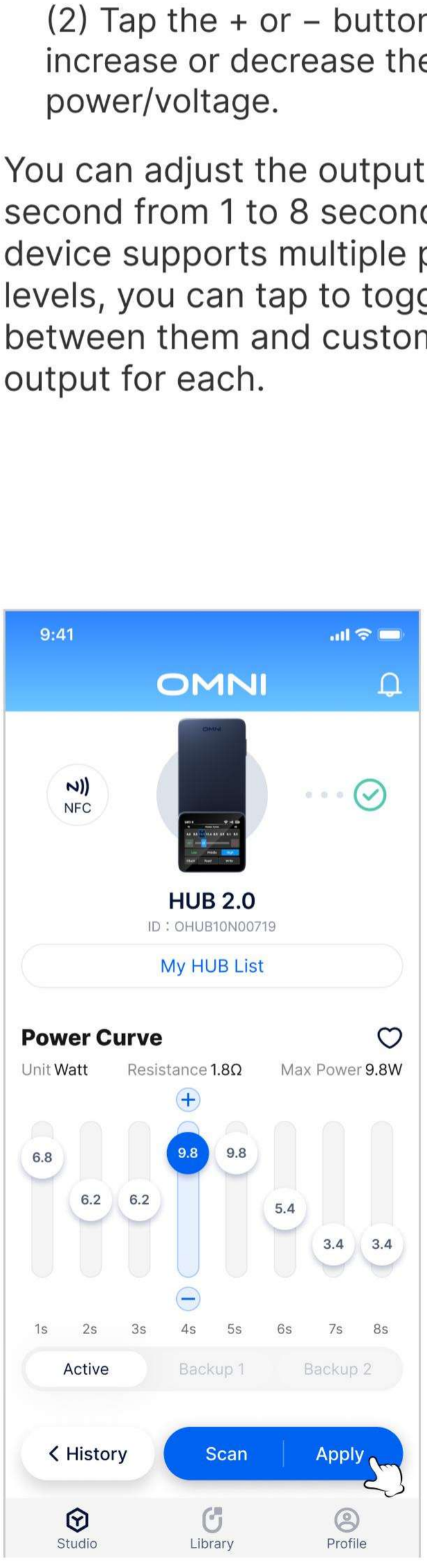
(1) Drag the control points on the curve to adjust the output power/voltage.

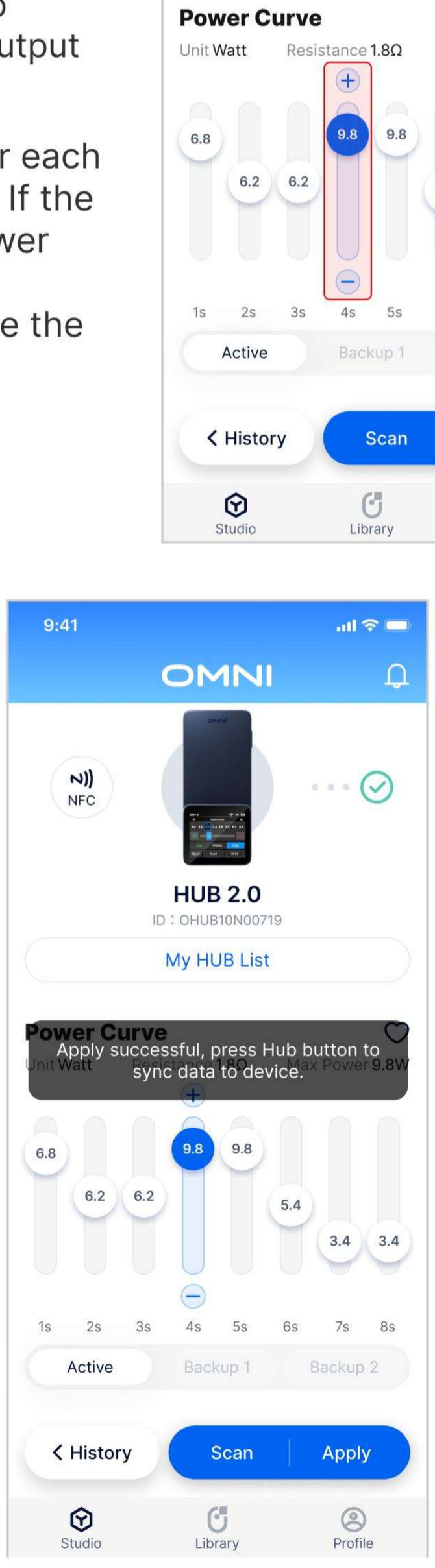
(2) Tap the + or – button to increase or decrease the output power/voltage.

You can adjust the output for each second from 1 to 8 seconds. If the device supports multiple power levels, you can tap to toggle between them and customize the output for each.









After making the adjustments, tap Apply to write the data to the HUB and the connected TC/NFC-enabled device.

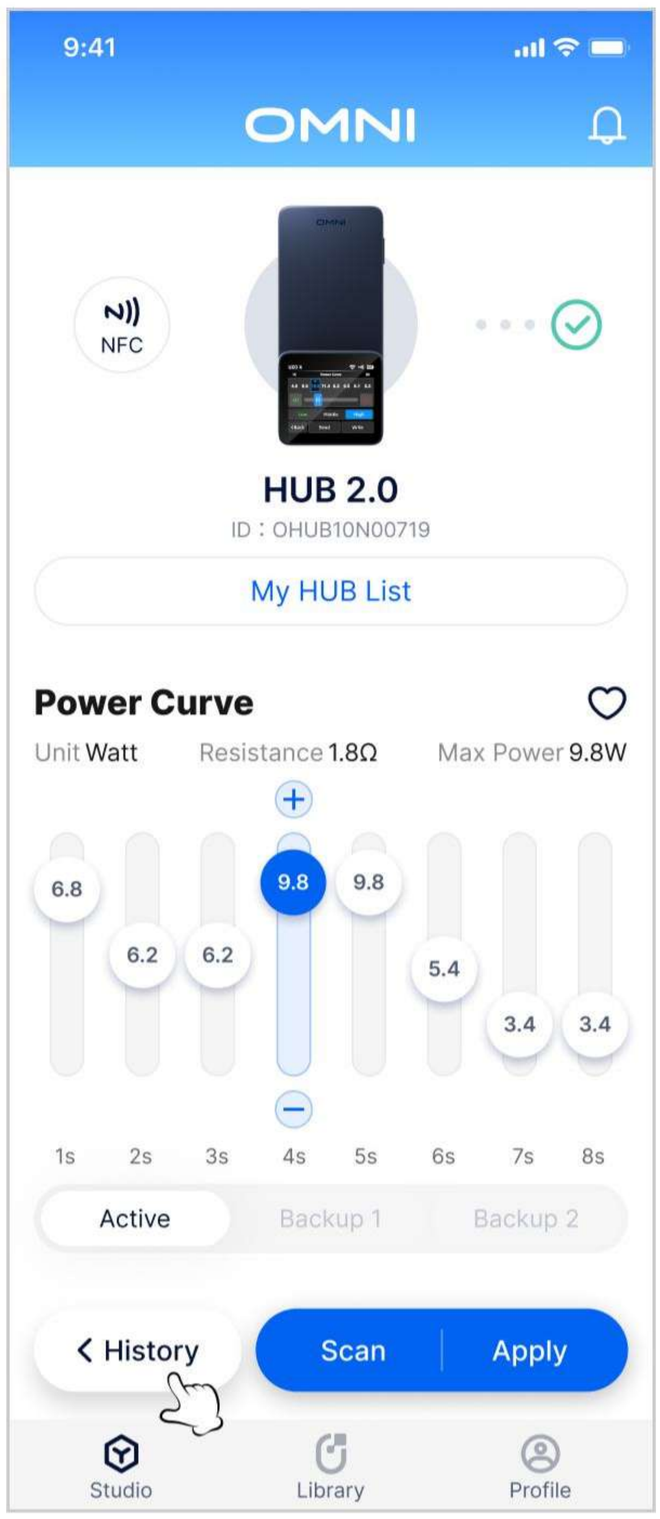
1.2.5 HUB-Enabled Device

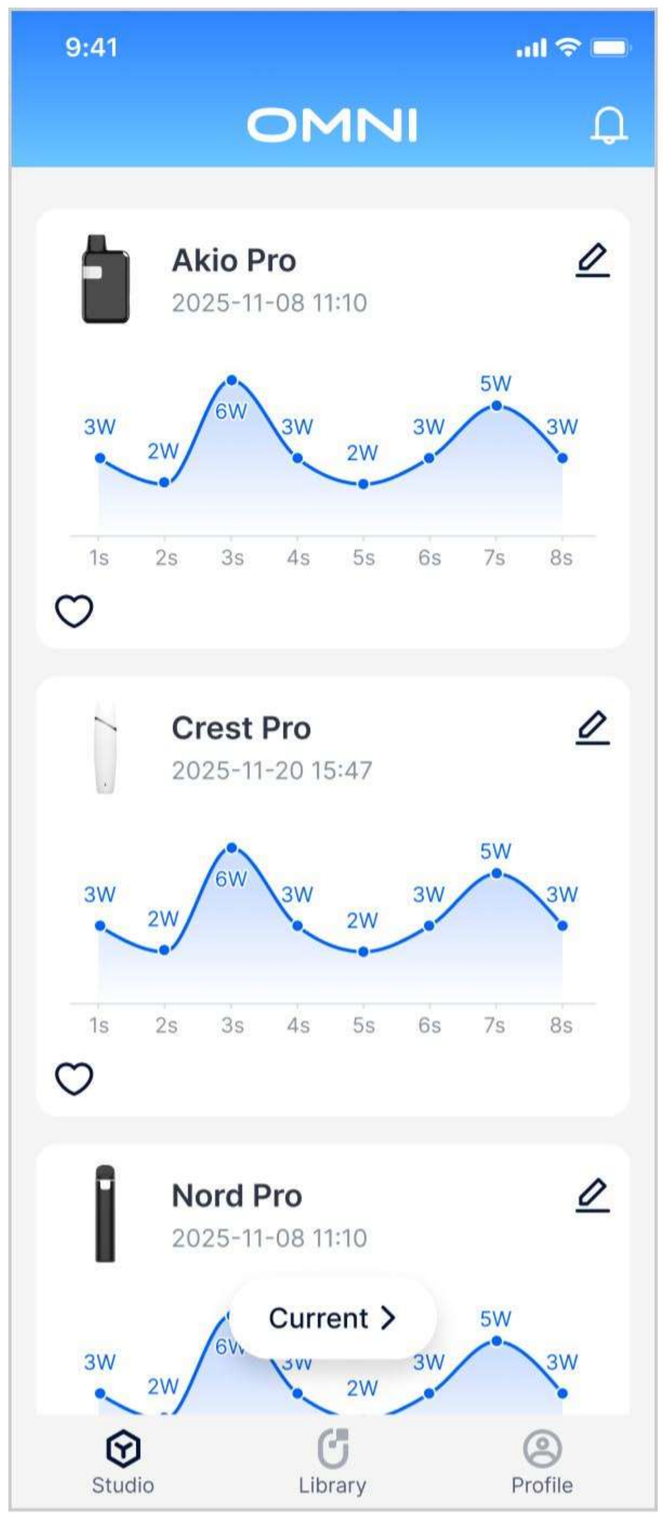
1.2.5.3 Switch Devices

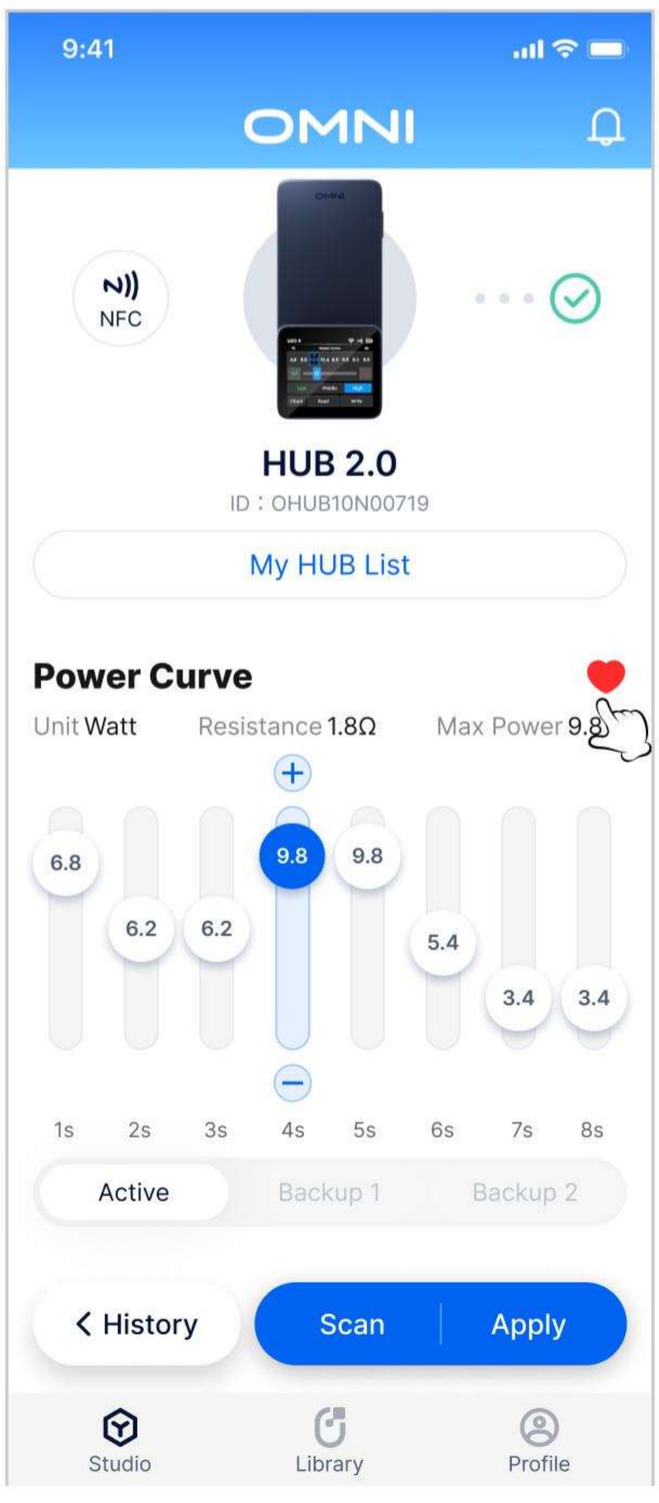
After connecting a different device to the HUB, tap Connect on your phone to reconnect and read the device data.

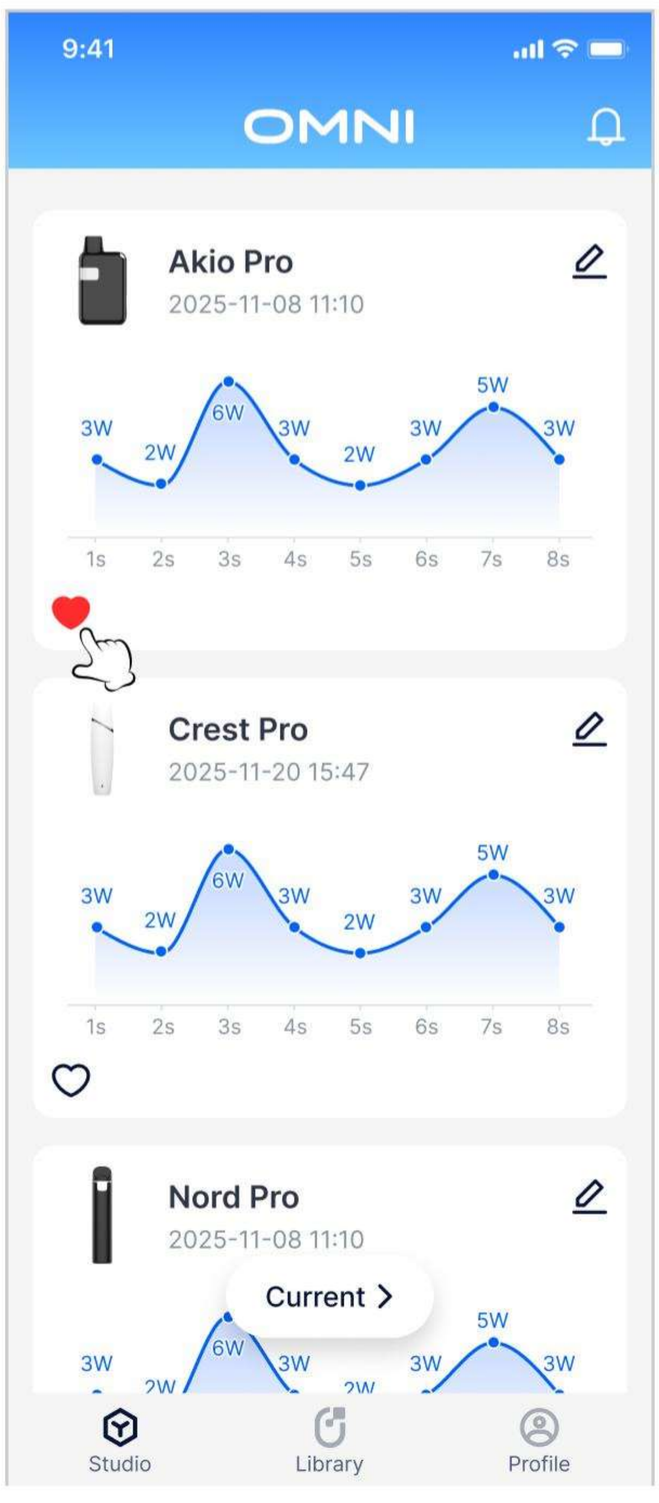
1.2.5.4 View Curve History

Tap History at the bottom of the screen to view the historical curves. All curves written to the devices are stored in the history list.









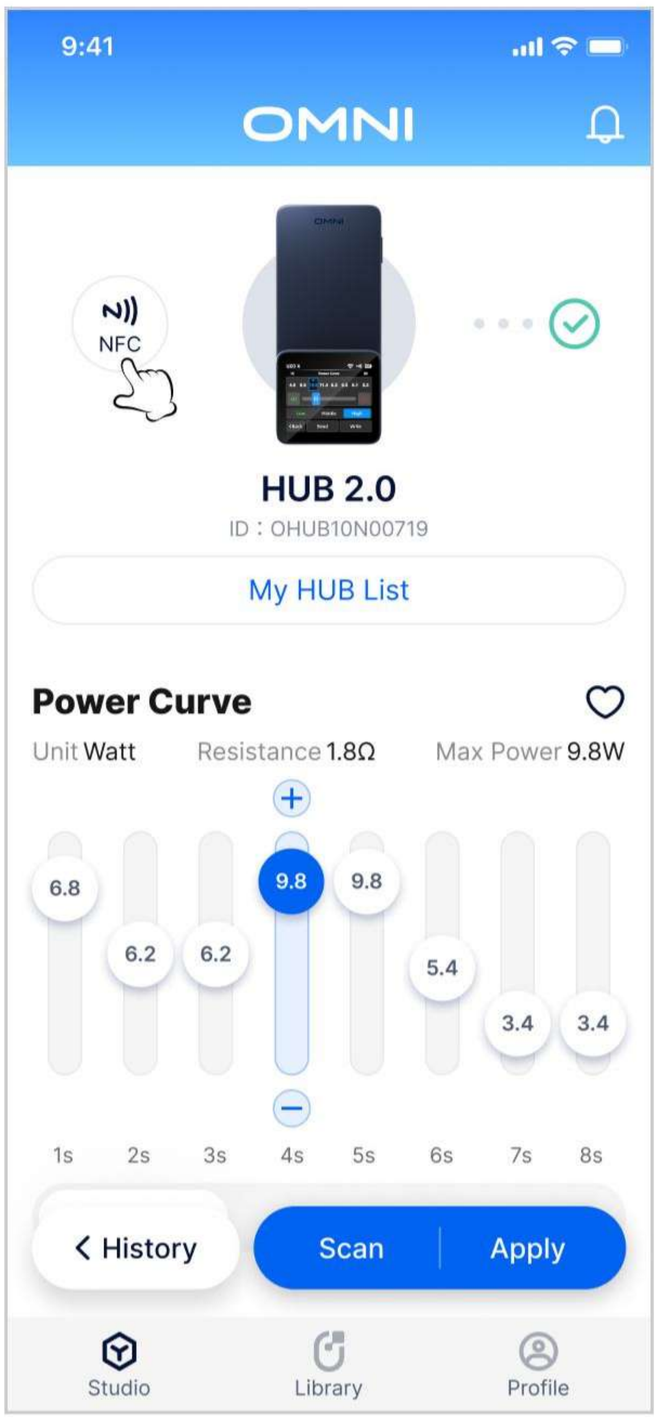
1.2.5.5 Favorite a Curve

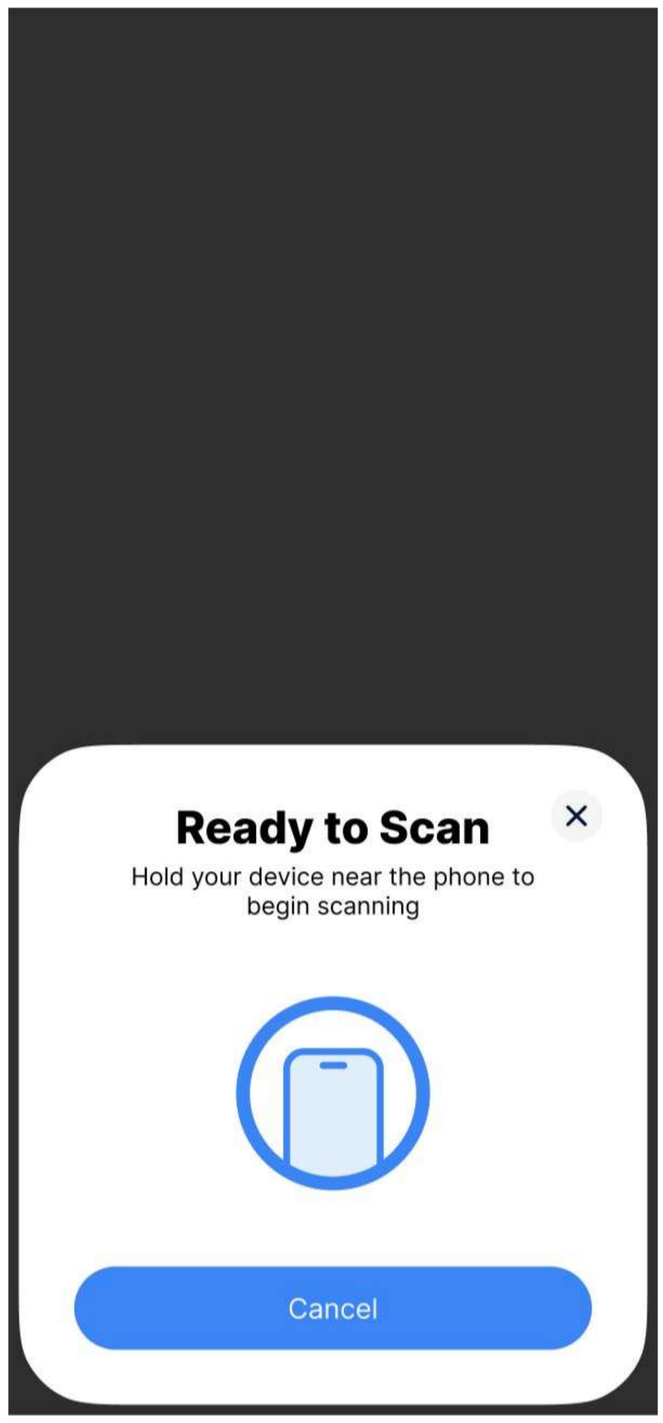
Tap the Heart icon on the curve area to add it to your favorites. You can also favorite a curve from the History page by tapping the Heart icon below it.

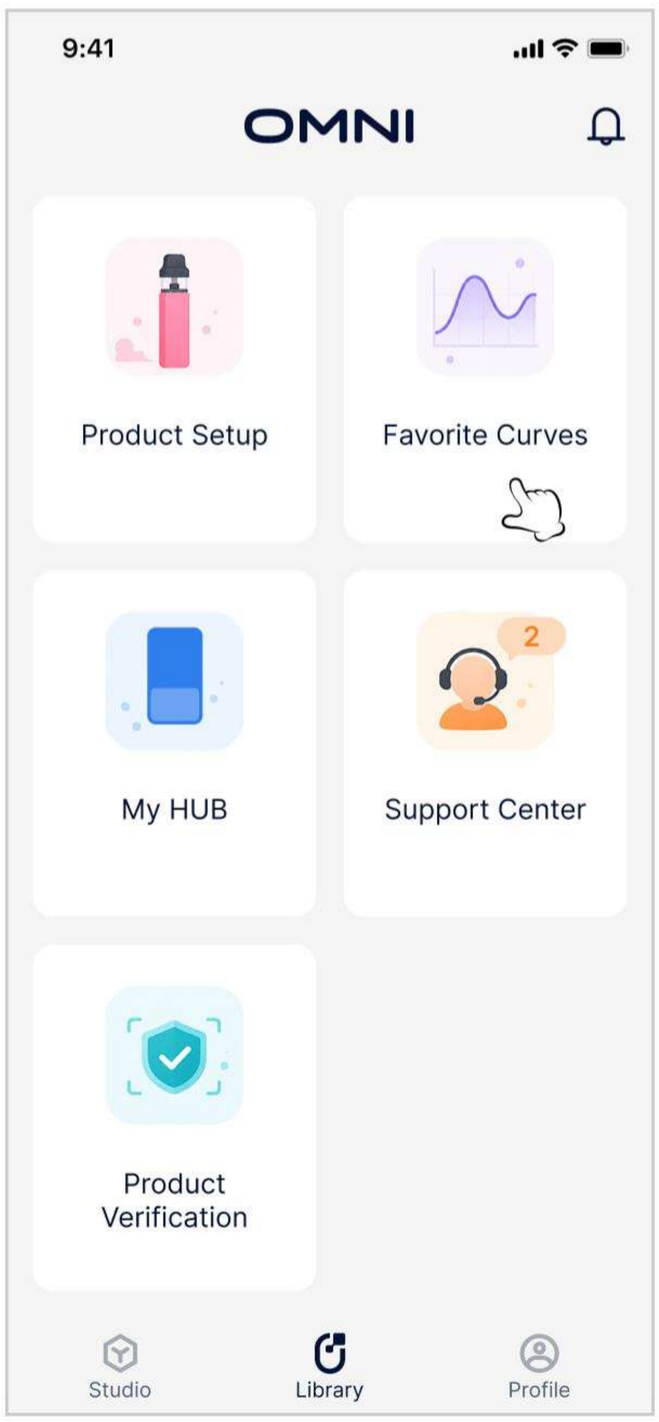
1.2.6 View Favorite Curves

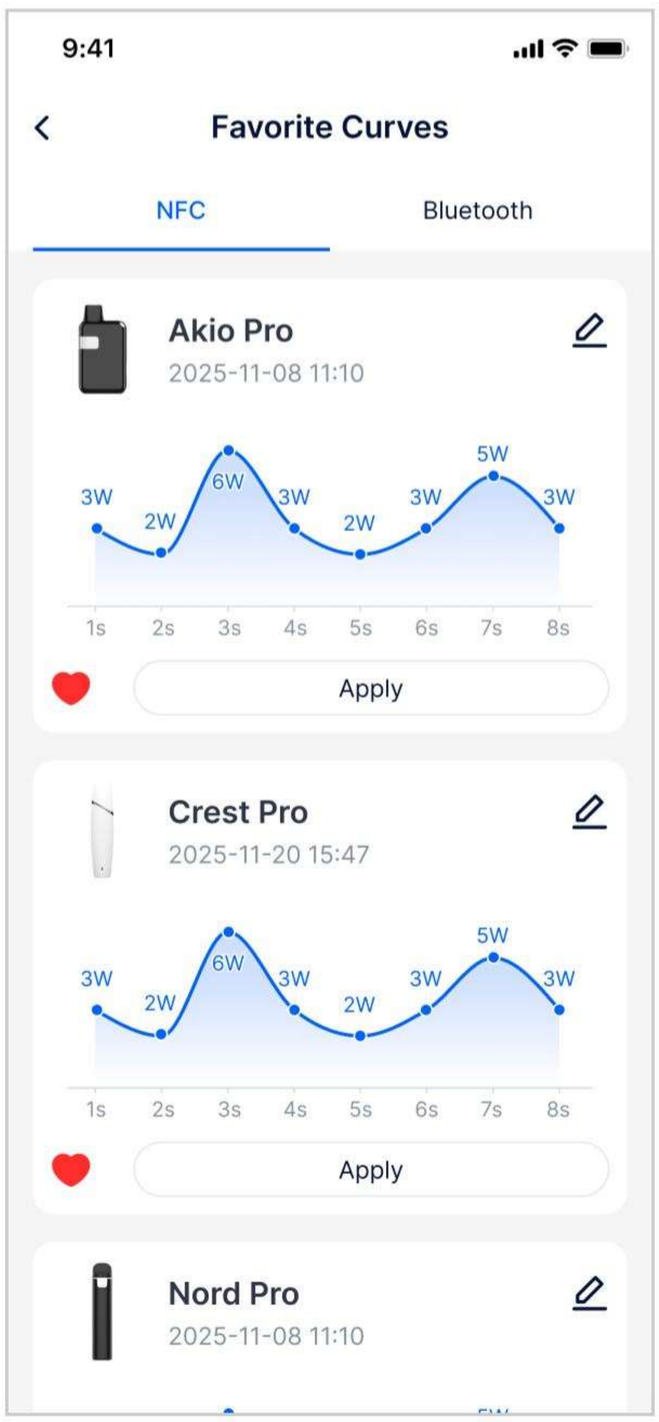
1.2.5.6 Switch to NFC Mode

Tap NFC on the page, and a pop-up will appear. Once connected successfully, the app switches to NFC mode for reading and writing data.









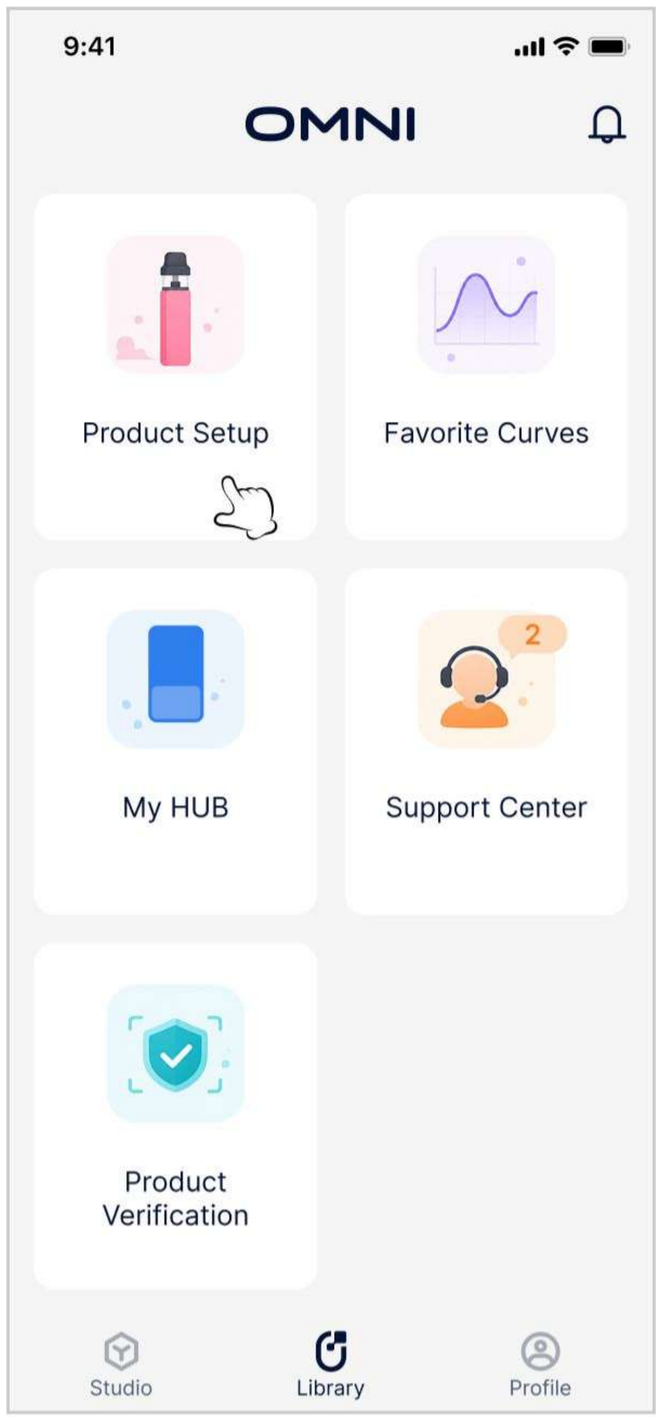
1.2.6 View Favorite Curves

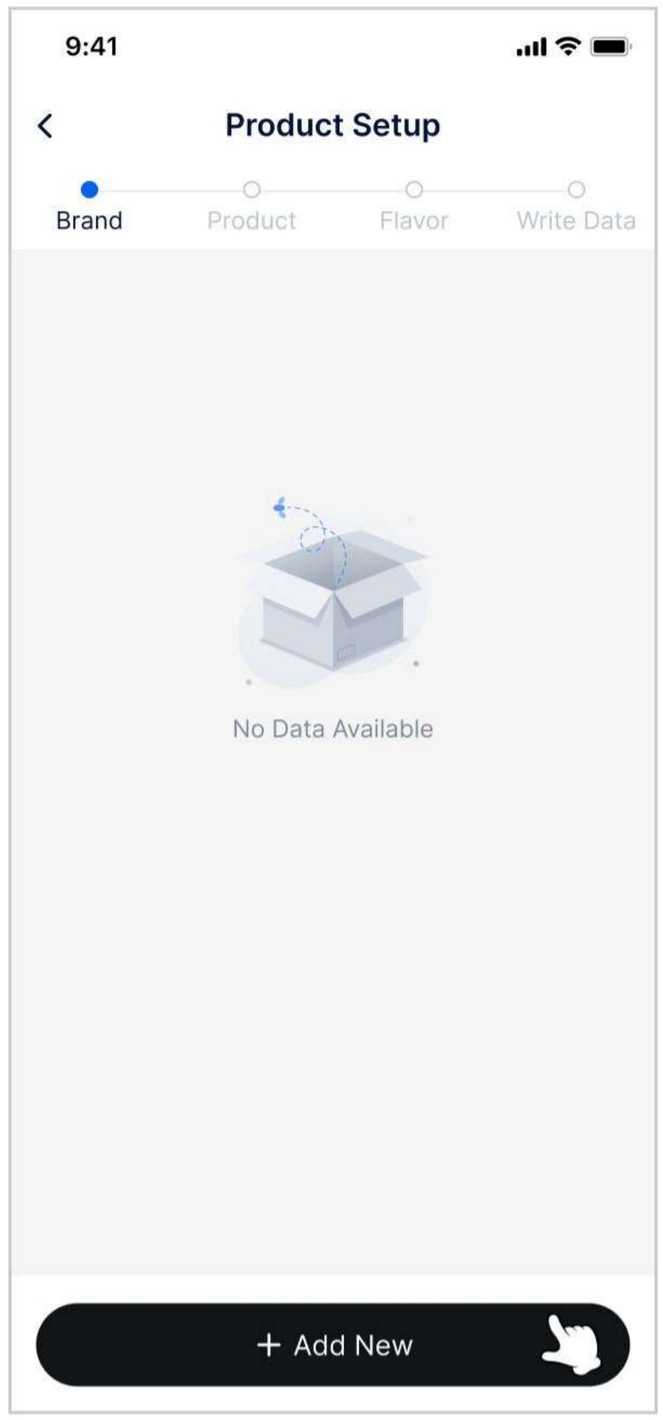
Tap Library at the bottom of the screen to switch to the Library page. Tap Favorite Curves to view your saved curves.

1.2.7 Product Setup

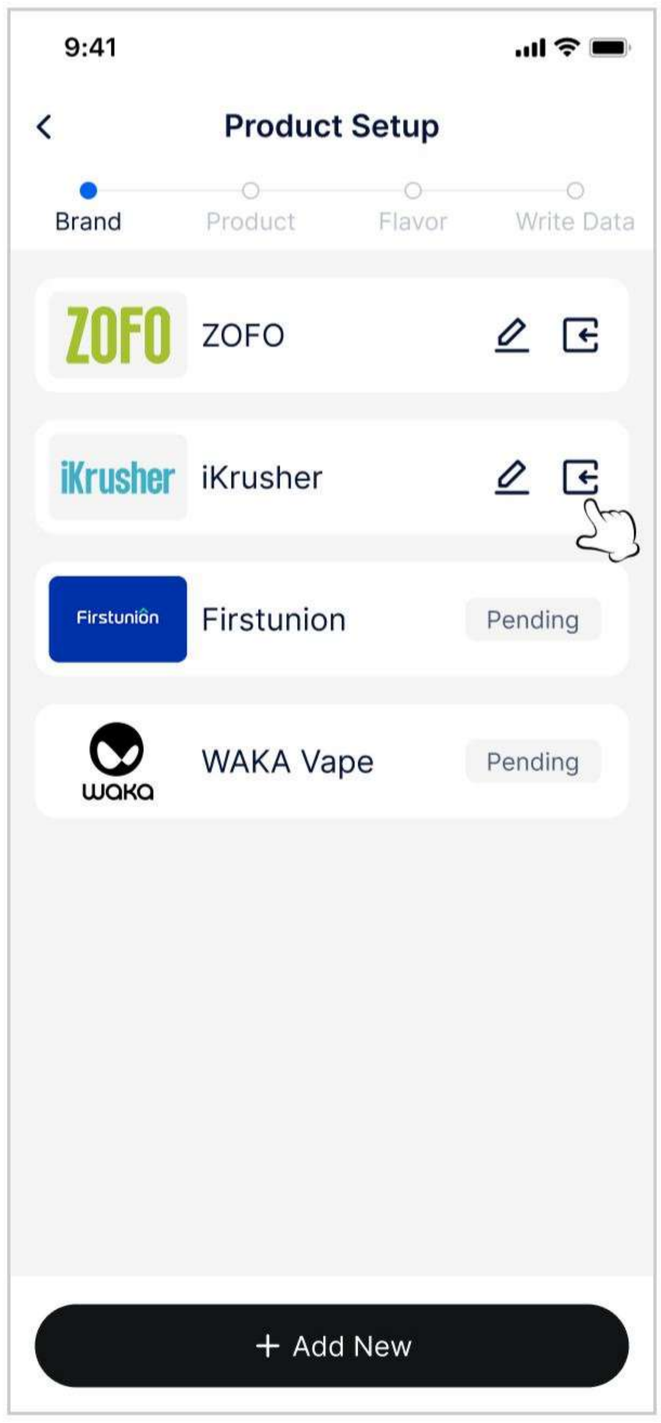
Tap Library at the bottom of the screen to switch to the Library page. Tap Product Setup to open the Product Setup page.

If no brands are available, tap + Add New and enter the brand information in the pop-up window to create a new brand.









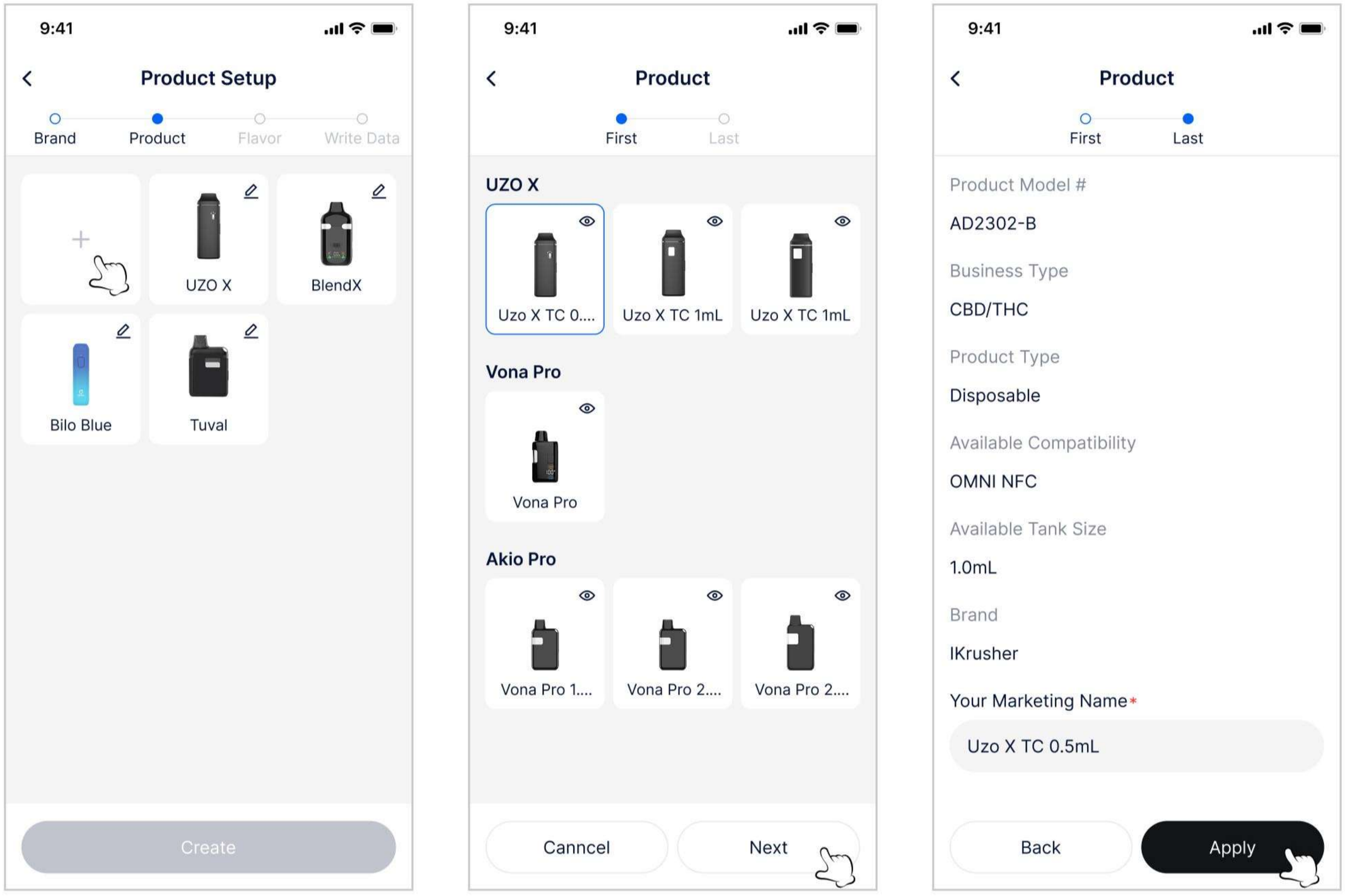
After creating the brand, wait for it to be approved by an administrator before proceeding.

If a brand is available, tap next button on the brand to go to the Product Setup page.

1.2.7 Product Setup

If no products are available, tap the add button on the page to start the product creation process. First, select the product to configure and tap Next. If the product name needs to be changed, edit the name in the Your Marketing Name field, then tap Apply.

If no brands are available, tap + Add New and enter the brand information in the pop-up window to create a new brand.

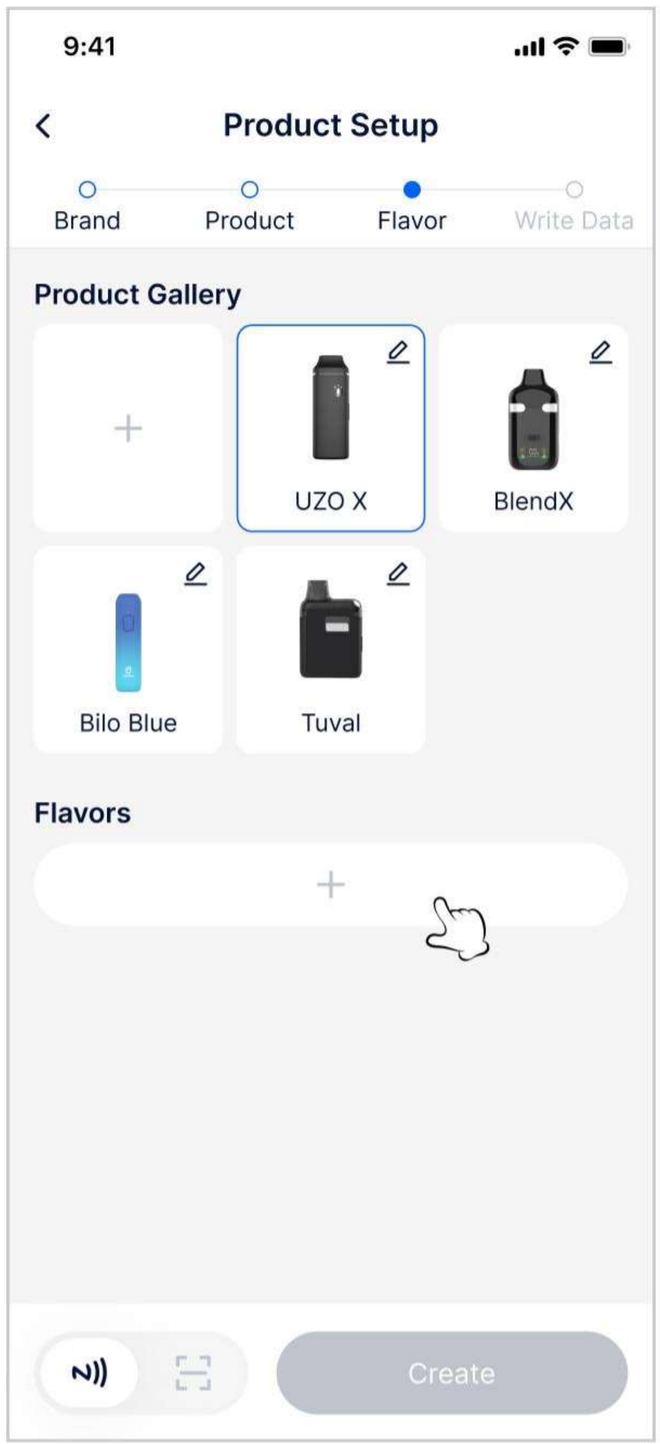


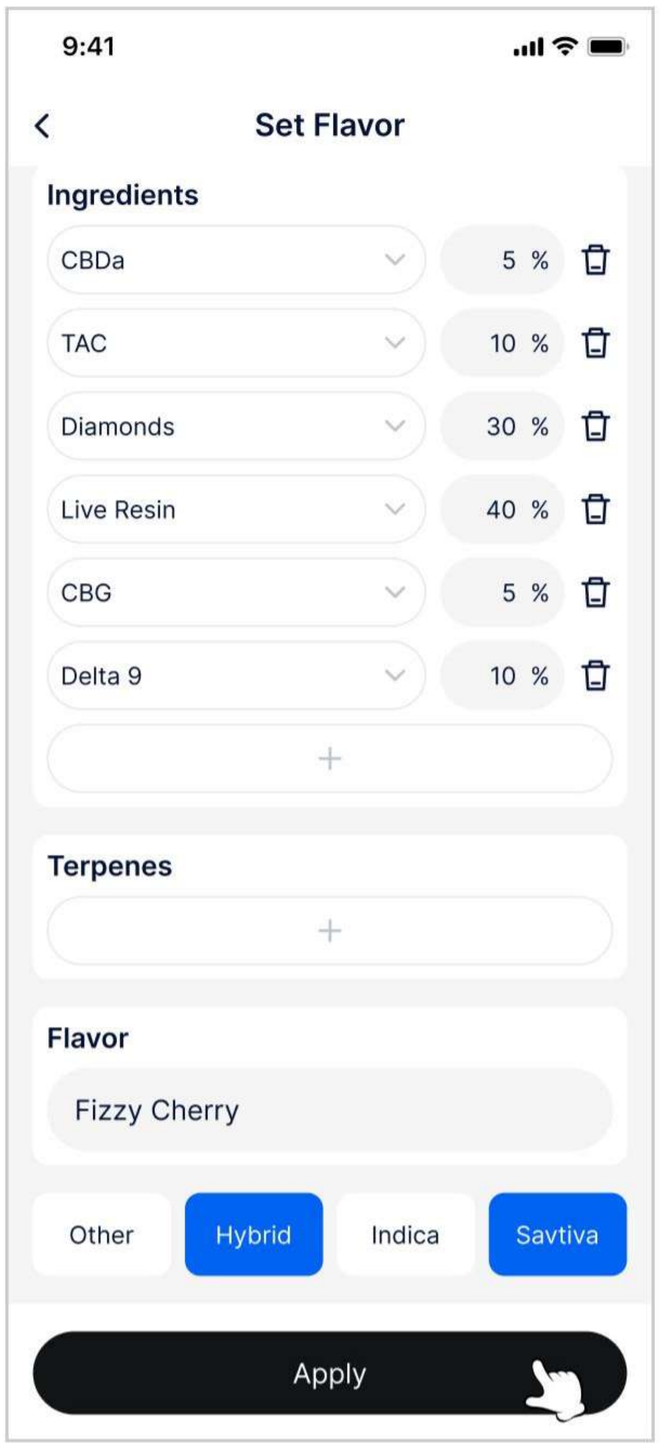
After creating the product, select the product and tap Create at the bottom of the screen to start the flavor creation process. If no flavors are available, tap the add button in the Flavors section to create a new flavor.

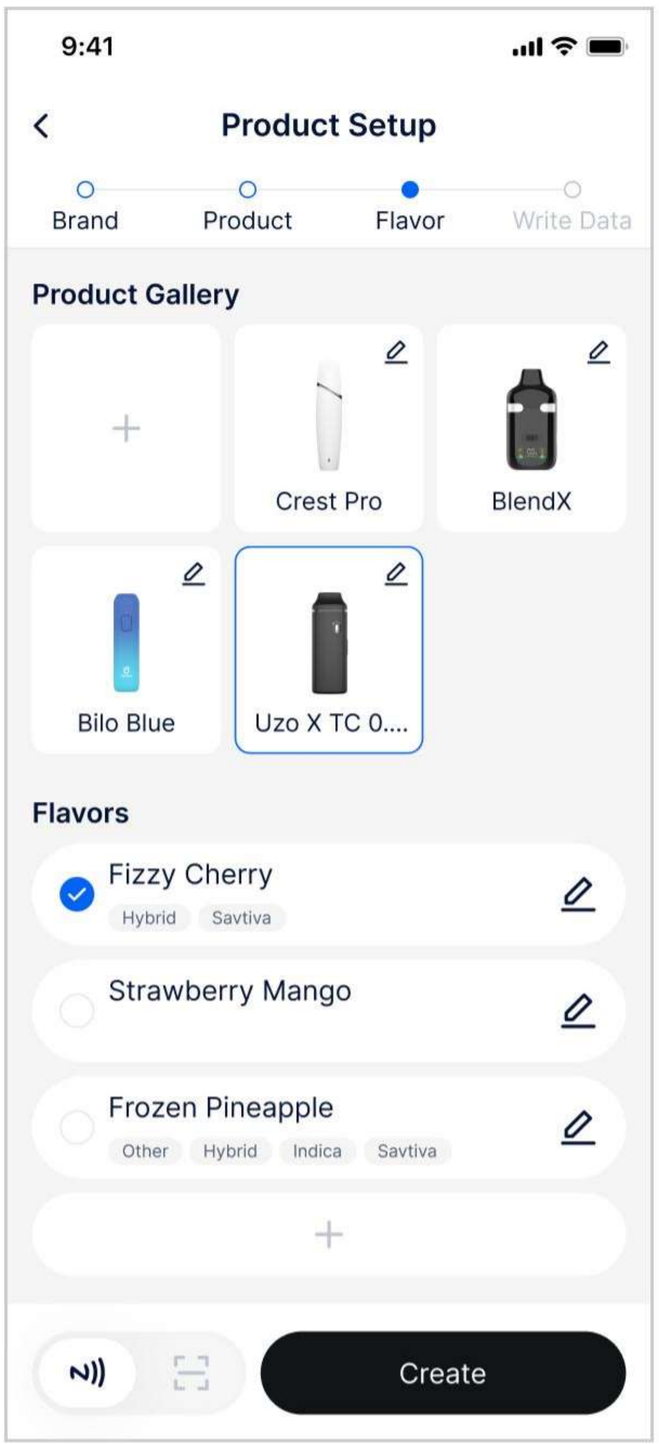
Enter the Ingredients and Terpenes percentages, ensuring that their total equals 100%, then complete the flavor information. Tap Apply to create the flavor.

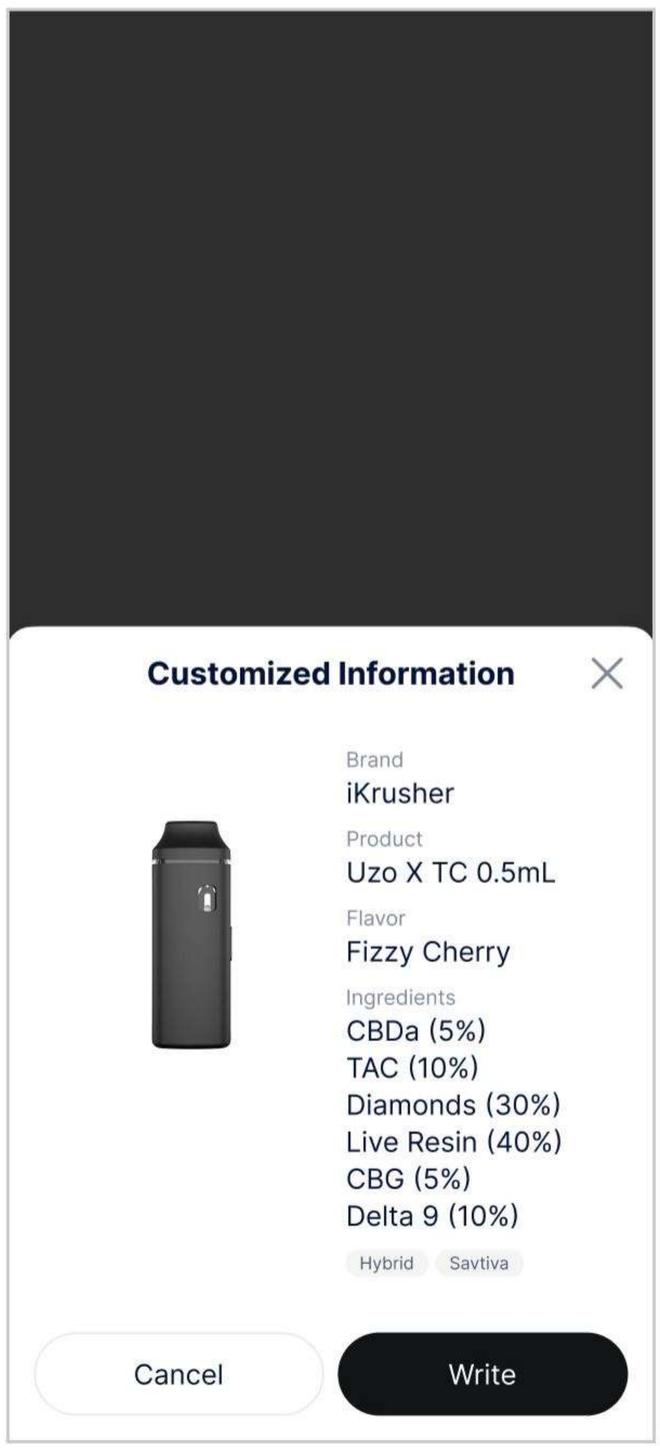
After creating the flavor, select the newly created flavor and choose either NFC or QR Code to write the flavor, product name, and other information to the device. The write operation will fail if the product selected earlier does not match the device you are writing to. After the write operation is complete, reading the device again will show the updated product information.

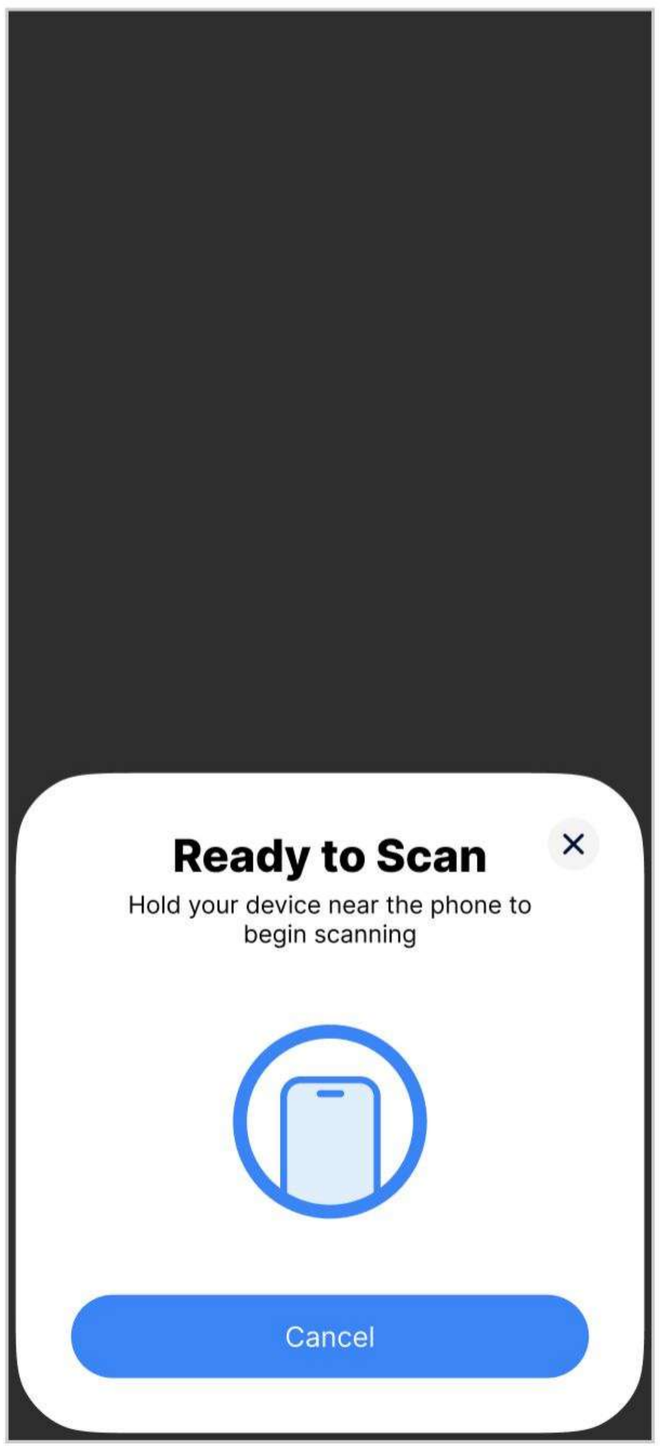
1.2.7 Product Setup

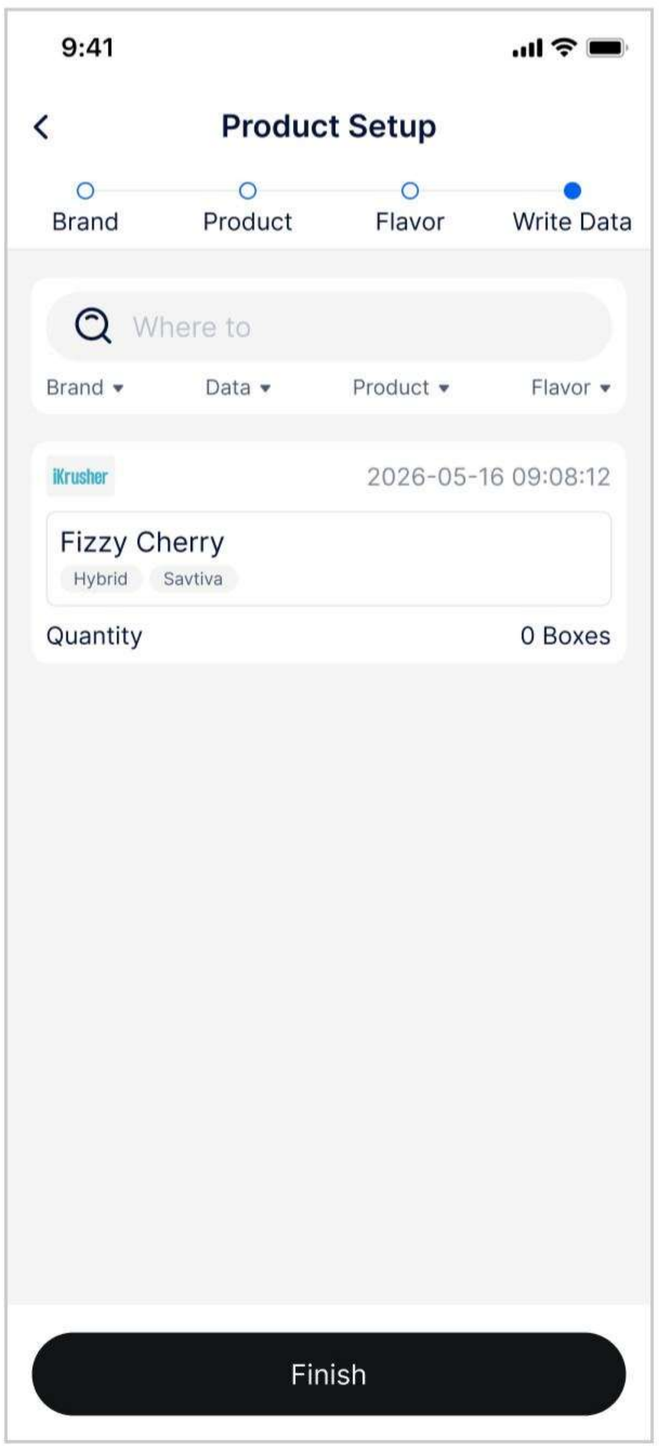






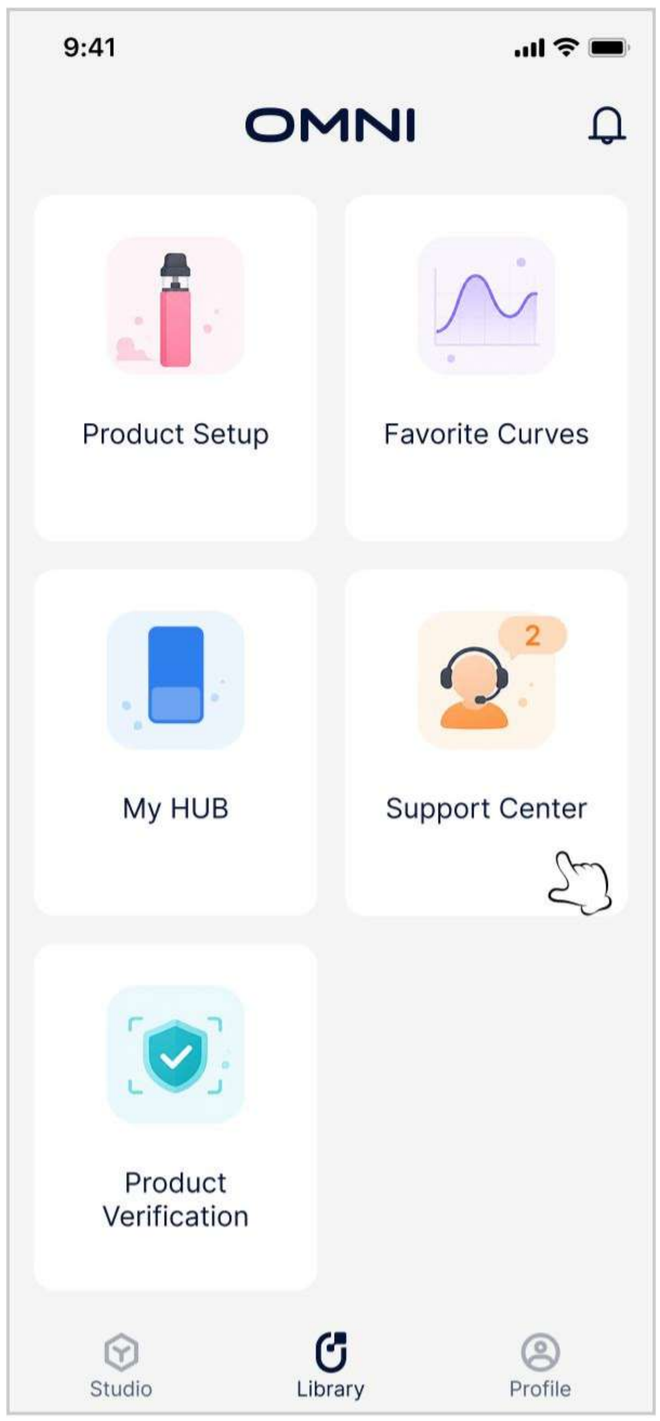


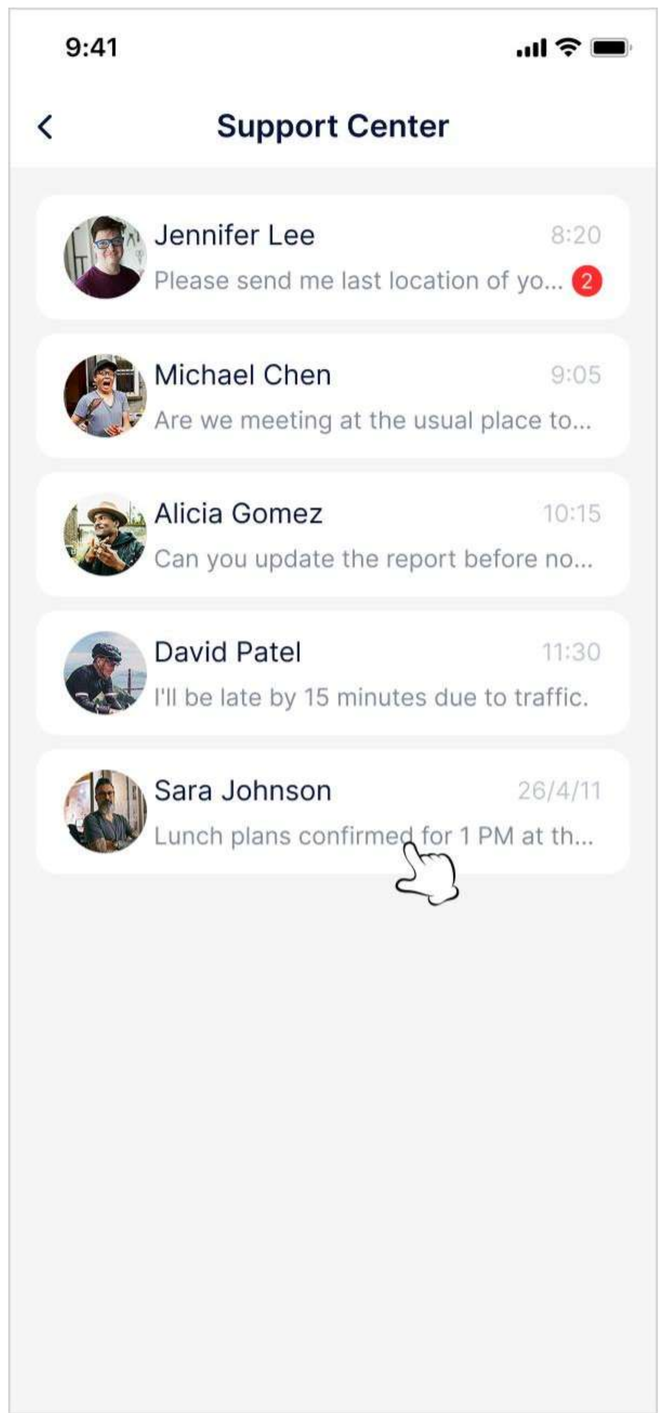


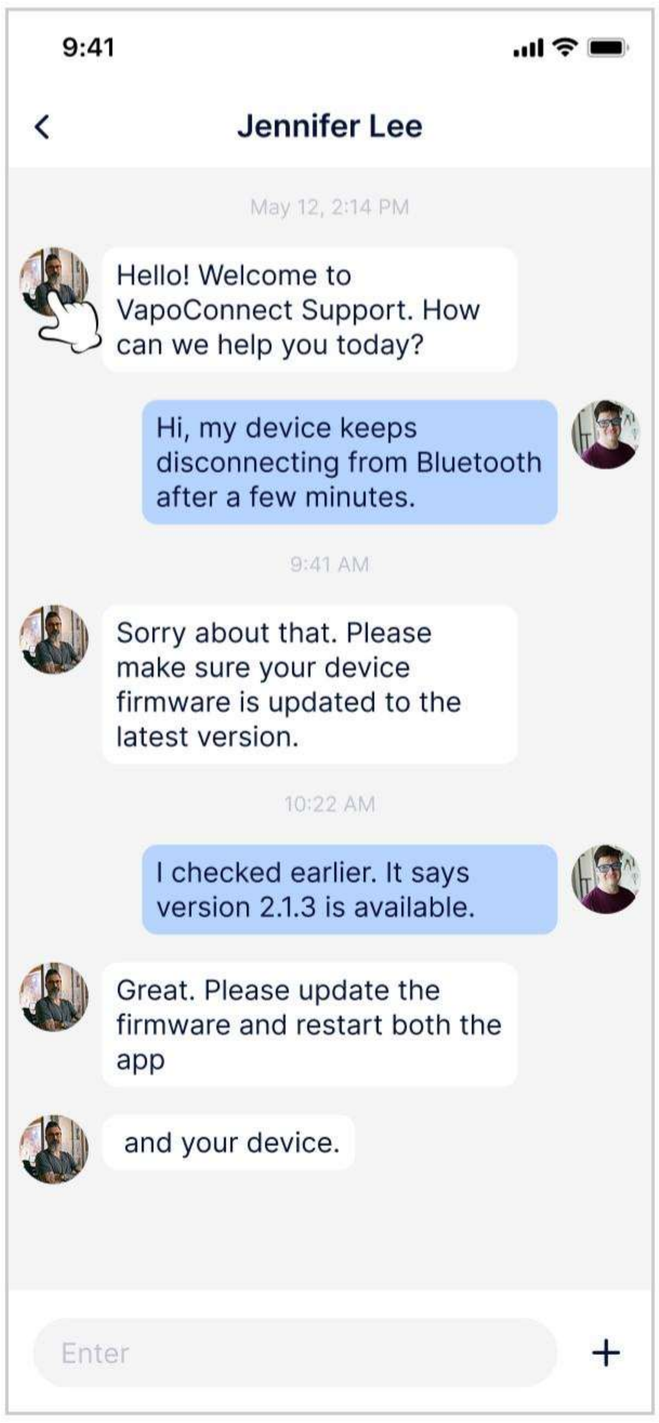


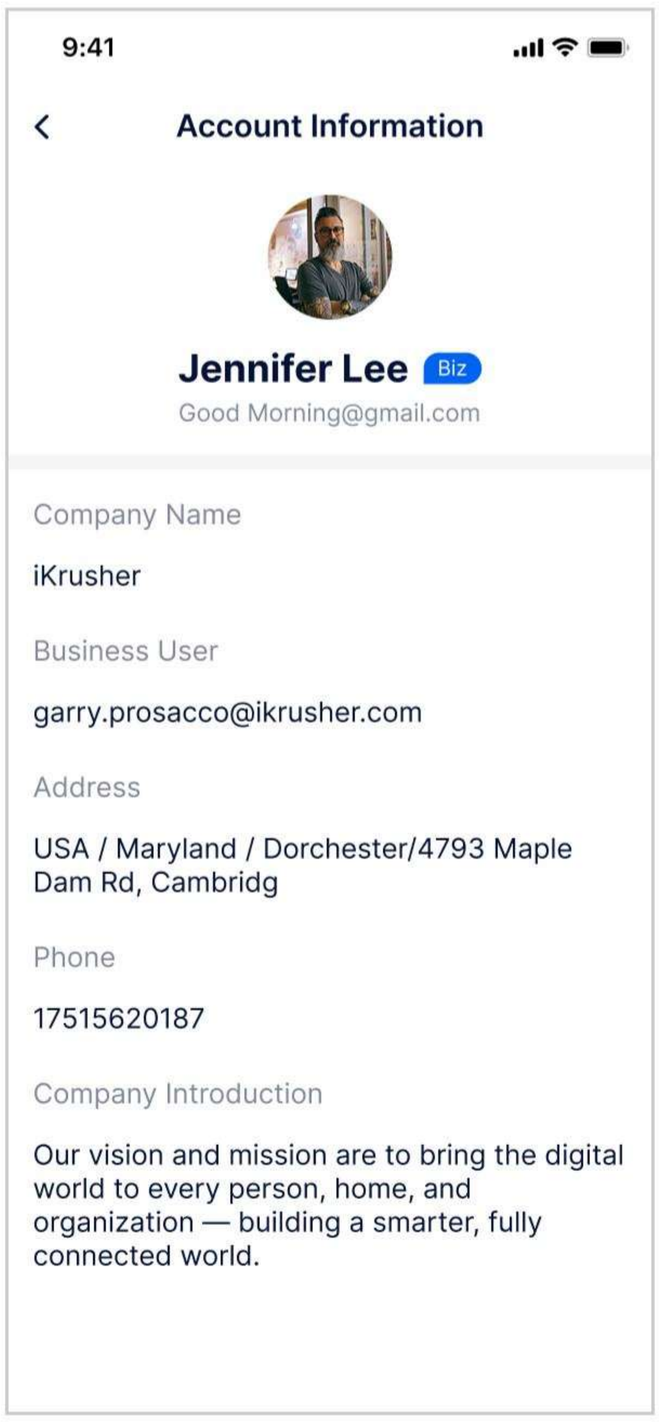
1.2.8 Support Center

Tap Library at the bottom of the screen to switch to the Library page. Tap Support Center to open the Support Center page. On this page, you can select the customer you want to communicate with and tap the customer to enter the chat interface.







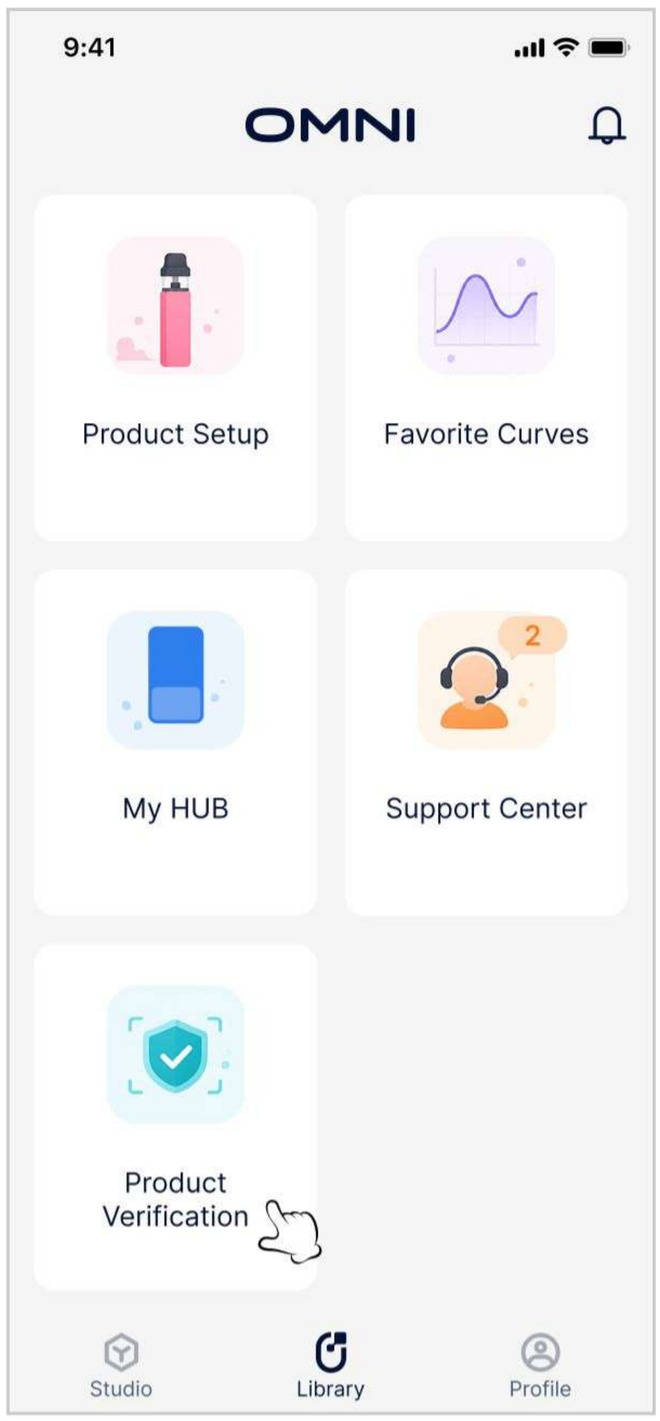


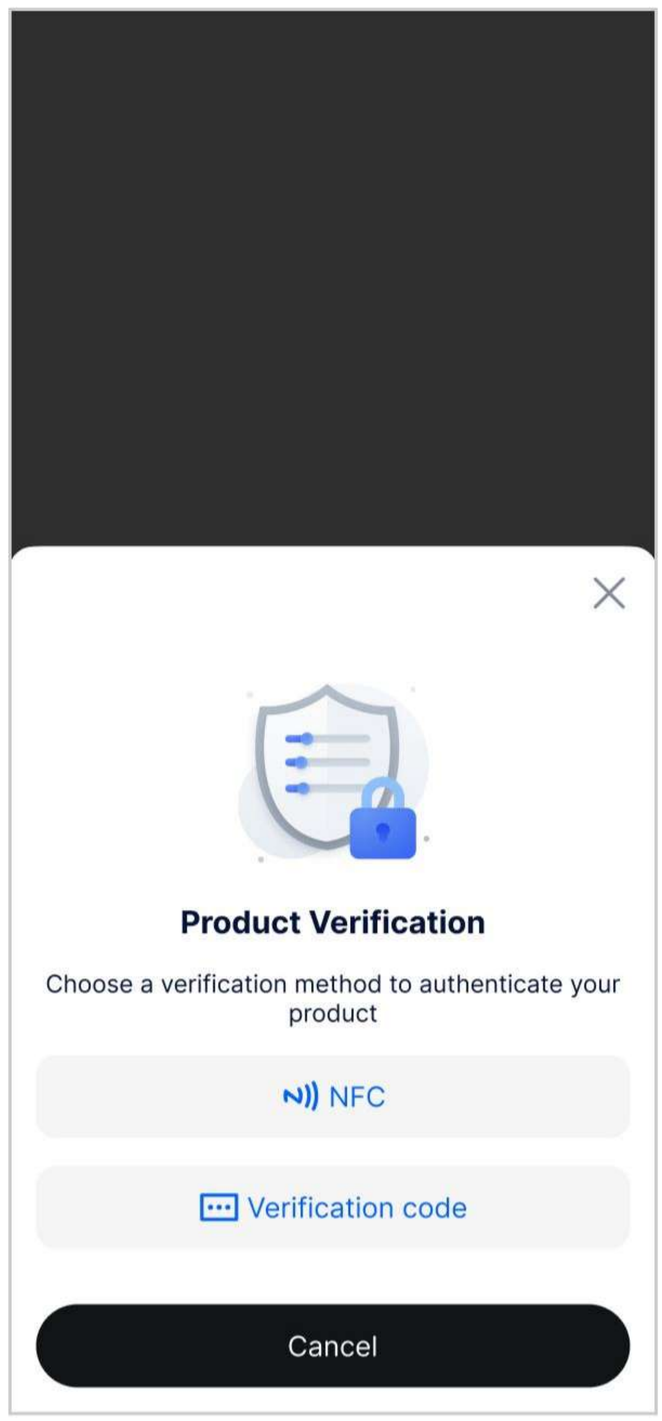
1.2.9 Product Verification

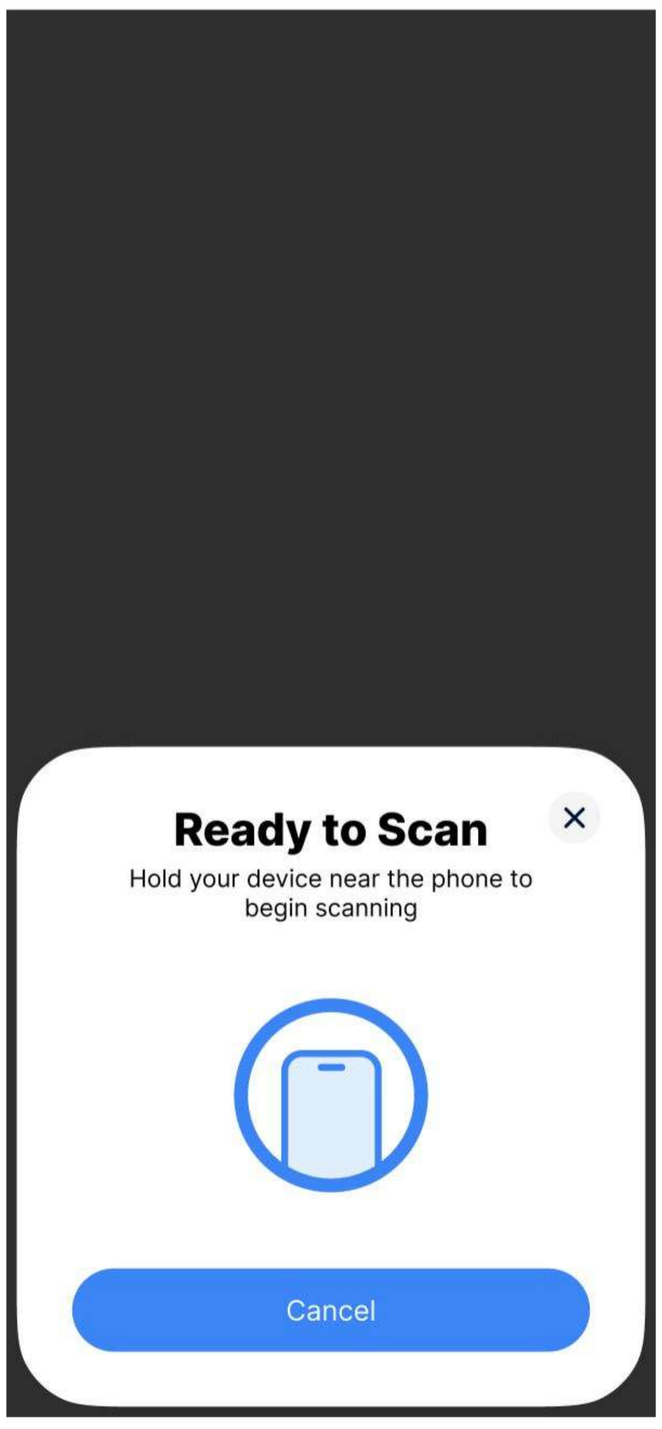
Tap Library at the bottom of the screen to switch to the Library page, then tap Product Verification. In the popup, choose NFC or Verification code to verify the product.

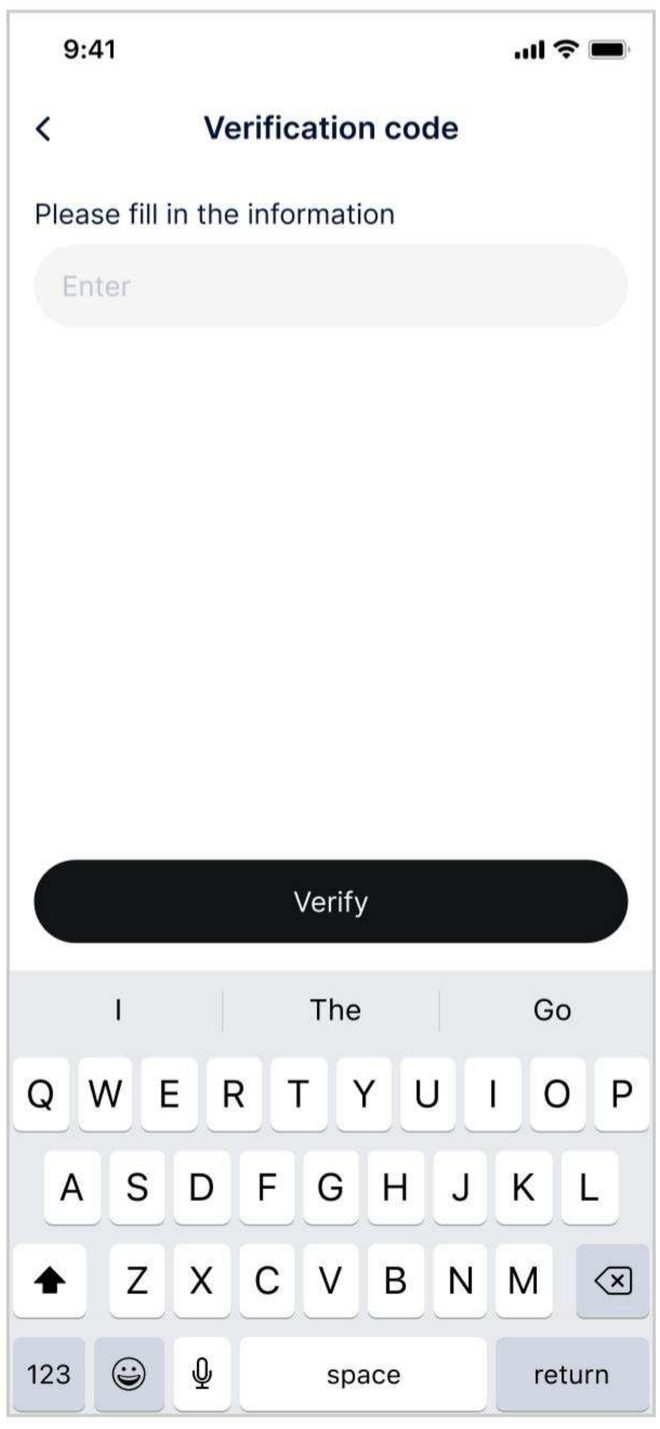
For NFC verification, the scan pop-up will appear. Hold the device near the phone's NFC sensing area to verify the product.

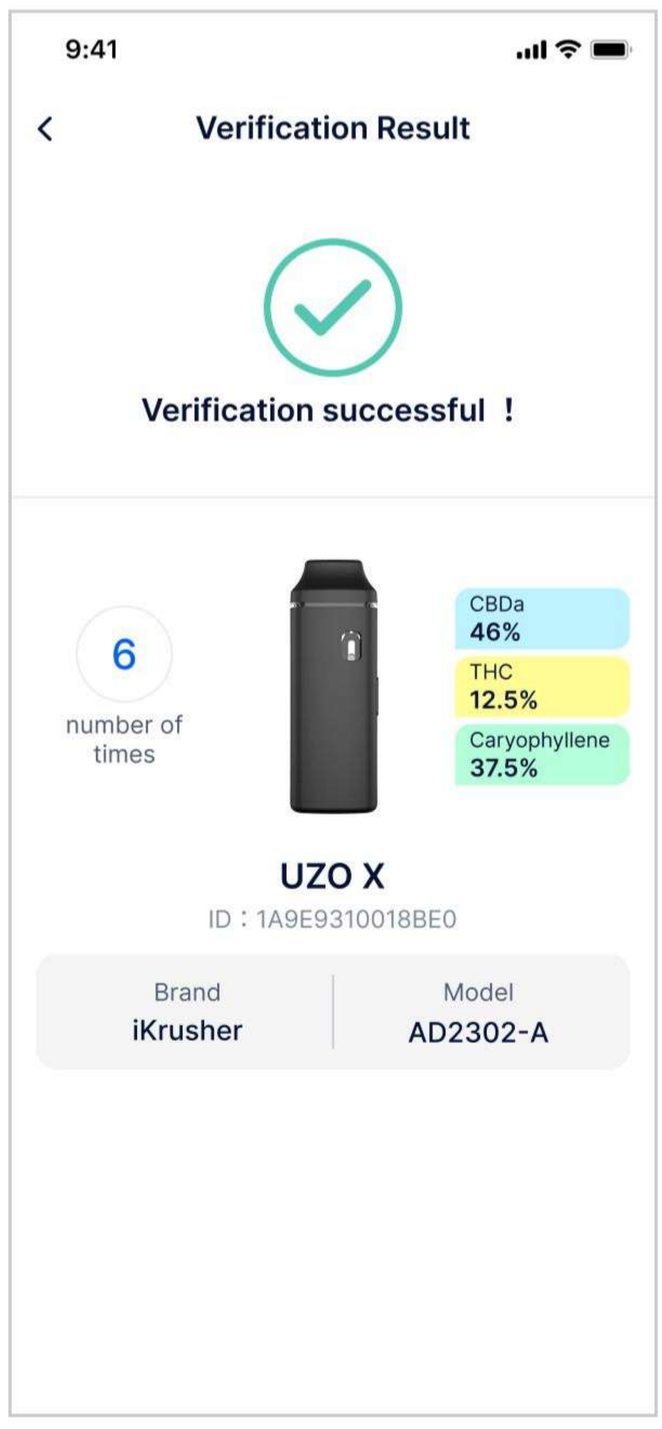
For code verification, enter the code on the product label and tap Verify.





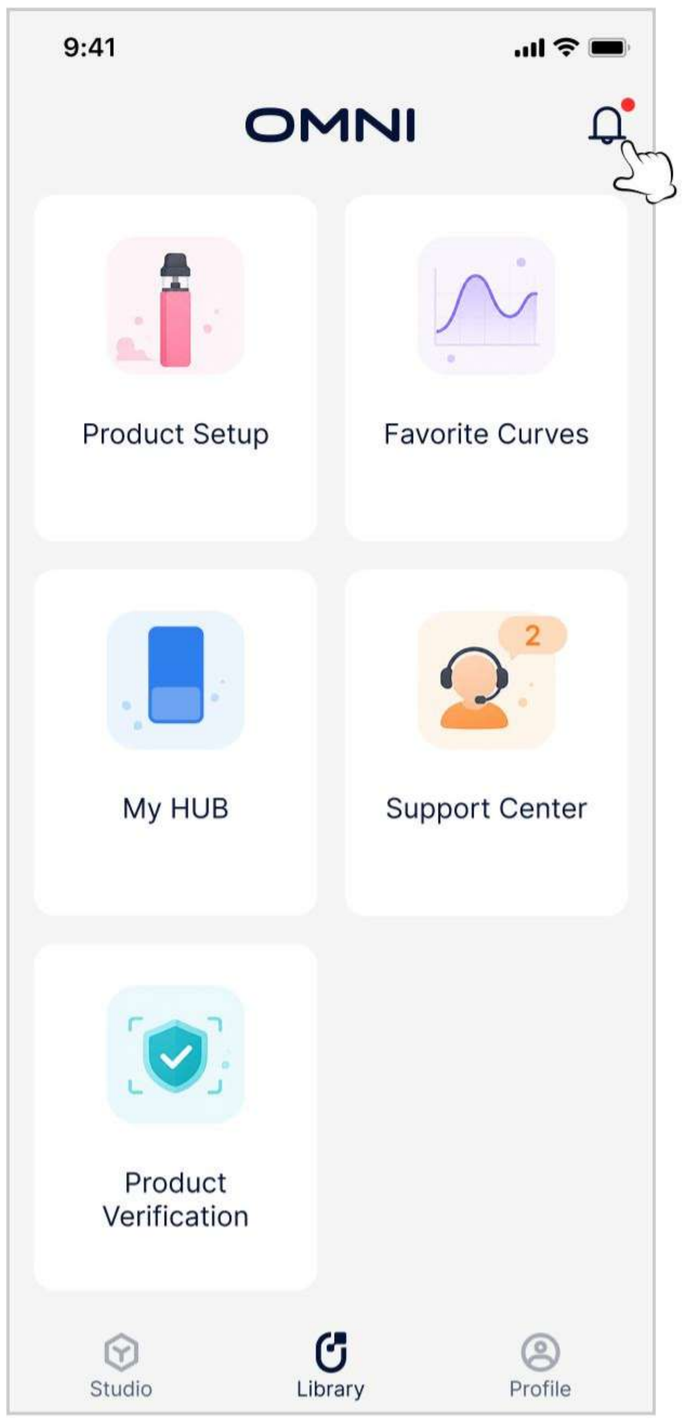


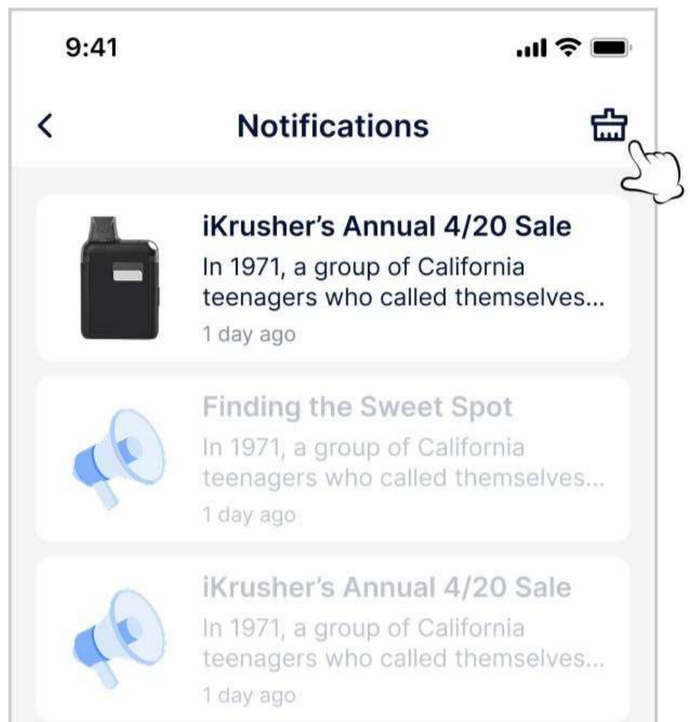


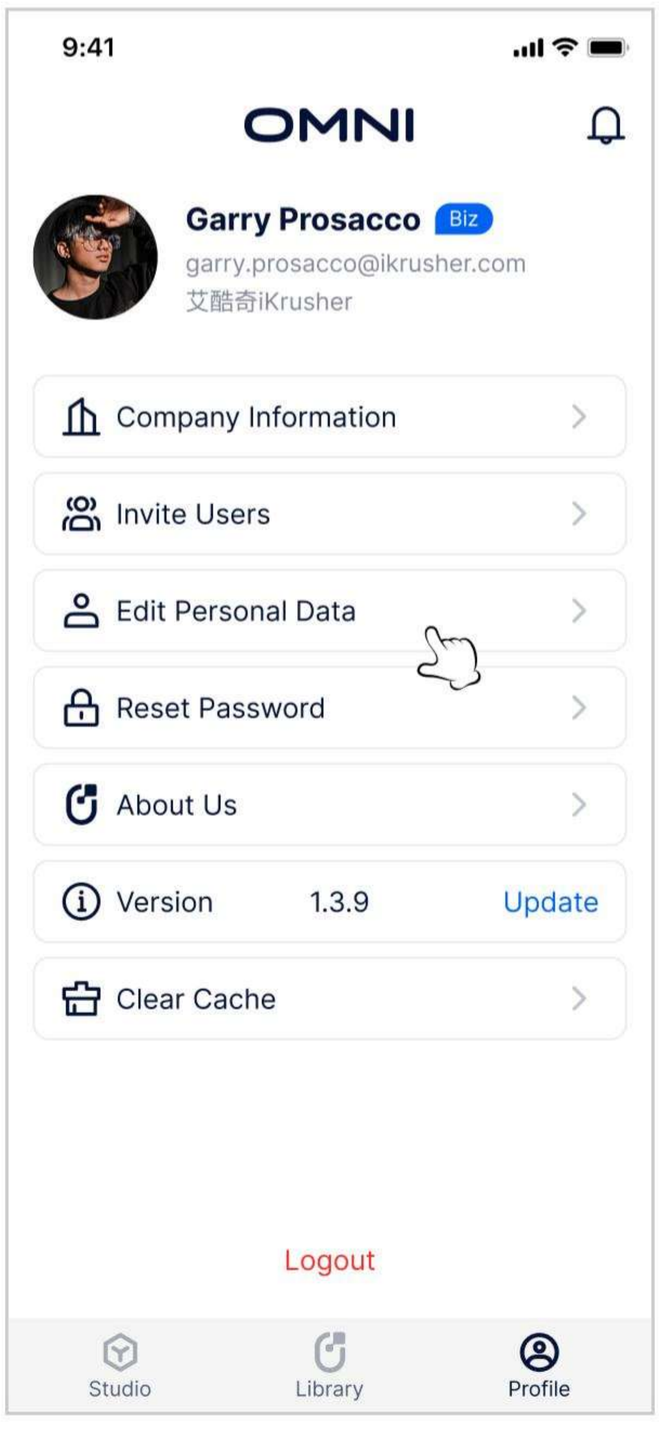


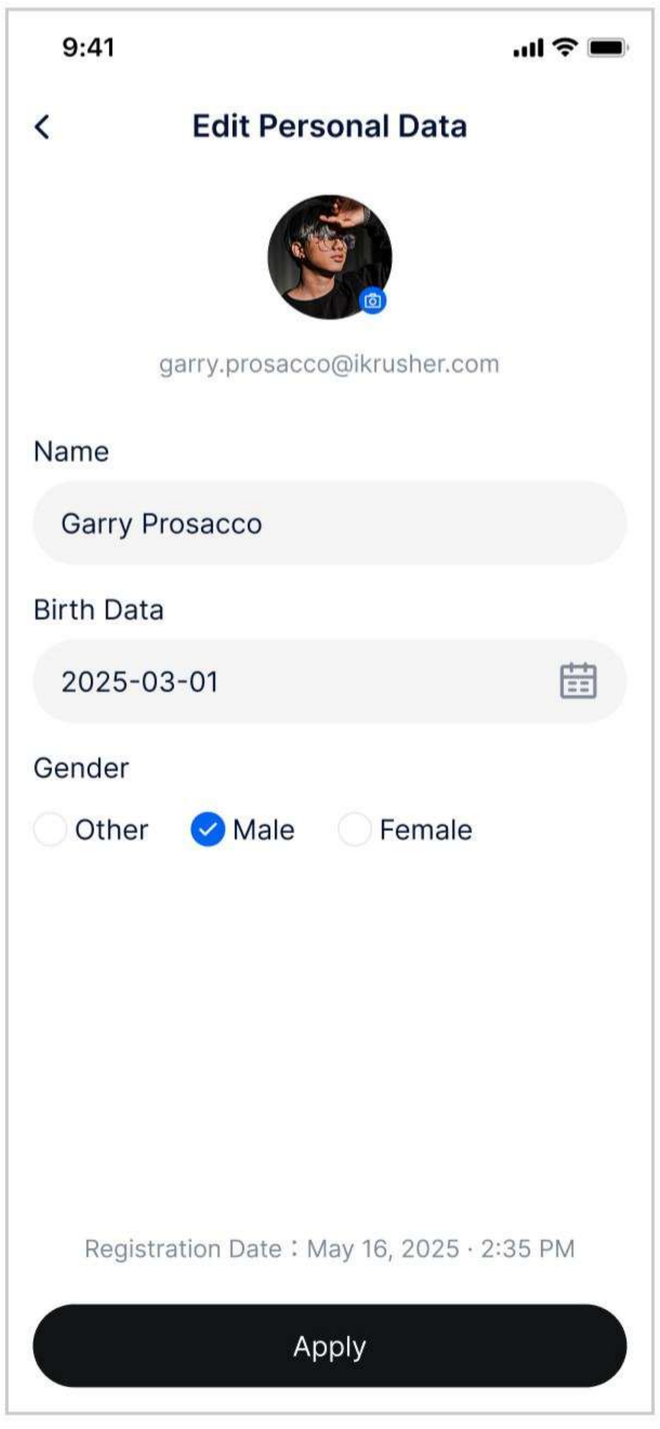
1.2.10 View Notifications

When you have new notifications, a red dot appears on the Bell icon in the top-right corner. Tap the Bell icon to open the Notifications page.









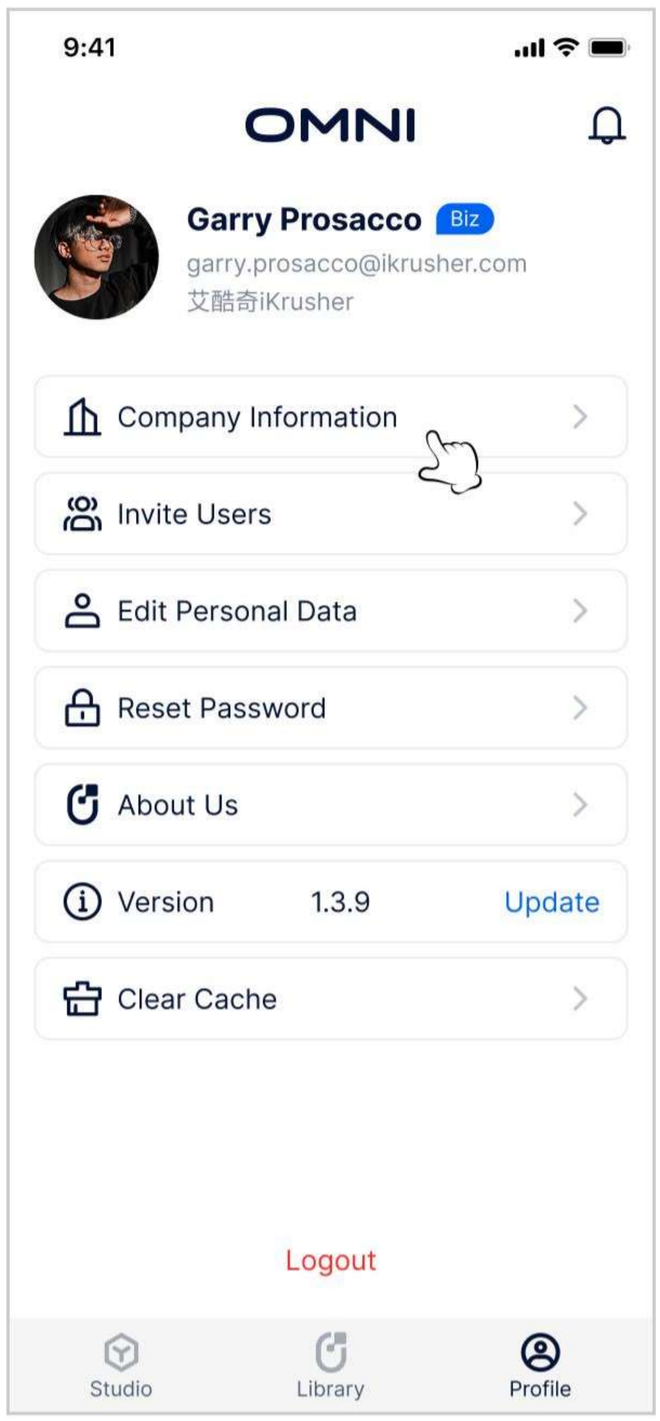
1.2.11 View & Edit Account Information

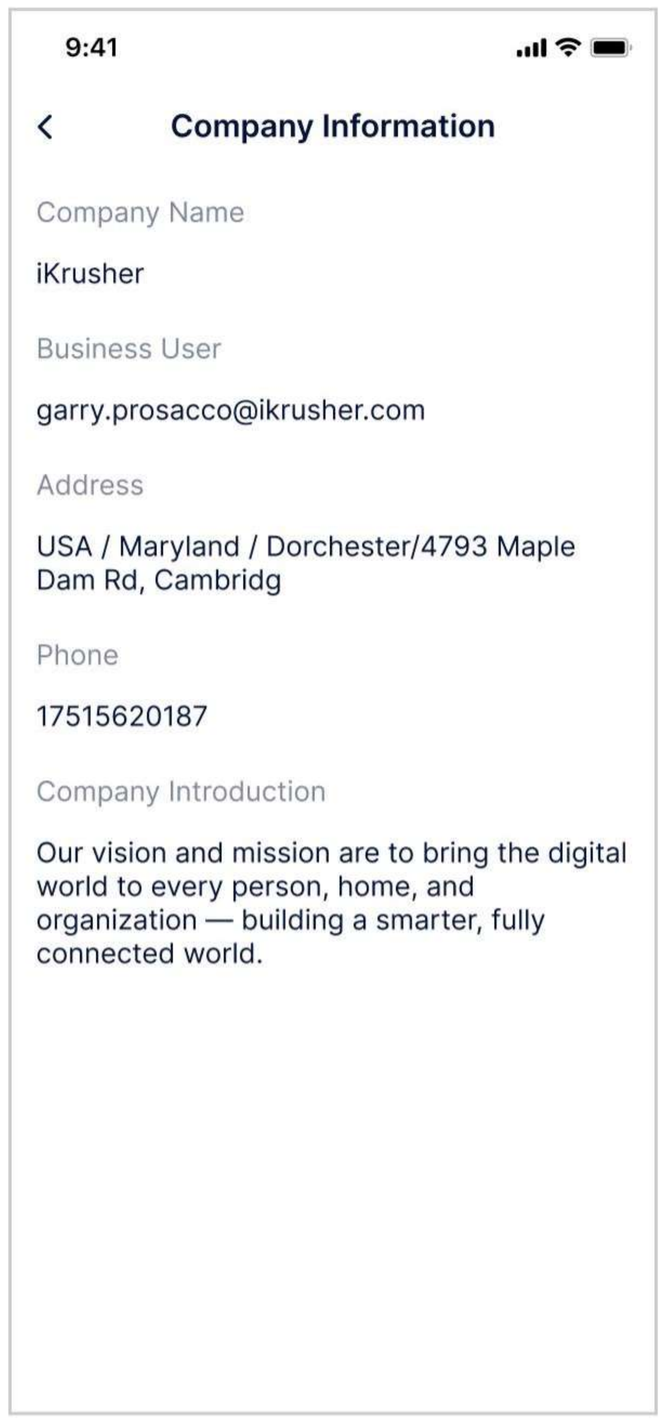
Tap Profile at the bottom of the screen, then tap your avatar or “Edit Personal Data” to open the account information page.

On this page, you can edit your avatar, birthday, gender, and other details. After making changes, tap Apply to save them. If you leave the page without tapping Apply, the changes will not be saved.

1.2.12 View Company Information

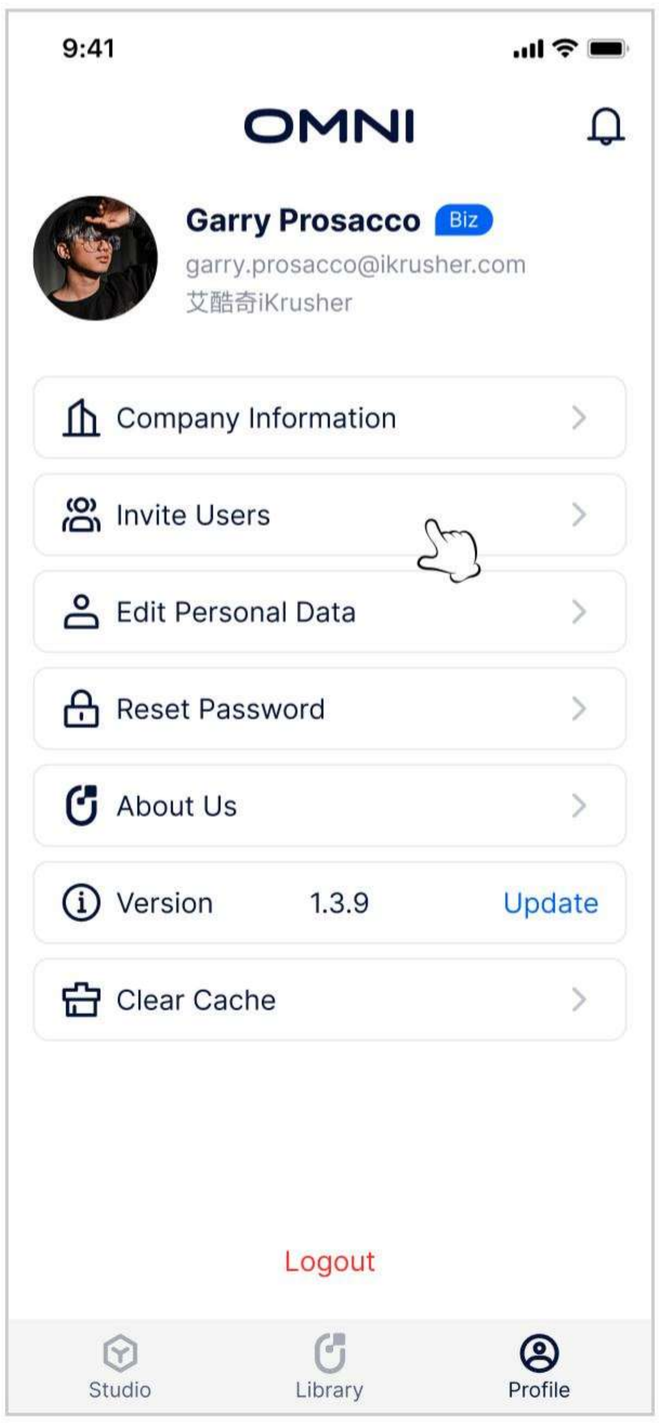
Tap Company Information to view the company information.

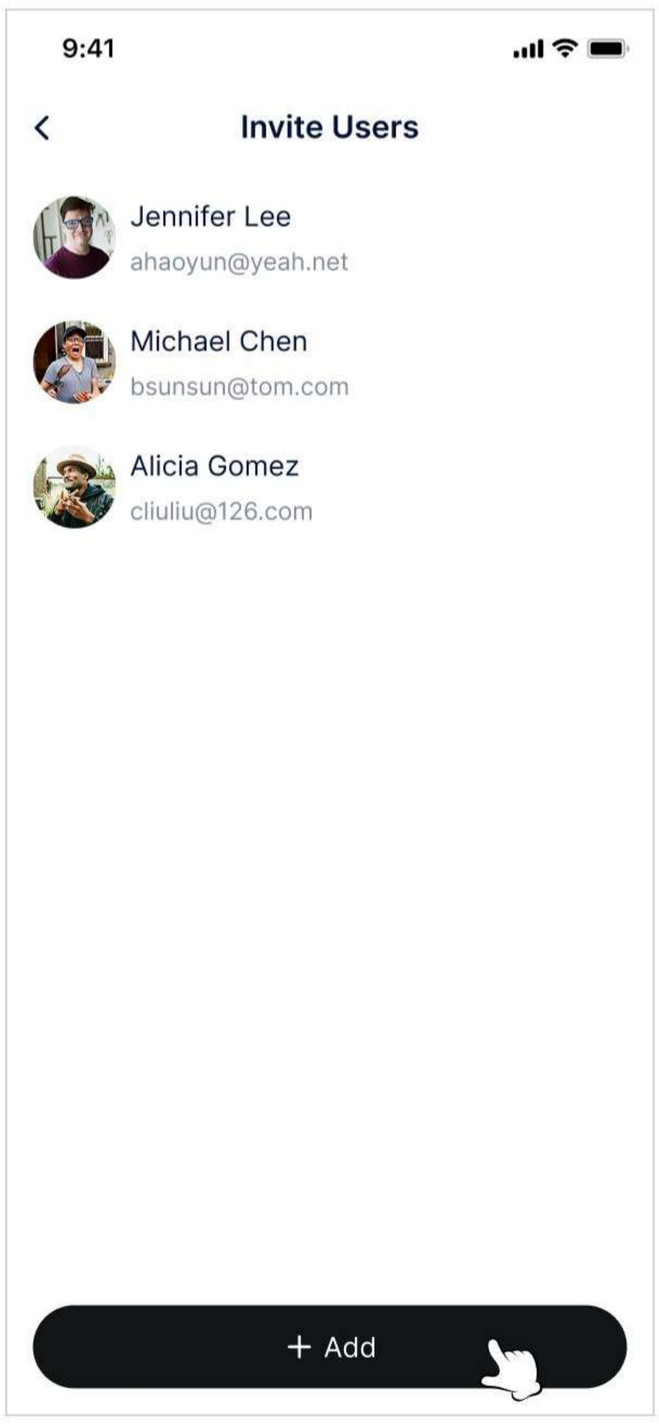




1.2.13 Business Sub-User

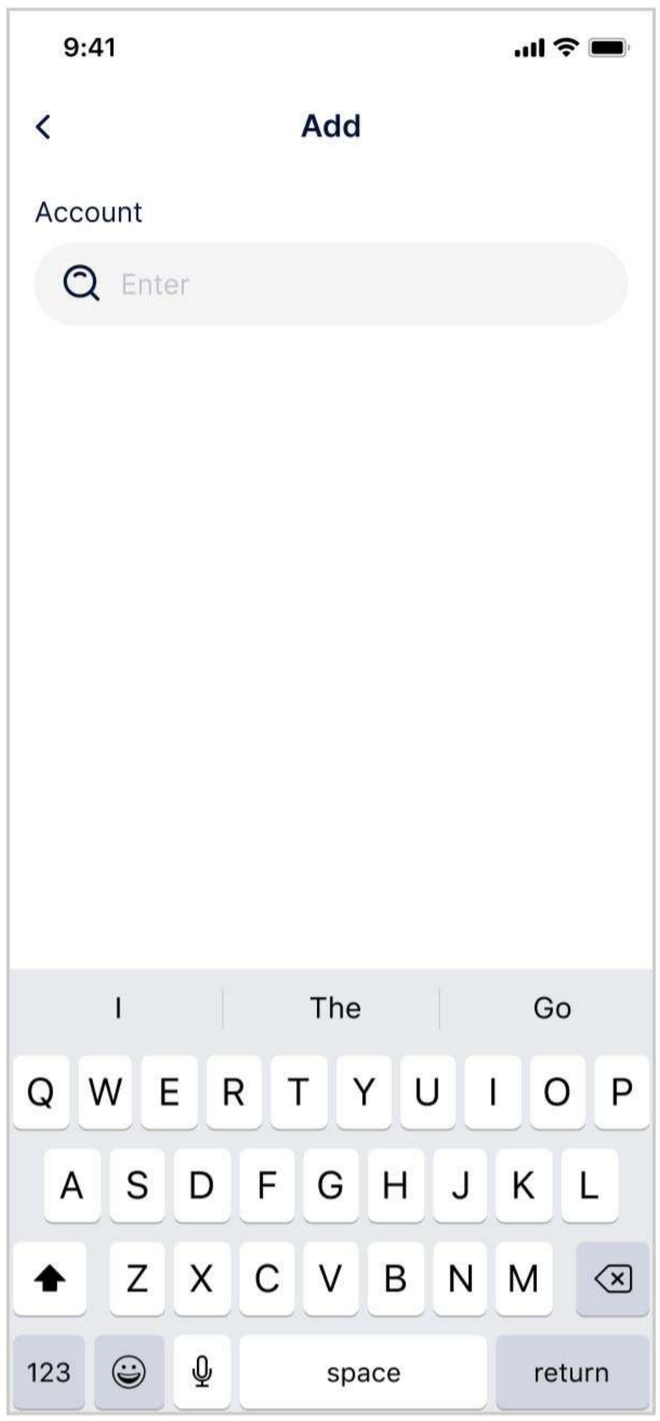
Tap Invite Users to open the business sub-user invitation page.

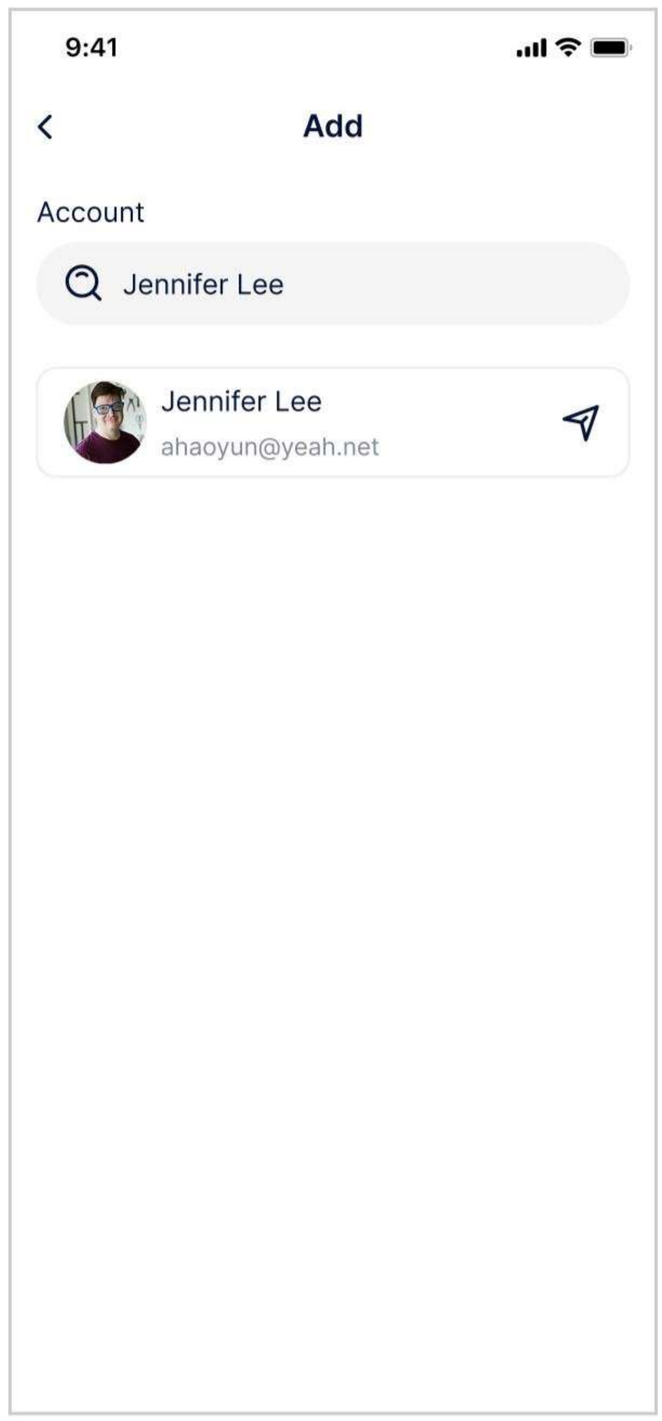


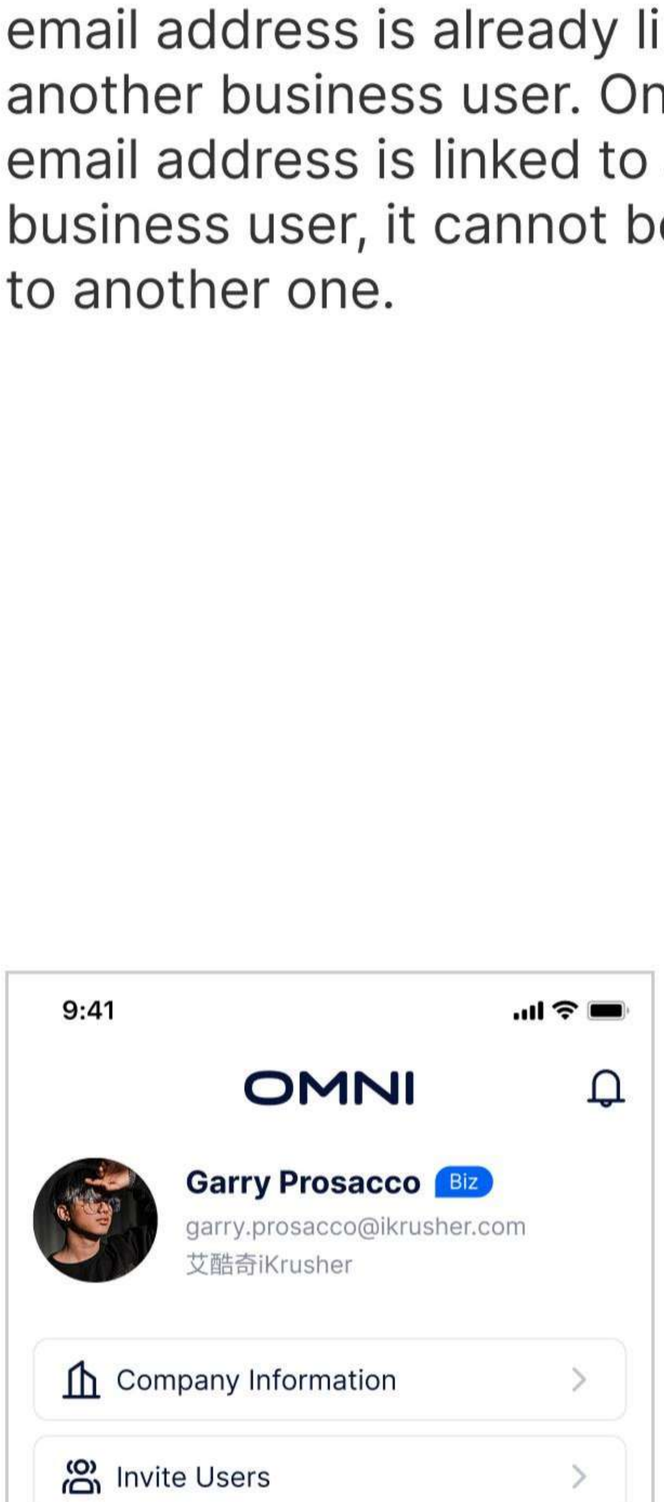


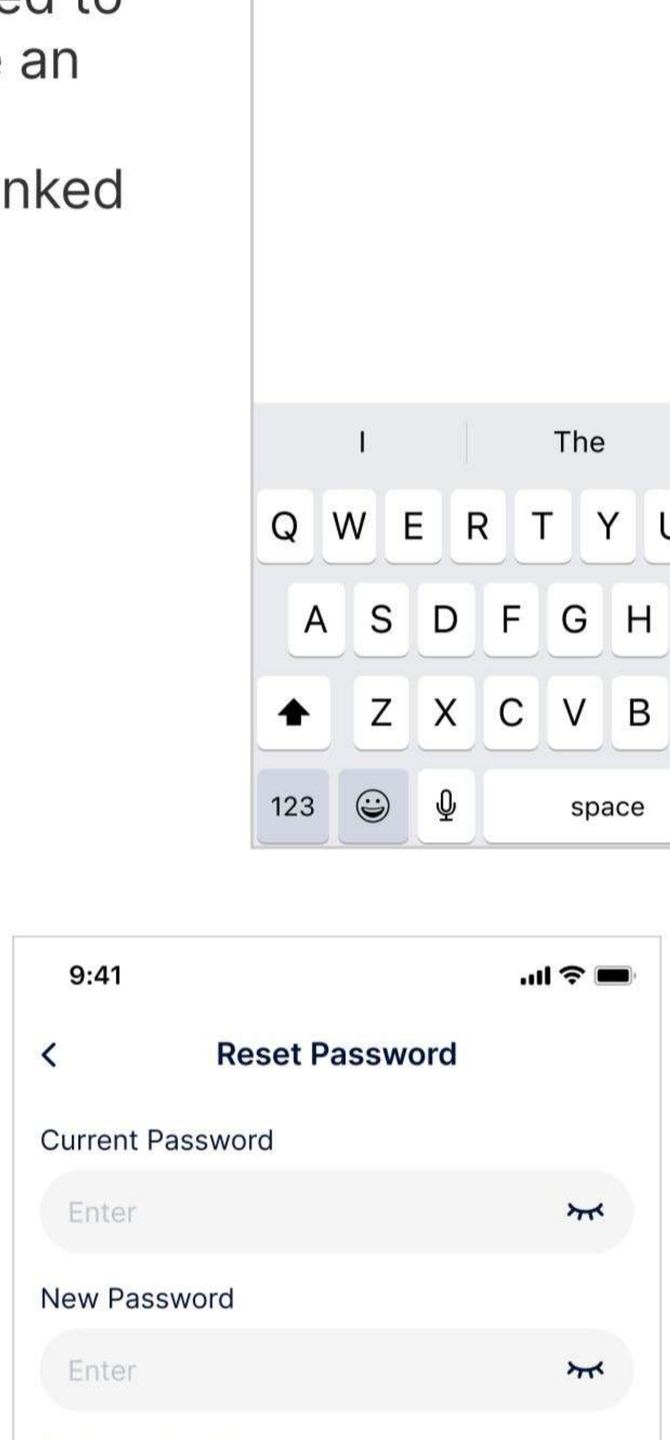
1.2.13 Business Sub-User

Tap Add, then enter the email address of a registered consumer user you want to invite, and tap the matching user in the search results to add them. If you cannot find the desired user, enter the full email address, verify that it is correct, or check whether the email address is already linked to another business user. Once an email address is linked to a business user, it cannot be linked to another one.







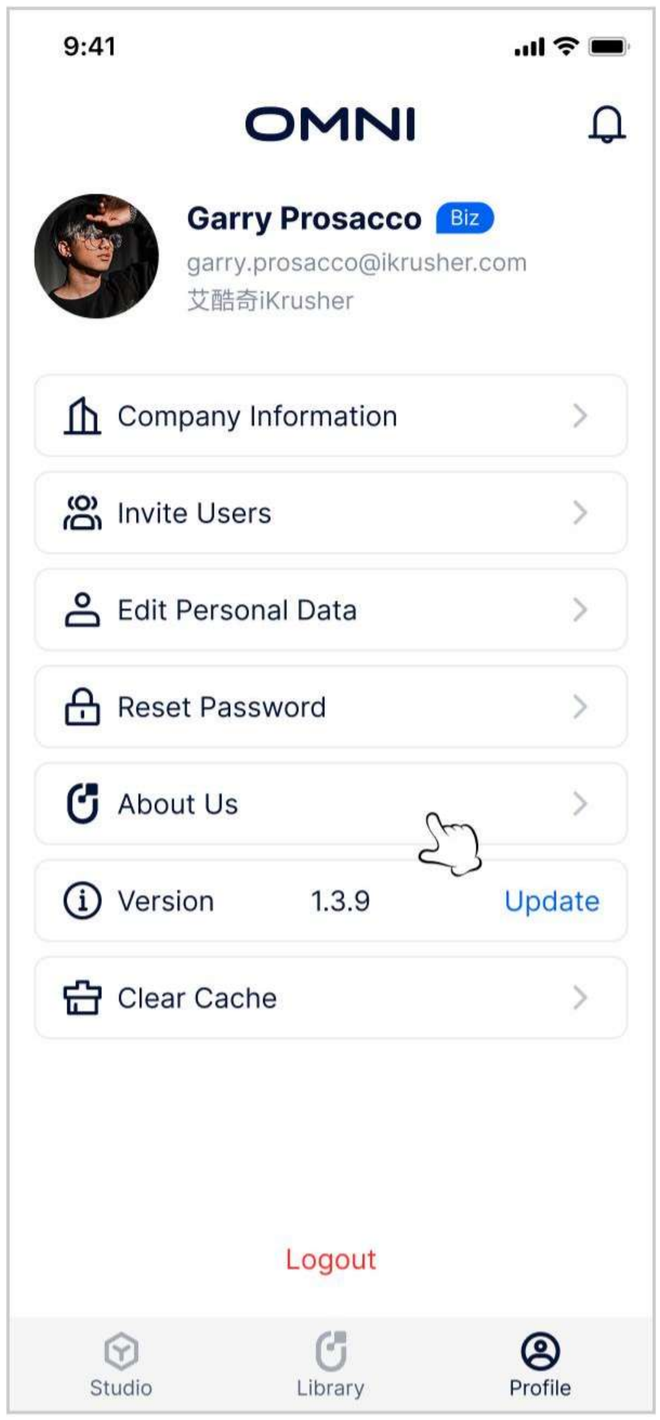


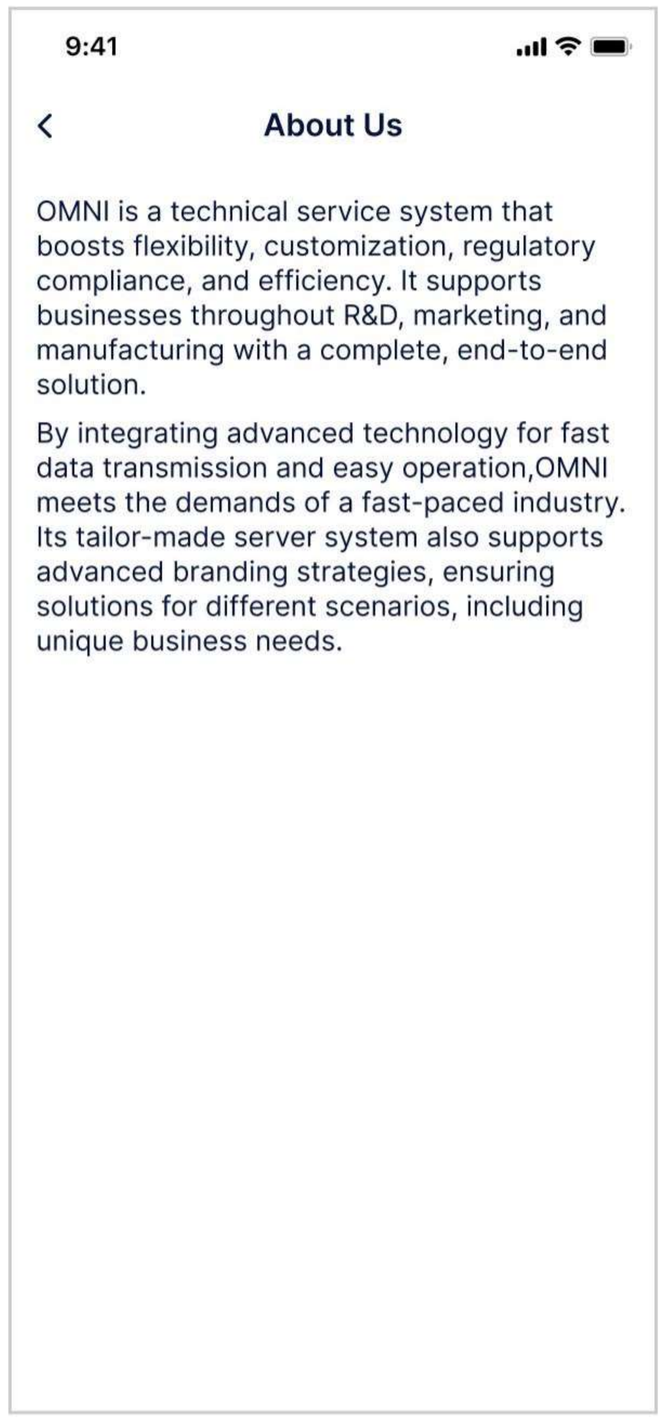
1.2.14 Change Password

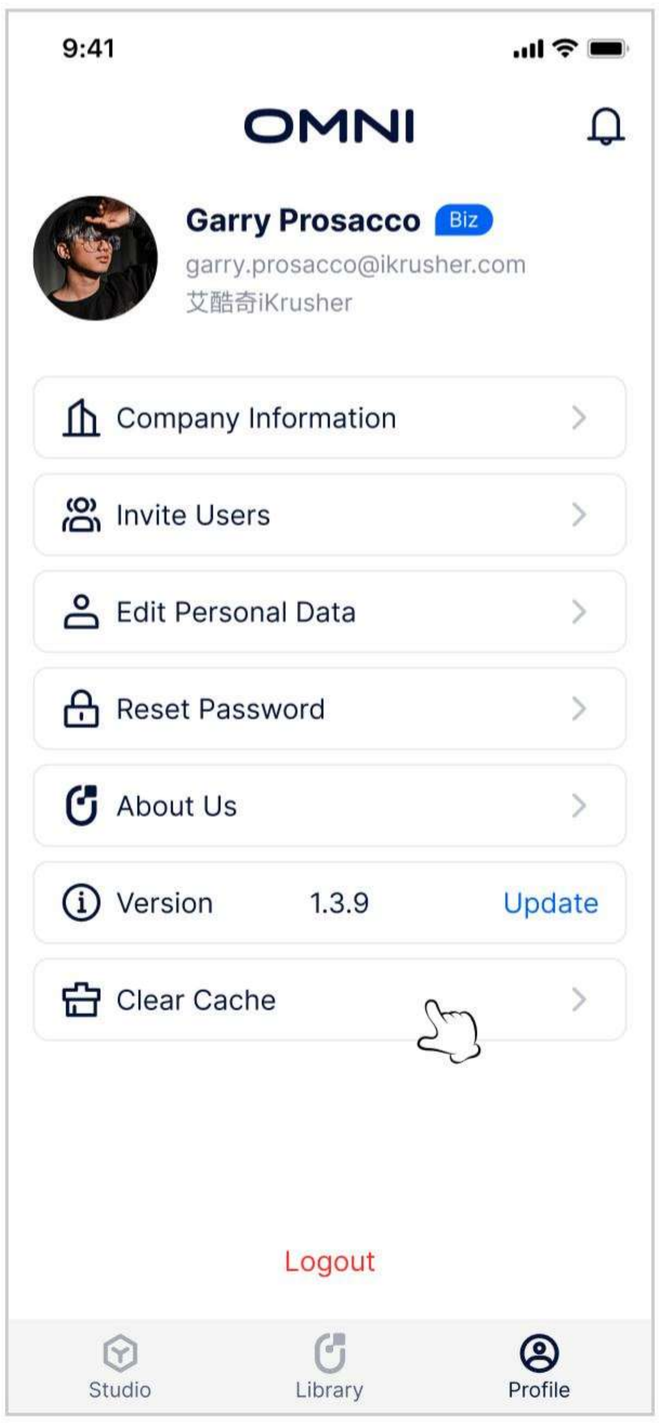
Tap Profile at the bottom of the screen, then tap Reset Password to open the password change page.

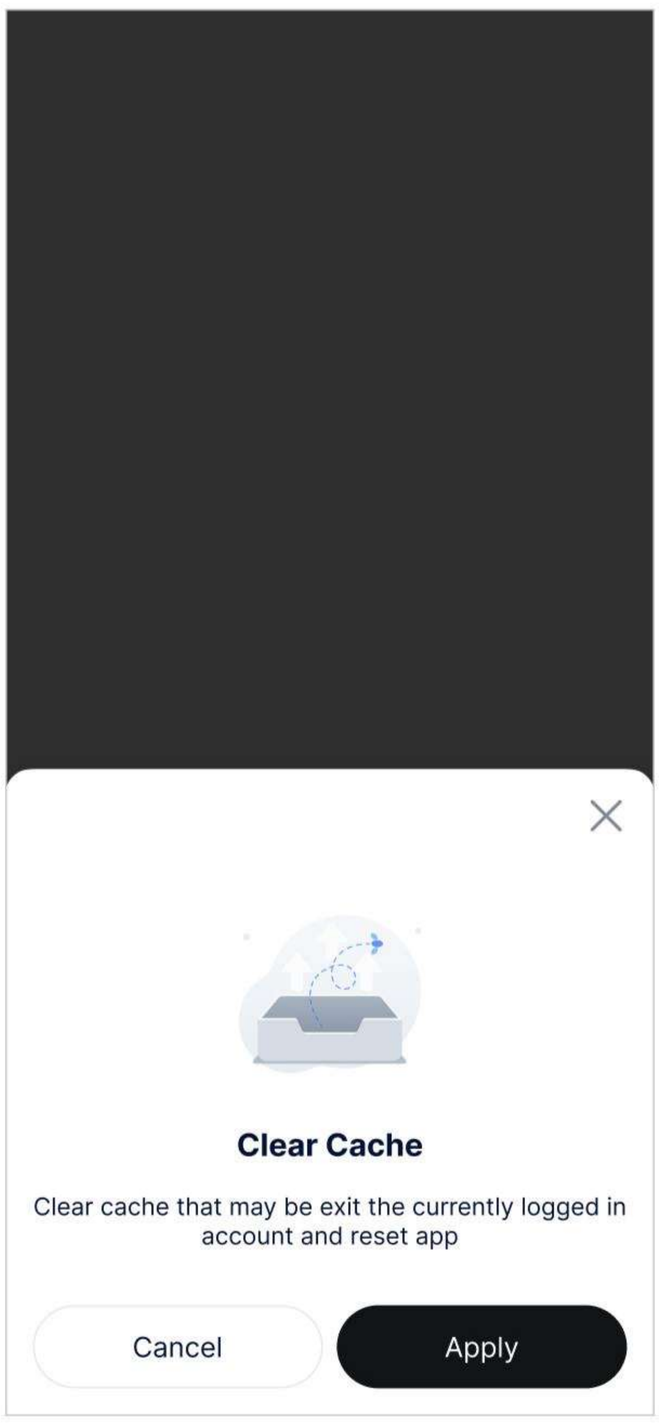
1.2.15 About Us

Tap About Us to learn more about OMNI.









1.2.16 Clear Cache

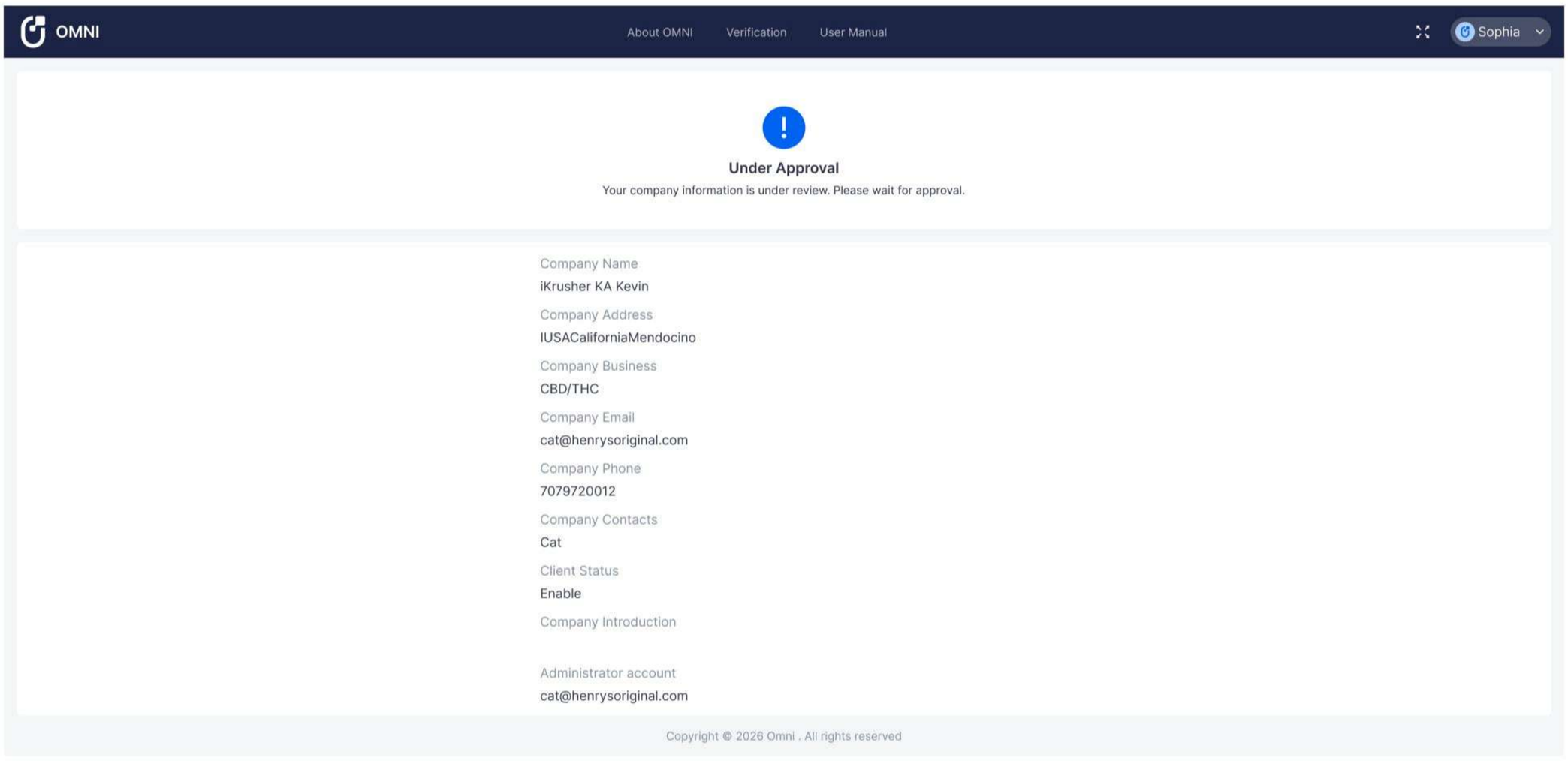
Tap Clear Cache to clear all cached data, including your saved login credentials and locally stored device information. (Note: Your history, favorites, and other data stored on the server will not be affected.)

2. OMNI WEB USER GUIDE

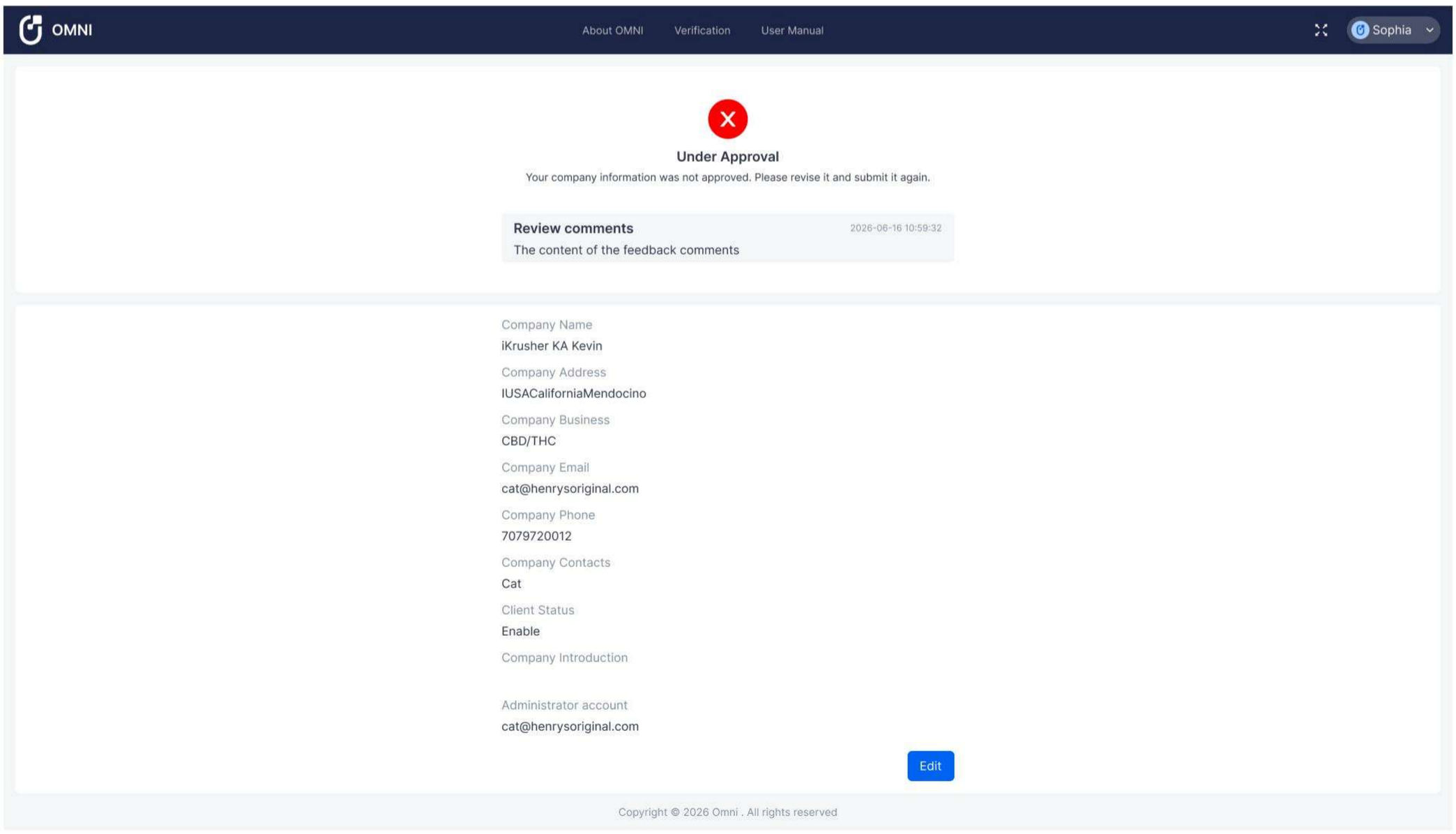
2.1 BUSINESS USER

2.1.1 Pending Approval

After submitting a business account application in the app, or registering with an invitation code and company information, you must wait for approval by an administrator you can access OMNI on the web.

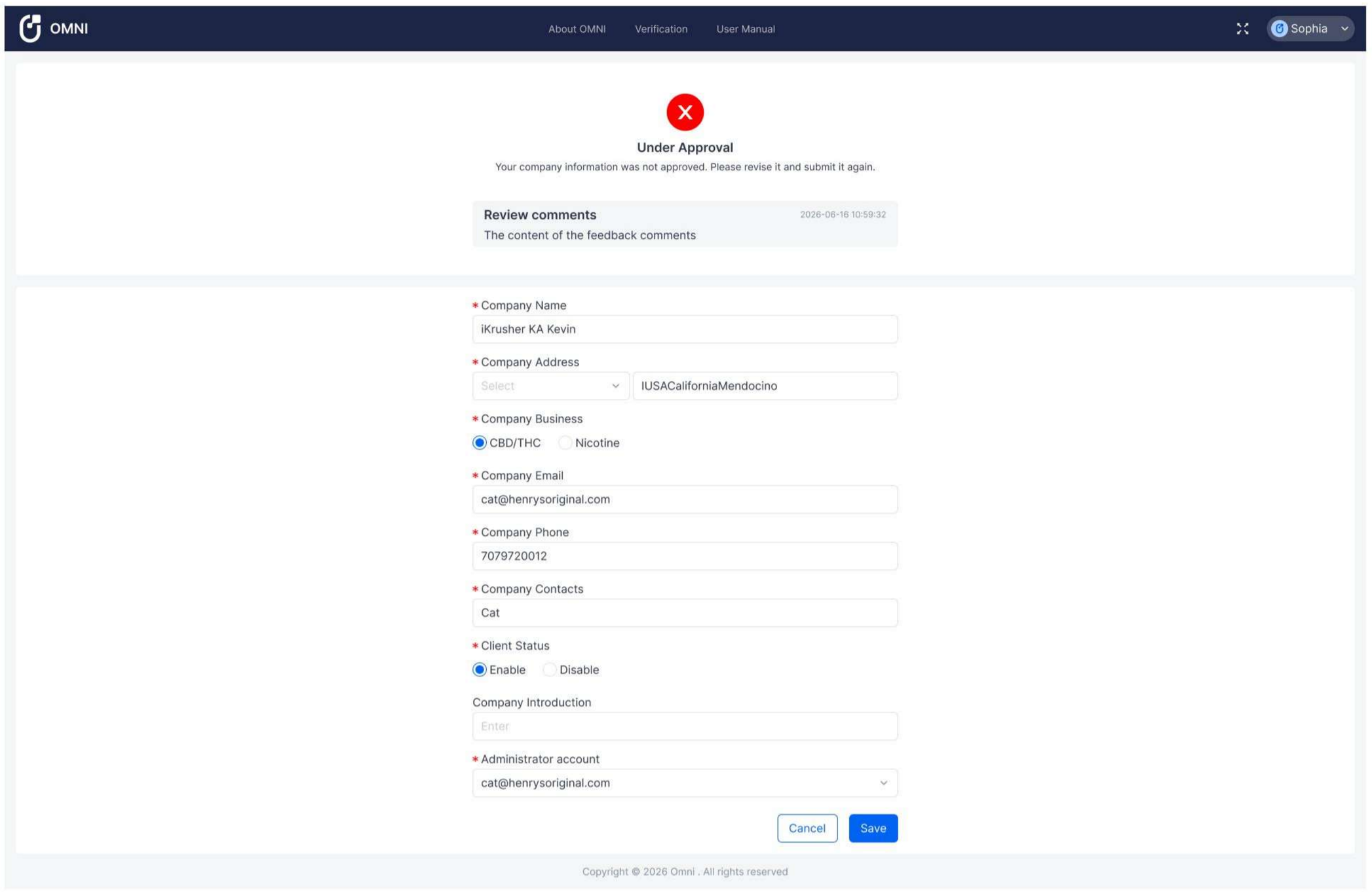


If the application is rejected, update the requested information based on the administrator's feedback. Click Edit to make changes.



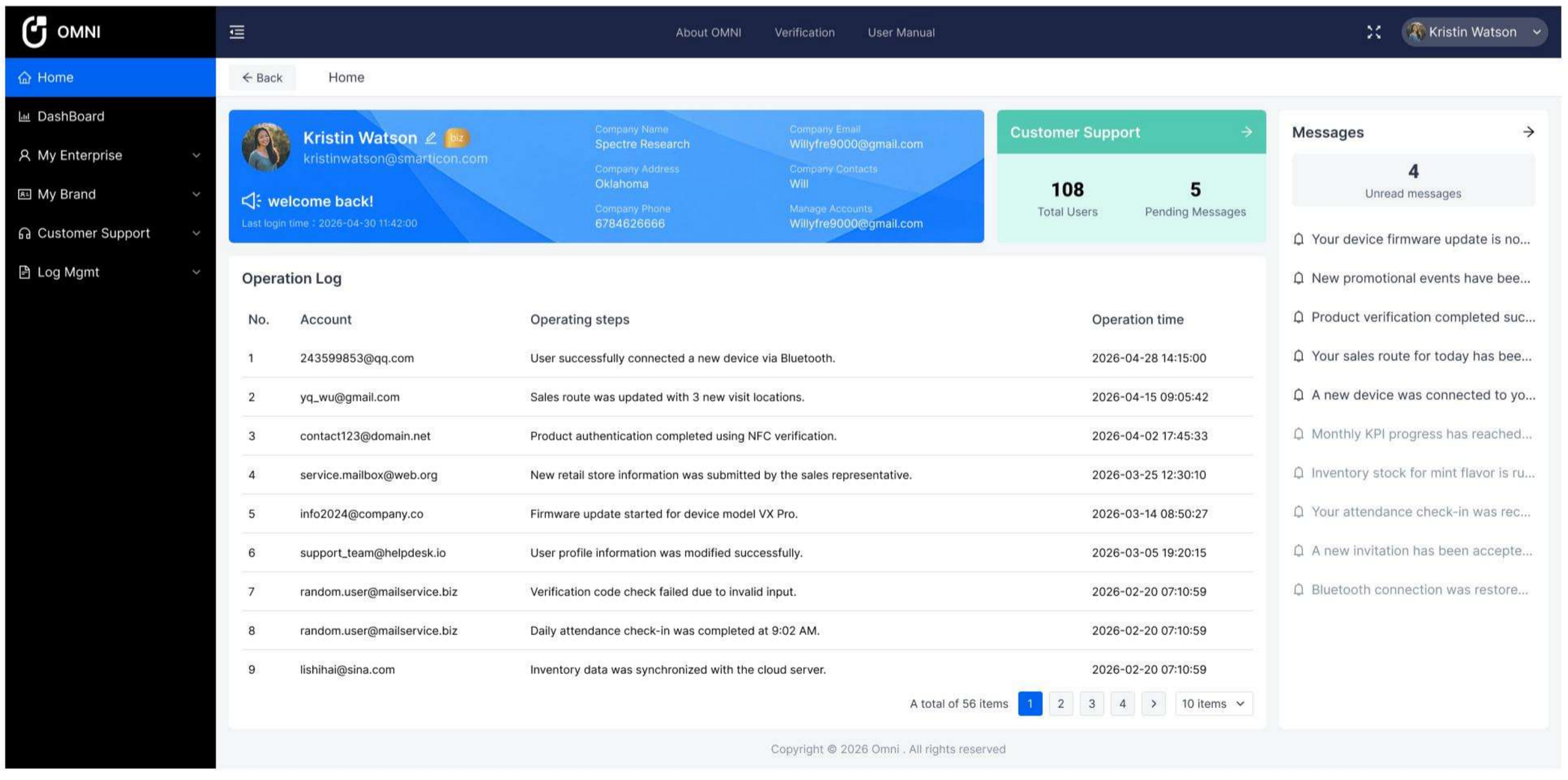
2.1.1 Pending Approval

After making the changes, Click Save to resubmit.



2.1.2 Home

The default landing page is the Home Page, which includes company information, customer support, messages, logs, and more.

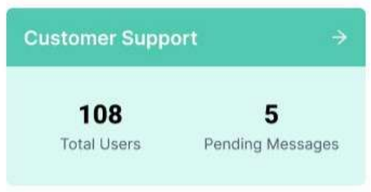


2.1.2 Home

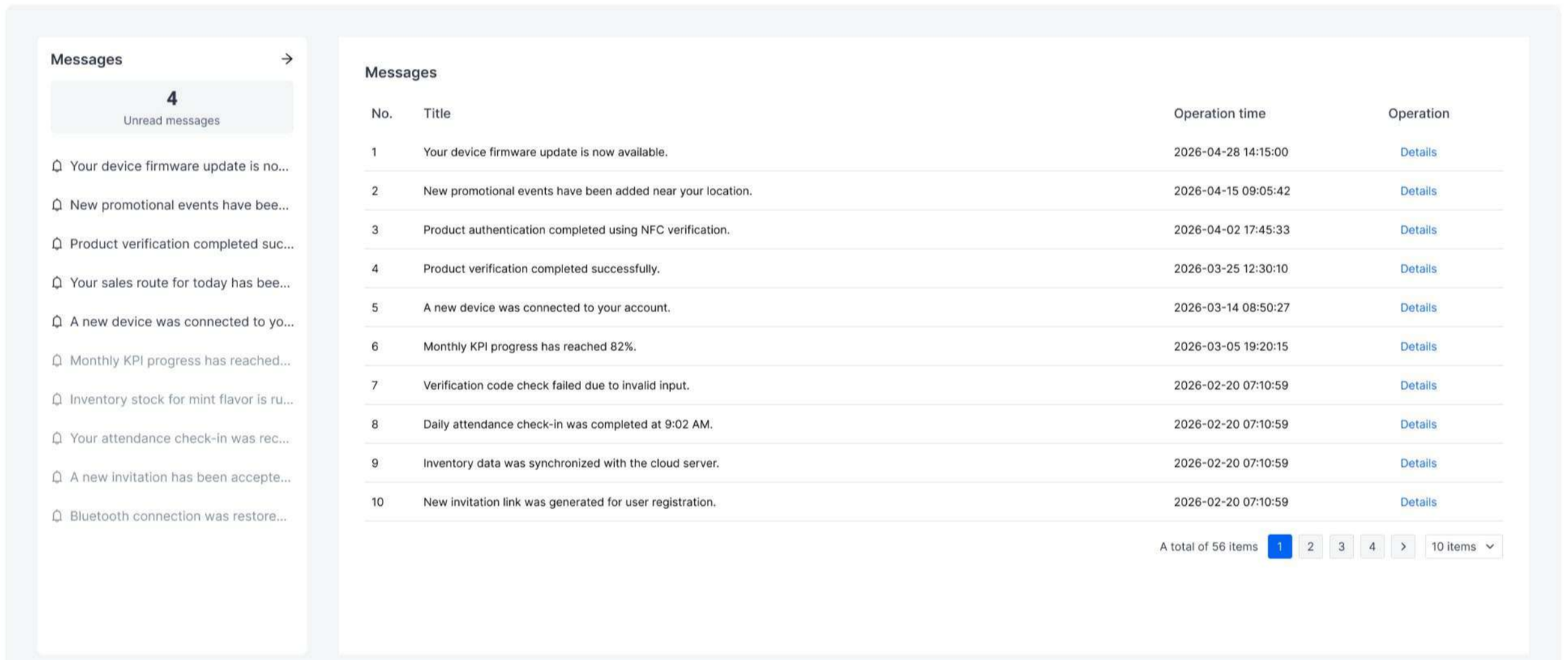
Click the Edit icon to modify the name of the current account.



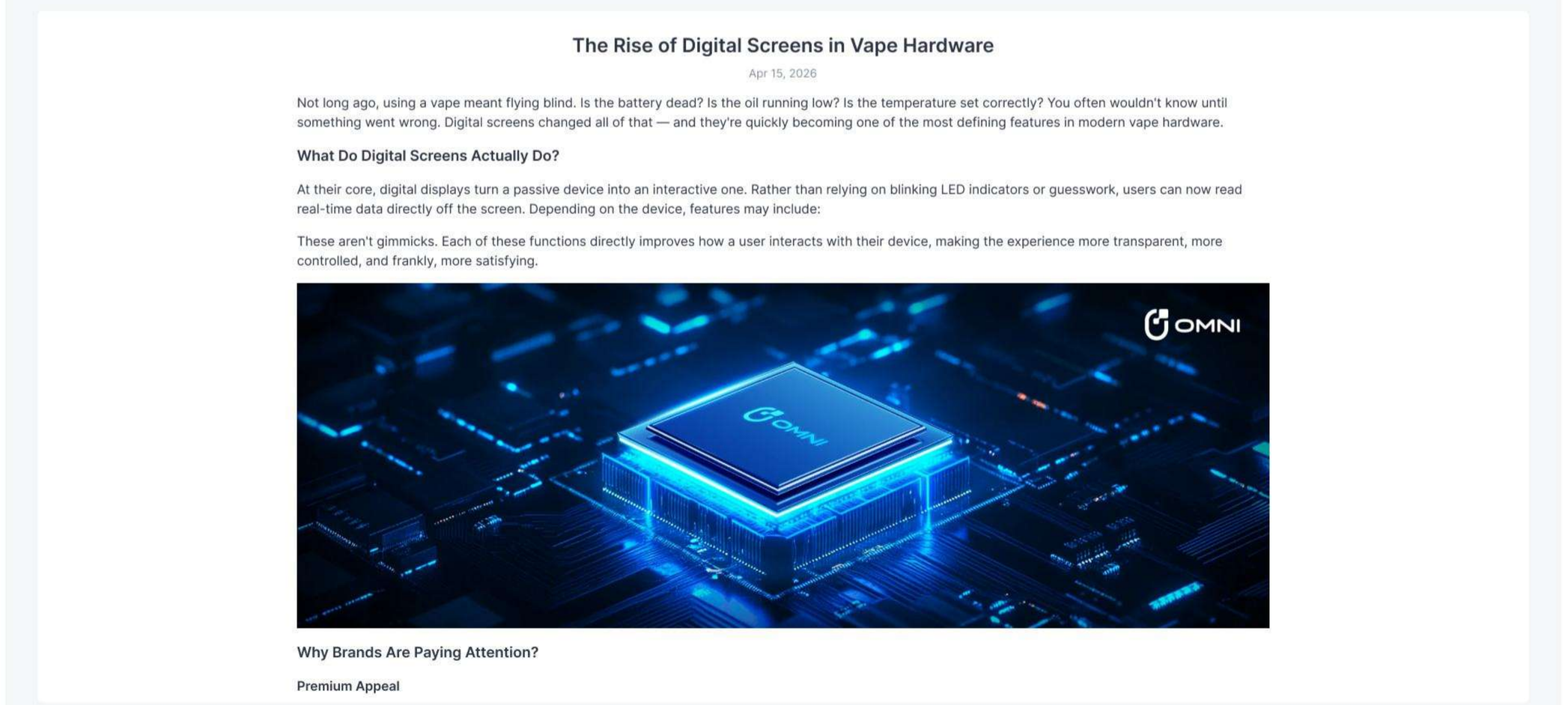
The Customer Support section displays the number of users of the company's products and the number of messages awaiting a reply. Click the arrow to the Customer Support, where you can respond to customer inquiries.



The Messages section displays all published messages. Click the arrow to open the message list.

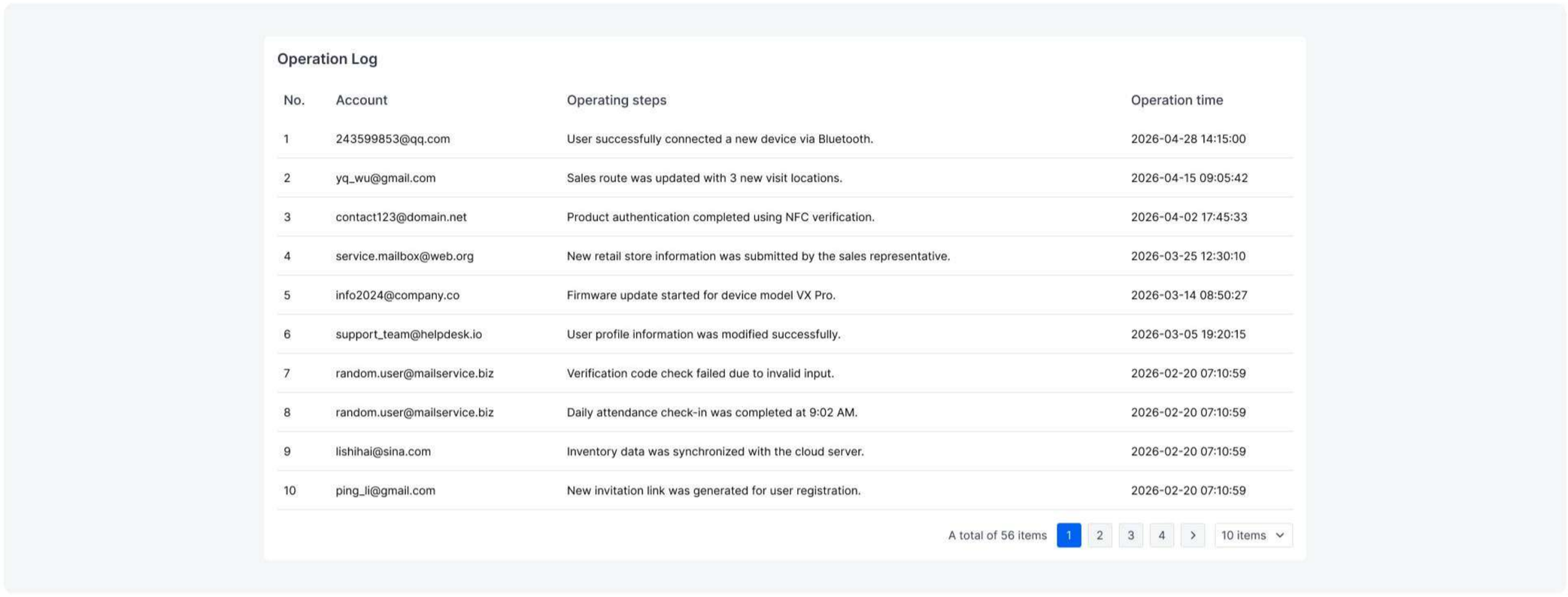


Click any message to view its details.



2.1.2 Home

The Operation Log section displays operations performed by the current user and its sub-users.



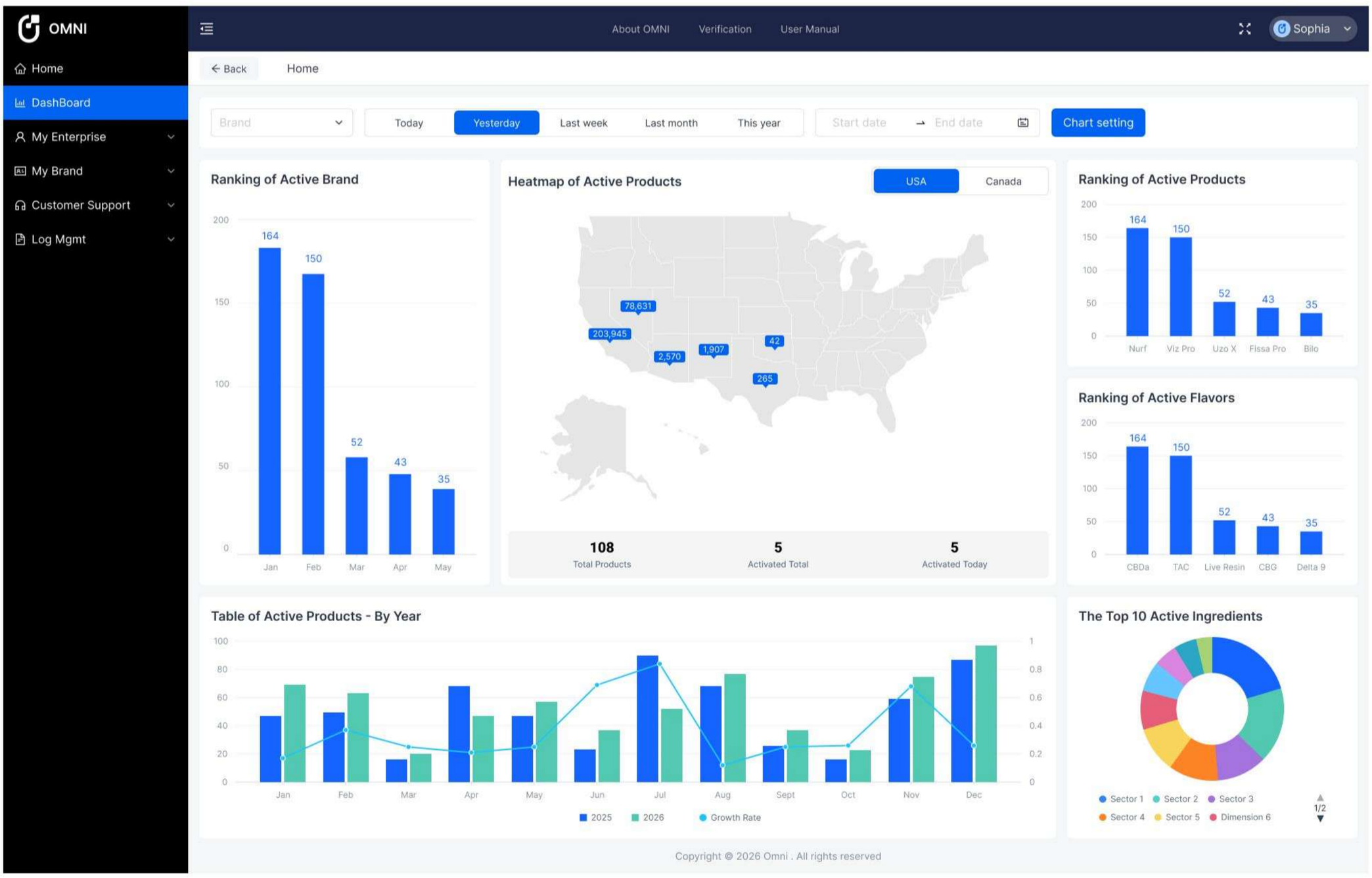
Operation Log

No.	Account	Operating steps	Operation time
1	243599853@qq.com	User successfully connected a new device via Bluetooth.	2026-04-28 14:15:00
2	yq_wu@gmail.com	Sales route was updated with 3 new visit locations.	2026-04-15 09:05:42
3	contact123@domain.net	Product authentication completed using NFC verification.	2026-04-02 17:45:33
4	service.mailbox@web.org	New retail store information was submitted by the sales representative.	2026-03-25 12:30:10
5	info2024@company.co	Firmware update started for device model VX Pro.	2026-03-14 08:50:27
6	support_team@helpdesk.io	User profile information was modified successfully.	2026-03-05 19:20:15
7	random.user@mailservice.biz	Verification code check failed due to invalid input.	2026-02-20 07:10:59
8	random.user@mailservice.biz	Daily attendance check-in was completed at 9:02 AM.	2026-02-20 07:10:59
9	lishihai@sina.com	Inventory data was synchronized with the cloud server.	2026-02-20 07:10:59
10	ping_li@gmail.com	New invitation link was generated for user registration.	2026-02-20 07:10:59

A total of 56 items 1 2 3 4 10 items

2.1.3 Dashboard

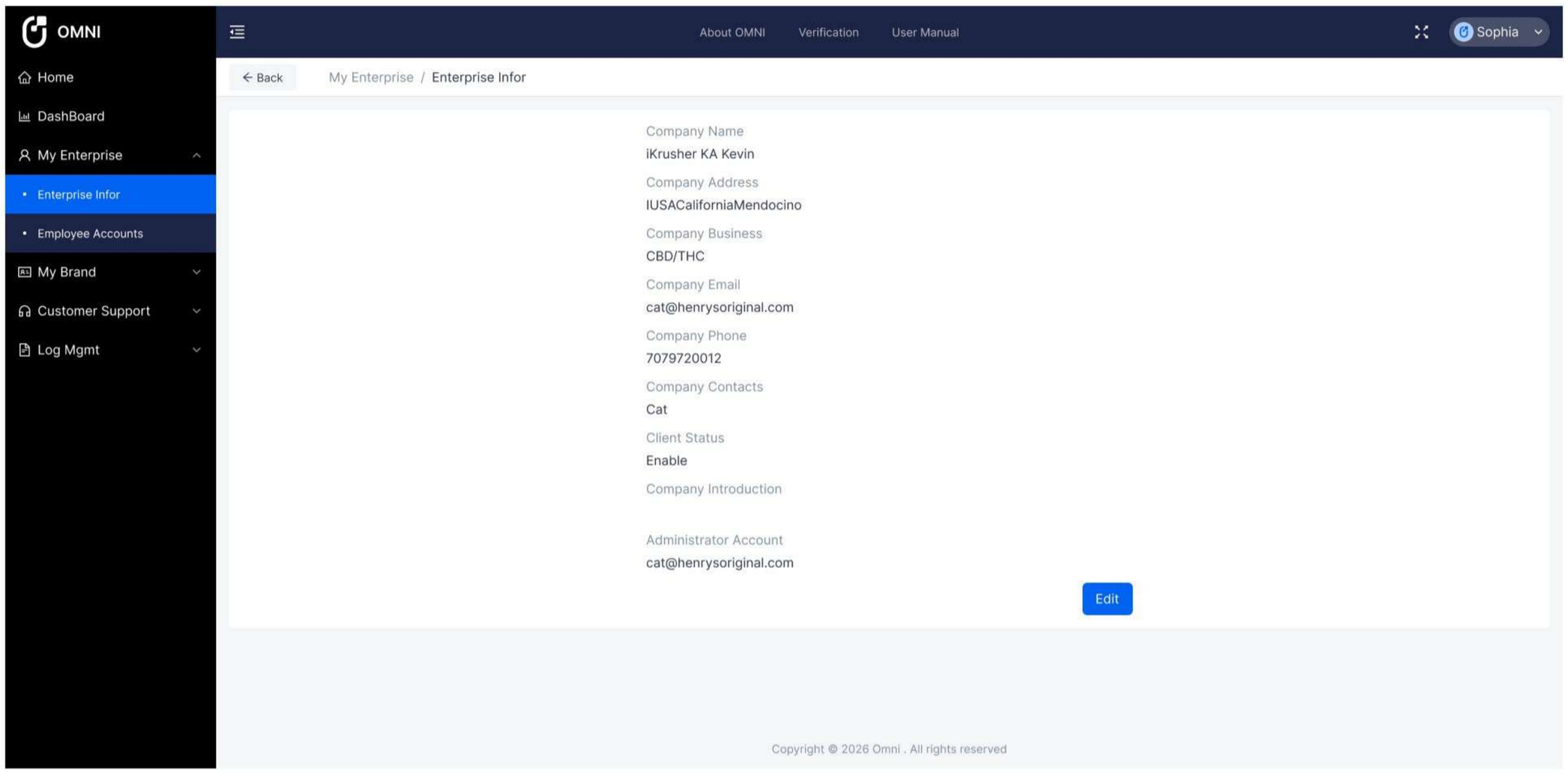
Click Dashboard to access an overview of the company's product data.

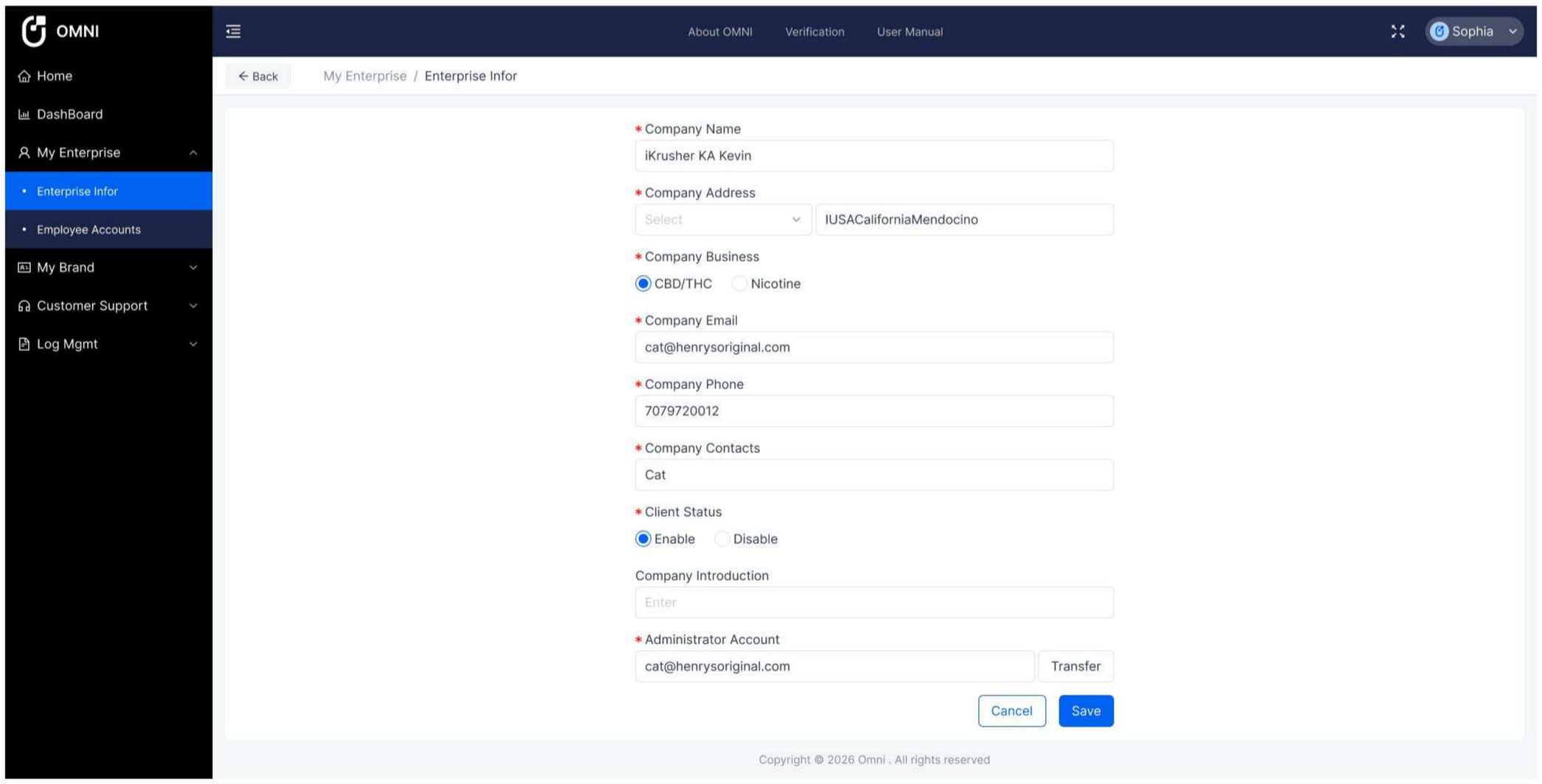


2.1.4 My Company

2.1.4.1 Company Information

Go to My Enterprise > Enterprise Infor to view detailed company information. Click Edit to modify the company information.

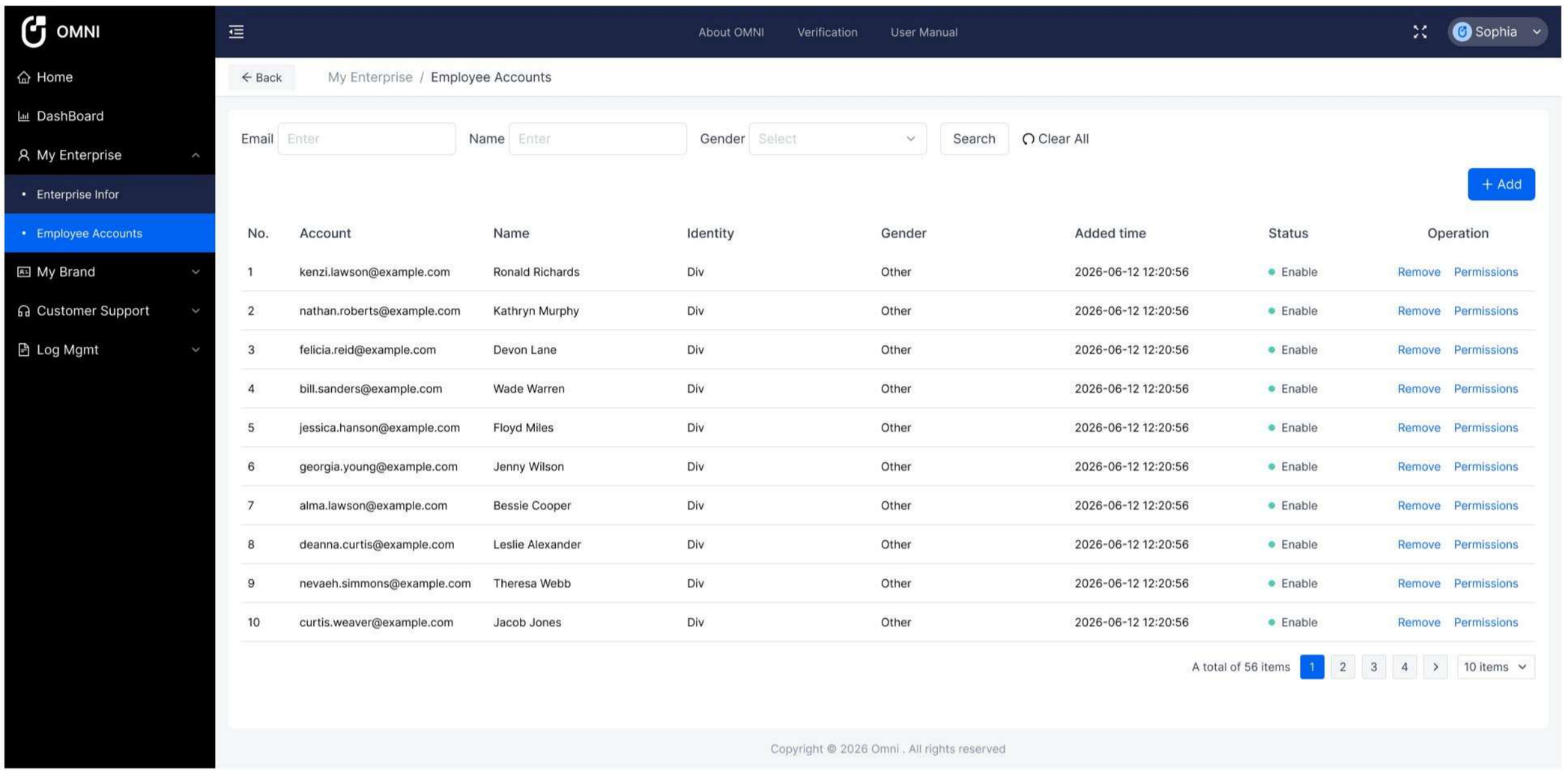




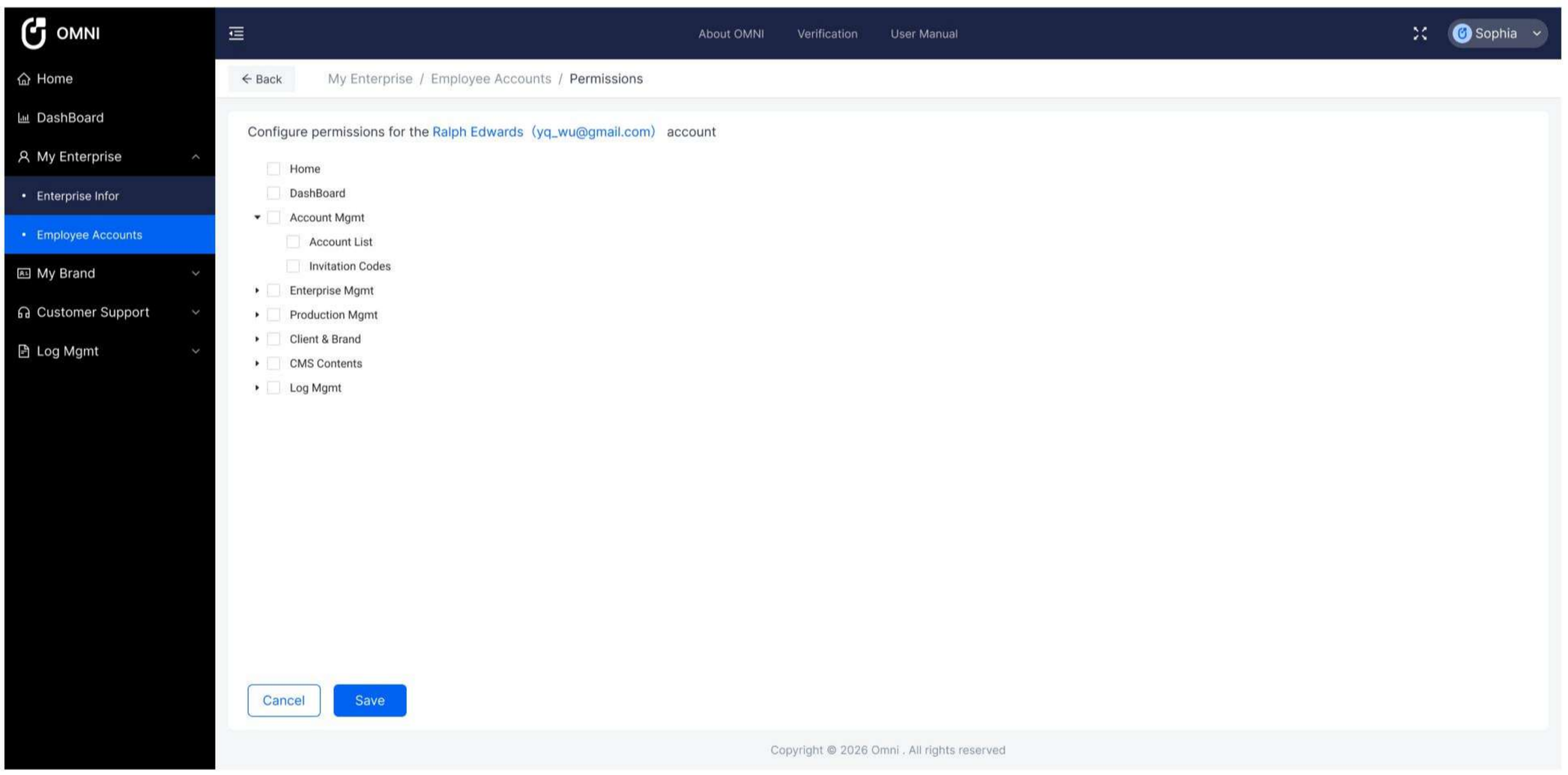
2.1.4.2 Employee Account Management

Go to My Enterprise > Employee Accounts to view all linked employees. Click Delete to unlink the employee from the company.

2.1.4 My Company

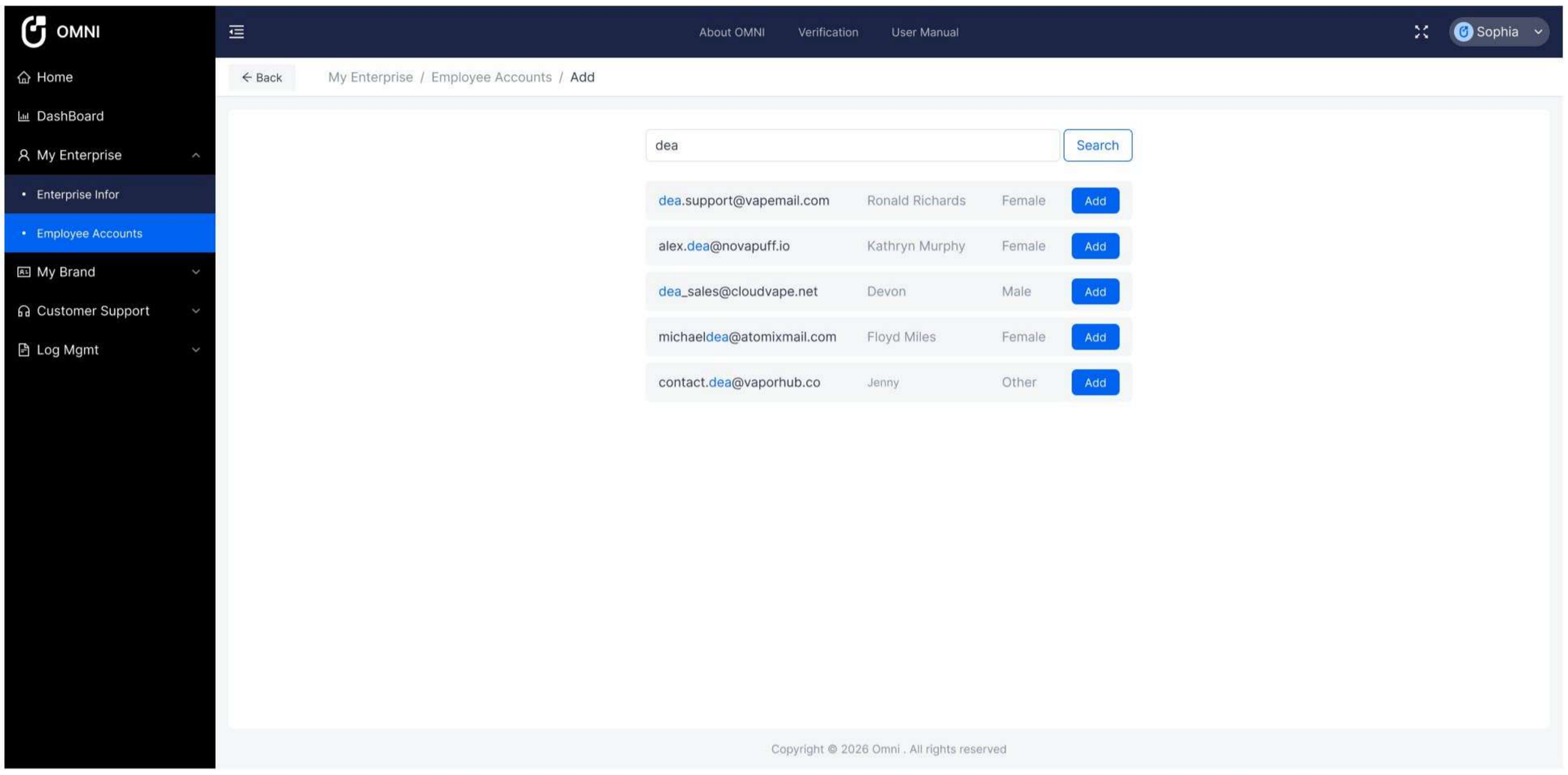


Click Permissions to configure page access permissions for the employee.



Click Add to open the add employee page, then enter the email address of a registered consumer user you want to invite, and click the matching user in the search results to add them. If you cannot find the desired user, enter the full email address, verify that it is correct, or check whether the email address is already linked to another business user. Once an email address is linked to a business user, it cannot be linked to another one.

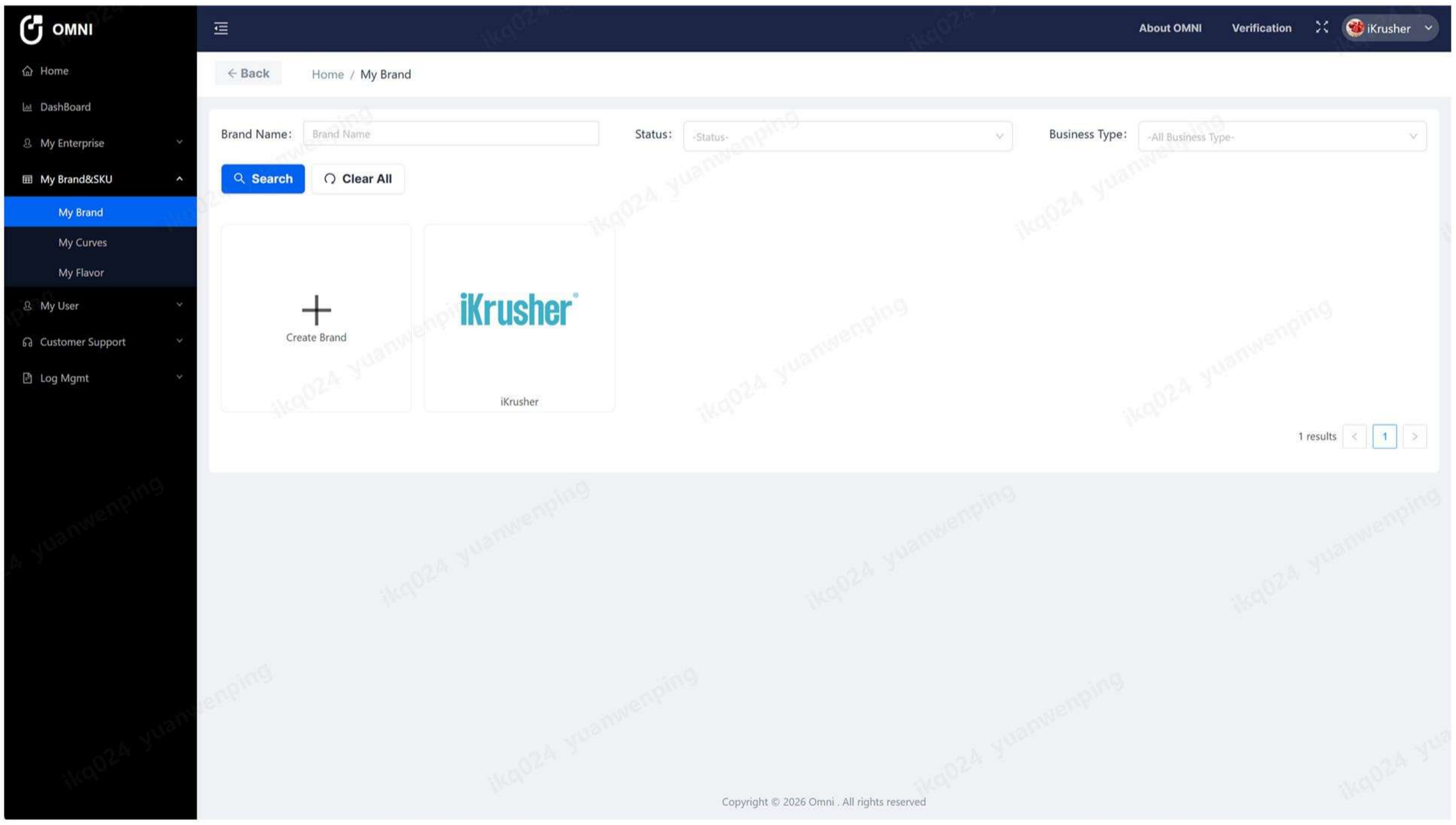
2.1.5 Brand & SKU



2.1.5 Brand & SKU

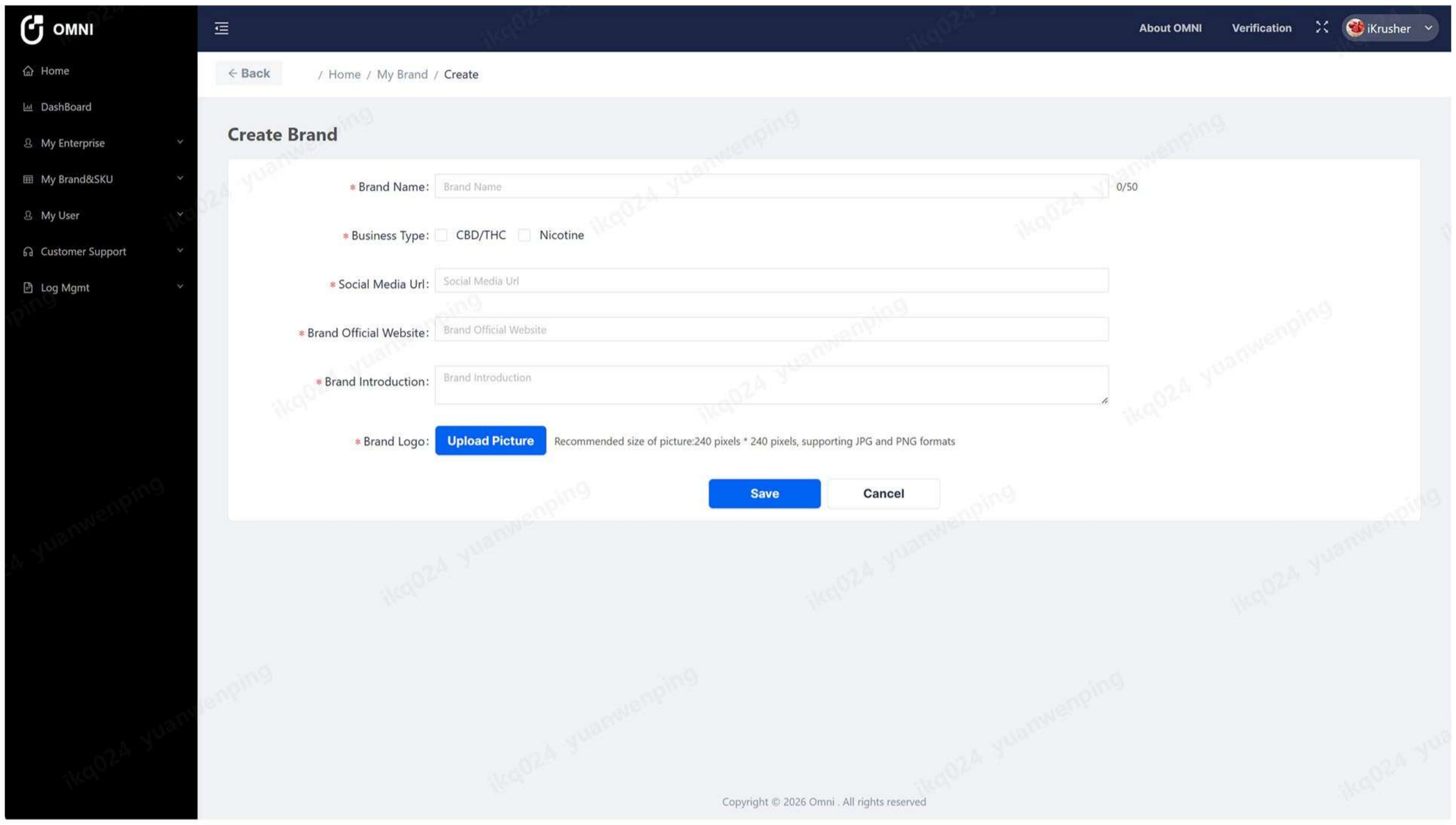
2.1.5.1 My Brand

Go to My Brand&SKU > My Brand to view all brands created in the app.

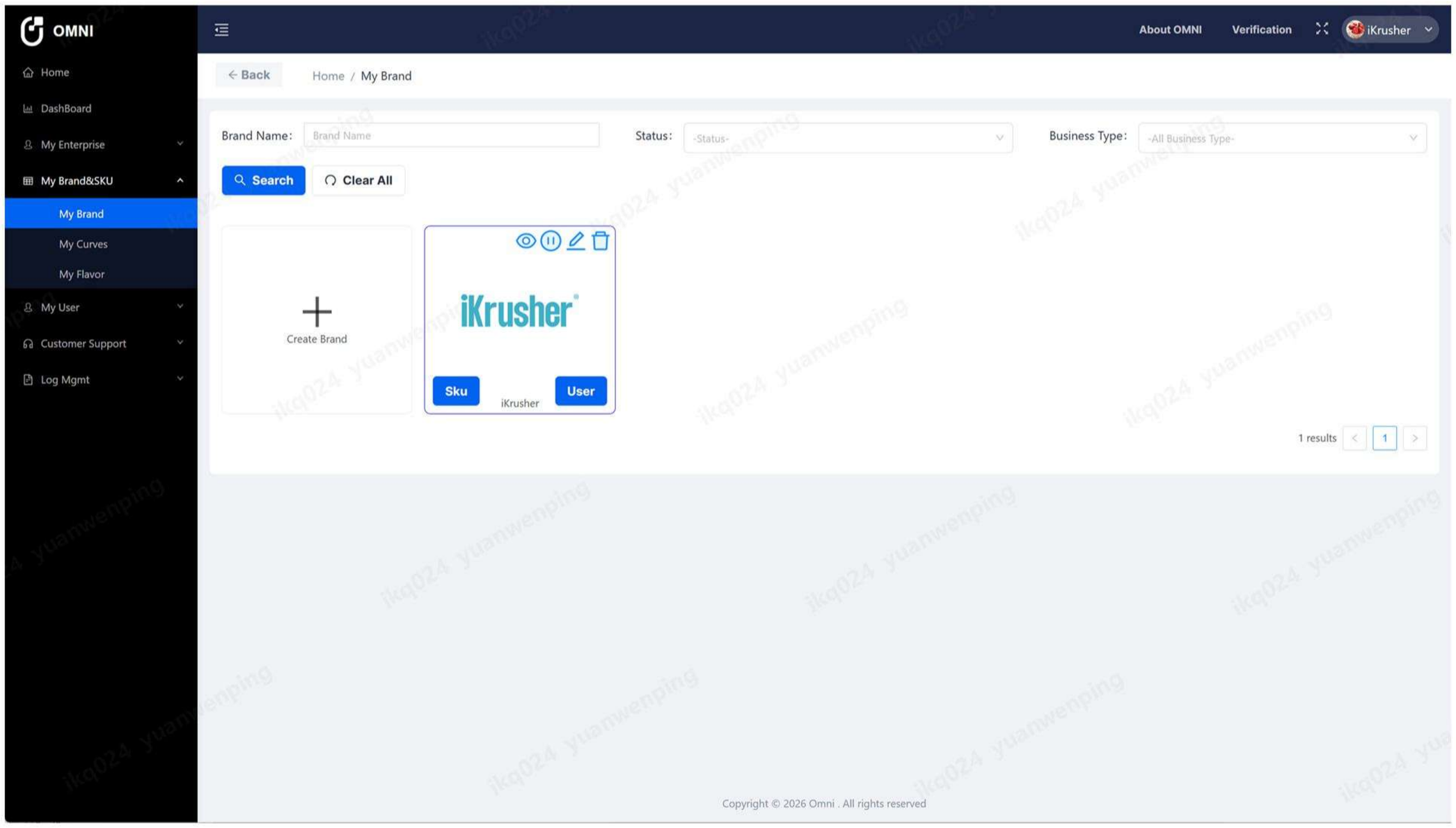


Click Create Brand to open the brand creation page. Complete the required information and upload the brand logo to create a brand. As with the app, newly created brands must be approved by an administrator before they can be used.

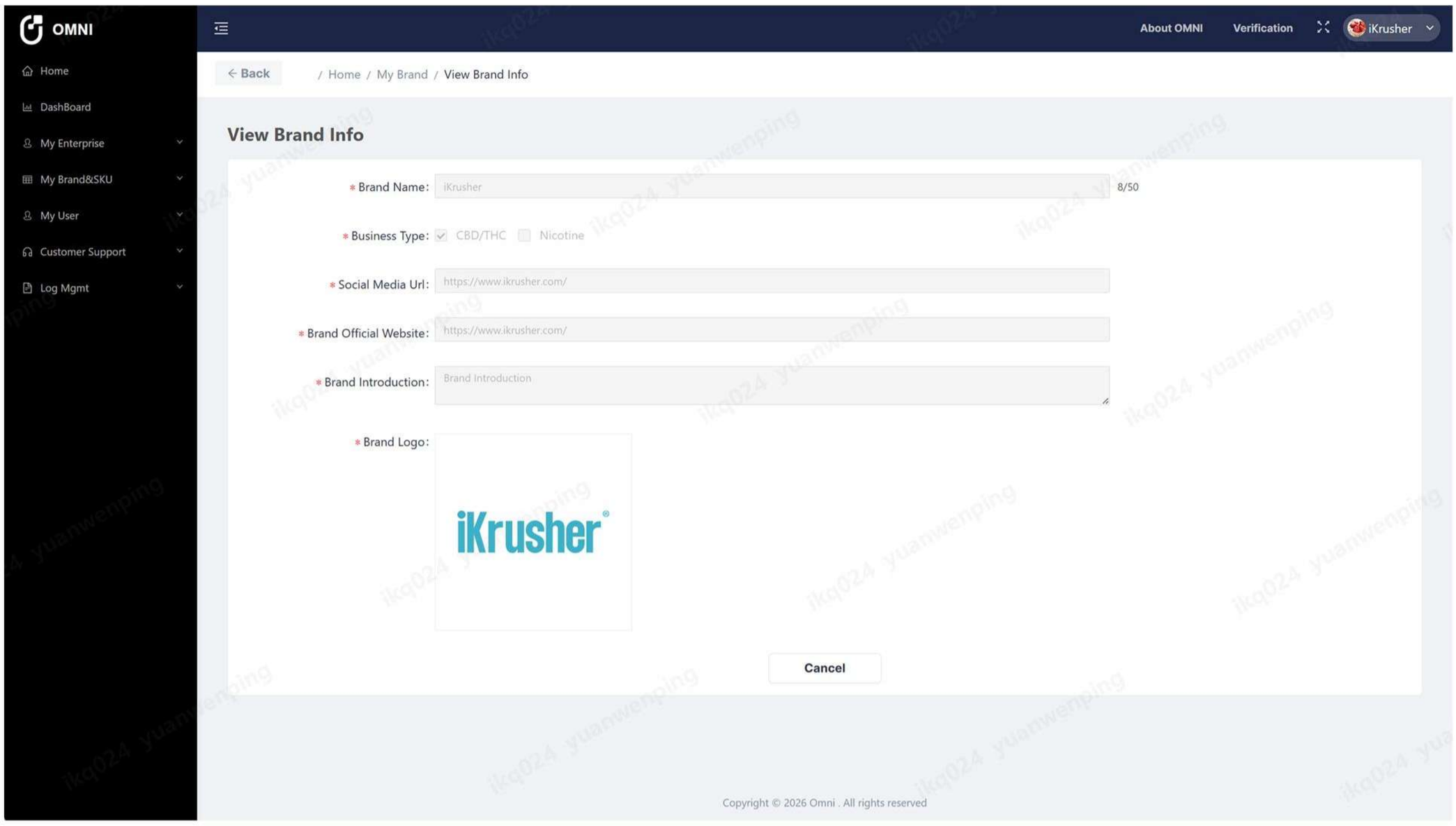
2.1.5 Brand & SKU



Click View or Edit icon on the brand to view or update its information.



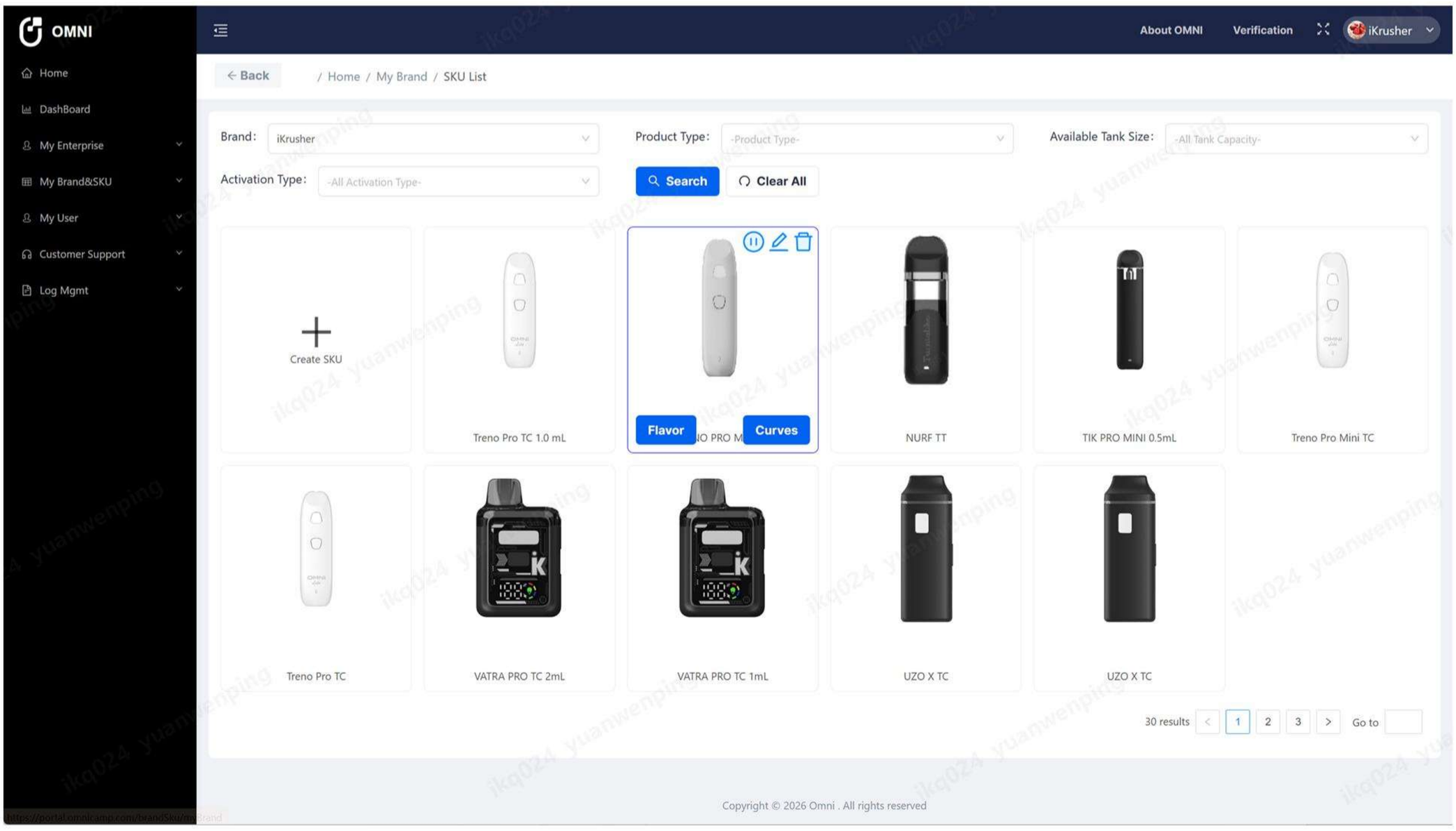
2.1.5 Brand & SKU



Click Delete to remove the selected brand. If the brand has linked products, a message will appear: "The brand has already been produced and cannot be deleted". You must delete all the linked products first before deleting the brand.



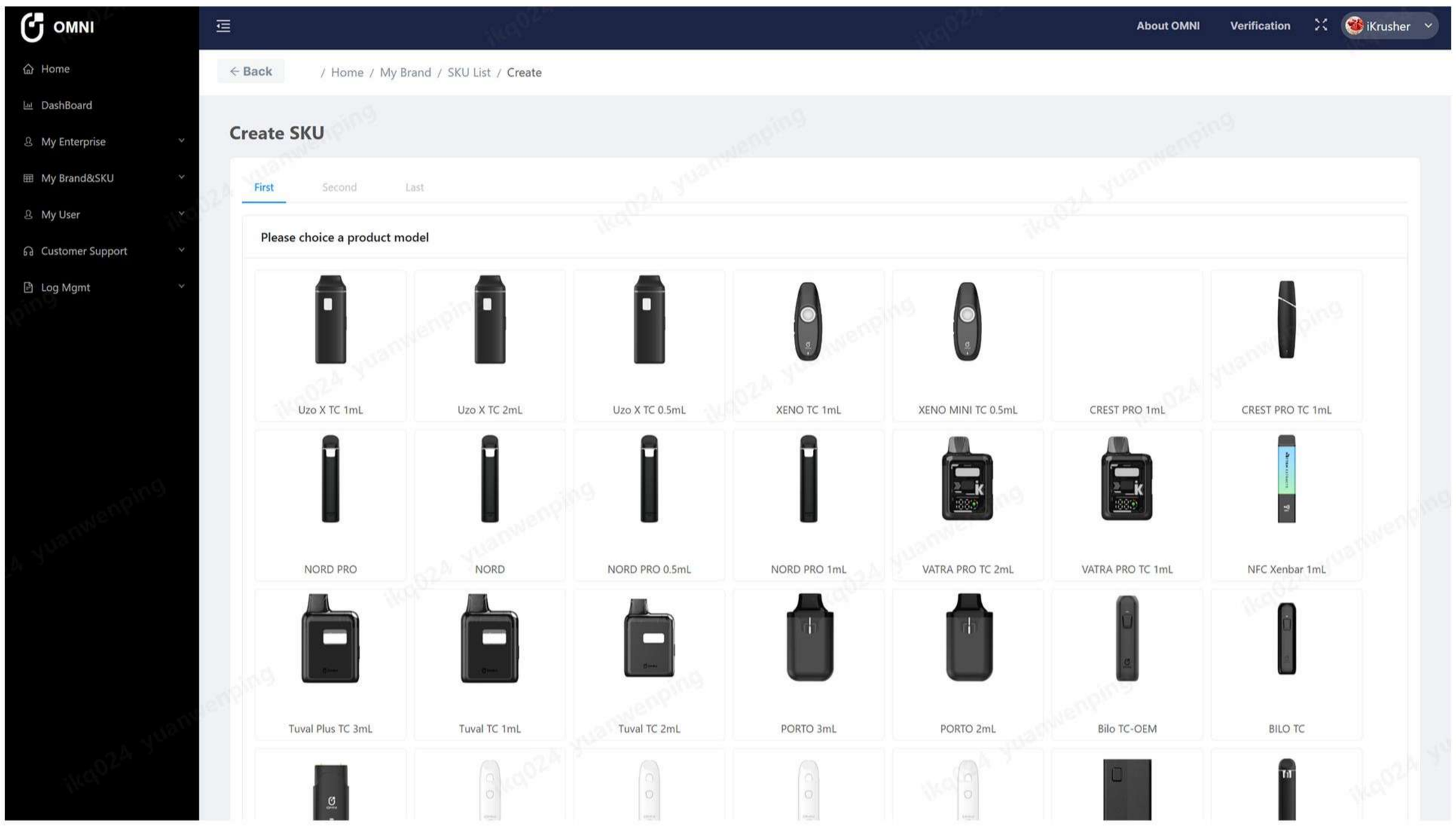
Click Sku to open the product creation page, where you can view all products created under the brand.



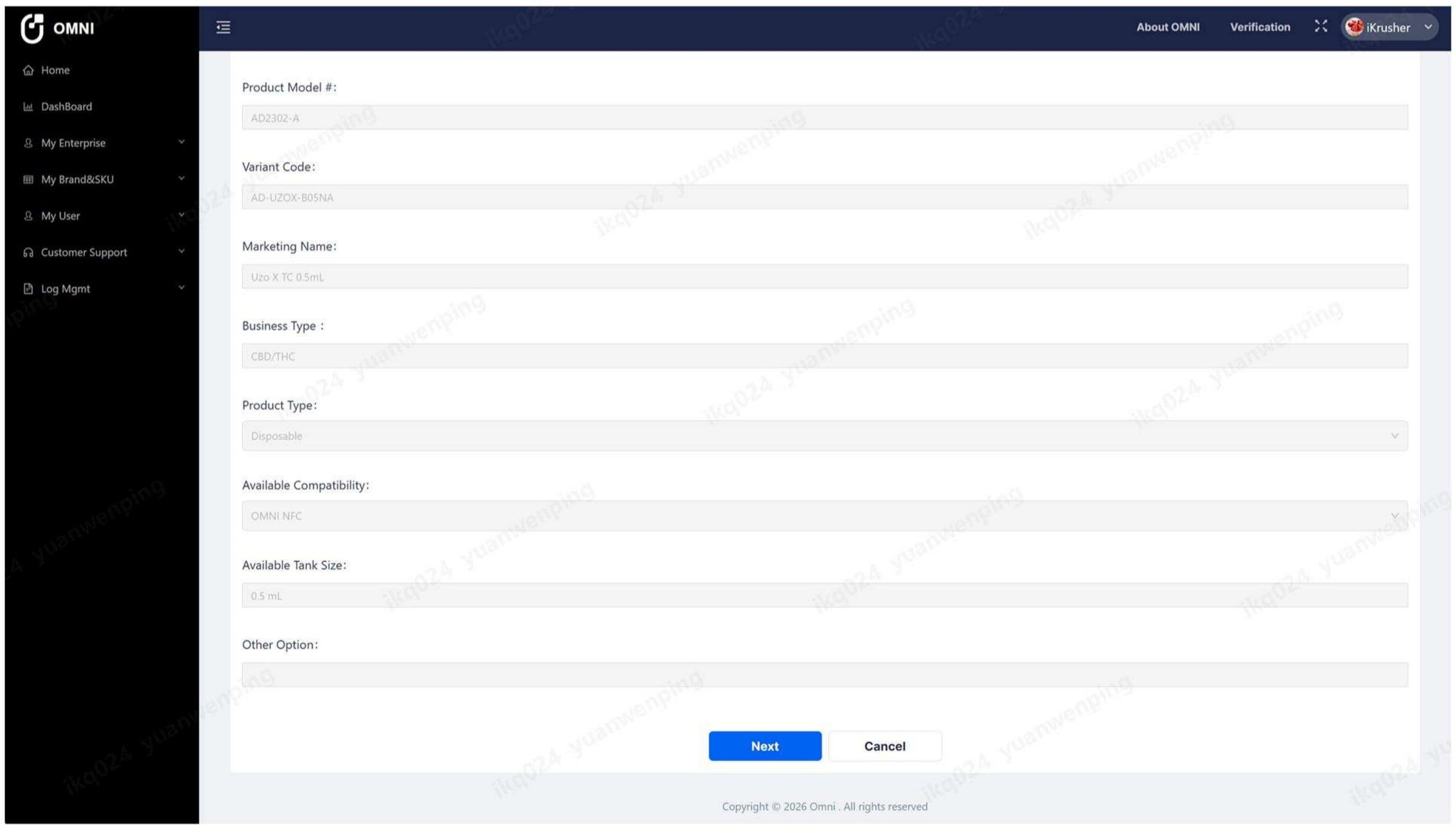
2.1.5 Brand & SKU

Click Create SKU to go to the product creation page.

Step 1: Click the desired product.

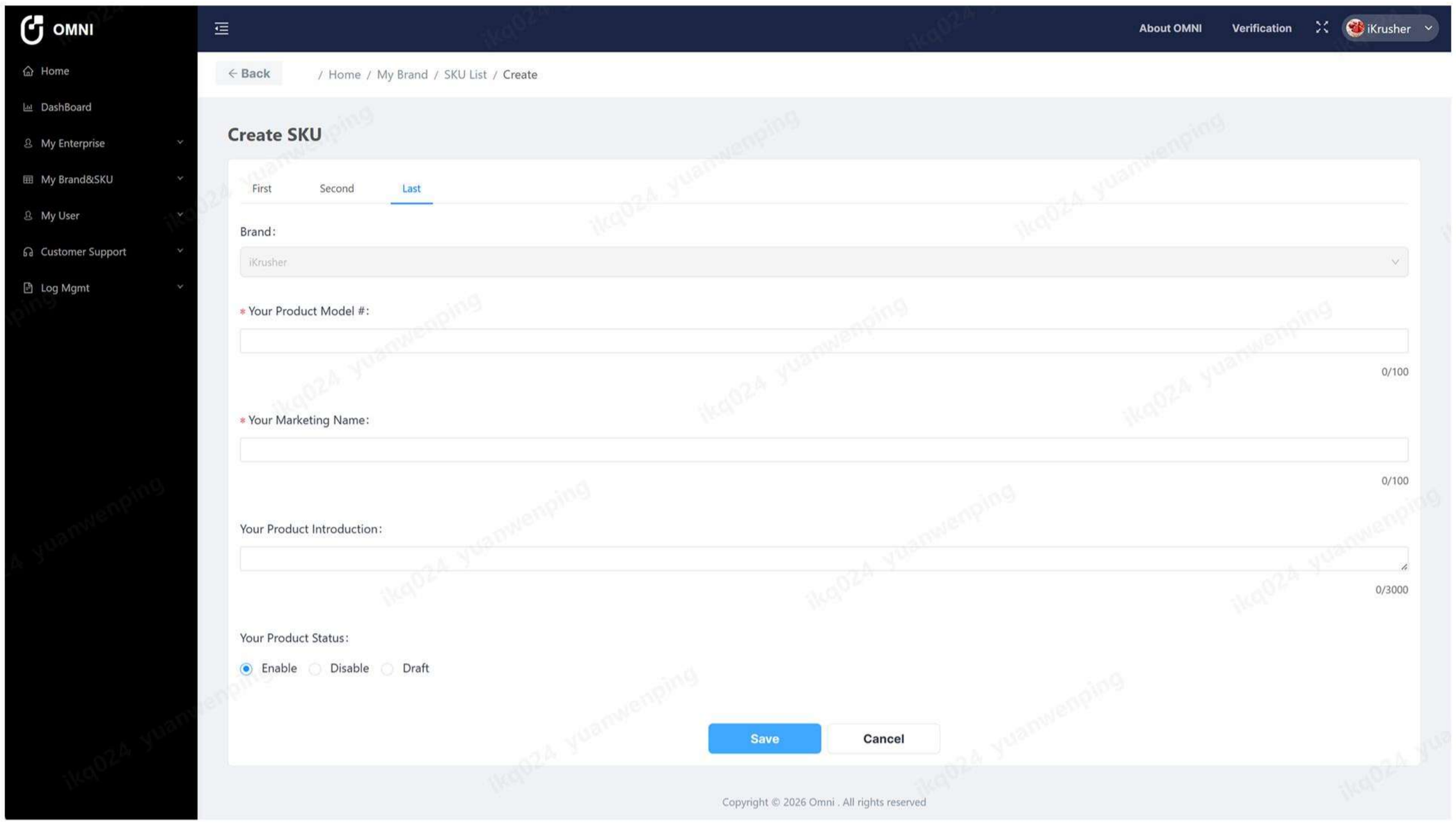


Step 2: Review the product information. If everything is correct, click Next. Otherwise, click Cancel to return to the previous step.



2.1.5 Brand & SKU

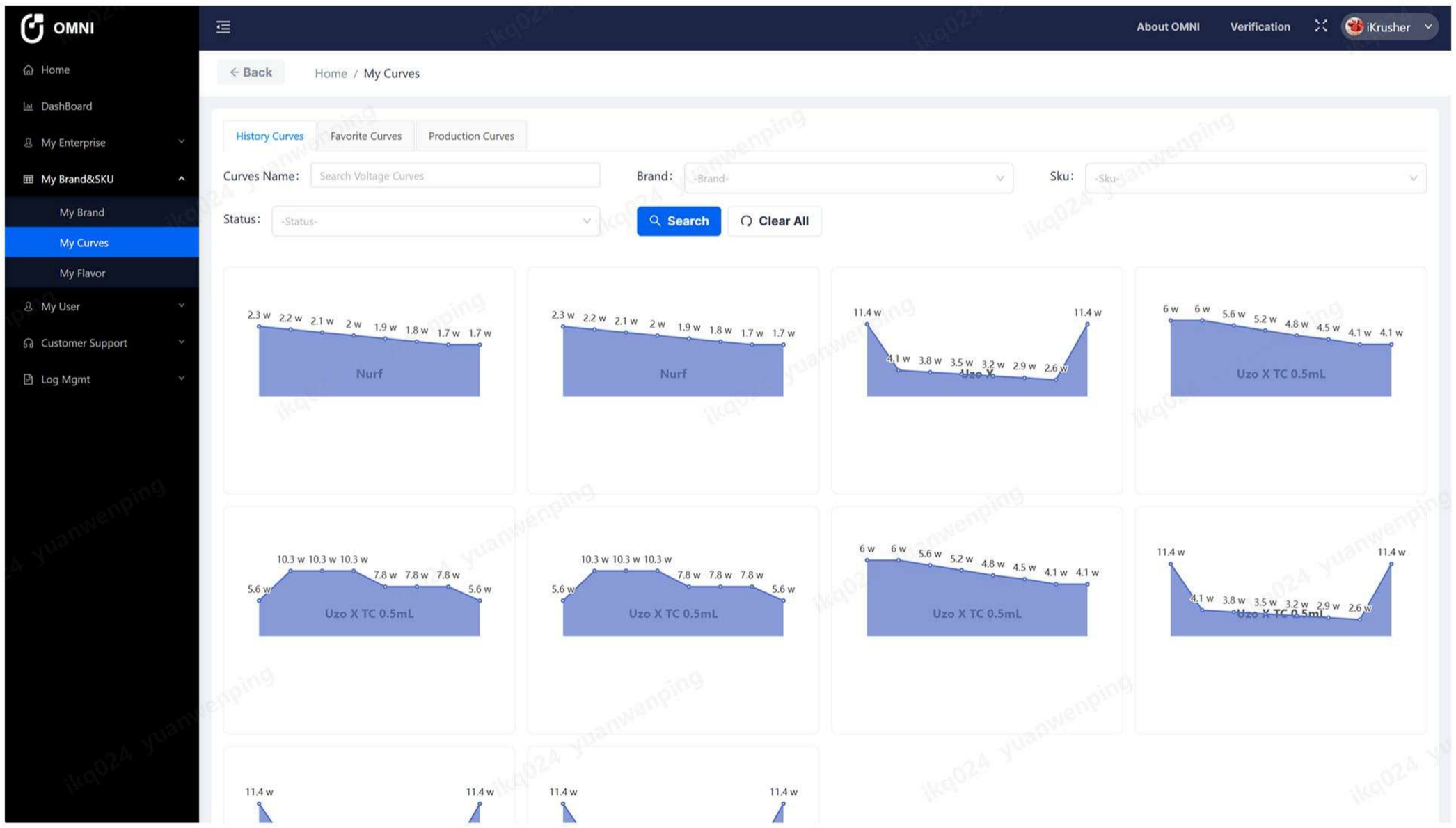
Step 3: Complete the required product information, then click Save.



2.1.5.2 My Curves

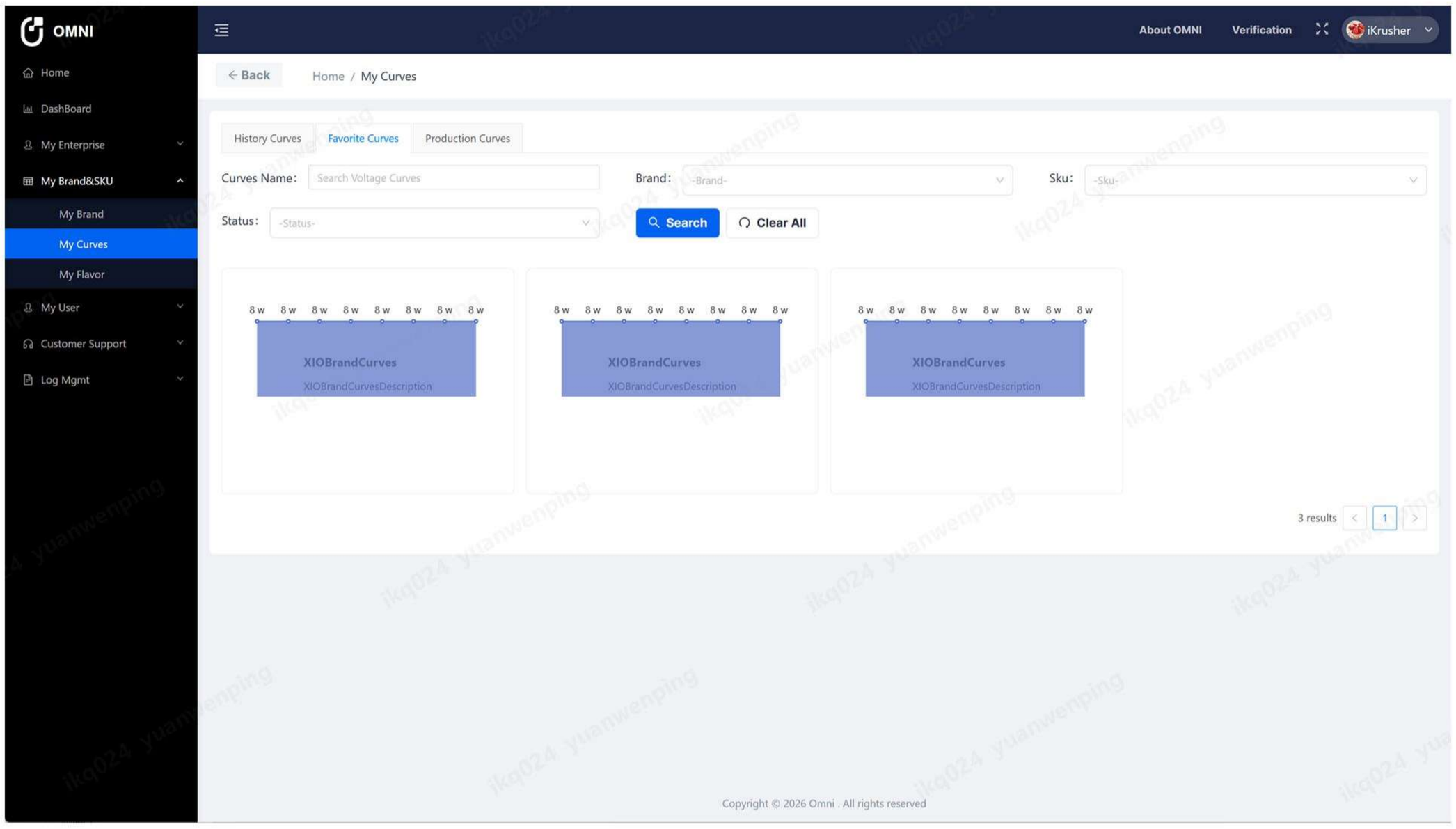
Go to My Brand&SKU > My Curves to view the history curves, favorite curves, and production curves.

History Curves

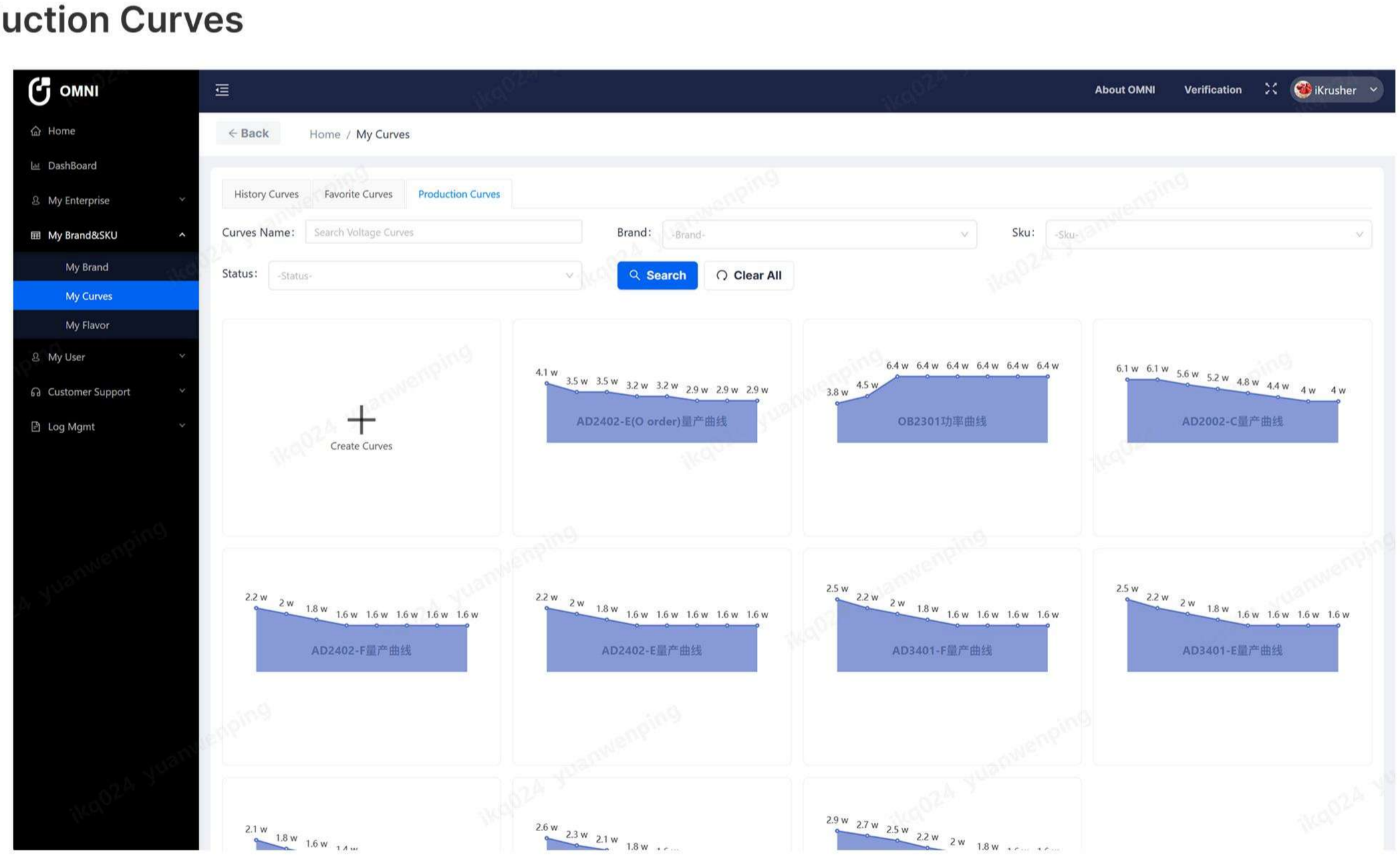


2.1.5 Brand & SKU

Favorite Curves

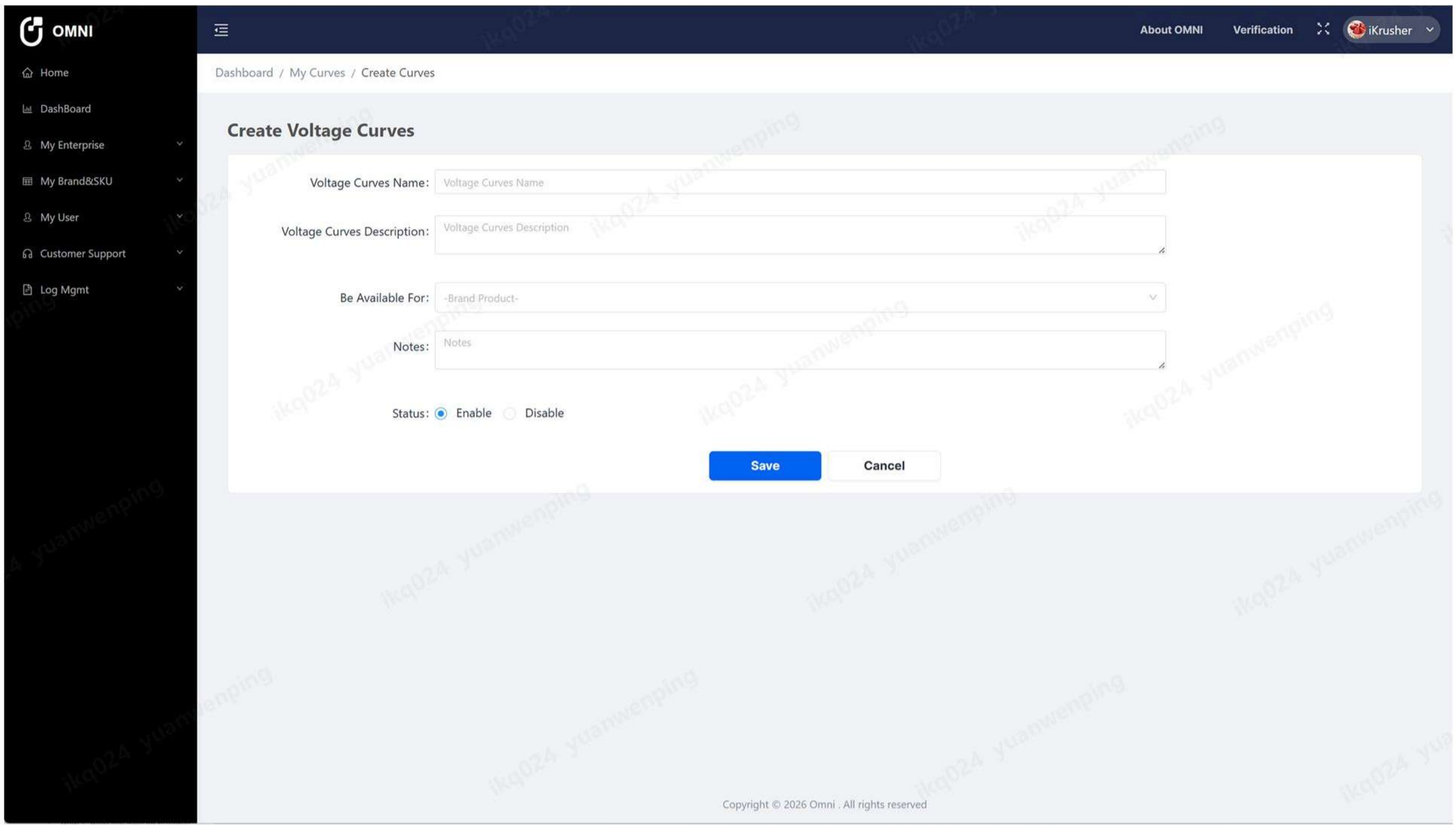


Production Curves



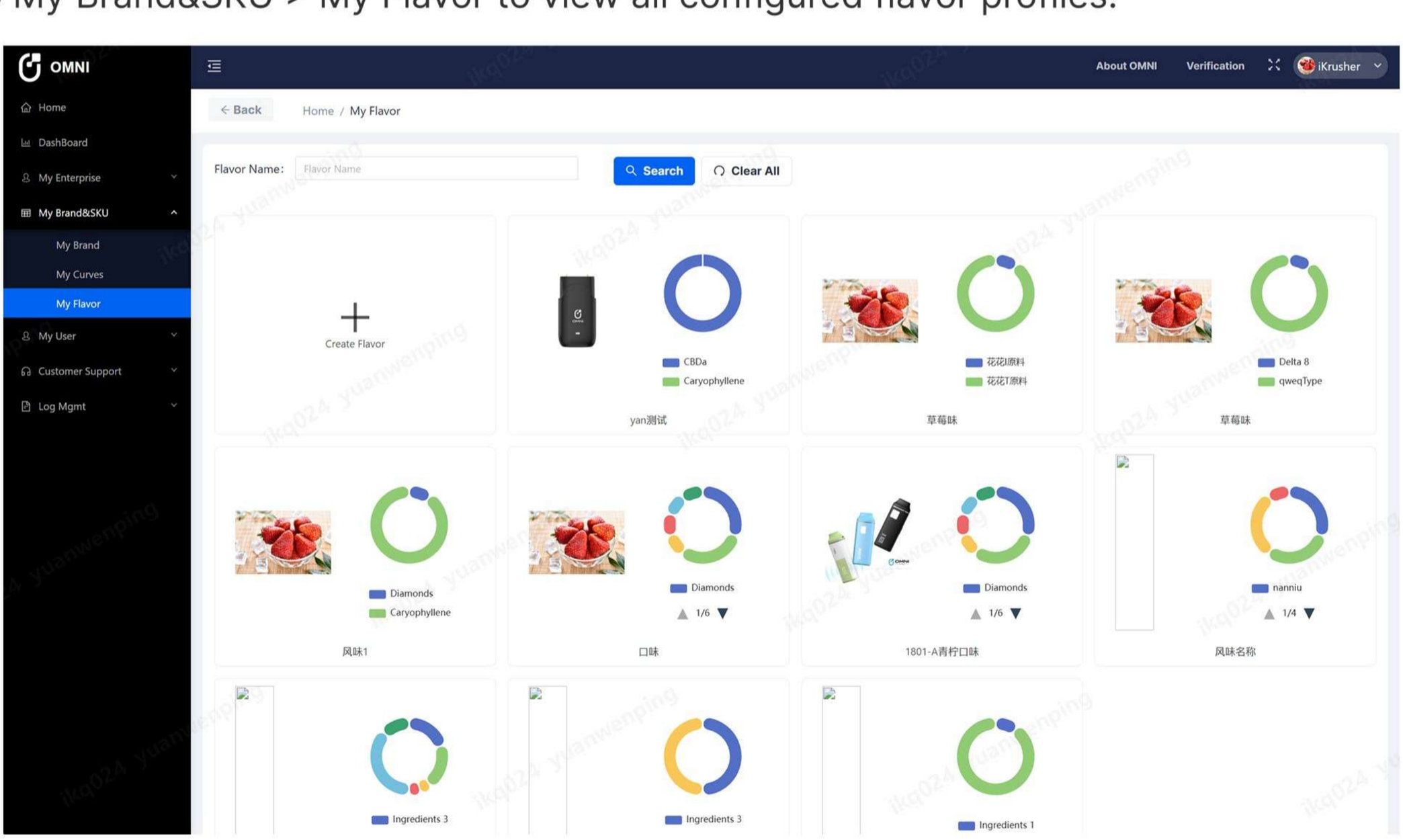
Click Create Curves to go to the production curve creation page. Enter the required information to create a production curve.

2.1.5 Brand & SKU



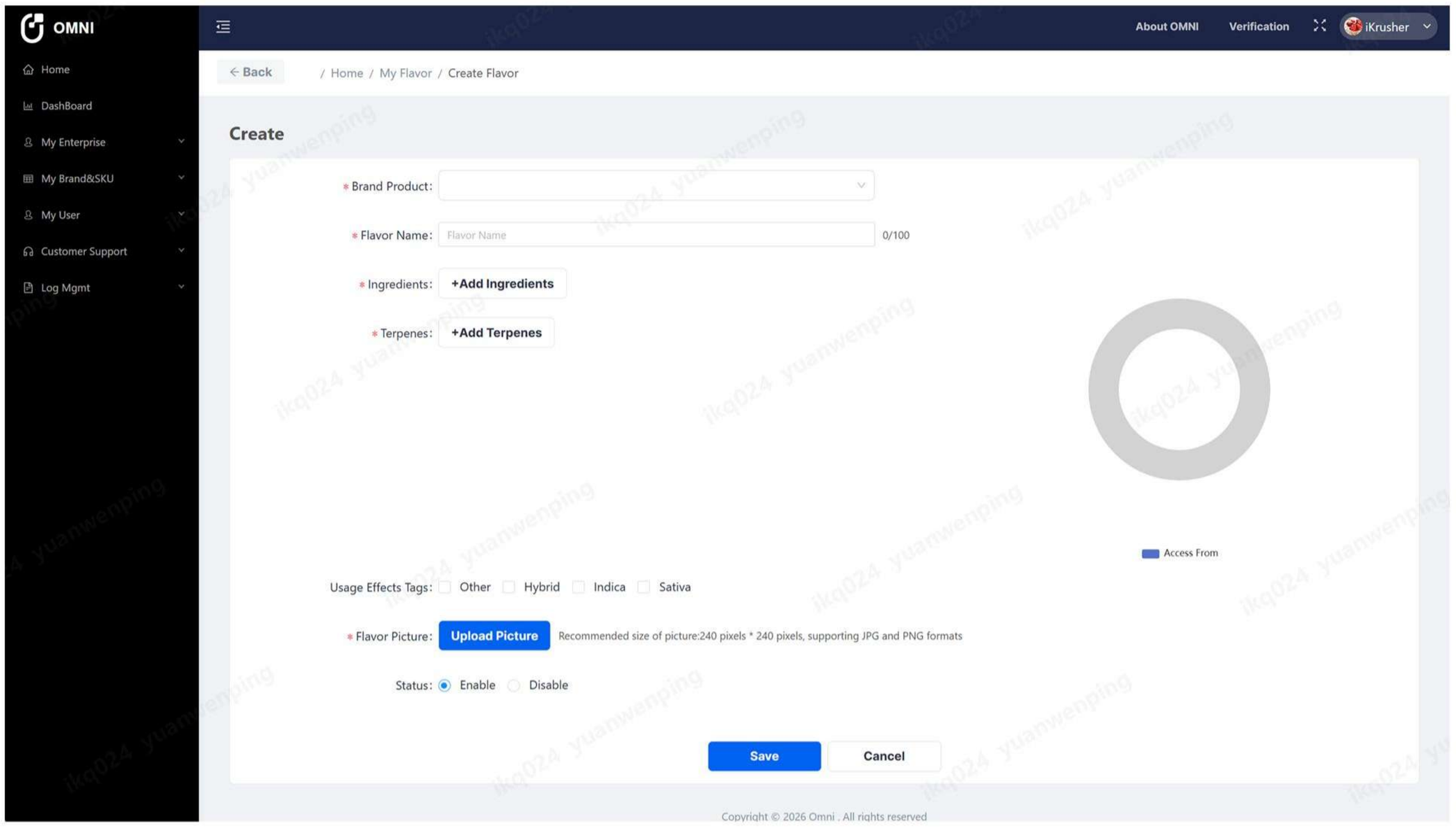
2.1.5.3 My Flavor

Go to My Brand&SKU > My Flavor to view all configured flavor profiles.



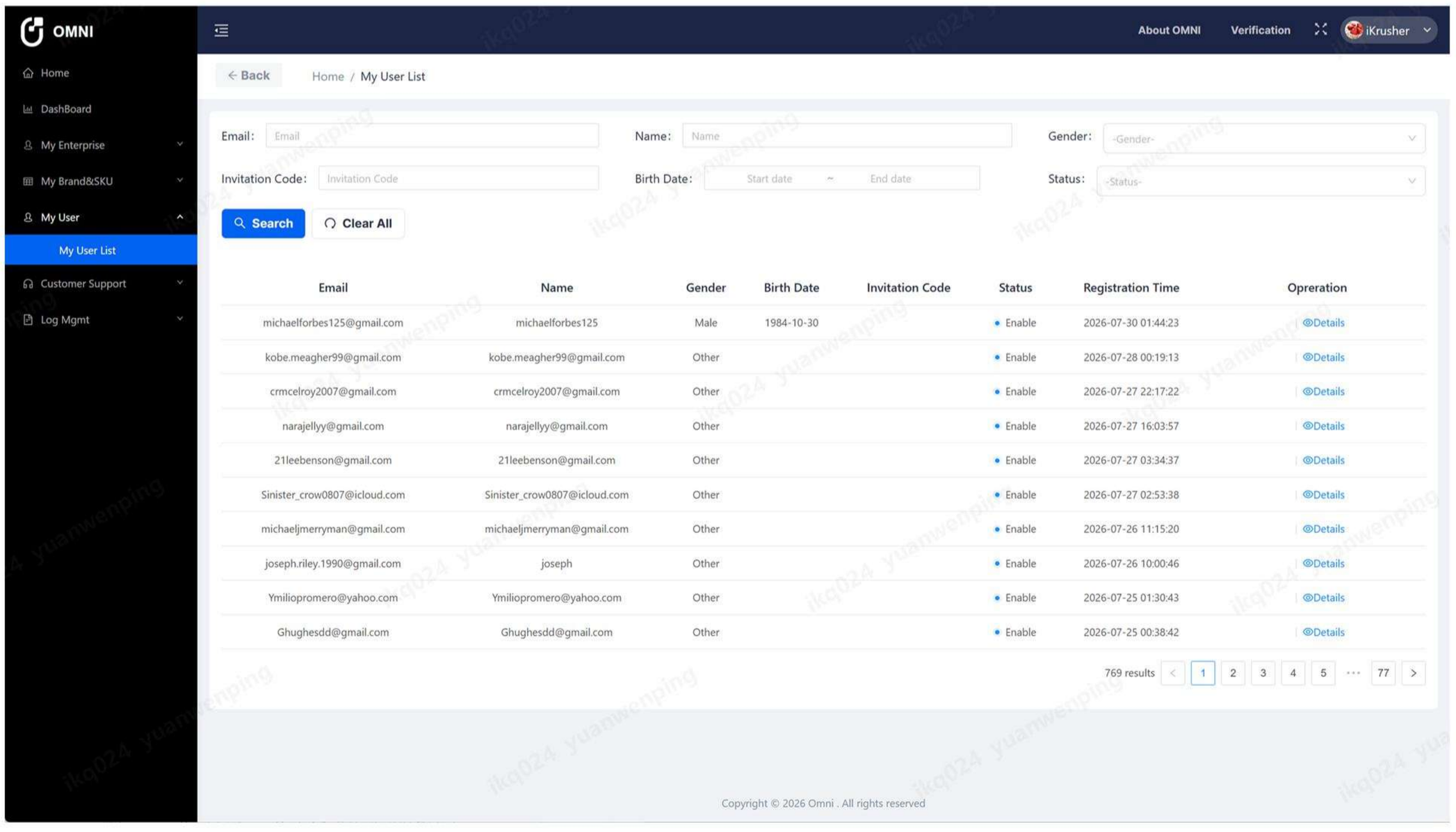
2.1.5 Brand & SKU

Click Create Flavor to go to the flavor creation page. Select a brand, enter the Ingredients and Terpenes percentages, ensuring that their total equals 100%, then complete the flavor information, upload the flavor image, and click Apply to create the flavor.



2.1.6 My Users

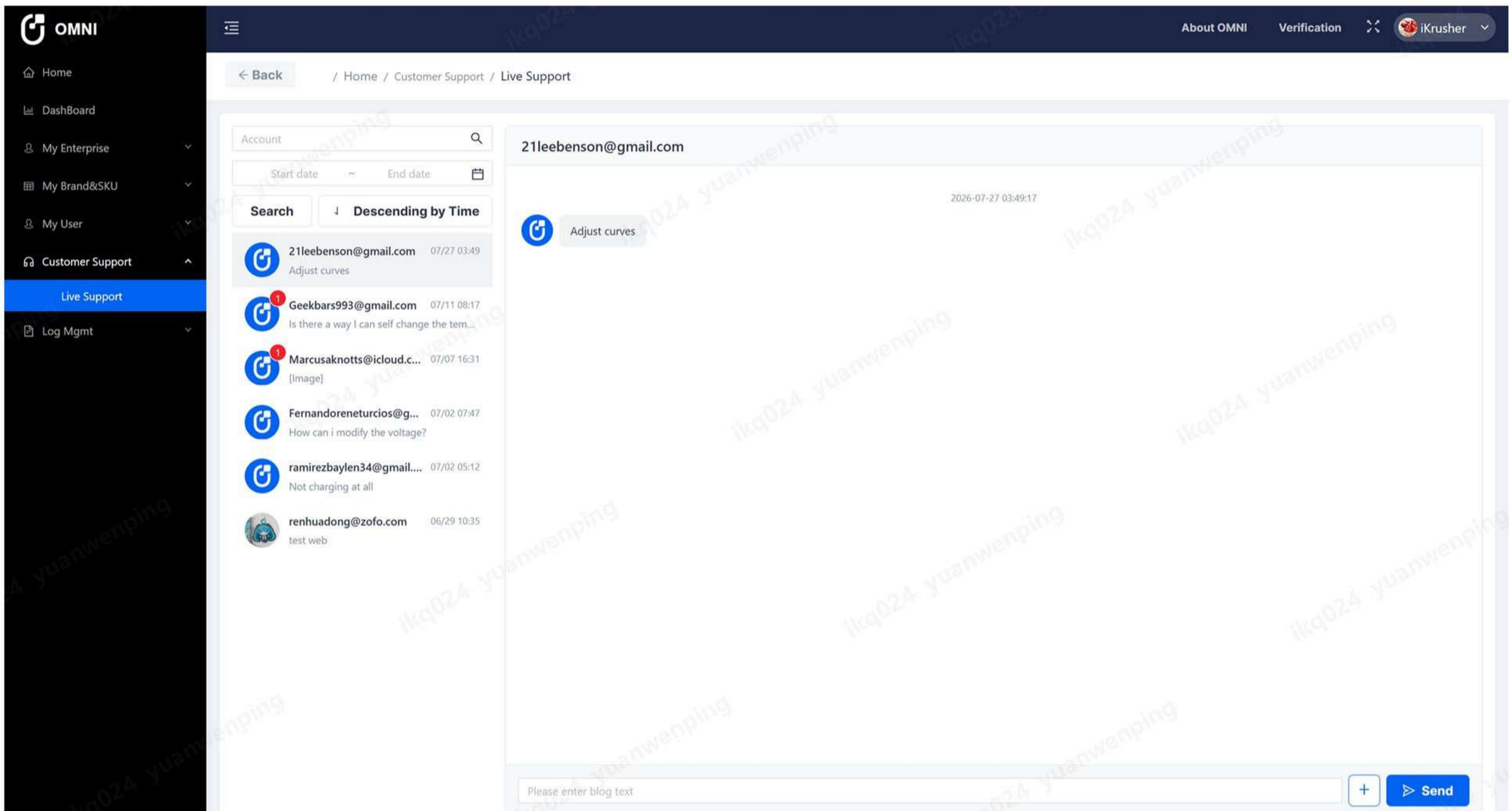
Go to My User > My User List to view all users who have used the company's products.



2.1.7 Customer Support

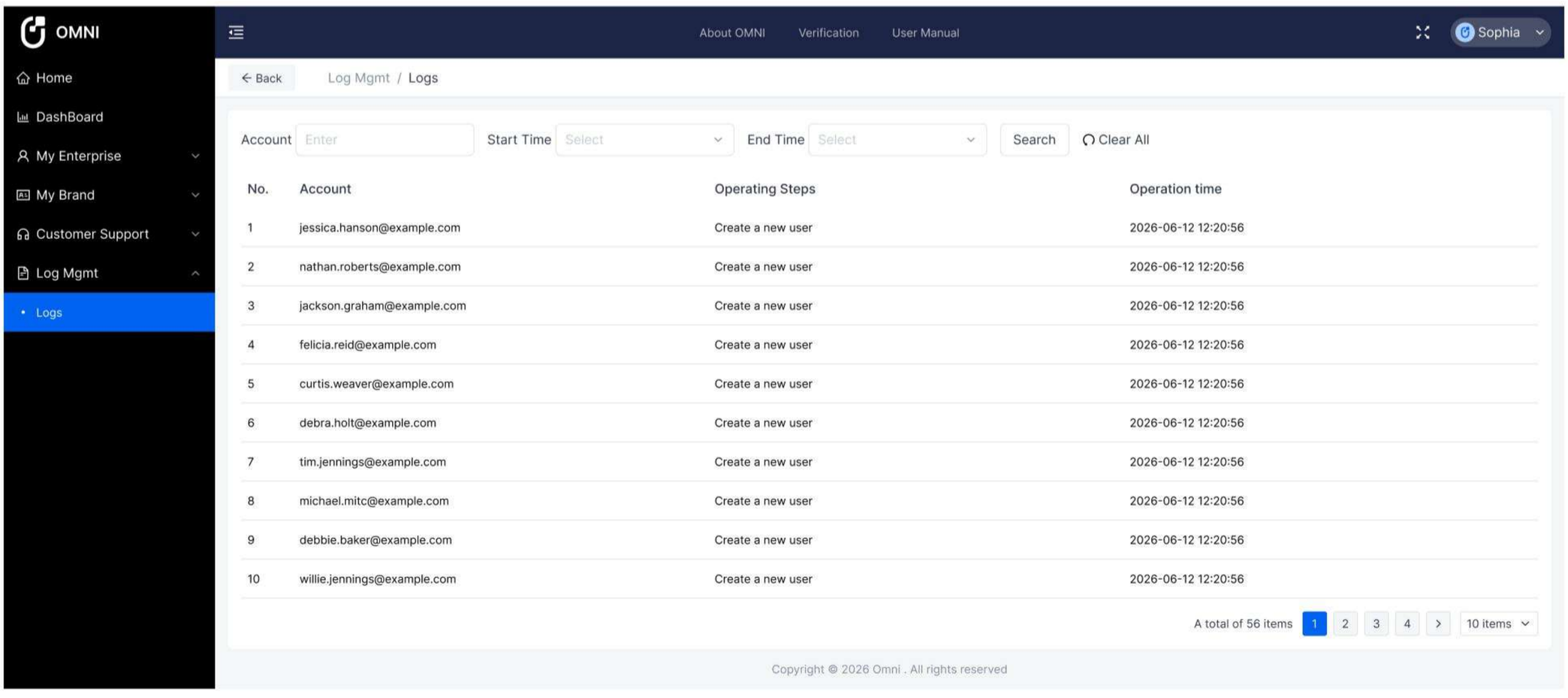
Go to Customer Support > Live Support to open the customer support page, where you can view and respond to customer inquiries in real time.

Unread messages are indicated with a red dot.



2.1.8 Logs

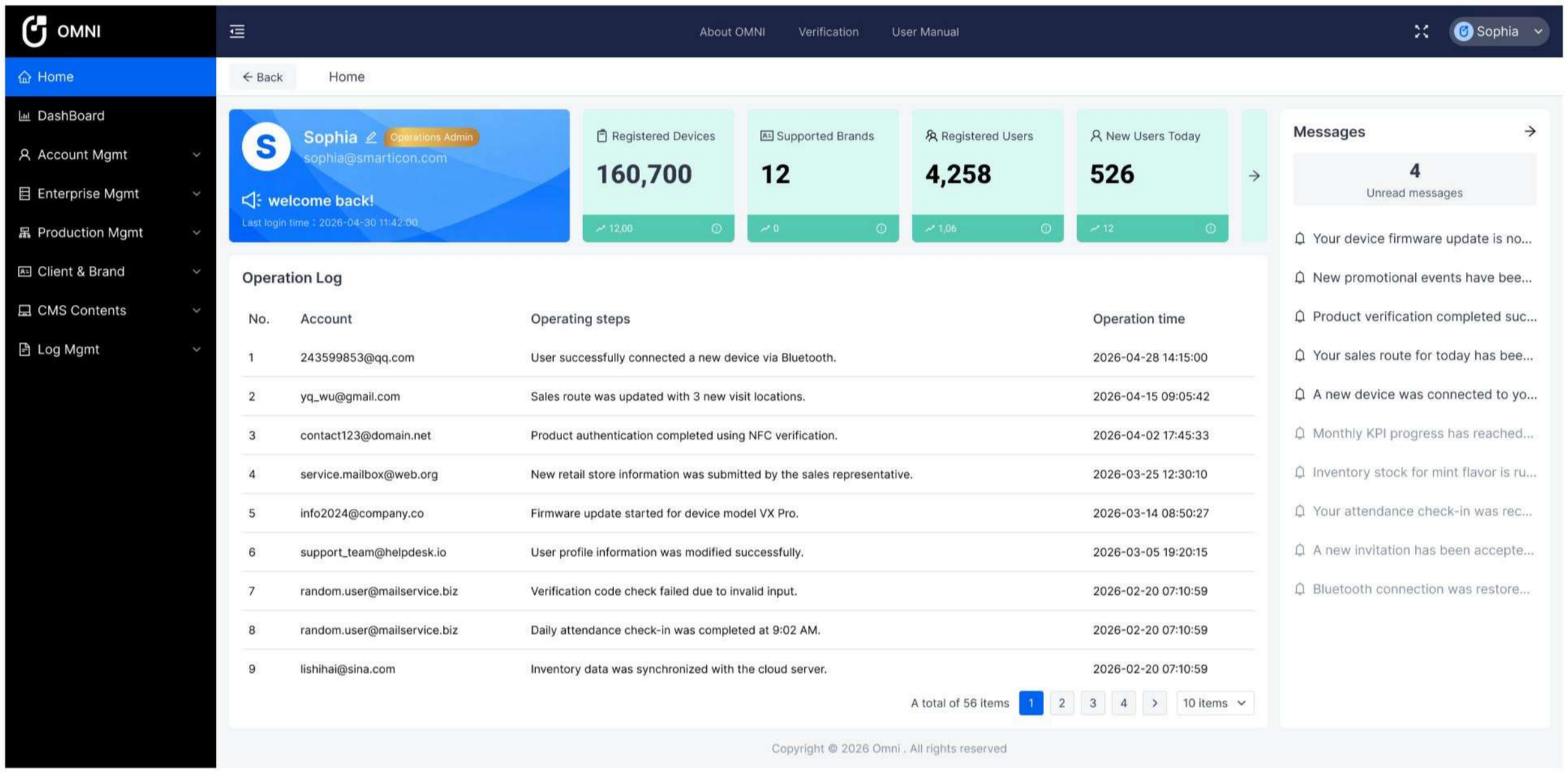
Go to Log Mgmt > Logs to view the operations performed by the current user and its sub-users.



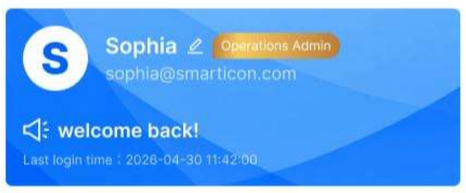
2.2 OPERATIONS ADMIN

2.2.1 Home

The default landing page is the Home Page, which includes account information, key metrics, messages, logs, and more.



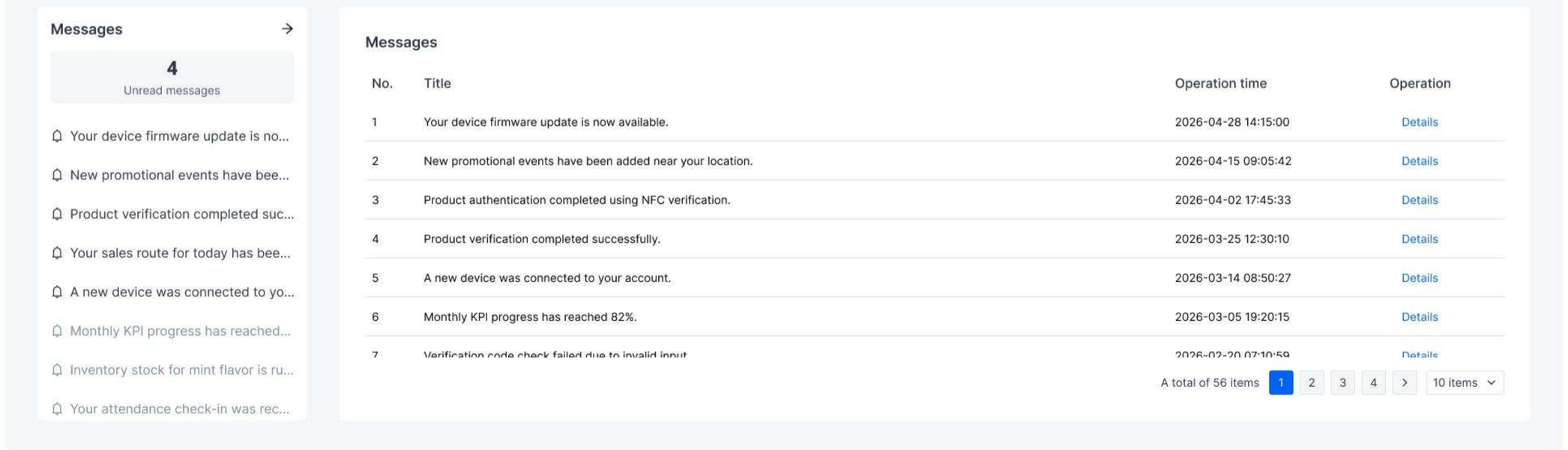
Click the Edit icon to modify the name of the current account.



You can view metrics such as registered devices, supported brands, registered users, new users today, and 30-day comparison data.



The Messages section displays all published messages. Click the arrow to open the message list.



2.2.1 Home

Click any message to view its details.

The Rise of Digital Screens in Vape Hardware

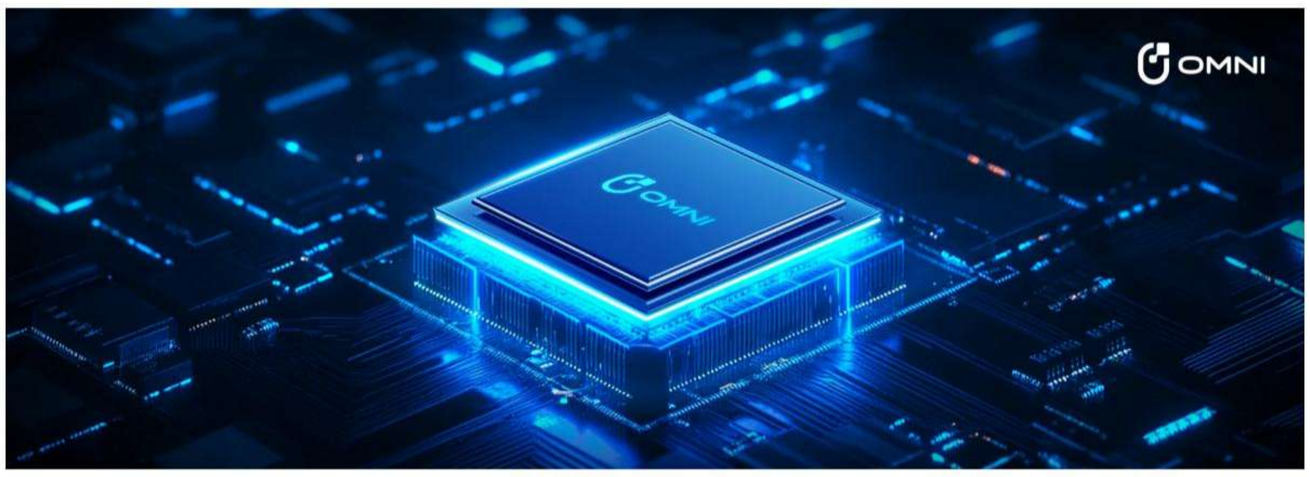
Apr 15, 2026

Not long ago, using a vape meant flying blind. Is the battery dead? Is the oil running low? Is the temperature set correctly? You often wouldn't know until something went wrong. Digital screens changed all of that — and they're quickly becoming one of the most defining features in modern vape hardware.

What Do Digital Screens Actually Do?

At their core, digital displays turn a passive device into an interactive one. Rather than relying on blinking LED indicators or guesswork, users can now read real-time data directly off the screen. Depending on the device, features may include:

These aren't gimmicks. Each of these functions directly improves how a user interacts with their device, making the experience more transparent, more controlled, and frankly, more satisfying.



Why Brands Are Paying Attention?

Premium Appeal

A screen-equipped device instantly reads as high-end, signaling quality and technological sophistication before a single puff is taken. Brands that offer digital display hardware tend to attract more tech-savvy, quality-conscious consumers, helping them stand out in a crowded market.

Competitive Differentiation

In an increasingly saturated space, a digital screen gives brands a tangible, visible edge — something customers notice on the shelf and remember after the purchase.

Compliance Support

As regulations continue to evolve across different markets, built-in features like dosage tracking and usage monitoring can help brands better align with regulatory requirements.

The Operation Log section displays operations performed by all platform users, including Operations Admins, Business Users, and their Sub-Users.

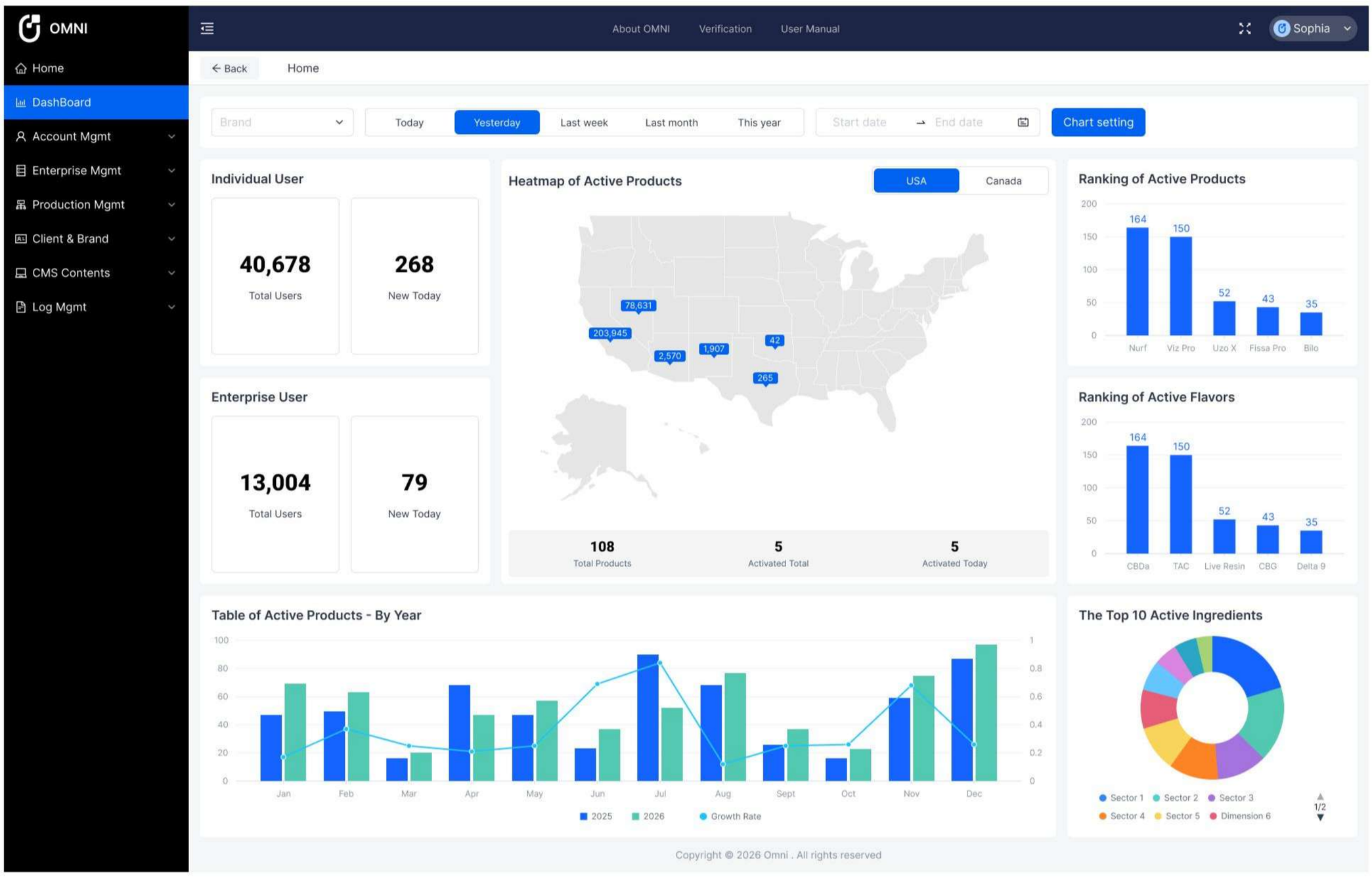
Operation Log

No.	Account	Operating steps	Operation time
1	243599853@qq.com	User successfully connected a new device via Bluetooth.	2026-04-28 14:15:00
2	yq_wu@gmail.com	Sales route was updated with 3 new visit locations.	2026-04-15 09:05:42
3	contact123@domain.net	Product authentication completed using NFC verification.	2026-04-02 17:45:33
4	service.mailbox@web.org	New retail store information was submitted by the sales representative.	2026-03-25 12:30:10
5	info2024@company.co	Firmware update started for device model VX Pro.	2026-03-14 08:50:27
6	support_team@helpdesk.io	User profile information was modified successfully.	2026-03-05 19:20:15
7	random.user@mailservice.biz	Verification code check failed due to invalid input.	2026-02-20 07:10:59
8	random.user@mailservice.biz	Daily attendance check-in was completed at 9:02 AM.	2026-02-20 07:10:59
9	lishihai@sina.com	Inventory data was synchronized with the cloud server.	2026-02-20 07:10:59
10	ping_li@gmail.com	New invitation link was generated for user registration.	2026-02-20 07:10:59

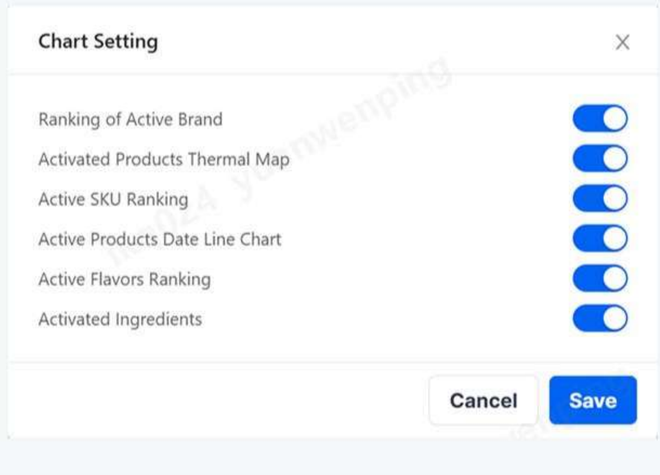
A total of 56 items 1 2 3 4 10 items

2.2.2 Dashboard

Click Dashboard to open the dashboard page, where you can view platform-wide data and product metrics. You can filter the data by brand, time range, and other options.



Click Chart Settings to customize which data is displayed on the dashboard.

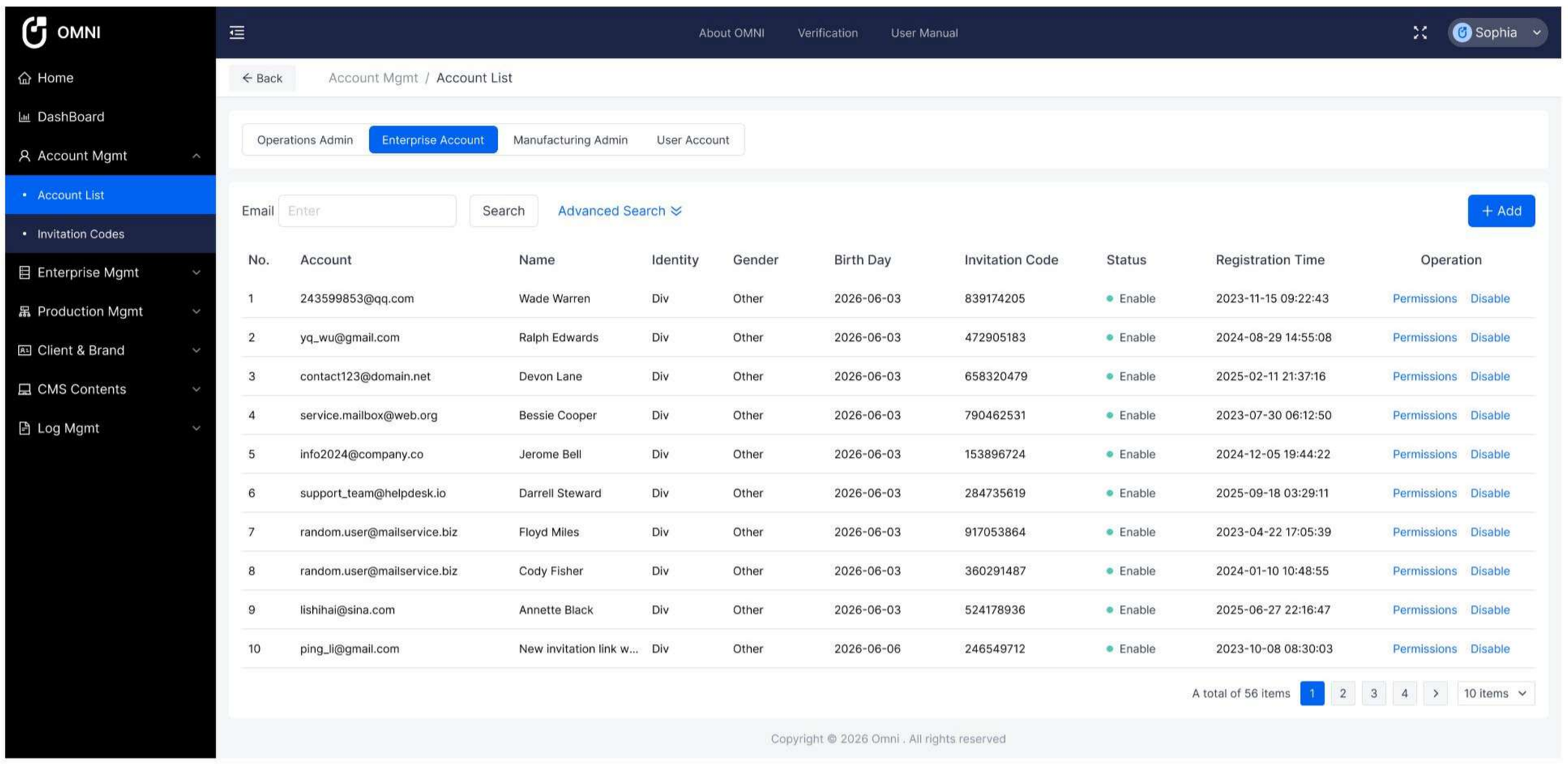


2.2.3 Account Management

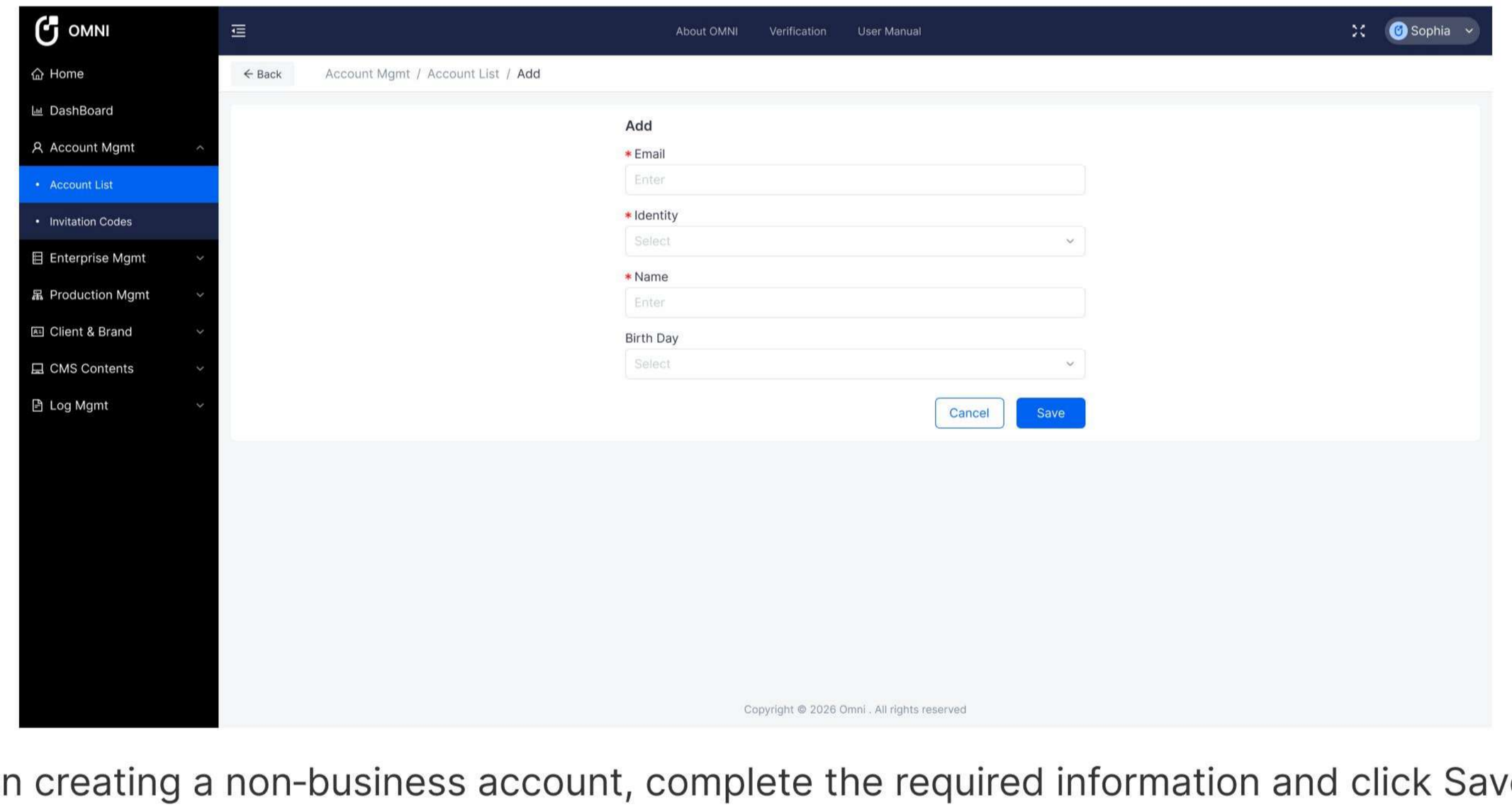
2.2.3.1 Account List

Go to Account Mgmt > Account List to open the account list page. Use the Operations Admin, Enterprise Account, and User Account tabs to switch between account types.

2.2.3 Account Management

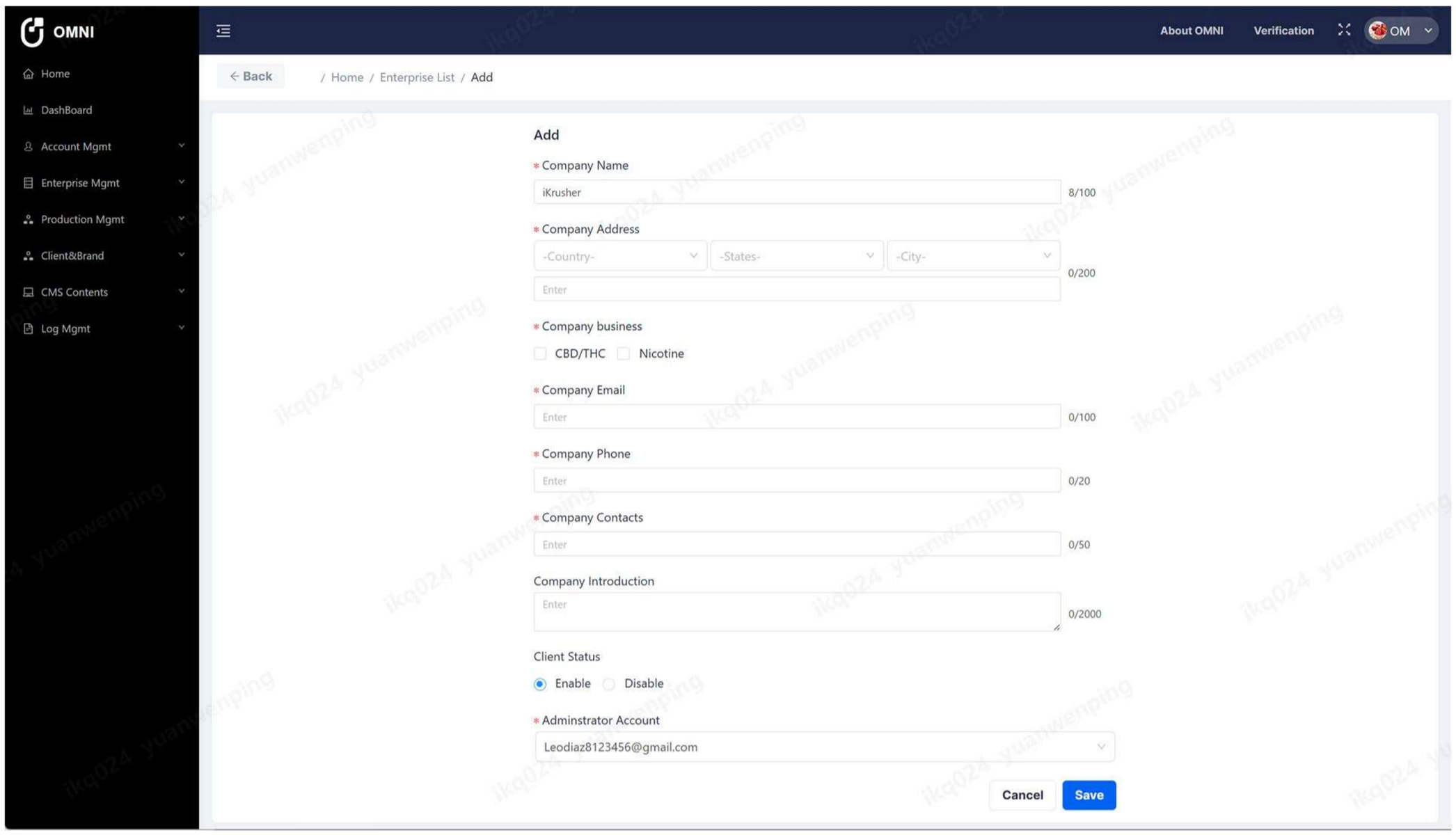


Click Add to open the add account page. Select an Identity to create an Admin Account, Business Account, or Consumer Account.

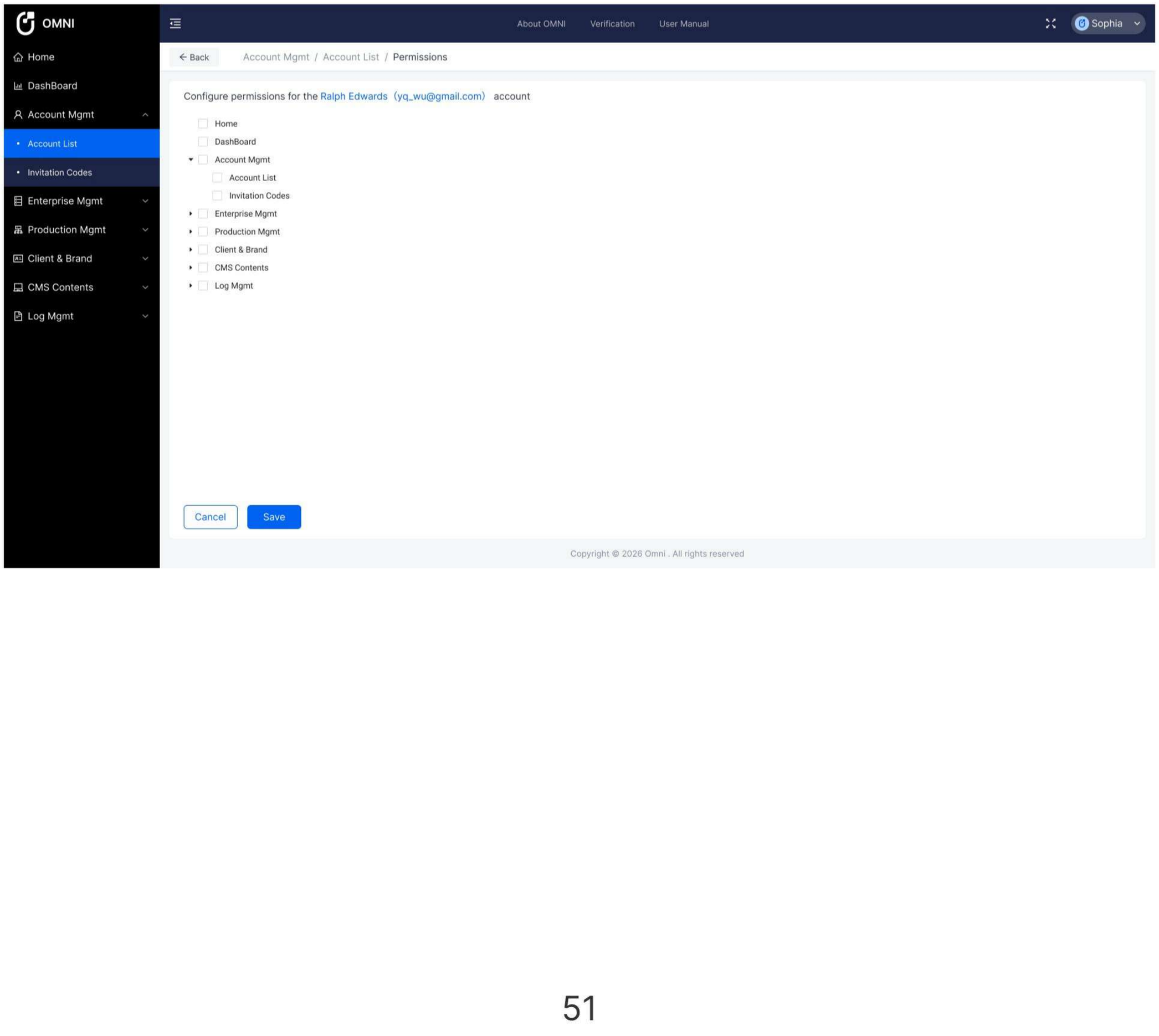


When creating a non-business account, complete the required information and click Save. When creating a business account, complete the basic information. You will be directed to another page to complete the company information and submit it to create the business account. Business accounts created by an Operations Admin do not require approval and can be used immediately.

2.2.3 Account Management



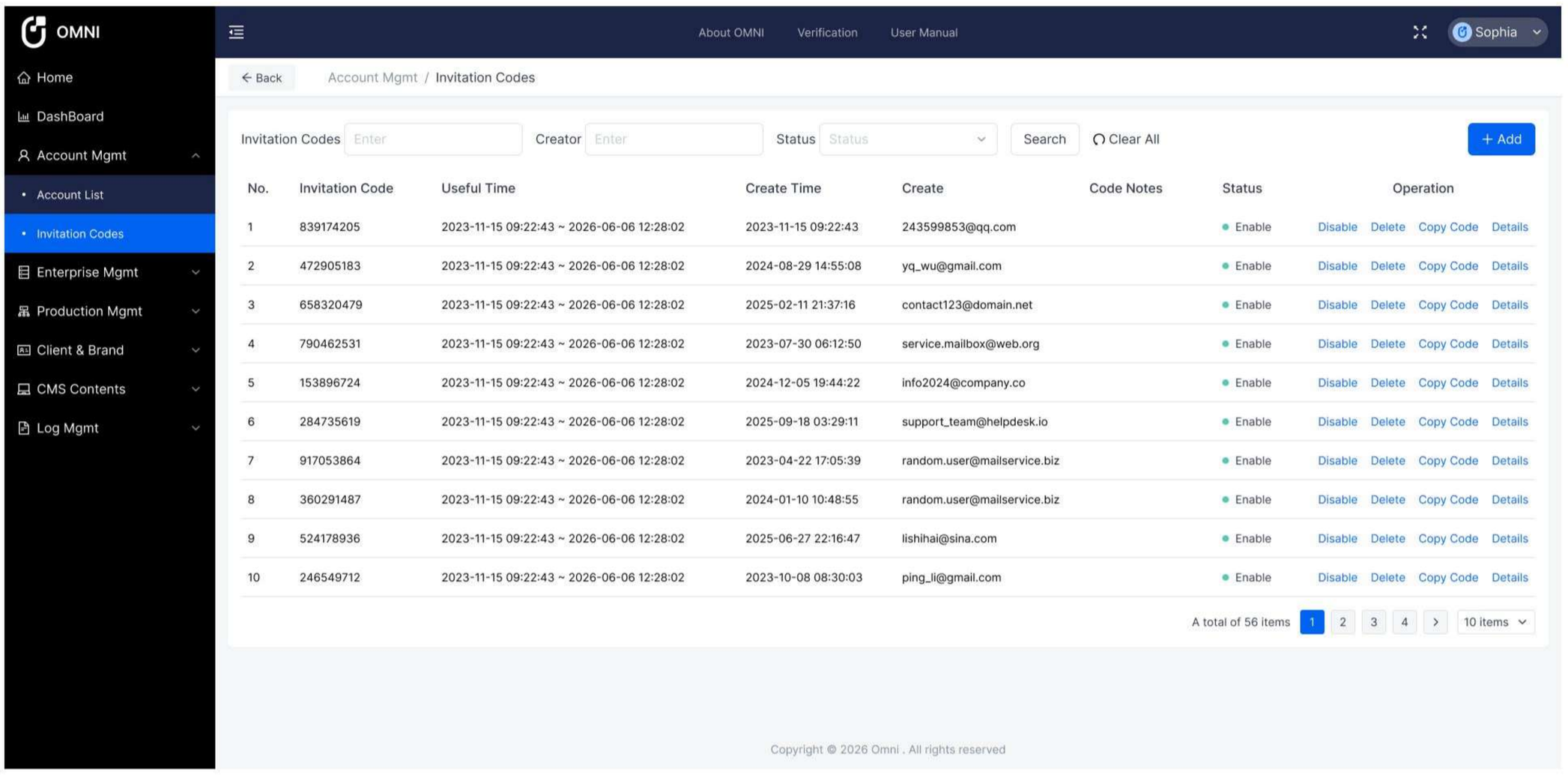
Click Permissions to configure page access permissions for the user.



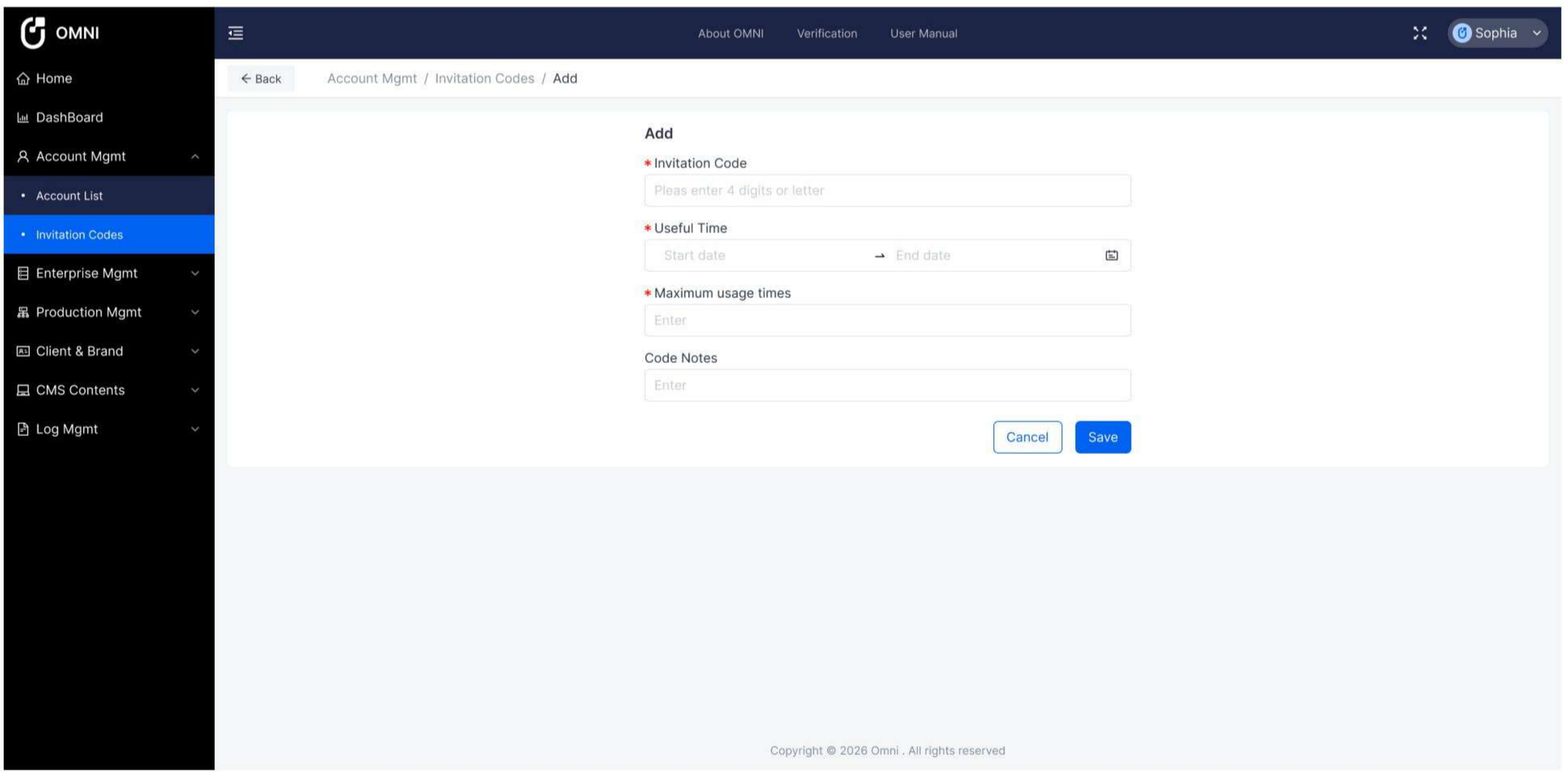
2.2.3 Account Management

2.2.3.2 Invitation Codes

Go to Account Mgmt > Invitation Codes to view existing invitation codes, their validity period, and current status.



Click Add to go to the invitation code creation page. Complete the information according to the rules to generate a new invitation code.



If an invitation code is still valid and has remaining uses, you can deactivate it by clicking Disable. To reactivate it, click Enable.

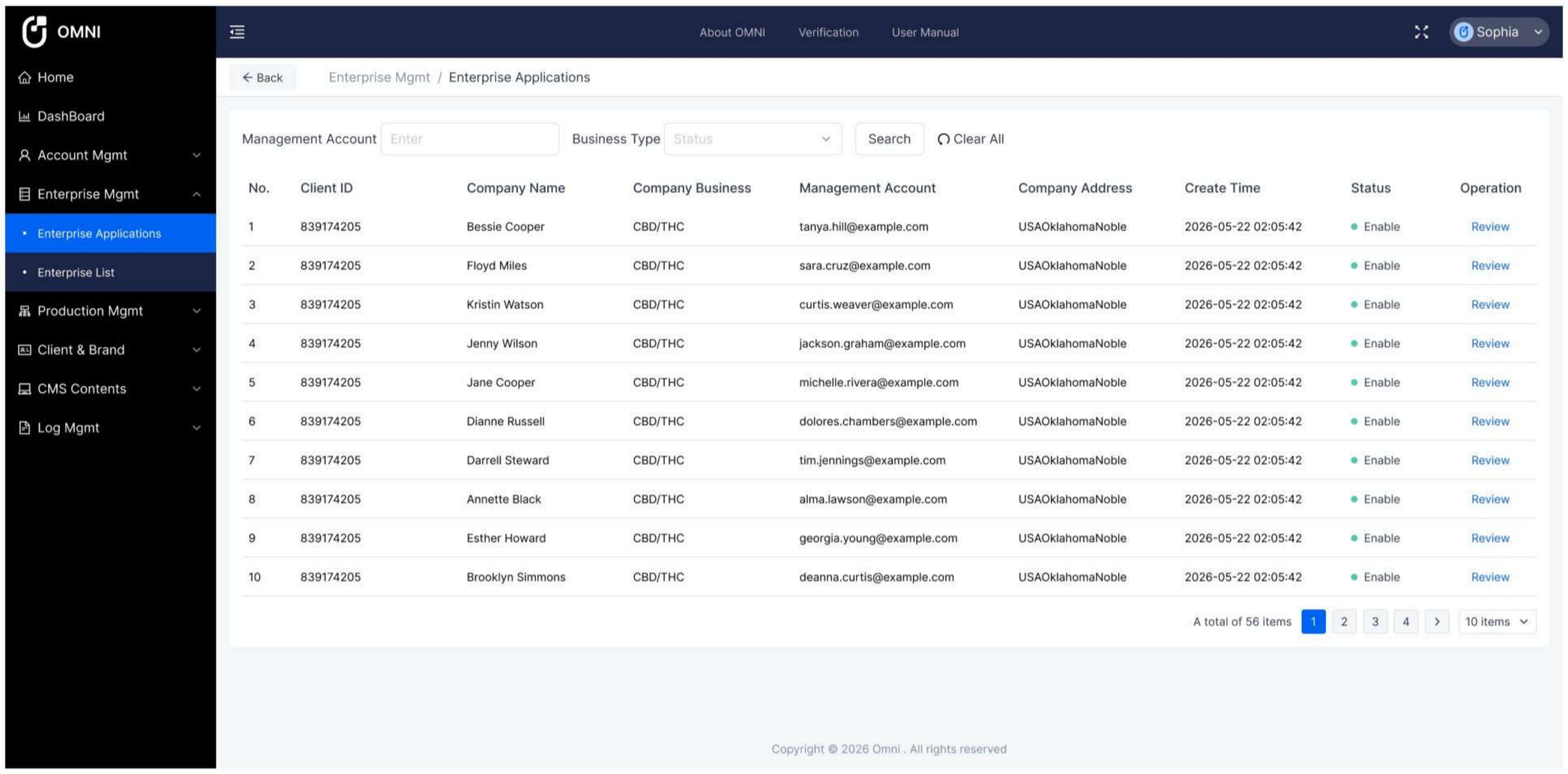
If the code is no longer needed, click Delete to permanently remove it.

Click Copy Code to copy the invitation code. Click Details to view detailed information about the invitation code.

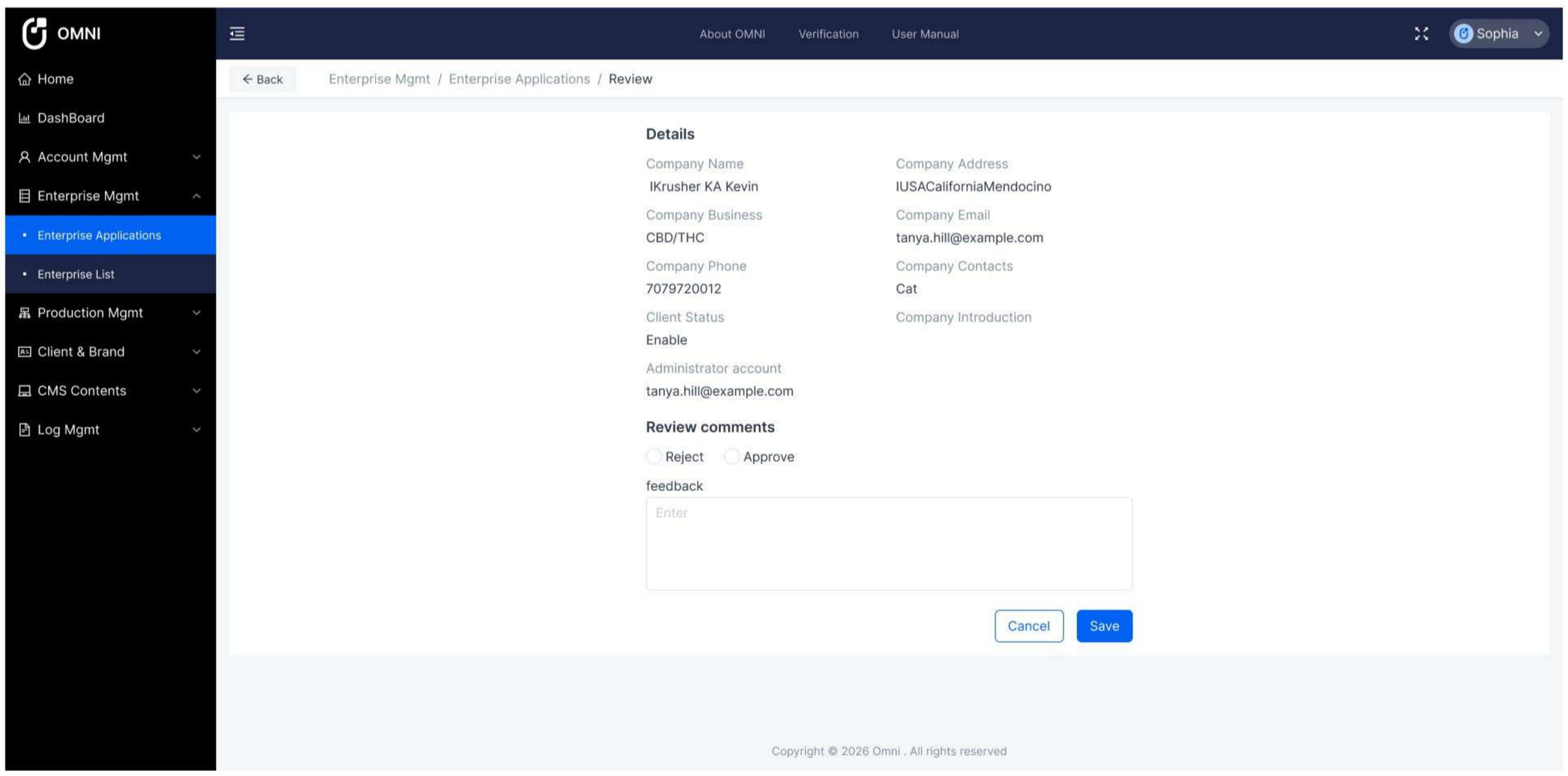
2.2.4 Company Management

2.2.4.1 Company Application

Go to Enterprise Mgmt > Enterprise Applications to view all business account applications submitted using an invitation code. Approved applications will not appear here.



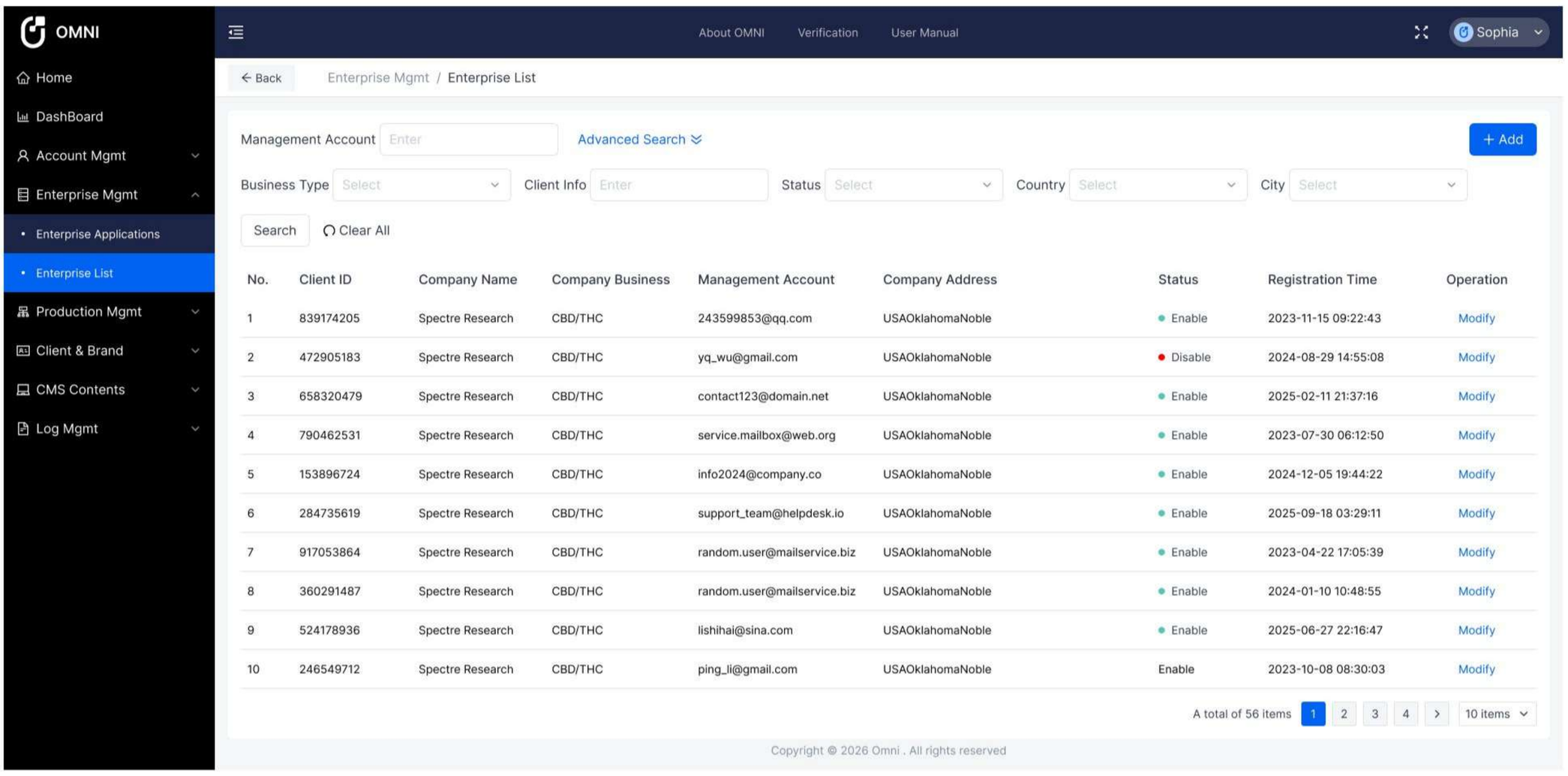
Tap Review to approve or reject an application. If rejecting, provide a reason.



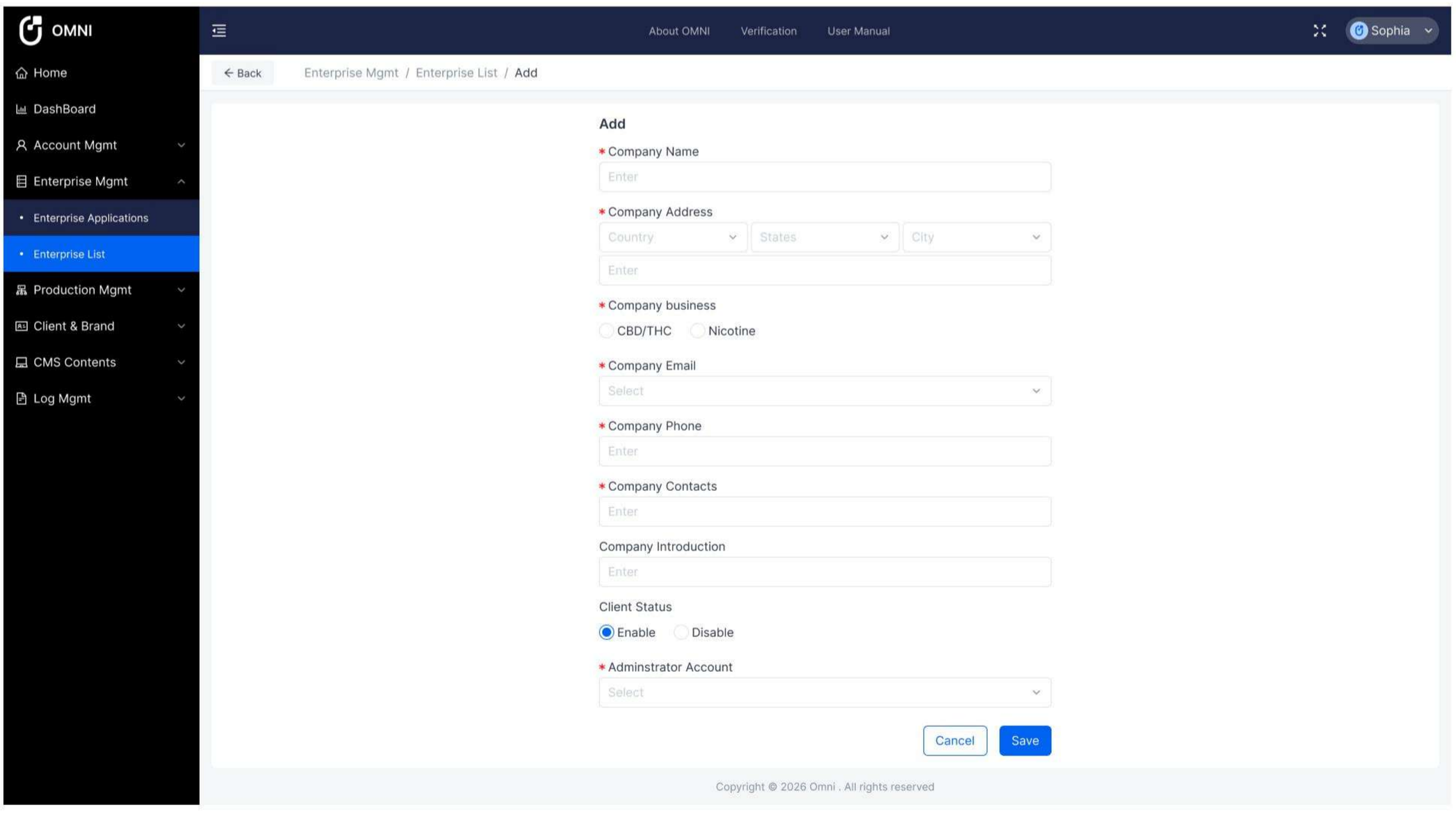
2.2.4 Company Management

2.2.4.2 Company List

Go to Enterprise Mgmt > Enterprise List to view and manage all registered companies.



Click Add to open the add company page. Complete the required information to create a company. Select an existing consumer account as the Administrator Account. If the required account does not exist, the company must first register a consumer account in the app.

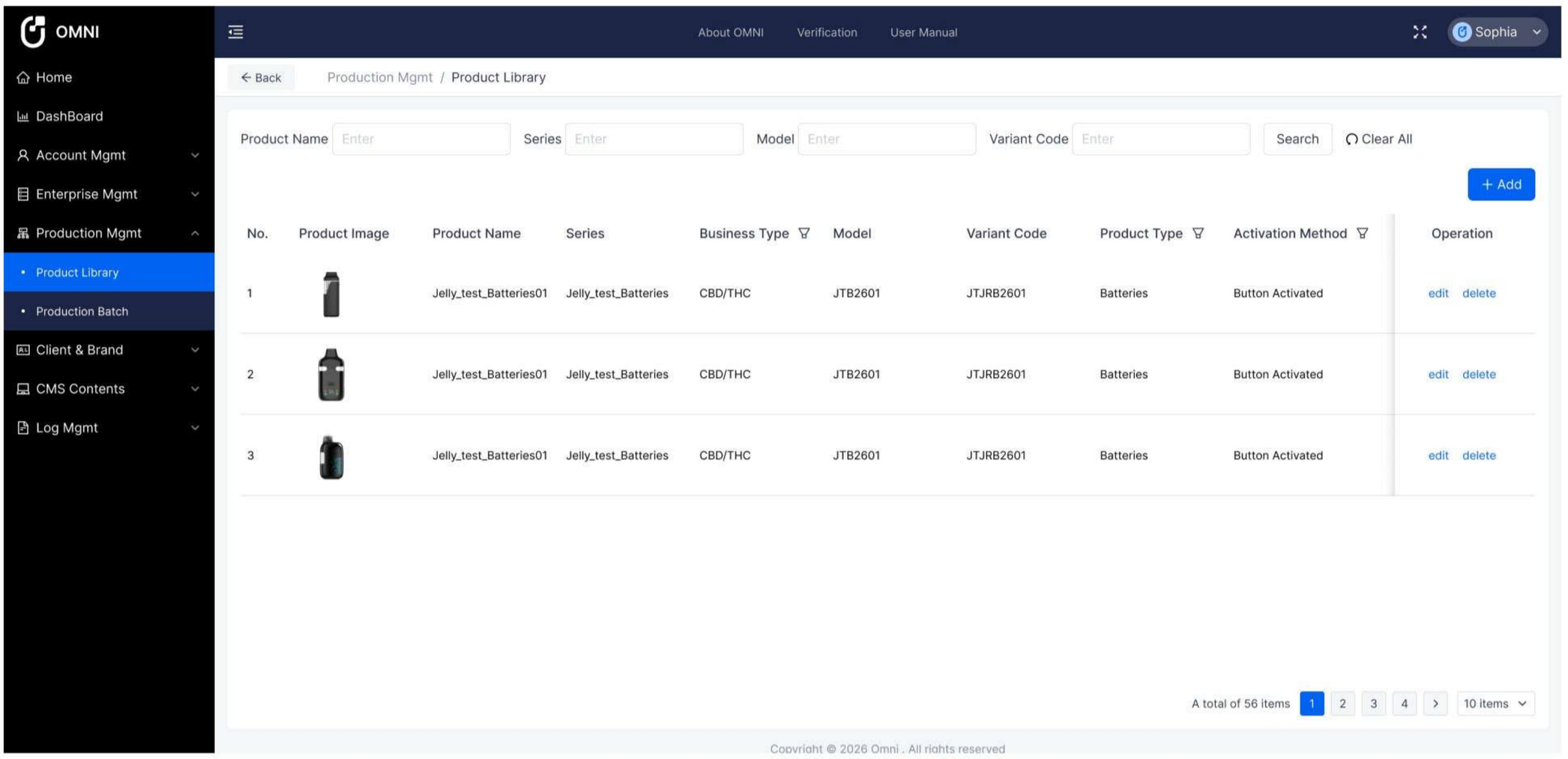


Click Modify to edit the company information, or click a brand under the company to view its details.

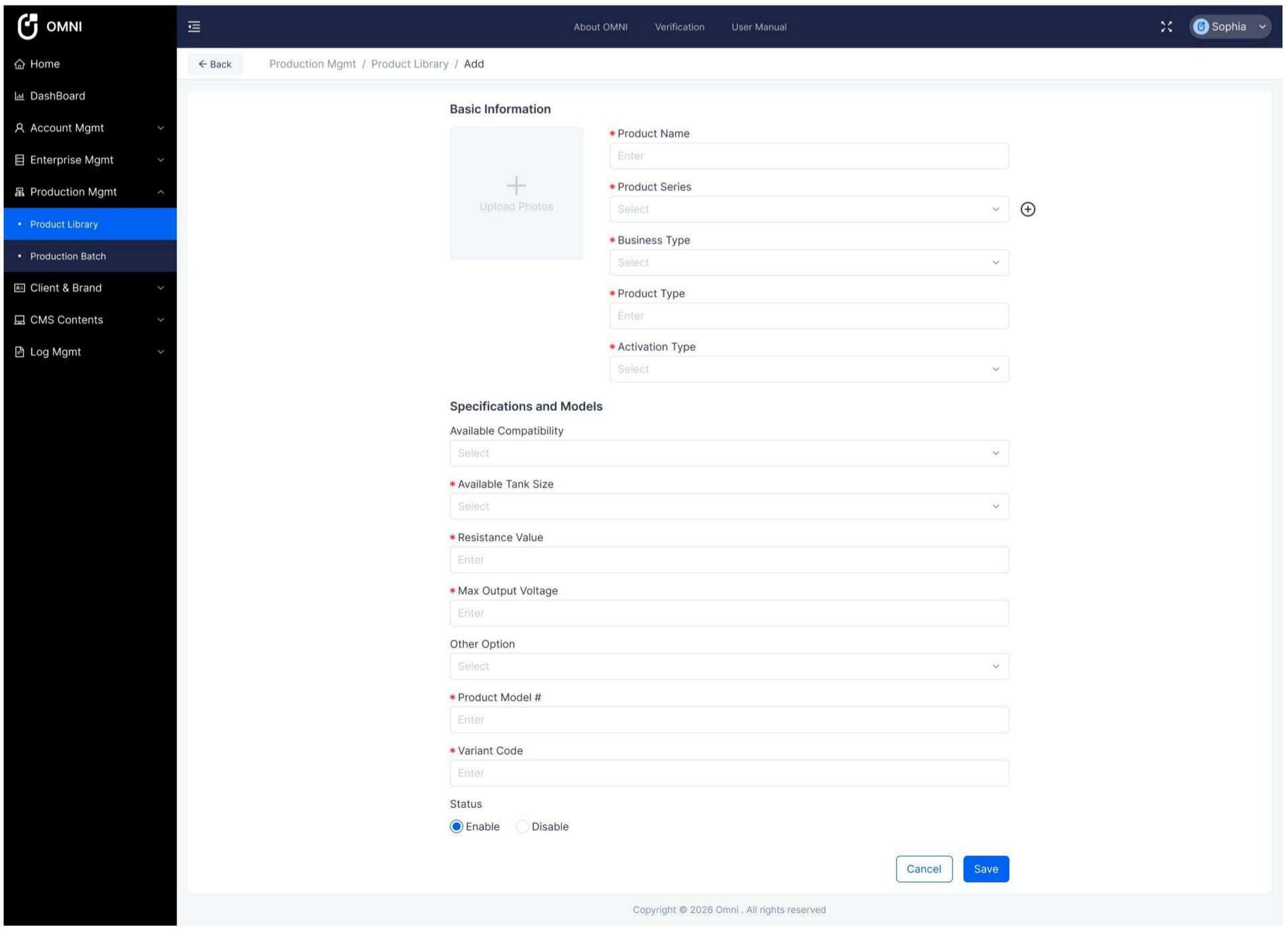
2.2.5 Production Management

2.2.5.1 Product Library

Go to Production Mgmt > Product Library to view and manage all configured products.

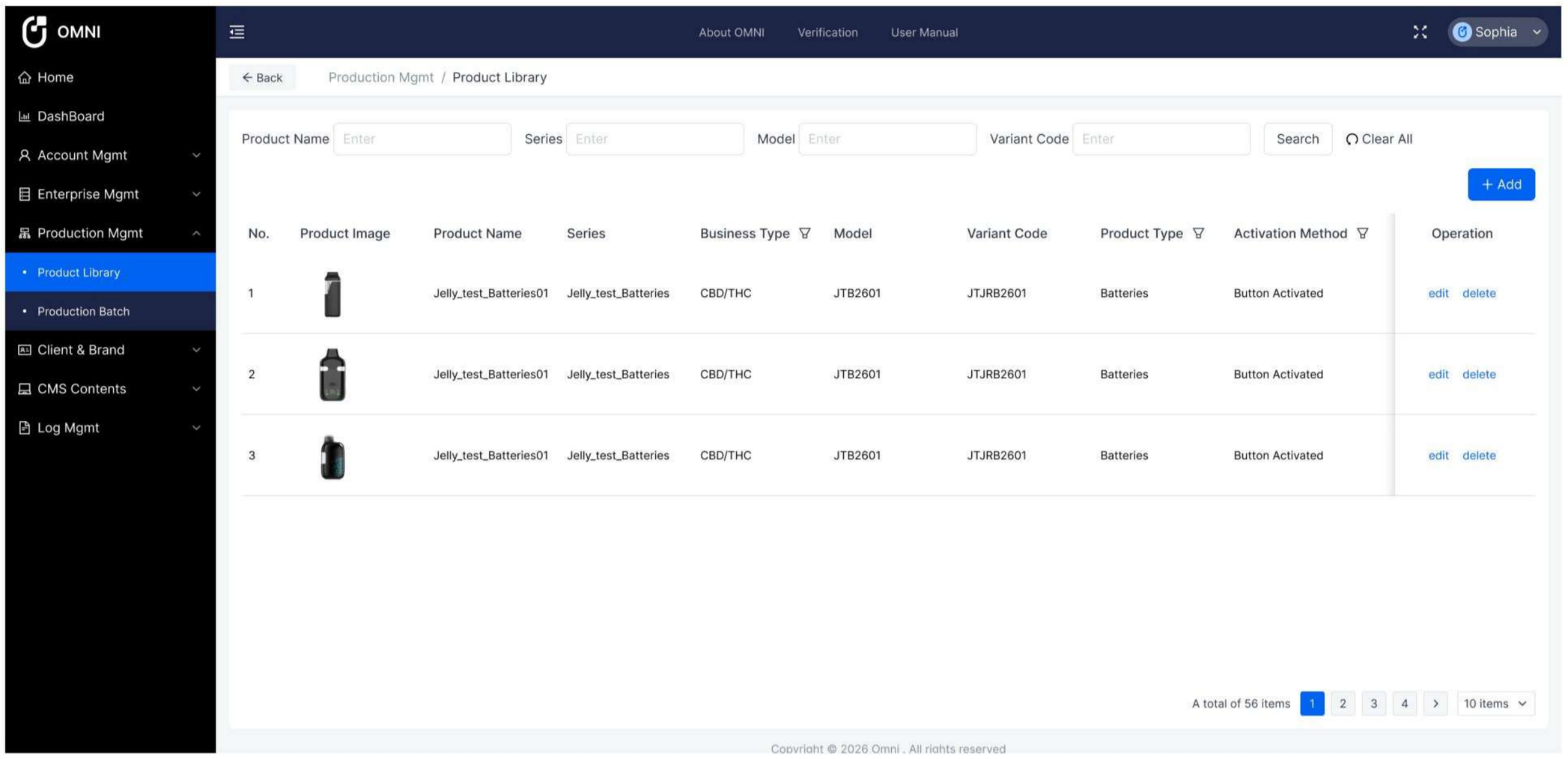


Click Add to open the add product page. Complete the required information to create a product.

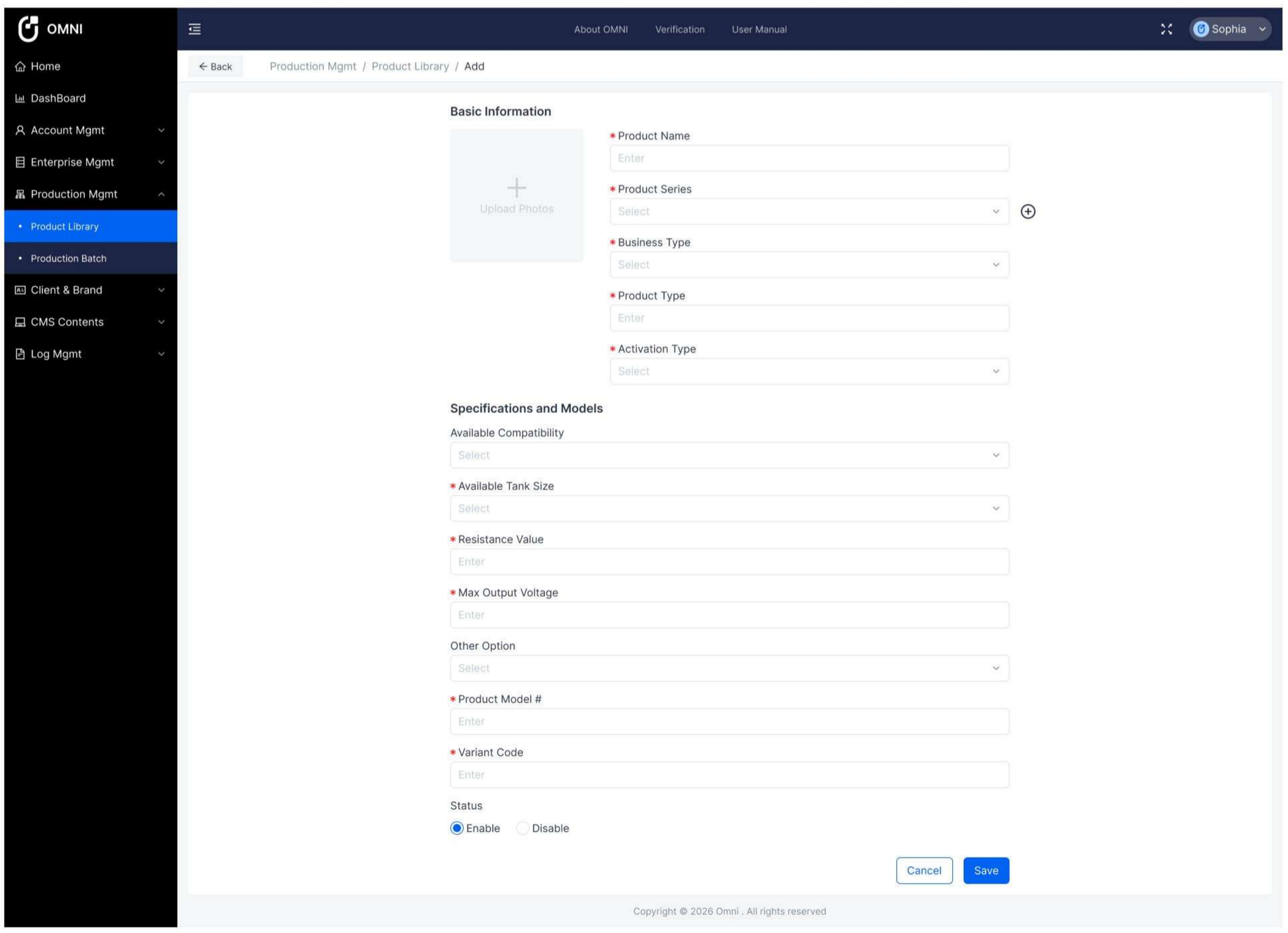


2.2.5 Production Management

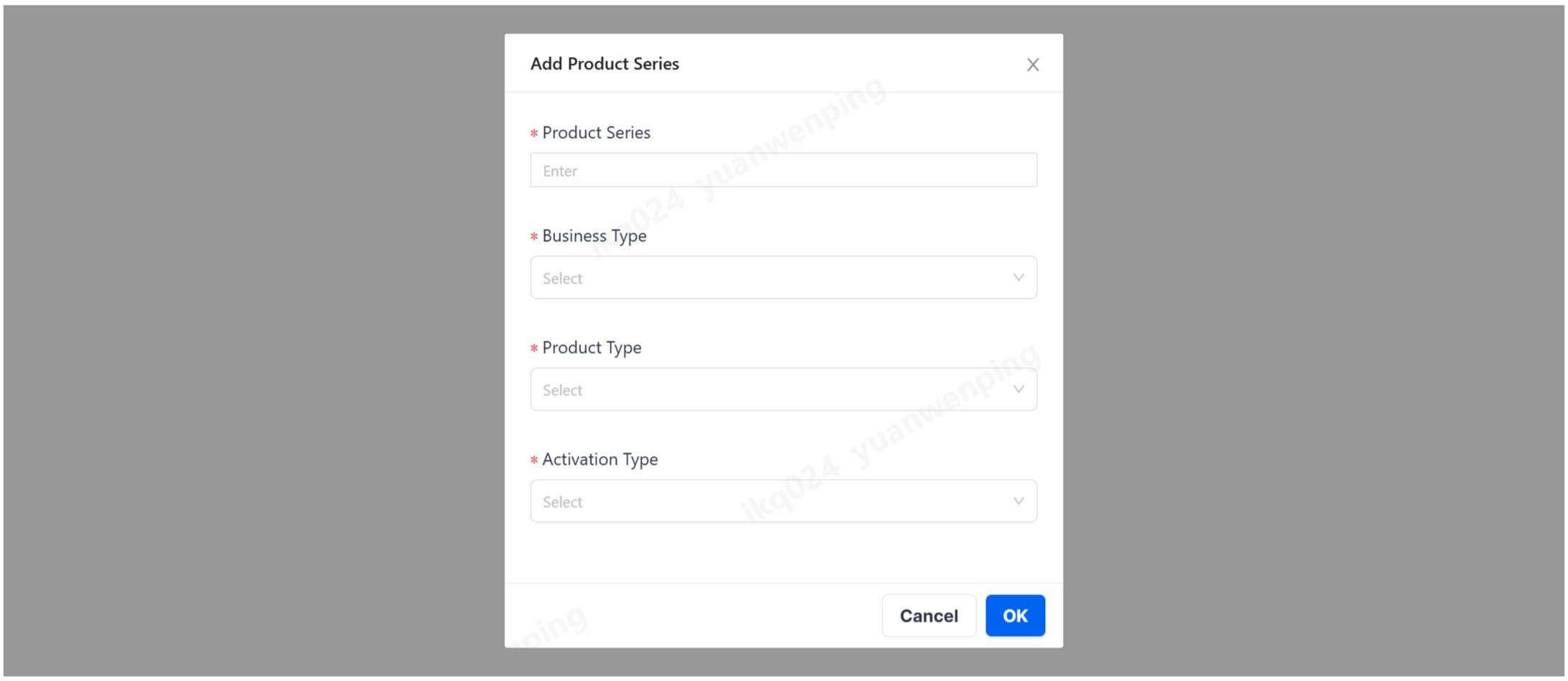
Go to Production Mgmt > Product Library to view and manage all configured products.



Click Add to open the add product page. Complete the required information to create a product.



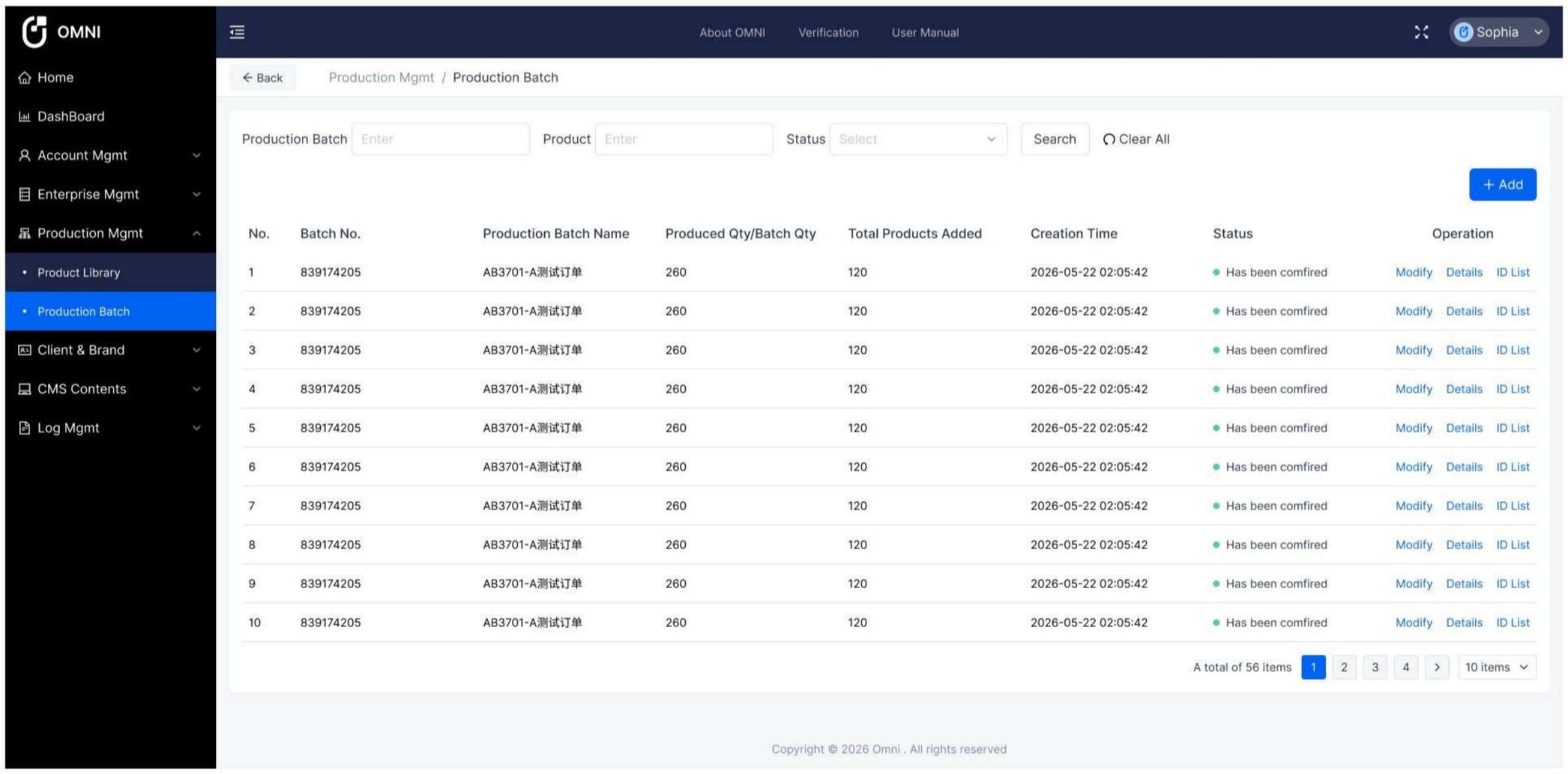
2.2.5 Production Management



Click Edit to modify the product information.

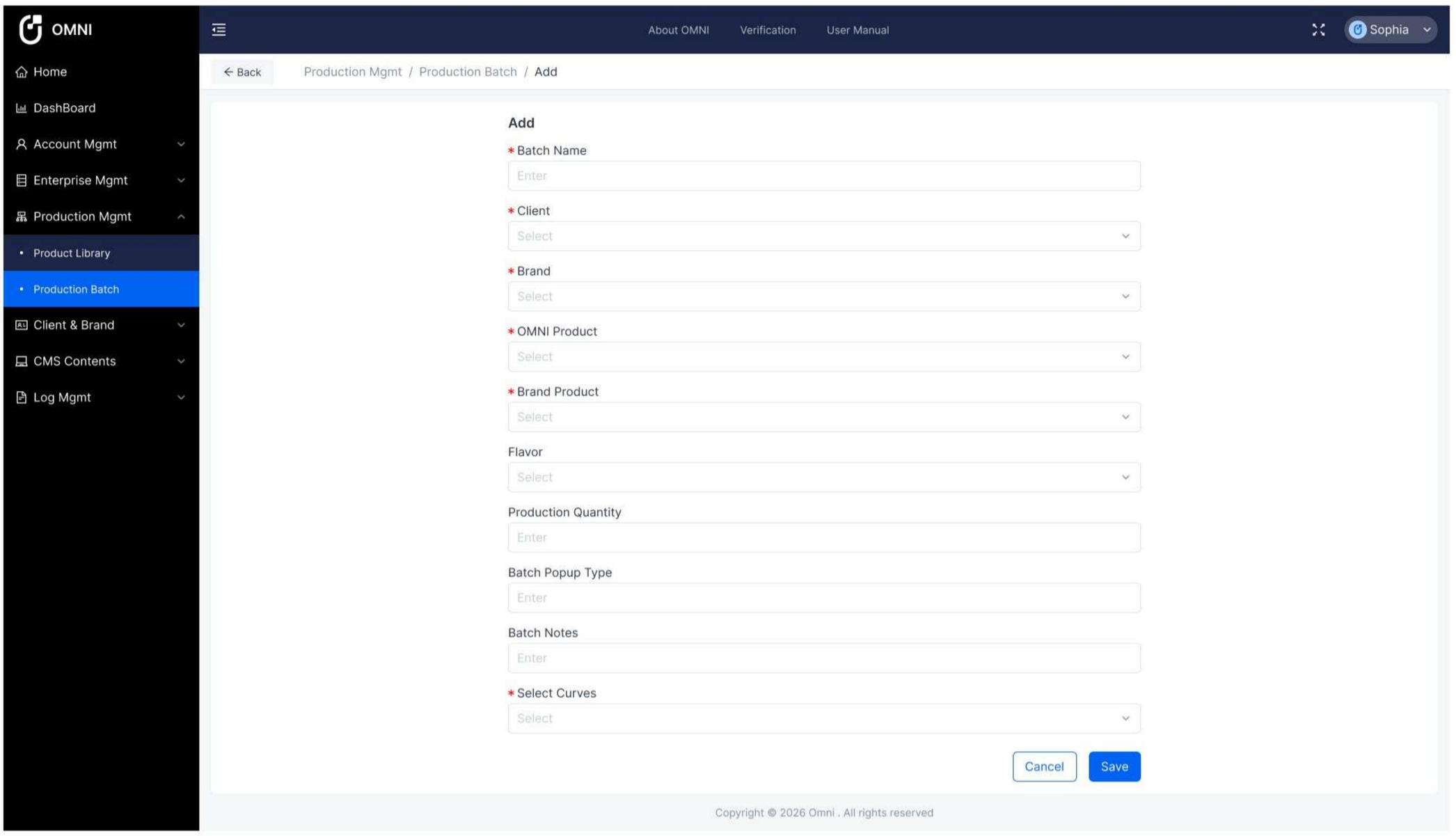
2.2.5.1 Product Library

Go to Production Mgmt > Production Batch to view, create, and manage production batches.



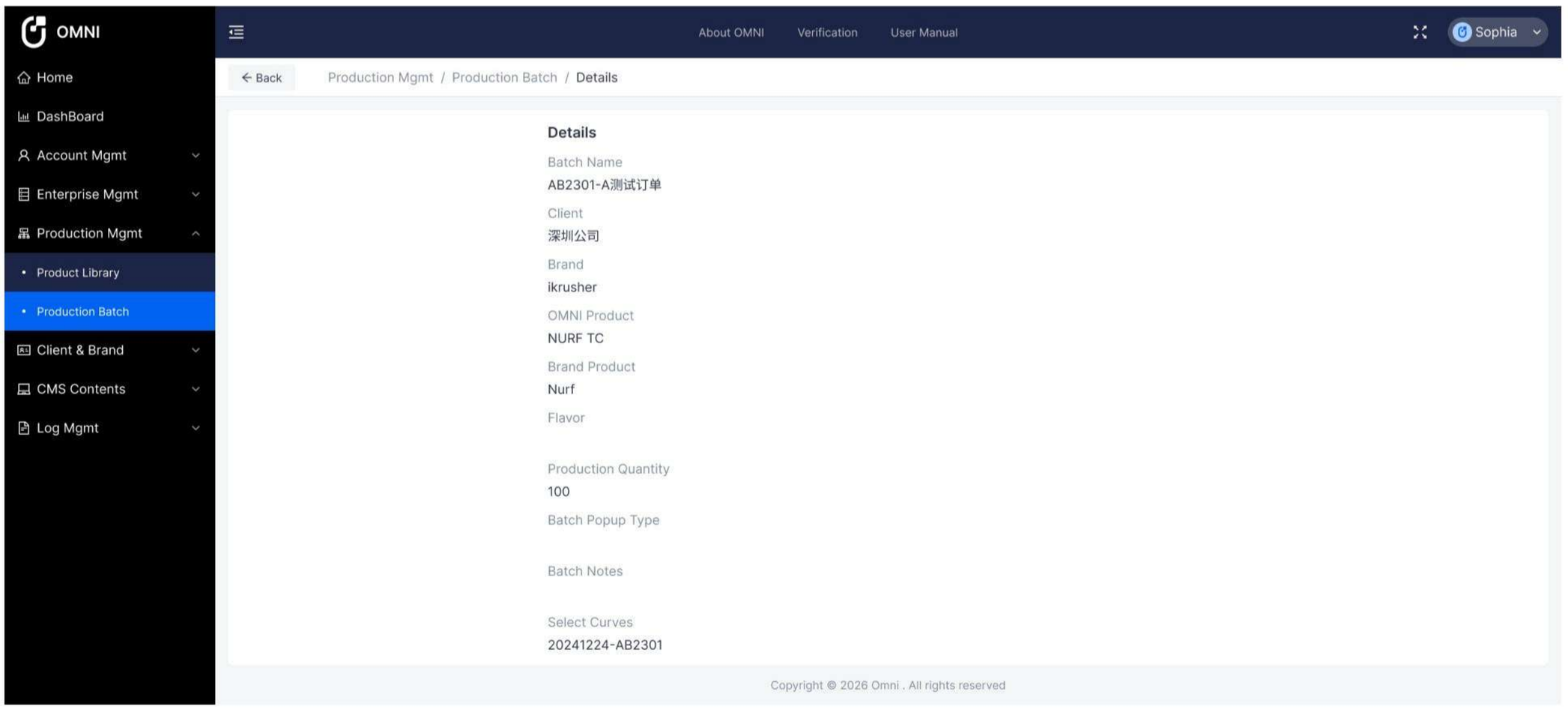
2.2.5 Production Management

Click Add to open the add batch page. Complete the required information to create a production batch.



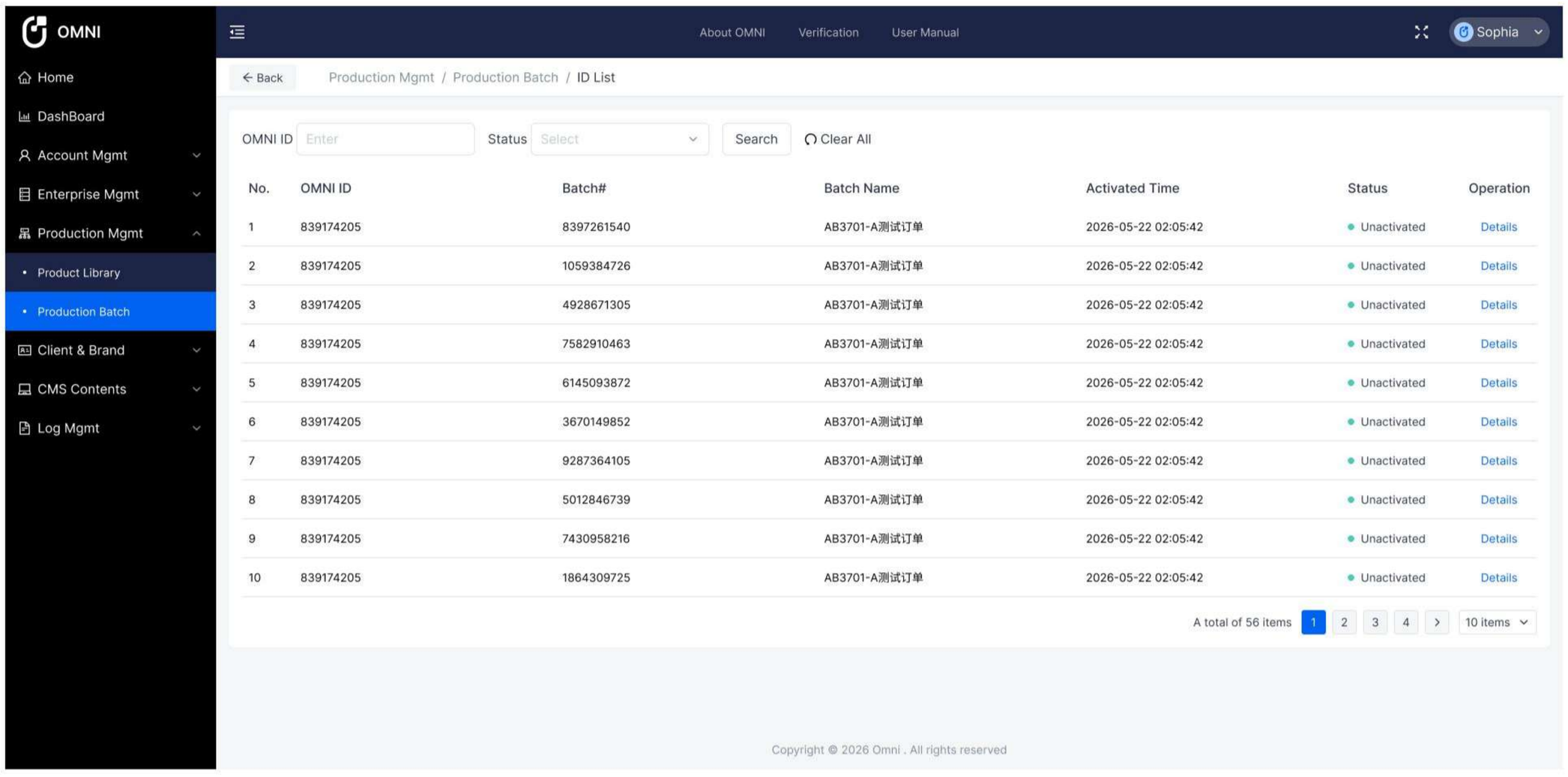
If no options are available when making a selection, first check whether the preceding selections are correct. If the issue persists, contact the ordering company to confirm that the required configuration has been completed.

Click Edit to modify the production batch information. Click Details to view the batch details.



2.2.5 Production Management

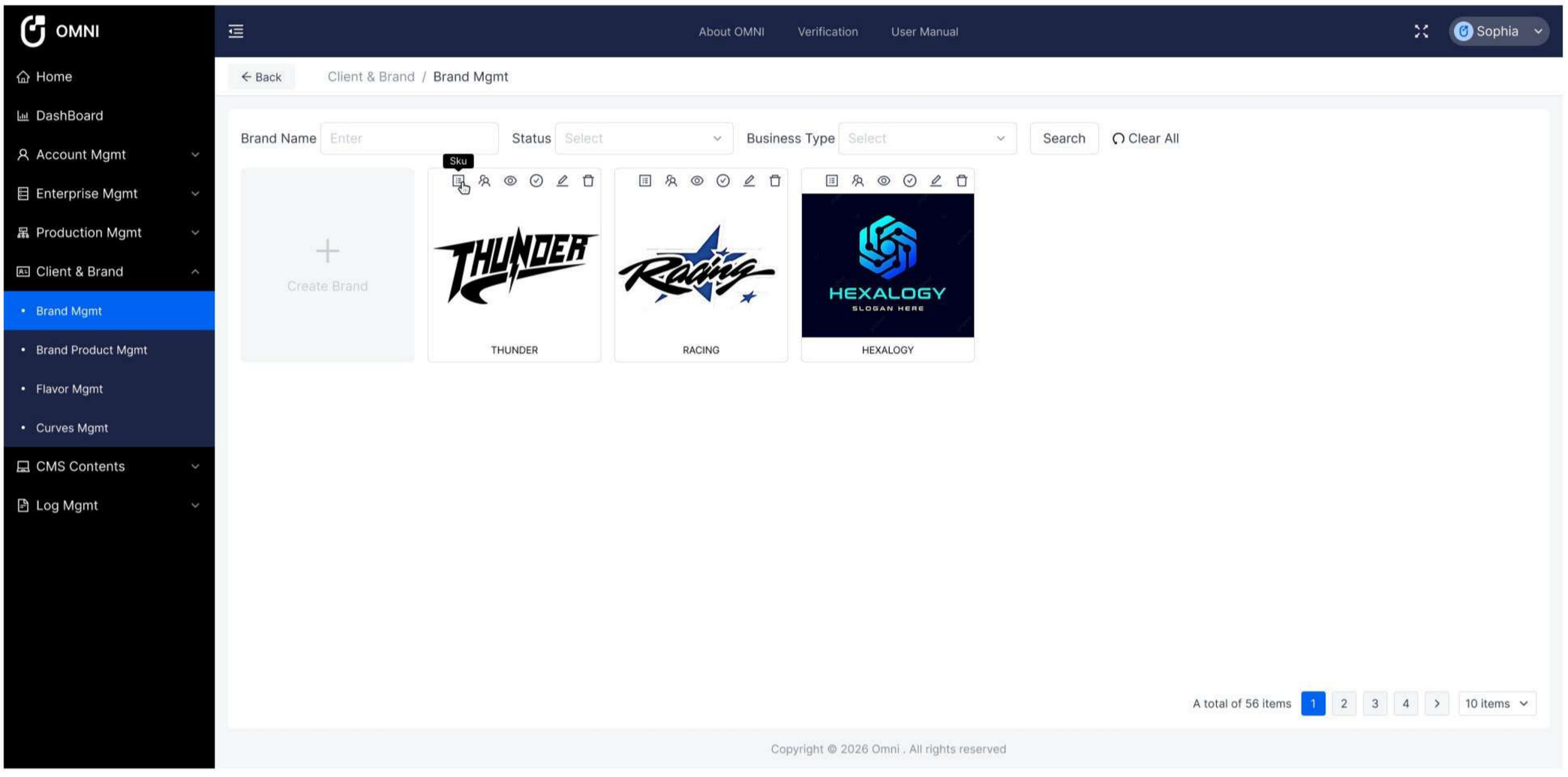
Click ID List to view the products that have been produced, and current batch details.



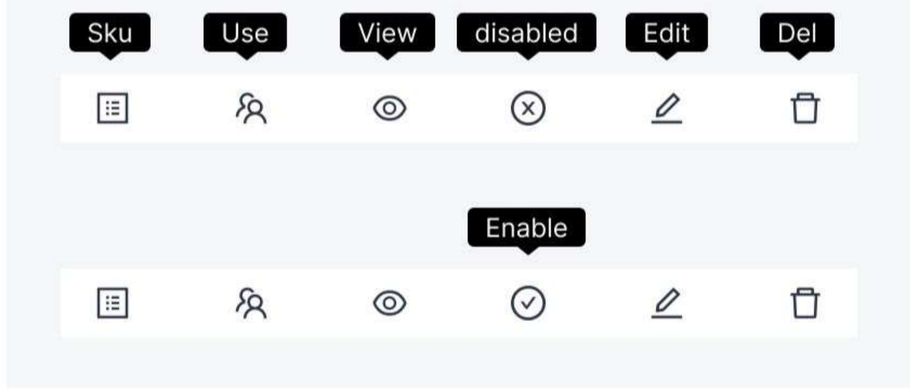
2.2.6 Client & Brand

2.2.6.1 Brand Management

Go to Client & Brand > Brand Mgmt to view all created brands.



You can view, edit, or delete brands. For brands created by business user, click the Checkmark icon to change the brand's status to Active. Only then can the business user proceed to add products, flavors, and more. For approved brands, use the Pause or Start icon to toggle the brand between Active and Inactive.

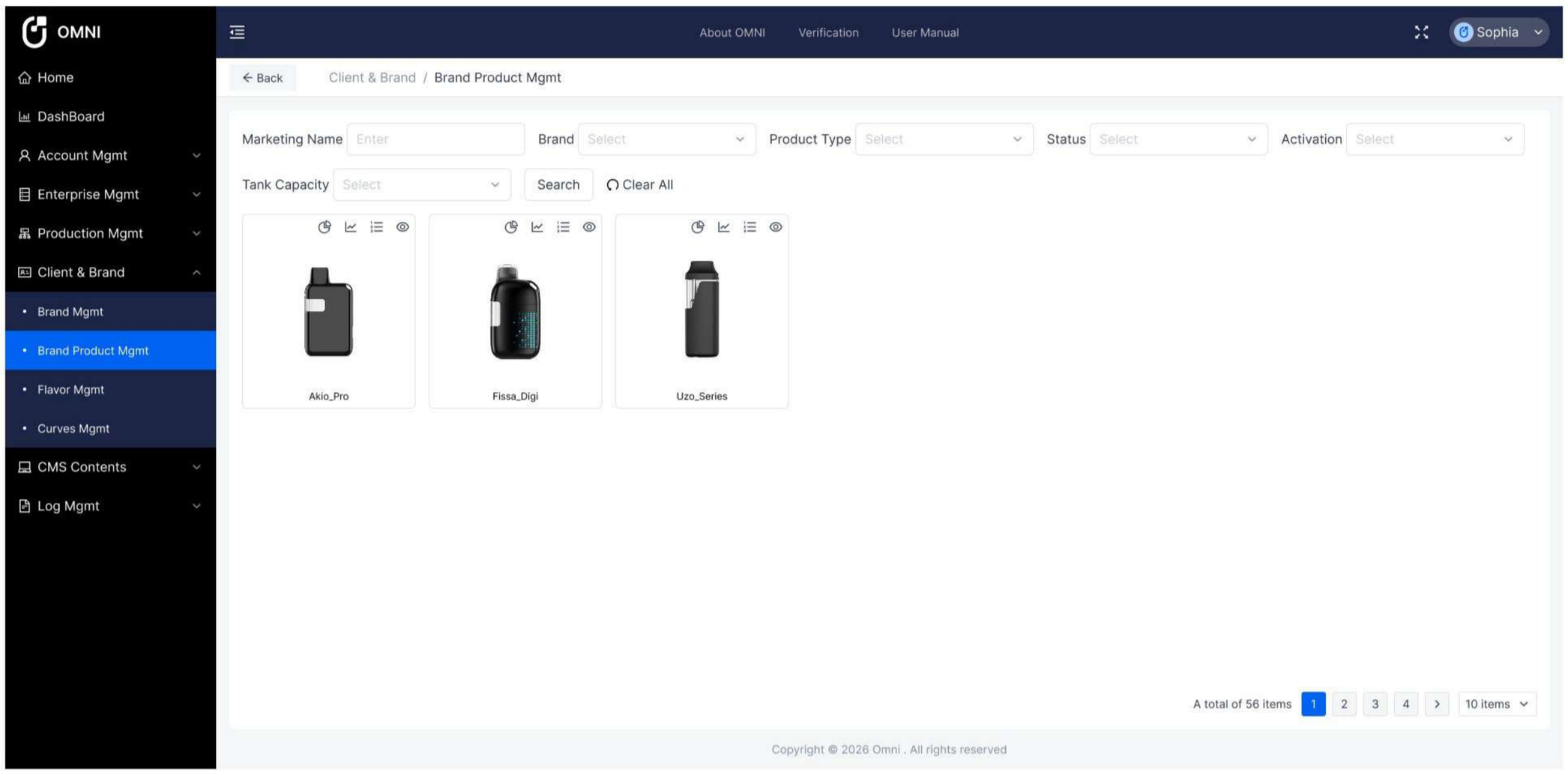


Click Sku to open the product page, where you can view all products created under the brand. Click User to open the account list page.

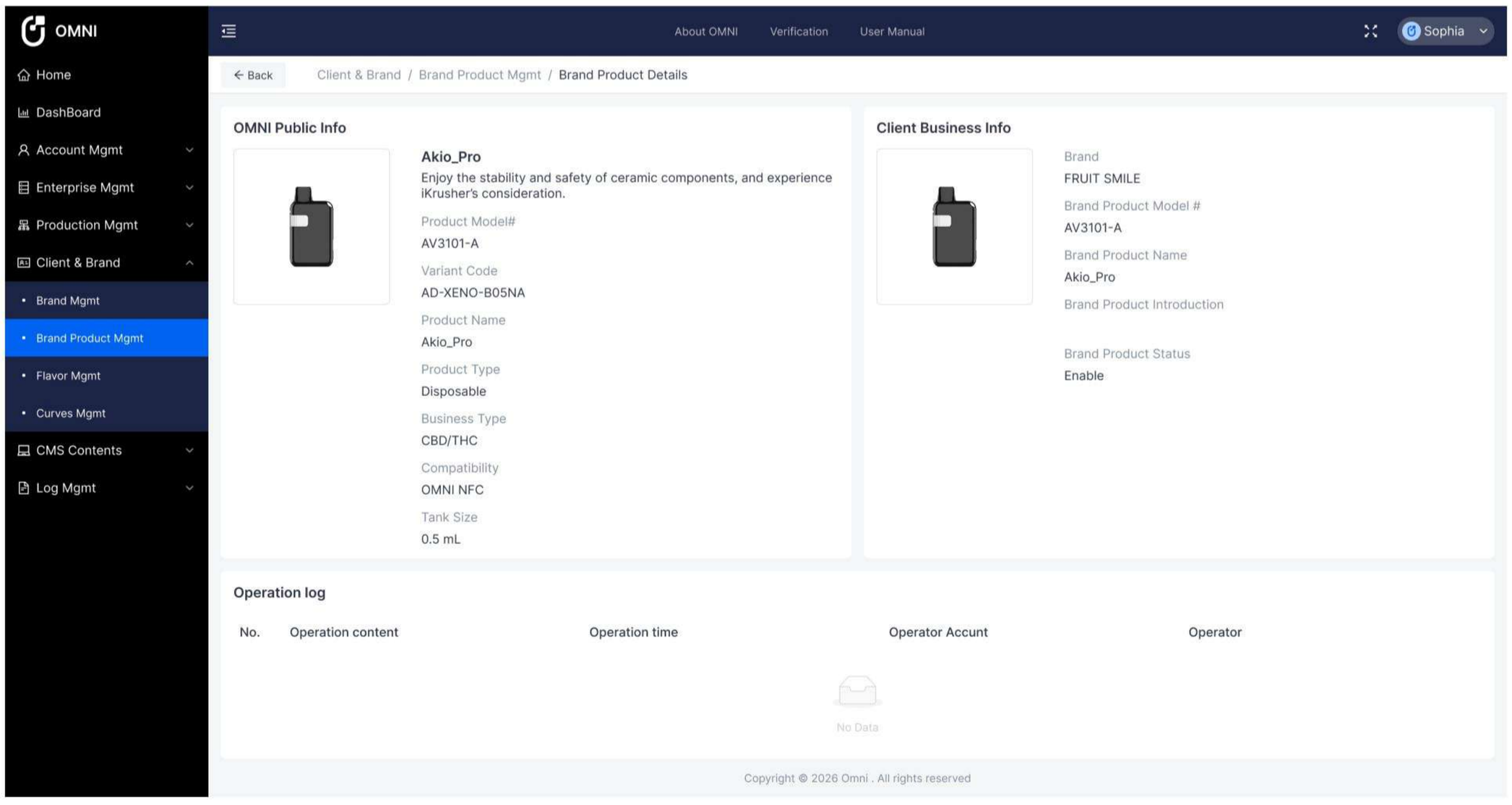
2.2.6 Client & Brand

2.2.6.2 Brand Product Management

Go to Client & Brand > Brand Product Mgmt to view all created products.



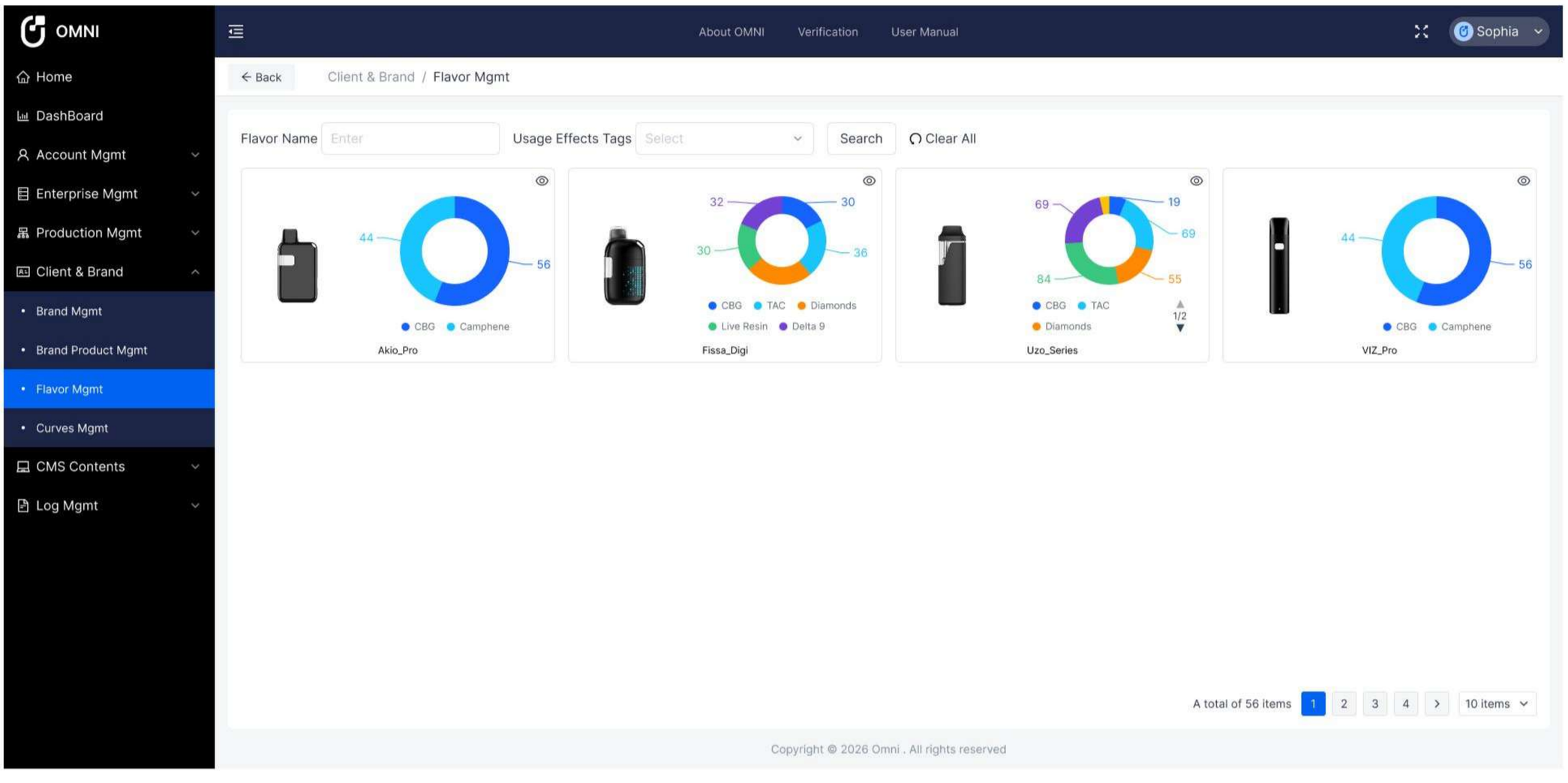
Click the View icon to see the product details. Click Flavor to view all configured flavors of the product and the flavor details. Click Curves to view the production curves. Click Batch to view the production batches of the product.



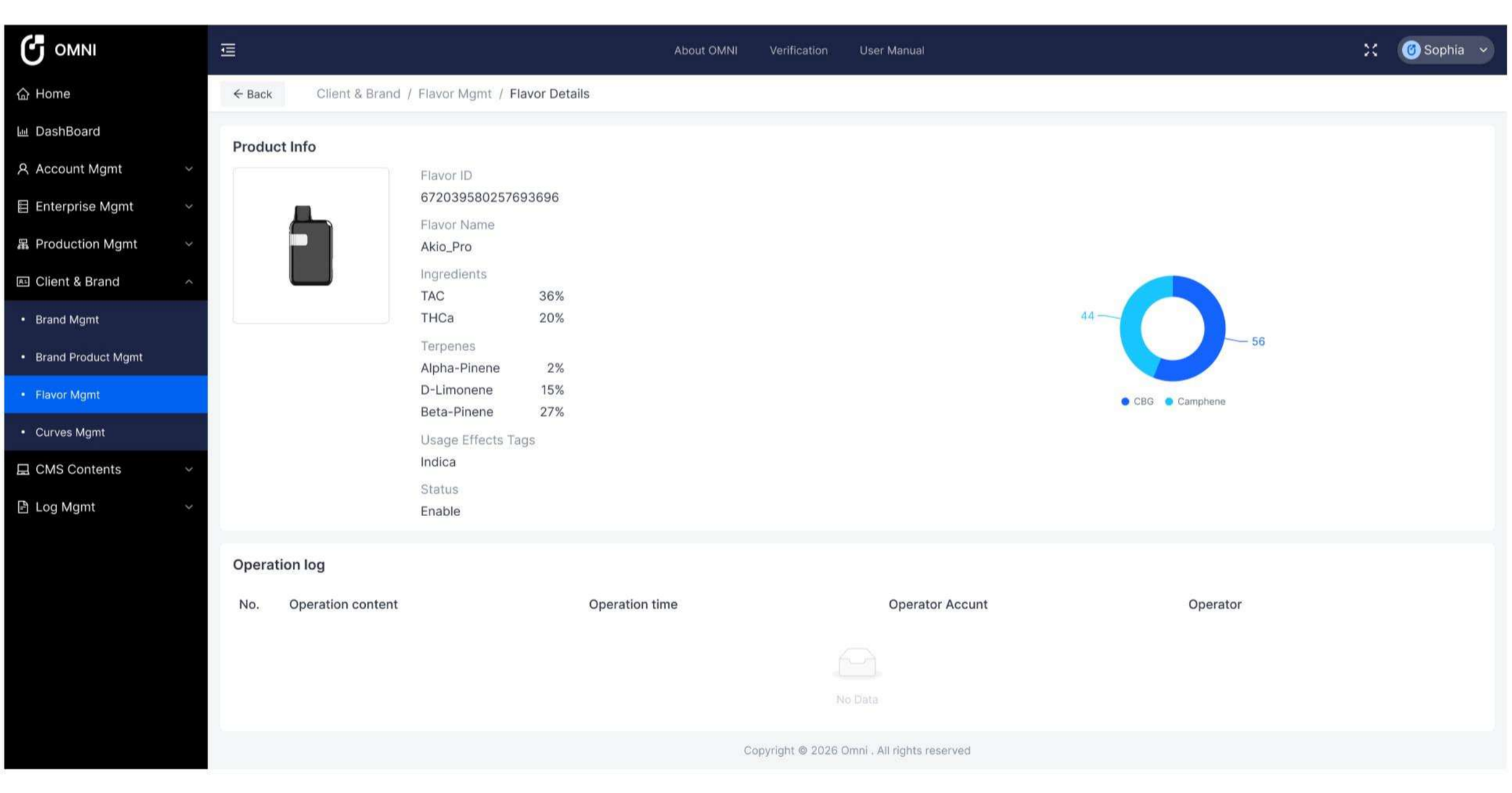
2.2.6 Client & Brand

2.2.6.3 Flavor Management

Go to Client & Brand > Flavor Mgmt to view all configured flavors.



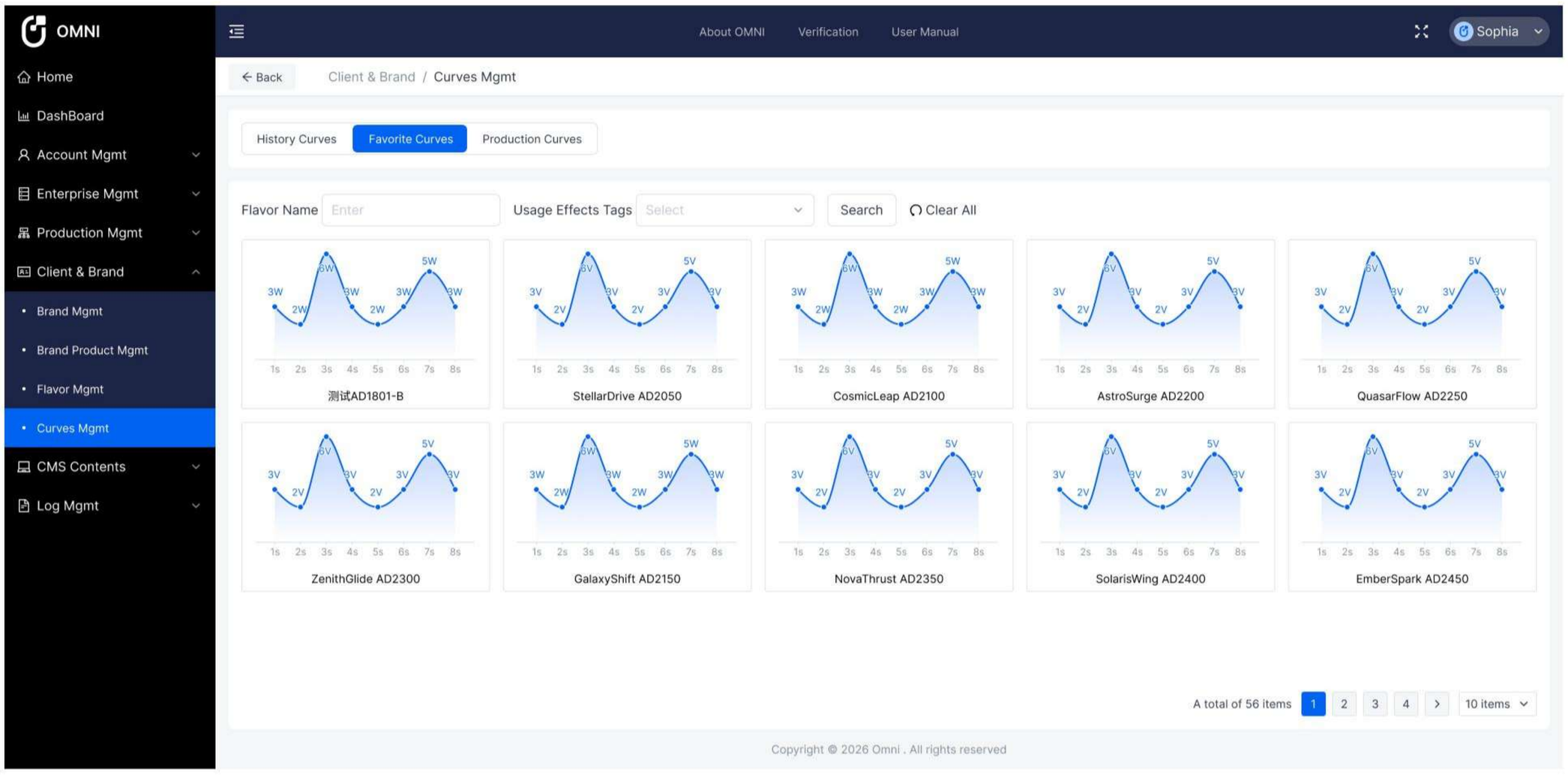
Click the View icon to see the flavor details.



2.2.6 Client & Brand

2.2.6.4 Curves Management

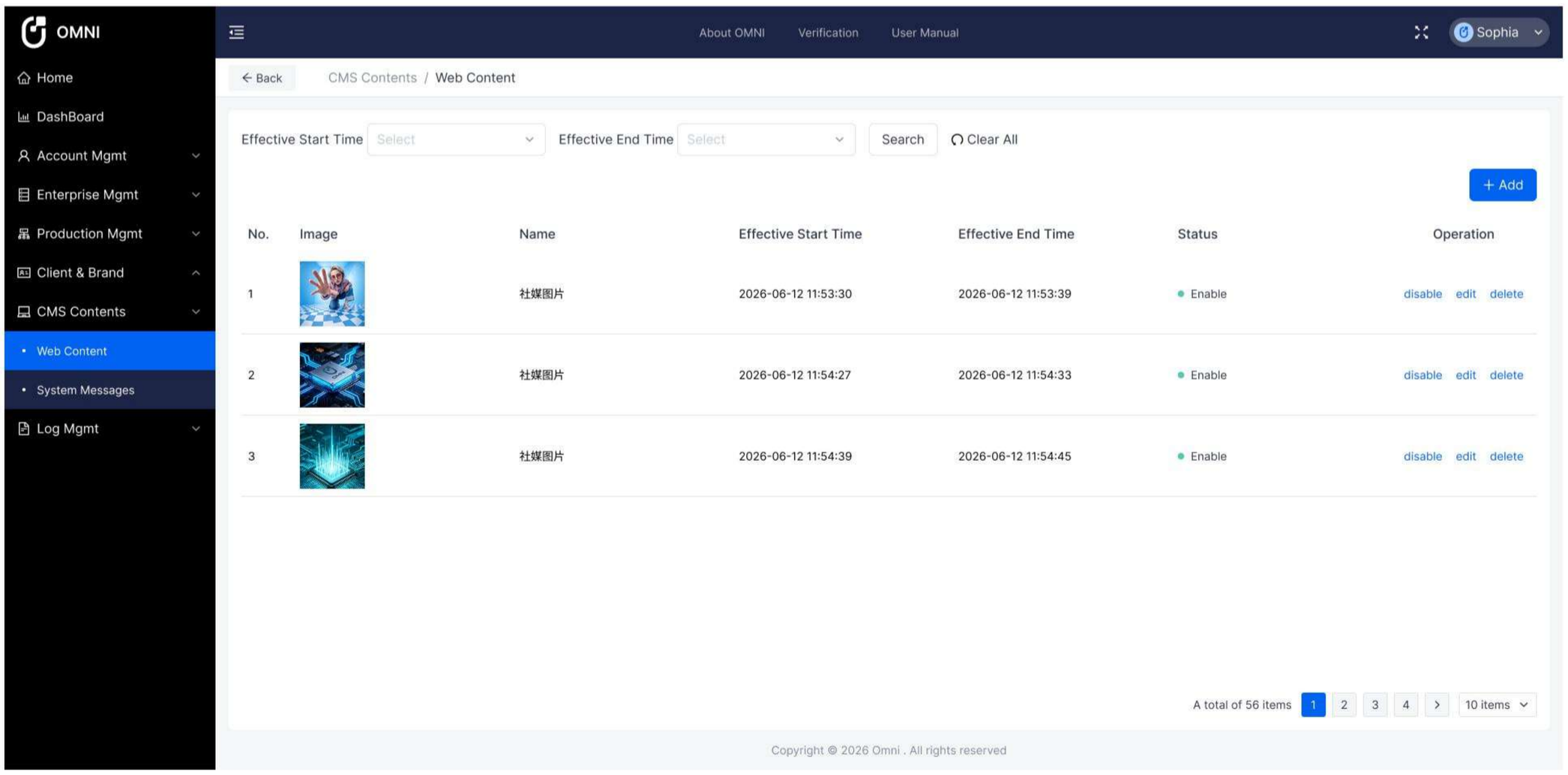
Go to Client & Brand > Flavor Mgmt to view the history curves, favorite curves, and production curves.



2.2.7 Content Management

2.2.7.1 Web Content

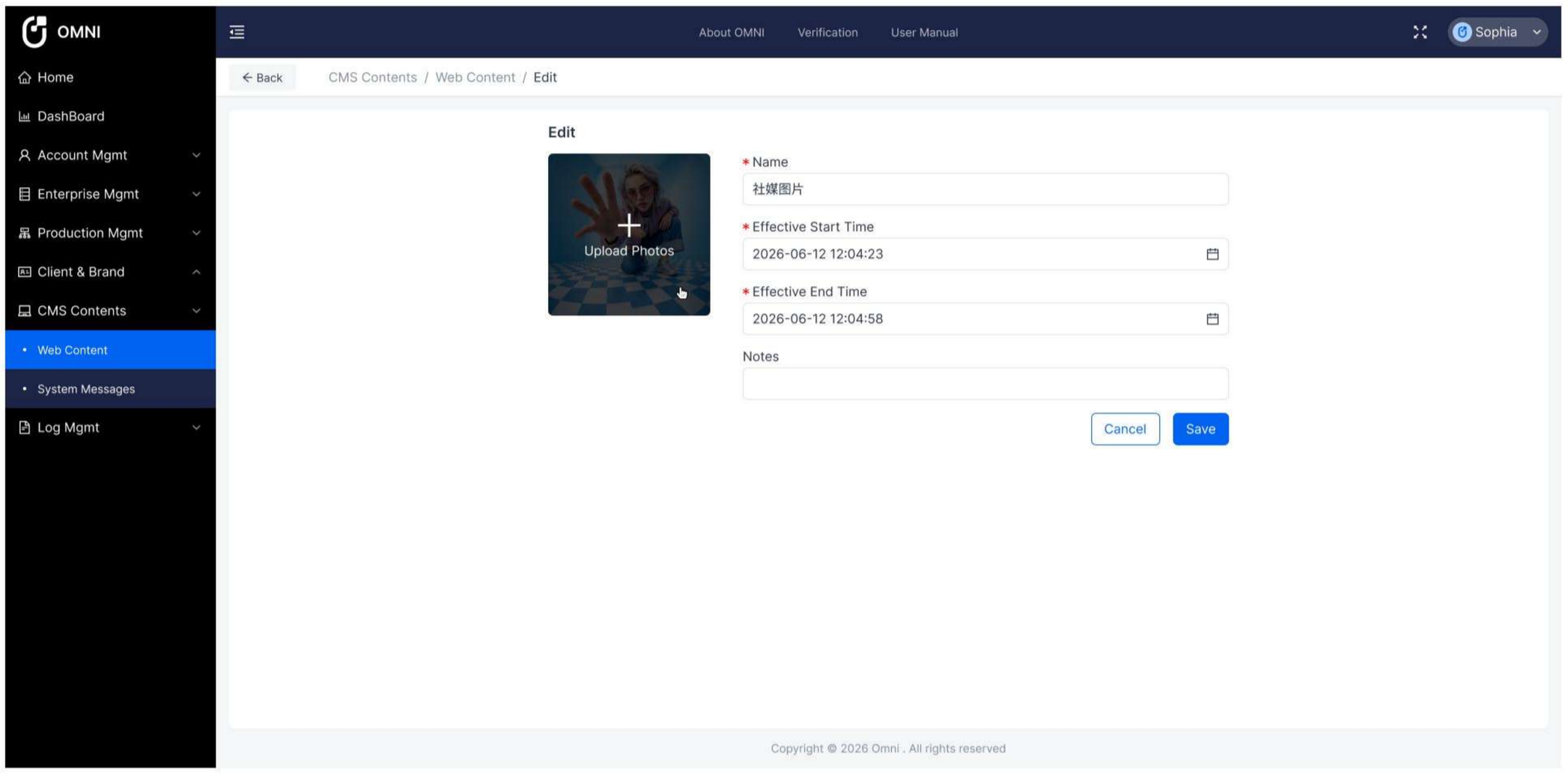
Go to CMS Contents > Web Content to configure the background image for the Web login page.



2.2.7 Content Management

Click Add to create content. Complete the required information, upload an image, and click Save. The image will be displayed during the configured time period. If multiple configurations overlap, the most recently created configuration takes precedence.

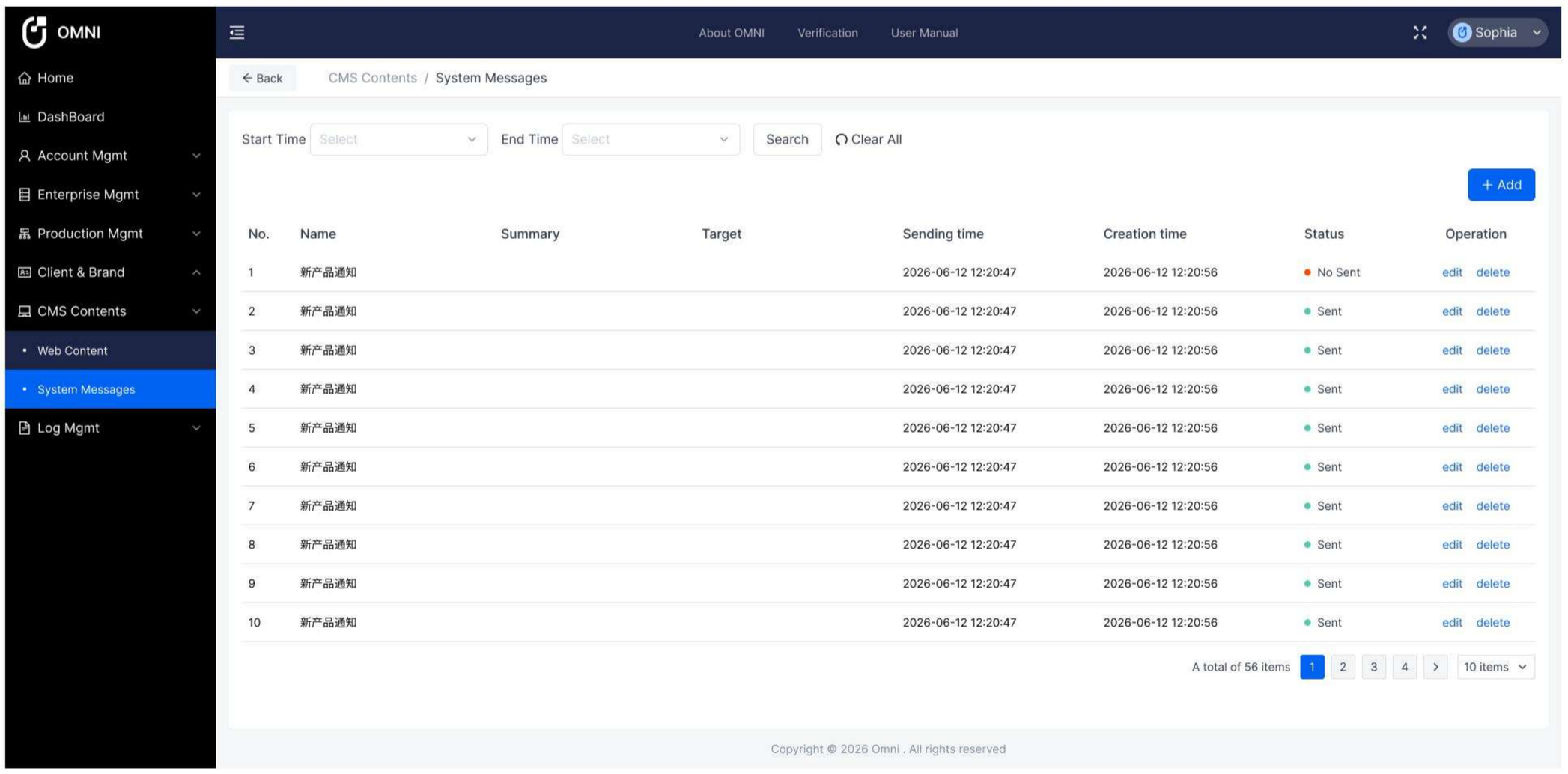
Images should use a 16:9 aspect ratio (e.g., 1920 × 1080), and the file size must not exceed 5 MB.



Click Edit to modify the content configuration.

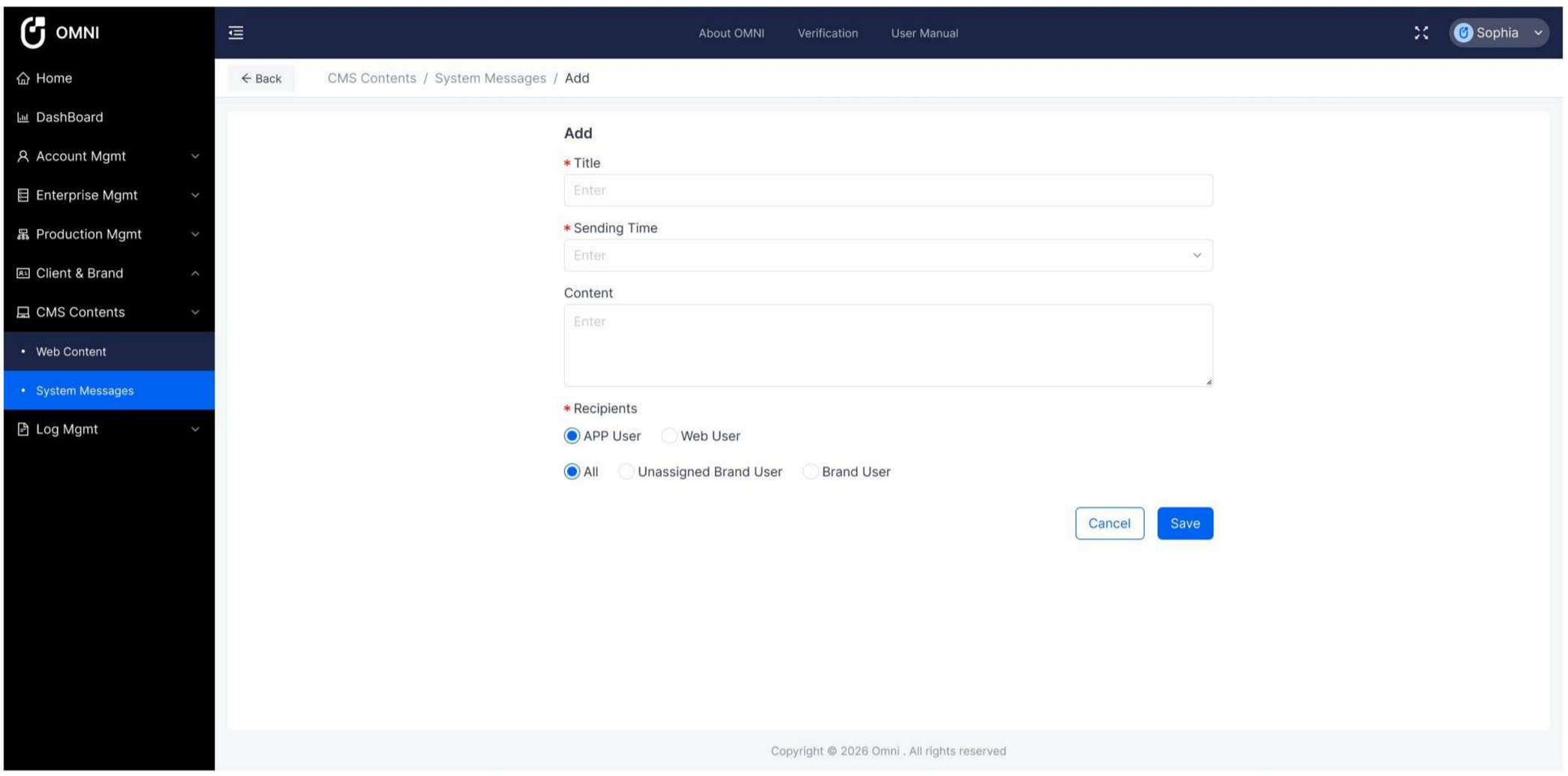
2.2.7.2 System Messages

Go to CMS Contents > System Messages to create and edit messages for Operations Admins, Business Users, and Consumer Users.



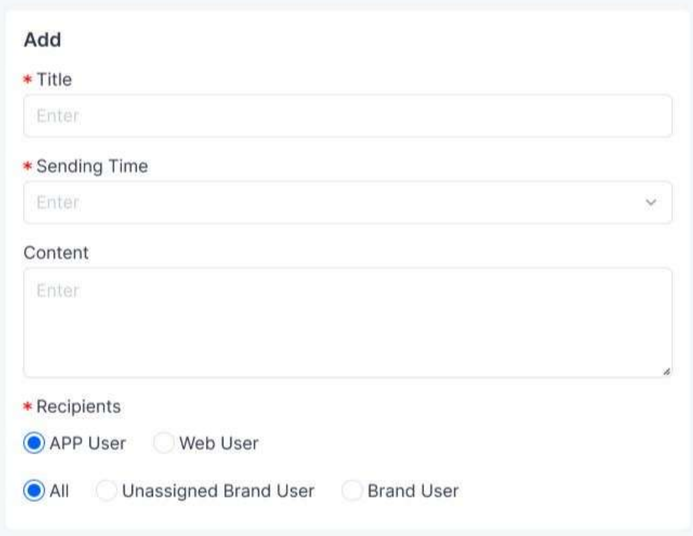
2.2.7 Content Management

Click Add to create a new message. Complete the required information. If the send time is set in the future, the message will be sent automatically at the scheduled time.

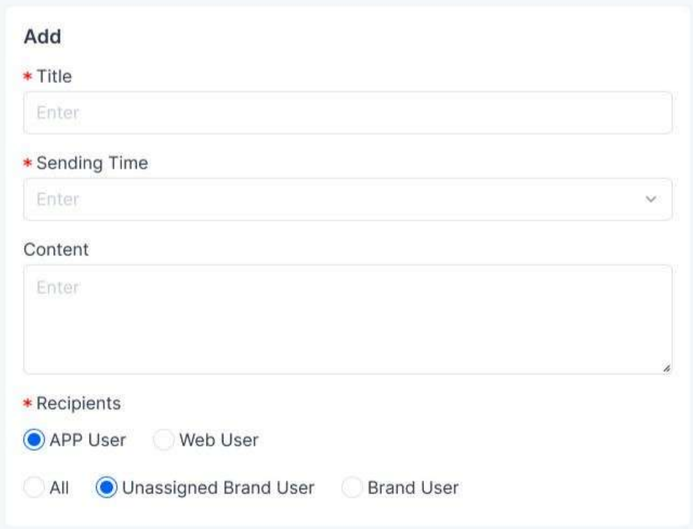


When sending a message, select the desired recipient group.

All individual users.

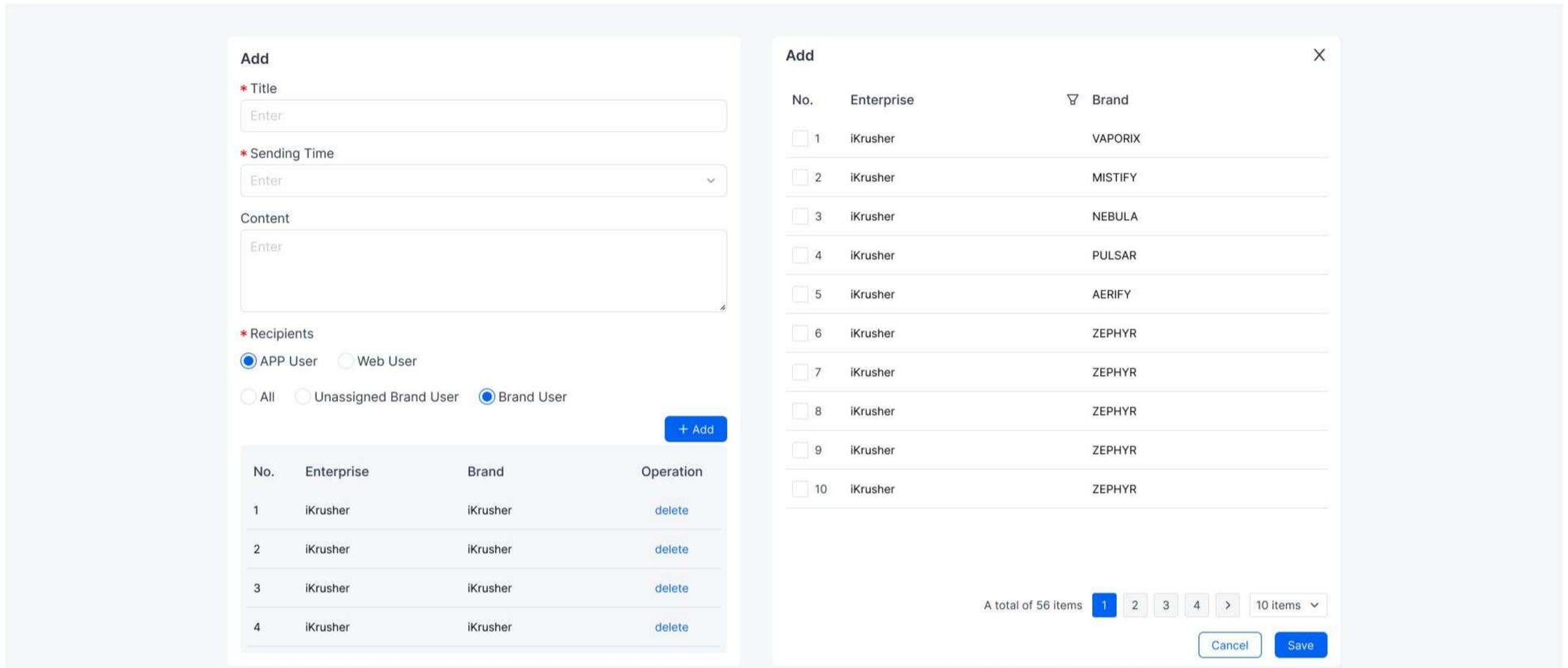


Registered users who have not yet used any brand's products.

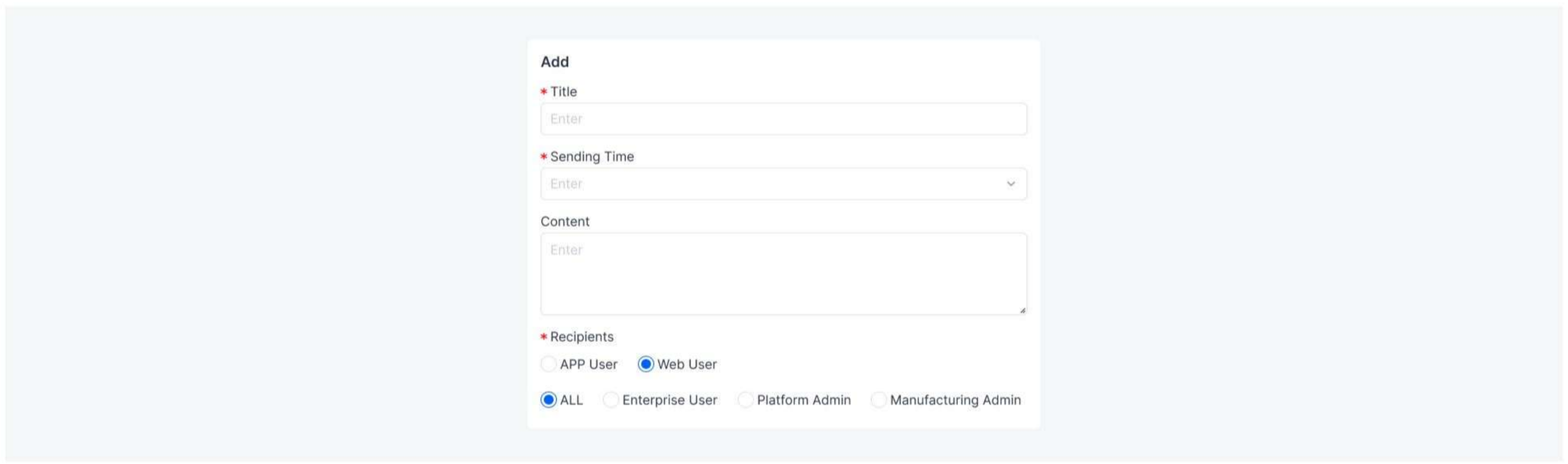


2.2.7 Content Management

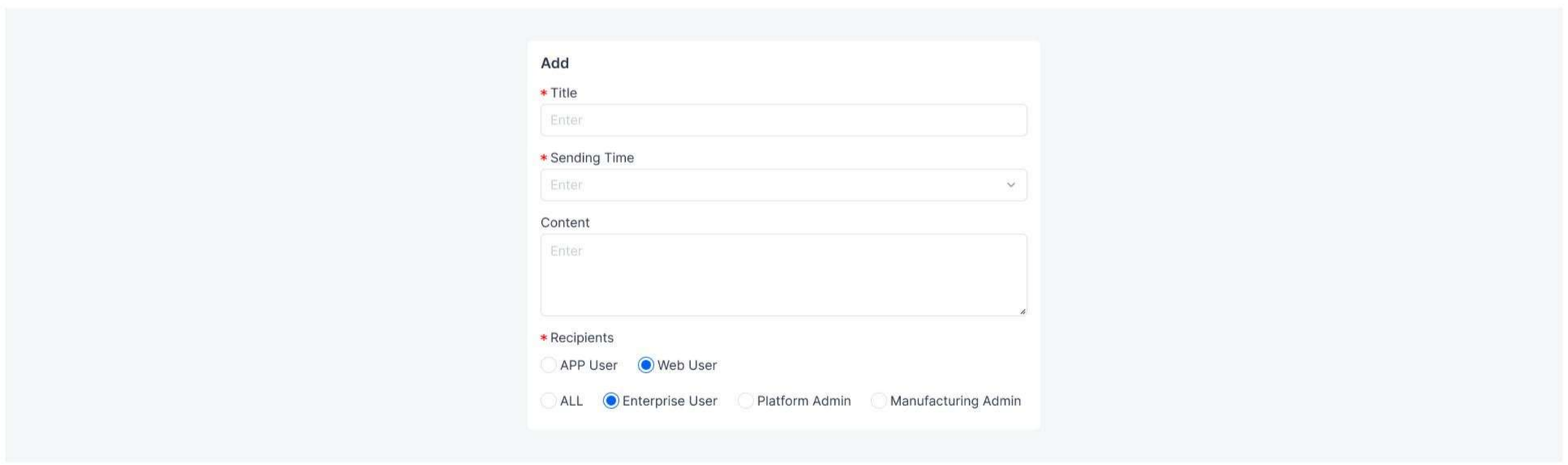
Registered users who have used a specific product. Click Add and select the target brand or product from the pop-up window.



All Web users, including Operations Admins, Business Users, and Employee Users.



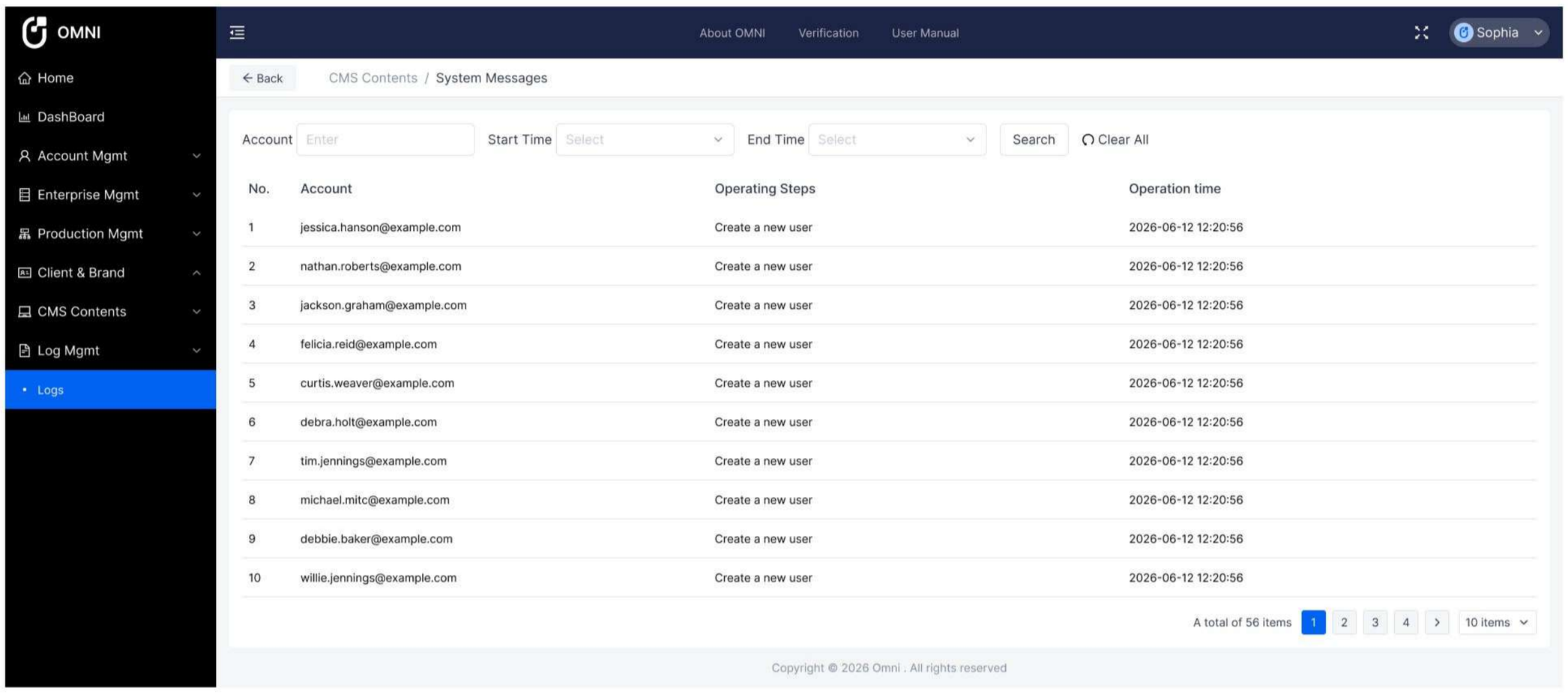
You can also send the message to a specific account type only. Such as Operations Admins only.



Click Edit to modify a message. Click Details to view the message details. Click Delete to permanently remove the message.

2.2.8 Logs

Go to Log Mgmt > Logs to view operations performed by all users.



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